

Sample Survey of Gas Stations

Name & address of gas station:

Hi, I'm _____ calling from the City of Bloomington Community and Family Resources Department. I am taking a brief survey. Do you have a minute to answer a few questions?

Some customers with disabilities may be unable to pump their own gas. Do you provide assistance to them upon request? _____

If you do, how do customers signal their need for assistance? Is there a call button they push to let you know they need help, or a sign letting people know to honk if they need help?

Do you know that when you provide help for customers with disabilities you cannot charge more than the self-service price? _____

Thanks for your time today!

(IF they offer assistance) - Do you mind if we let the public know that you offer this kind of assistance to customers with disabilities?
