

**SCOPE OF SERVICES
NOTICE, RELEASE AND ACKNOWLEDGEMENT**

The information, counseling and guidance provided by the City of Bloomington Housing and Neighborhood Development Department (HAND), either through its educational materials or by its counselors, should not be considered legal advice to any particular person. By signing below, you acknowledge your understanding that each person's circumstances are unique.

The information and counseling being provided by the HAND Department is free of charge. You are encouraged to ask questions about anything you do not understand regarding the HAND Department, including the scope of services being provided by its counselors. You are also encouraged to consult competent legal and financial counsel before taking any action in reliance upon any information being provided through the HAND Department.

You may terminate your participation in the counseling at any time by notifying your counselor of your desire to end the counseling. Under certain circumstances, the HAND counselor may terminate your participation for other reasons. Whenever such termination occurs, you will be notified in writing,

Your signature below constitutes your release of the HAND Department, its counselors (collectively, the "Release Parties"), from any and all claims, demands, actions, and causes of action, for, upon, or by reason of any damages, losses, injuries, or expenses, which you may have sustained as a result of the services rendered by the Release Parties to assist in preventing the foreclosure on your residence.

By signing below, I hereby acknowledge having received this Notice regarding the scope of HAND services being provided, the circumstances under which services may be terminated, and have agreed to the release and to ask questions if I do not understand the limited nature of these services.

SIGNATURE

PRINTED NAME

SIGNATURE

PRINTED NAME

DATE