

Industrial and Commercial Wastewater Survey Information

General Instructions:

Please complete the survey and submit to the City of Bloomington Utilities (CBU) at <http://www.surveymonkey.com/s/commercialindustrialsurvey> or to the mailing address below. Be sure to include detailed descriptions of your business's processes, regardless of the frequency or amount they are performed. It is also necessary to report all chemicals used in your processes. If you have questions regarding SIC codes, please see the following website: http://www.osha.gov/pls/imis/sic_manual.html

Why did I receive this survey?

The federal Clean Water Act requires CBU to operate a pretreatment program. The goals of the Clean Water Act are to reduce toxic pollutants in wastewater discharged to the sewer system and eventually to creeks, rivers and lakes.

CBU is required to do a survey of all commercial and industrial facilities to determine if harmful pollutants are entering its sewer system. You have been identified as a commercial or industrial user, and therefore are required to be included in this survey.

The federal Clean Water Act requirement for the user survey can be found at 40 CFR 403.8(2)(i).

What happens if I don't return the survey?

You are required to complete the survey. If your facility does not complete and return the survey, a CBU representative will visit your facility to assist you in completing the survey.

What will happen if my facility is discharging toxic pollutants to the sewer system?

Please be assured that our goal in collecting this information is NOT to identify and punish those who may be in violation of or are unaware of current environmental regulations. Our goal is to help all customers achieve compliance with existing regulation.

CBU may provide regulatory guidance to your facility if you are discharging toxic pollutants to the sewer. Some rare situations may require the facility to obtain a wastewater discharge permit from CBU. In most cases, the responses we receive will result in no further action necessary.

When must I submit the survey?

You are required to submit the survey within 30 days from the date of the letter. If you need assistance with answering the questions, you may contact a CBU representative.

If you have questions or need assistance, please contact:

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