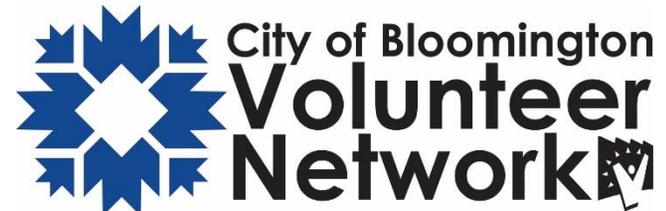




Thinking Big:

Developing New Roles for
Volunteers in Your Organization





Two Ways to Think BIG:



1. Engaging Highly-Skilled Volunteers

2. Developing Leadership Volunteers





Engaging Highly Skilled Volunteers



1. What are the greatest operations-oriented challenges facing your organization as you strive to achieve your 1-3 year goals?
2. How does your current staff delegate their time, expertise and resources to address these challenges?



Engaging Highly Skilled Volunteers

3. How could your organization utilize highly-skilled volunteers to address some of your most pressing operations-oriented challenges?
4. What is your organization's current strategy for engaging volunteers?





Engaging Highly Skilled Volunteers



5. If you were to be connected to highly-skilled volunteers, would your staff be willing/ able to provide them with the context / guidance/ access to key stakeholders necessary to be successful?
6. How does your leadership team view constructive feedback? What if it challenges your current operating style or plans?



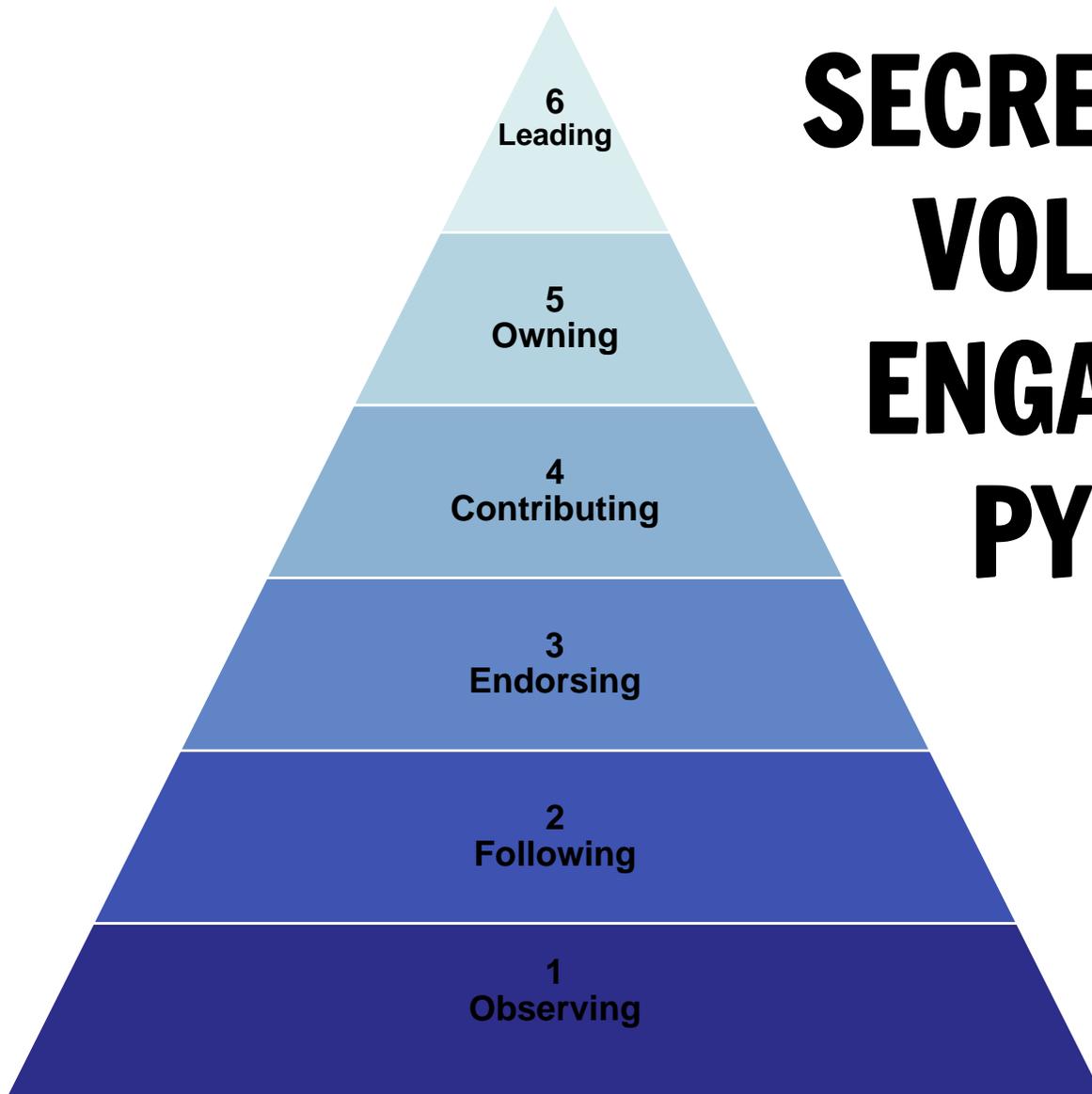
Two Ways to Think BIG:



1. Engaging Highly-Skilled Volunteers

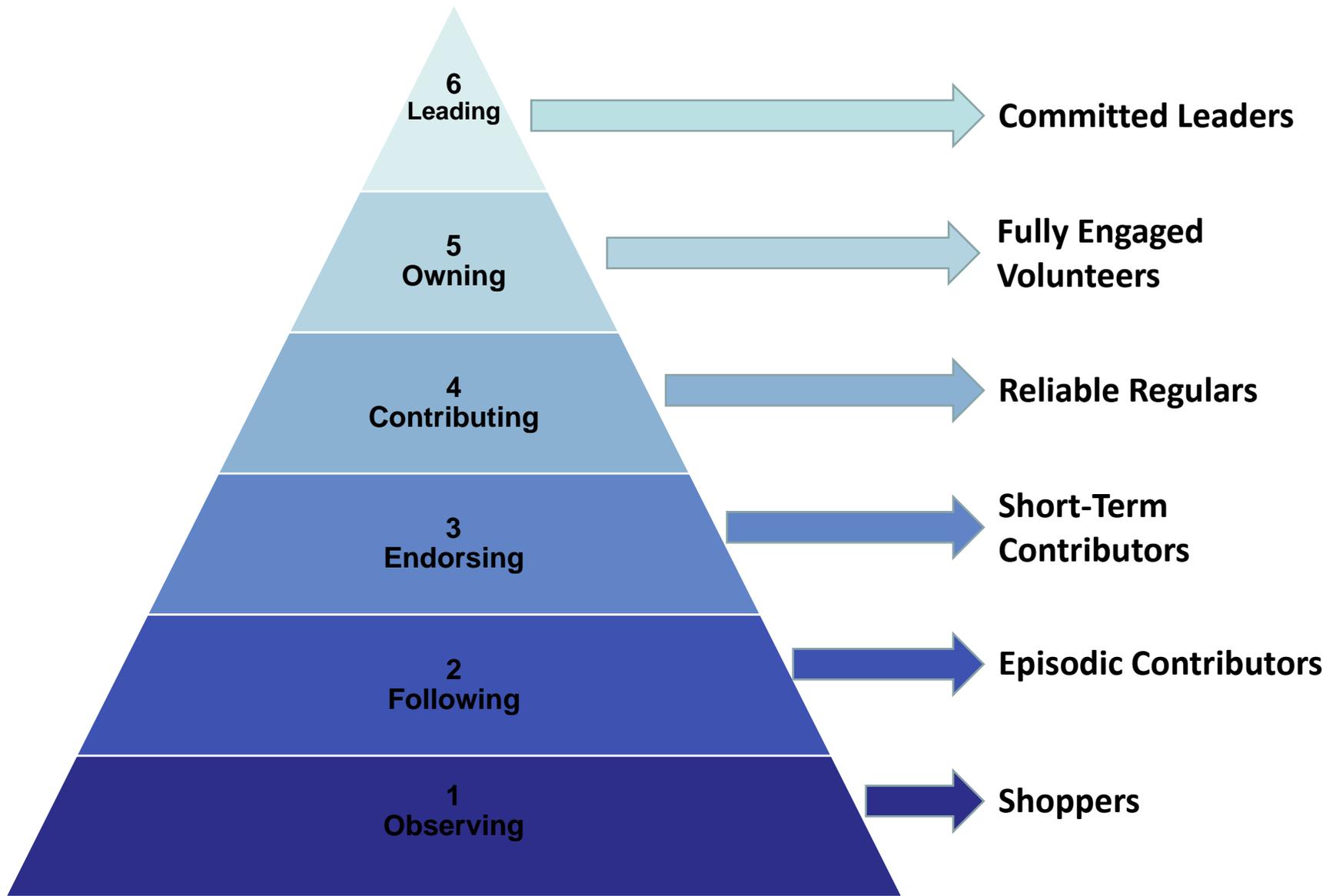
2. Developing Leadership Volunteers





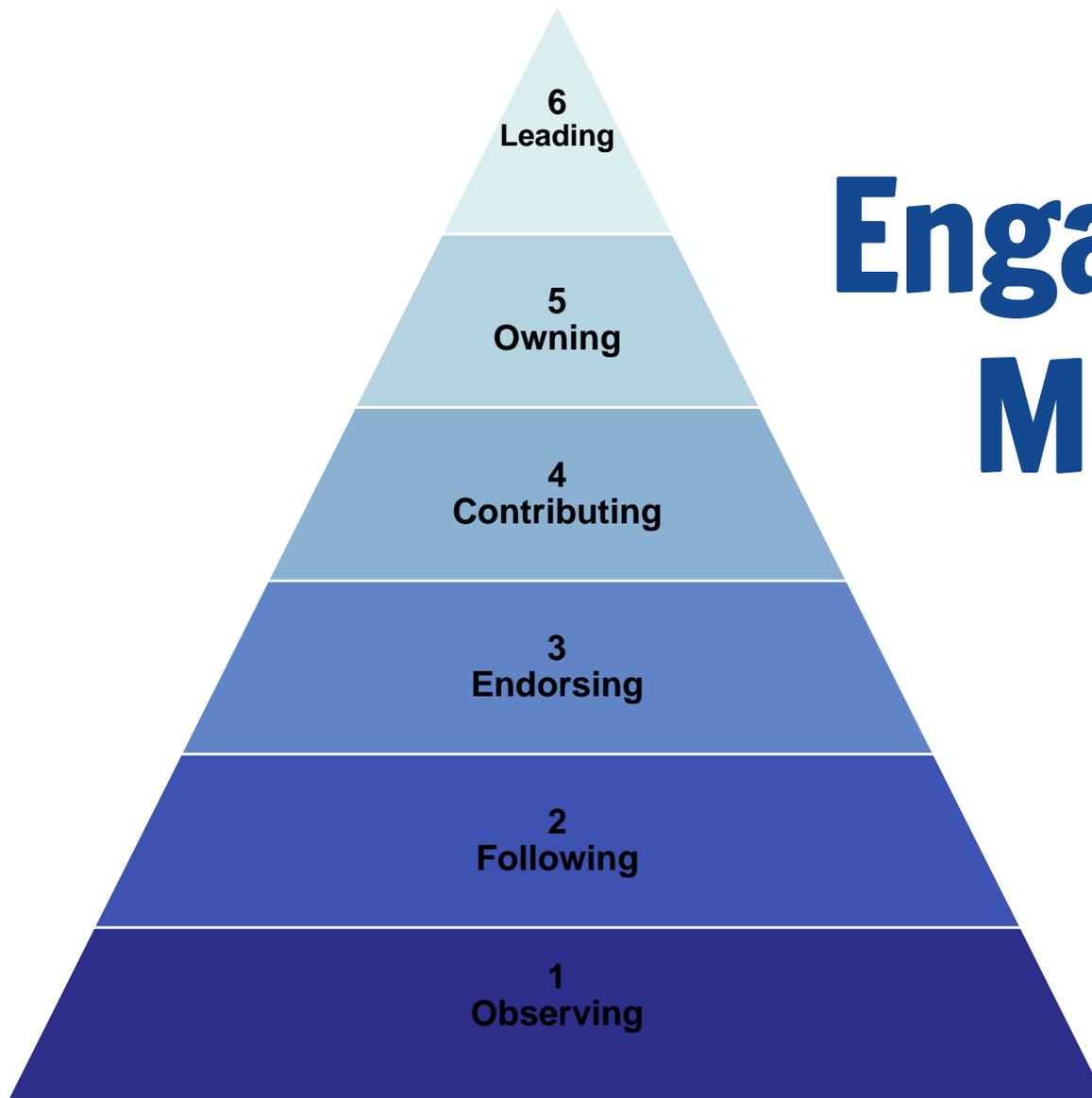
SECRETS OF THE VOLUNTEER ENGAGEMENT PYRAMID

(groundwire)



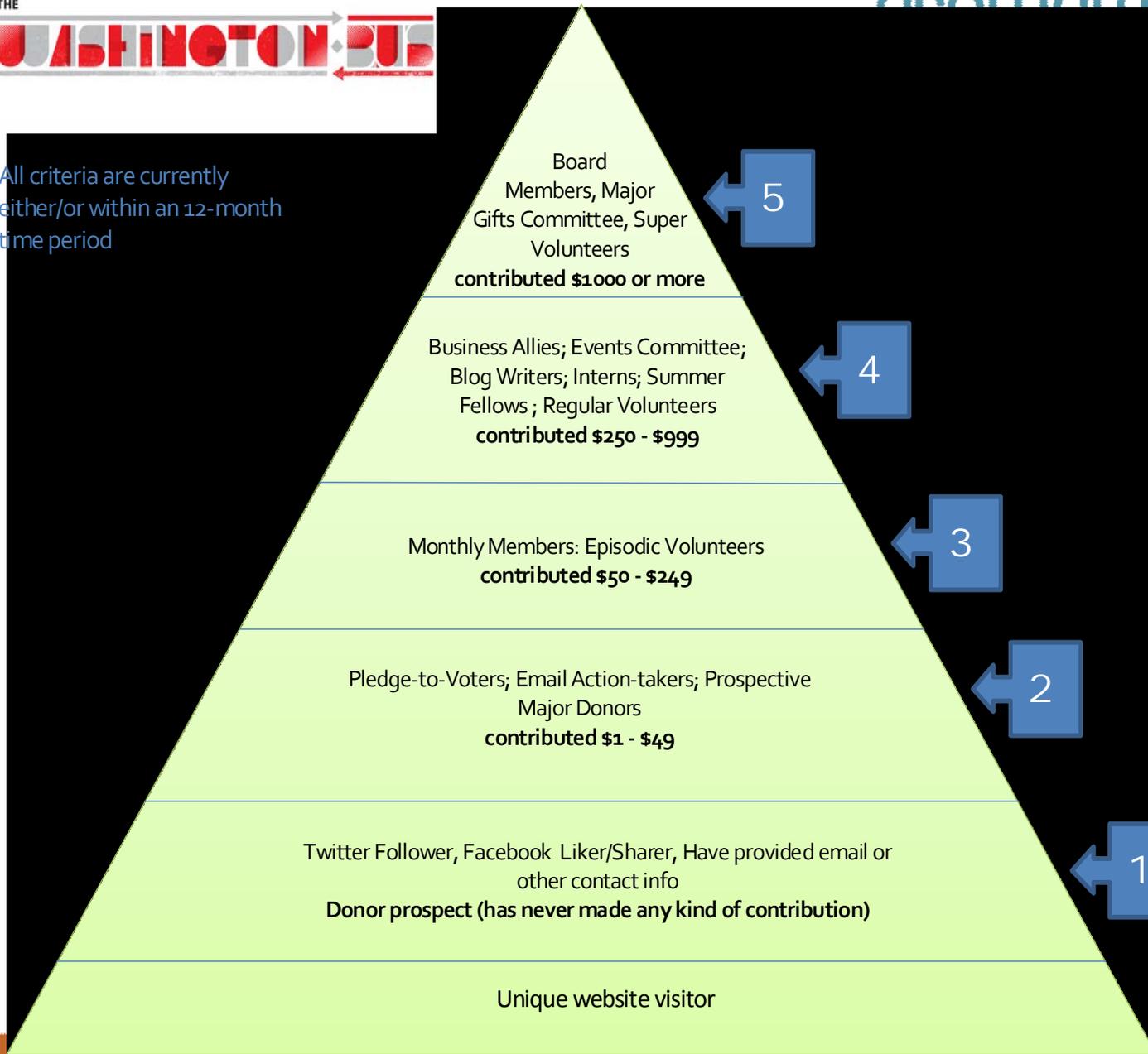
[The Leadership Ladder; New York Cares]

Engagement Metrics



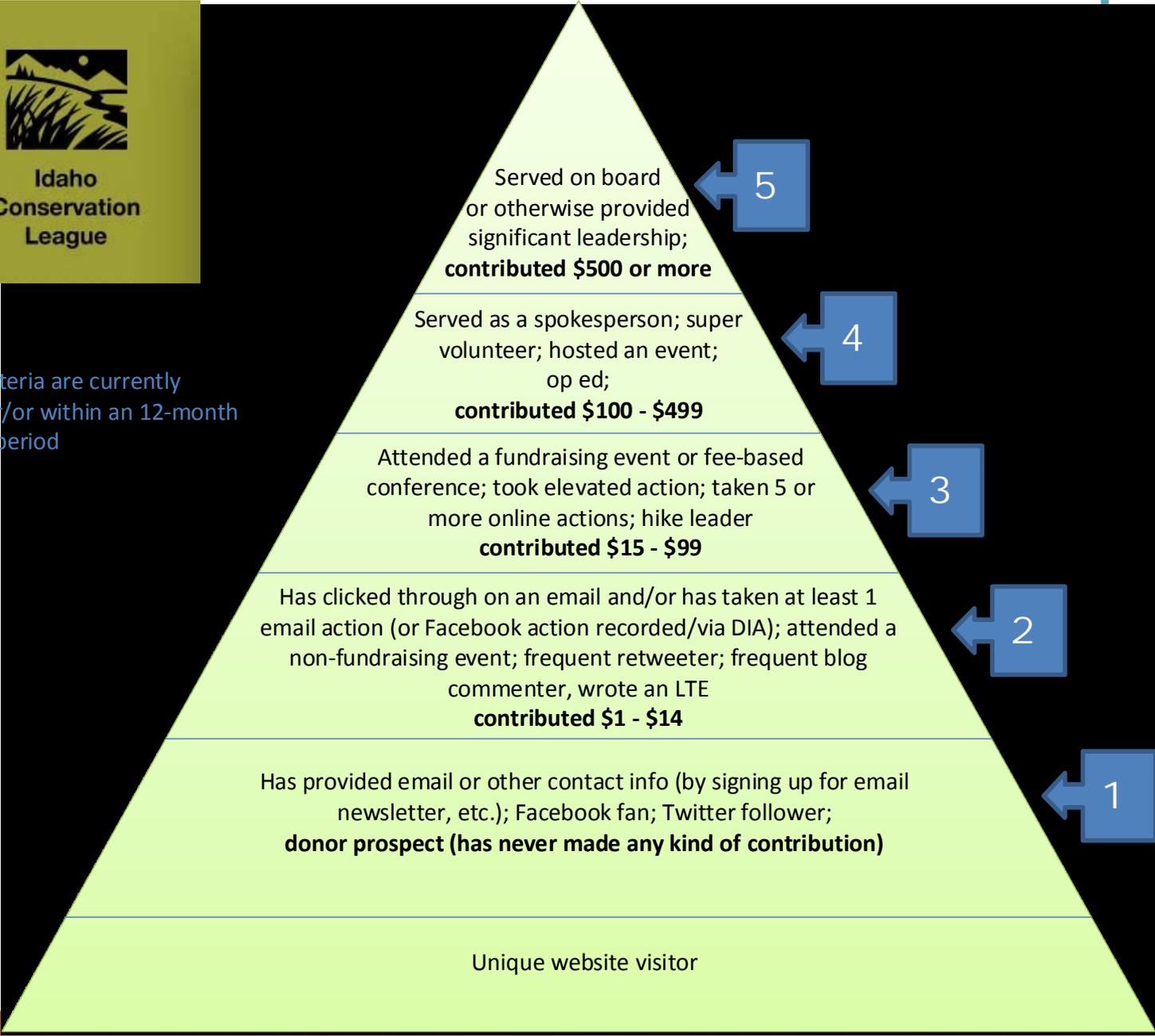


All criteria are currently either/or within an 12-month time period





All criteria are currently either/or within an 12-month time period

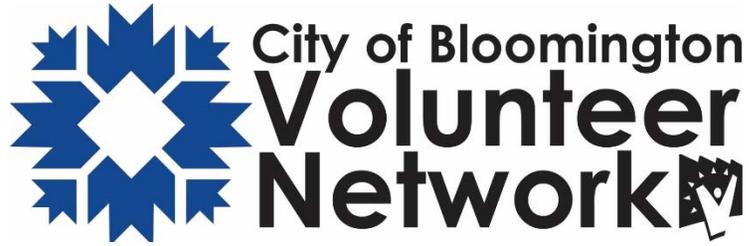




**Beware of
assumptions!**



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