

**RESOLUTION 22-19**

**TO APPROVE AN UPDATE TO THE CITY OF BLOOMINGTON'S  
AMERICANS WITH DISABILITIES ACT TRANSITION PLAN**

WHEREAS, Title II of the Americans with Disabilities Act (hereafter, ADA) prohibits state and local governments from discriminating against people on the basis of their disability and from excluding people from participation in governmental programs, services, or activities because of their disability; and

WHEREAS, the ADA requires all public agencies with more than 50 employees to maintain an up-to-date Transition Plan, which should survey accessibility barriers in programs and services and implement a plan to remove them; and

WHEREAS, the City of Bloomington works with state and federal agencies that require an up-to-date ADA Transition Plan approved by the City's legislative body as a condition of receiving federal funding, including the Indiana Department of Transportation (INDOT), the Federal Highway Administration (FHWA) and Housing and Urban Development Department (HUD); and

WHEREAS, the Board of Public Works, with resolution 2011-99, adopted the United States Access Board's Public Right of Way Accessibility Guidelines (PROWAG) for the evaluation, design, and construction of infrastructure in the public right of way; and

WHEREAS, the City of Bloomington prepared its first ADA Transition Plan in 1990 and has updated it several times since then, most recently in 2014; and

WHEREAS, the document proposed for adoption by the Common Council will satisfy the ADA's requirement to have an up-to-date Transition Plan; and

WHEREAS, the City, working with the Council for Community Accessibility, has been making strides toward improving accessibility in Bloomington, in governmental programs, transportation and public accommodations; and

WHEREAS, the City recognizes that barriers to accessibility remain and that the ADA Transition Plan helps to identify those barriers and plans for removal;

NOW THEREFORE, BE IT HEREBY RESOLVED BY THE COMMON COUNCIL OF THE CITY OF BLOOMINGTON, MONROE COUNTY, INDIANA, THAT:

SECTION 1. The Americans with Disabilities Act (ADA) Transition Plan is approved as an advisory document outlining a plan for the City of Bloomington to be accessible to people of all abilities and is attached and made a part of this resolution.

PASSED AND ADOPTED by the Common Council of the City of Bloomington, Monroe County, Indiana, upon this 07 day of December, 2022.



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SUSAN SANDBERG, President  
Bloomington Common Council

ATTEST:



NICOLE BOLDEN, Clerk  
City of Bloomington

PRESENTED by me to the Mayor of the City of Bloomington, Monroe County, Indiana, upon this 08 day of December, 2022.



NICOLE BOLDEN, Clerk,  
City of Bloomington

SIGNED and APPROVED by me upon this 8<sup>th</sup> day of December, 2022.

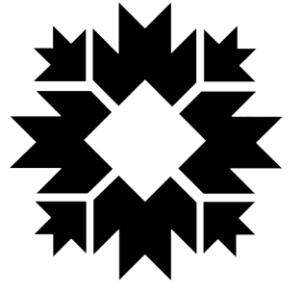


JOHN HAMILTON, Mayor  
City of Bloomington

#### SYNOPSIS

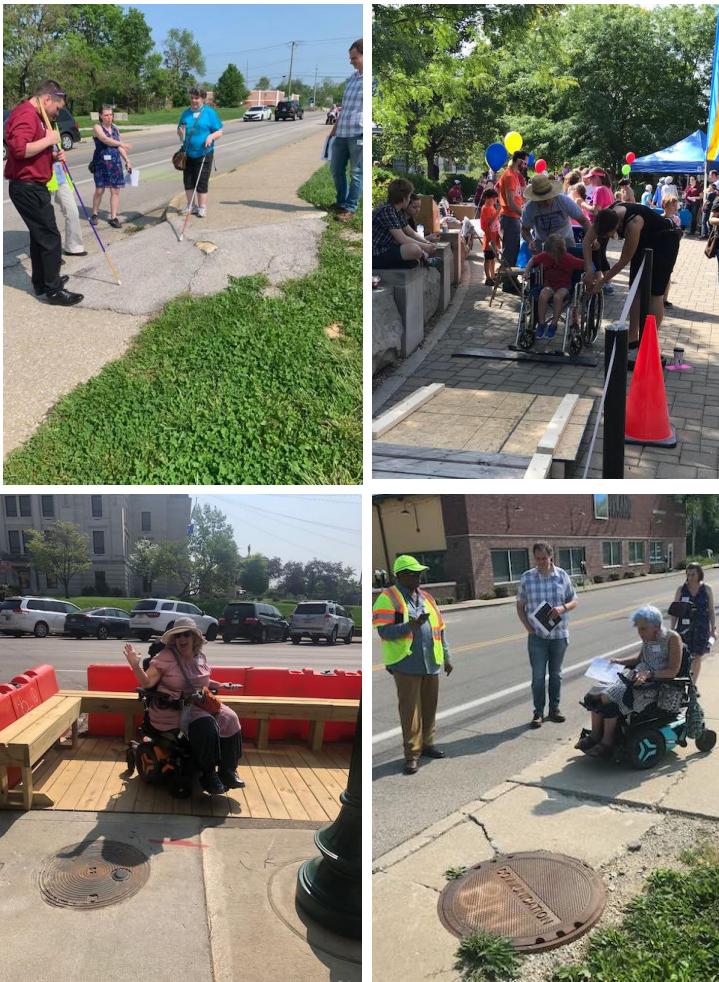
This resolution approves an Americans with Disabilities Act (ADA) Transition Plan that shall act as an advisory document outlining a plan for the City of Bloomington to be accessible to people of all abilities.

Distributed to: Clerk, Council Attorney, Legal, Mayor, and Public Works.



2022

# City of Bloomington ADA Transition Plan



401 N. Morton Street  
PO Box 100  
Bloomington, IN 47402

## Table of Contents

INTRODUCTION.....	4
CCA Vision and Objectives .....	4
CCA EVENTS/PROGRAMS.....	5
Breaking down the Barriers .....	5
Increasing Transportation and Mobility Accessibility Opportunities for All .....	5
ADA Anniversary Celebration .....	6
Gather 'round the Table: With Us, About Us.....	6
AccessAbility Decal Program.....	7
Annual Accessibility and Disability Awareness Months .....	7
MALL .....	7
CCA 2021 Goals in Review .....	8
CCA 2022 GOALS.....	9
CCA Services .....	10
Accessible Transportation and Mobility Principles.....	10
ADA STANDARDS AND GUIDELINES.....	11
SELF EVALUATION .....	12
Evaluation of Physical Facilities .....	12
Assessment of City-owned Parking Facilities.....	12
Assessment of City-owned Buildings .....	13
Assessment of City-owned Parks and Trails .....	15
Public Right of Way Data .....	19
Estimated Costs.....	21
Funding Sources.....	21
Modifications and New Construction .....	22
Yearly Schedule .....	23
Sidewalk/Path Improvement for BT Stops.....	23
Document Accessibility for City Website and Digital Distribution .....	24
PUBLIC INPUT.....	24
CONTACT.....	24
Appendices:.....	25
APPENDIX A: AccessAbility Decal Survey.....	26

APPENDIX B: PROWAG Resolution .....	32
APPENDIX C: Parks and Trails Map/List .....	33
APPENDIX D: Web Accessibility Checklist .....	35
APPENDIX E: ADA Grievance Procedure .....	36
APPENDIX F: ADA Complaint Form .....	38
Appendix G: City Council Resolution .....	42

## INTRODUCTION

The Americans with Disabilities Act (ADA) was enacted on July 26, 1990, and amended effective January 1, 2009. Title II of the ADA prohibits state and local governments from discriminating against people on the basis of their disability and from excluding people from participation in programs, services, or activities because of their disability.

Title II requires local governments to prepare Transition Plans. The City of Bloomington prepared its first ADA Transition Plan in 1990 and has updated it several times since then, the last time in 2014 (available online: <https://bloomington.in.gov/accessible>). Our goal is to ensure program accessibility for people with disabilities in our community by meeting or exceeding the requirements of the ADA. Periodic updates help us evaluate how well we are achieving that goal.

The City of Bloomington has designated the Bloomington Human Rights Director as the ADA Coordinator. The ADA Coordinator manages the City's efforts to comply with Title II of the ADA and to communicate with local businesses their responsibilities to comply with Title III of the ADA. The ADA Coordinator is responsible for investigating any alleged violations of the ADA by the City.

We are making a conscious decision to begin this Transition Plan by focusing on people. We know that if you change minds and attitudes about accessibility, addressing barriers to accessibility and decisions that are made with people with disabilities access in mind will then happen more easily. With that, we will look at some of the efforts that the Council for Community Accessibility has been working on this past year.



*Breaking down the Barriers has been a popular event that shows businesses that people with disabilities have buying power.*

The City of Bloomington Council for Community Accessibility (CCA) is a volunteer group that advocates for the interests of people with disabilities. Formerly known as the Community Council on Handicap Concerns, the group was formed in 1990. The CCA promotes awareness of the challenges faced by people with disabilities and works to develop solutions to barriers to accessibility in the community. The CCA envisions an inclusive community where everyone is valued and empowered to access equitable opportunities.

While they come from diverse backgrounds, CCA members share a personal interest in accessibility issues and bring a range of leadership experiences to their work on the Council. Many members have disabilities themselves or are family members of those with disabilities.

## CCA Vision and Objectives

The Council for Community Accessibility envisions an inclusive community where everyone is valued and empowered to access equitable opportunities.

- Assessment: To seek information about the needs and available services for persons with disabilities.
- Awareness: To educate all segments of the community.
- Accessibility: To promote access to places of public accommodation, housing, programs, and services.

- Advocacy: To promote the best interests of persons with disabilities by supporting specific, identified issues.
- Advice: To serve as a resource for the community.

## CCA EVENTS/PROGRAMS

Here are some 2021 events and programs that made the community more aware of barriers that people with disabilities face and various accessibility challenges.

### Breaking down the Barriers

**Not Every Disability Is Visible or Obvious**

Some disabilities look like this

Some look like this

62% of employees with a disability have invisible disabilities

INDIANA UNIVERSITY

A slide from Brian Richwine's presentation

For Breaking down the Barriers in April, the Council for Community Accessibility held a virtual event about virtual events, specifically how to make them more accessible to everyone. Speakers included Brian Richwine, an accessibility expert from IU University Information Technology Services, who talked about making virtual events accessible; Holly Elkins, Chair, Legislative Committee, at the Indiana Association of the Deaf, who spoke about how to make virtual events more accessible for the Deaf; and Ted Boardman, president of the Heartland Association of the American Council of the Blind, who informed attendees on how to make virtual events more accessible for people who have low vision or who are blind.

### Increasing Transportation and Mobility Accessibility Opportunities for All

In June, the Council for Community Accessibility held a hybrid, in-person, and virtual, event that brought together engineers, planners, city officials, people with disabilities, and others to listen to a keynote speaker on common pedestrian access barriers and innovative ways to address them. Together, groups navigated and evaluated several routes around the city and witnessed directly many of the challenges people with disabilities face in our community.

Video: [People with disabilities navigate challenges on city streets.](#)



CCA Transportation and Mobility Committee Chair Barbara Salisbury walks with Liz Peterson from IU Health.

## ADA Anniversary Celebration



A family visiting the Monroe County Public Library was pleased to be able to take their children through the Anniversary Celebration that was held outside the Library.

Partnering with organizations that serve people with disabilities, like Monroe County Public Library, Stone Belt, Indiana Institute on Disability and Community, Heartland Association of the American Council of the Blind, and the Youth Self Advocates of Monroe County, helped reach people in the community to celebrate the 31st anniversary of the ADA in July, 2021. This event takes place annually.

## Gather 'round the Table: With Us, About Us

In September, a hybrid event provided an opportunity for both online and in-person attendance. Keynote speaker Rosemarie Garland-Thomson, co-editor of the book *About Us: Essays from the Ability Series of the New York Times*, joined the audience on Zoom, while several inspiring CCA volunteers presented plain language versions of their favorite essays from the book. These reflections led to thoughtful questions and discussions about the essays in *About Us*, and about members' steps in developing plain-language versions of its content for people with cognitive, intellectual, and developmental disabilities.

Video: [Watch the event's impact on participants](#)



(left to right, top to bottom) Our CCA volunteers who shared their favorite essays, Zoe Waters, Michelle Hahn, Tiba Walter, and Lesley Davis.

Beyond the signature events, CCA promotes several other efforts:

## AccessAbility Decal Program

This program, run by the Accessibility Committee, recognizes accessible businesses and provides guidance to businesses to eliminate barriers to accessibility. In the past, they have worked on surveying polling locations, bus stops, schools, and medical offices. While the pandemic made it hard to do surveys, the Committee continues to focus on reviewing accessibility at restaurants, retail establishments, nonprofits, and more. The accessibility survey that is used is in Appendix A.



*The AccessAbility decal that is found on doors of businesses and agencies around the city.*

## Annual Accessibility and Disability Awareness Months

CCA keeps track of numerous events sponsored by organizations concerned with disability and accessibility and informs members and the public. In the month of March the CCA celebrates Disability Awareness Month and in April Accessibility Awareness Month. Document: [Calendar of events](#)

## MALL

A local group of women with physical disabilities (aka “the Wheelie Women”) have started a Mobility Aids Lending Library” (MALL) to serve the greater Bloomington community. They realized that many in their network have unneeded canes, crutches, walkers, ankle-foot orthoses (AFOs), rollators, scooters, and wheelchairs taking up space and not being used. They would like to change this by making these mobility devices available to people free of charge to those who cannot afford them or who need them only for a short period of time. The City of Bloomington Council for Community Accessibility (CCA) and the Monroe County Public Library (MCPL) are partnering with them to make this new community service a reality.

To [Donate...](#)

For those in [Need...](#)

Videos: [MALL 1](#), [MALL 2](#), [MALL 3](#), [MALL 4](#)



*(l to r) Lesley Davis, Susan Seizer, and Susanne Even (not pictured, Coleman Kavgian), the “Wheelie Women”*



*Some of the donations to the MALL.*

## CCA 2021 Goals in Review

Goals are listed with some points on the progress made on those goals.

### **Goal 1: More engagement between CCA and the Deaf community**

- Holly Elkins, Chair, Legislative Committee, Indiana Association of the Deaf, presented at our virtual Breaking down the Barriers event in April 2021.
- Efforts were made to reach out and invite other members of the Deaf community, but thus far no hearing-impaired people regularly attend CCA meetings.

### **Goal 2: Building permits within Monroe County to comply with ADA requirements and a closer connection to the County**

- State Senator Shelli Yoder, who spoke at a CCA meeting where this issue was discussed, said she would follow up on this issue on the state level.
- The Accessibility Committee worked with Monroe County on assessing all County buildings in the City. Progress also was made on accessibility of the new City parking garages. Some City departments that have not worked closely with the CCA on various issues of accessibility in the past, including Engineering, Planning, Parks and Recreation, Economic and Sustainable Development, and Public Works, are now consulting CCA more regularly.

### **Goal 3: Create interconnectivity through the CCA's three signature events with a wider range of groups to create wider diversity**

- Members of the public anticipate the three yearly signature events (Breaking down the Barriers, ADA Anniversary Celebration, and Gather 'round the Table) and changing locations and modes of delivery for the events attracted different populations.
- Annual events coordinated and directed by the Transportation and Mobility Committee are gaining in popularity and the CCA has considered making their pedestrian forum or engineering workshop a fourth signature event.

### **Goal 4: Educate the community about transportation and mobility in Bloomington and its opportunities and challenges**

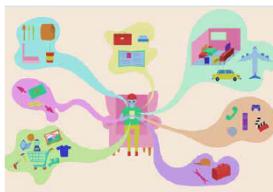
- The Transportation and Mobility Committee provided training on mobility issues for people with disabilities for the City's engineers, planners, other City staff, and Common Council members.
- Progress has been made in developing Accessible Transportation and Mobility Principles (see below) with the hope that the Principles are considered for adoption by the City Common Council and that might then lead to interest in working on a Complete Streets policy.

## Digital Accessibility

[What is digital accessibility?](#) Digital accessibility refers to the inclusive practice of removing barriers that prevent interaction with, or access to websites, digital tools and technologies.

Today's world provides a majority of services, social interactions, education, healthcare, ecommerce, and employment online. Everyone benefits from using the best practices needed to ensure that online content can be accessed by people of various abilities and needs.

We invite you to learn about web accessibility by visiting the [WebAIM\\_](#) [Introduction to Web Accessibility page](#), by visiting our resources library, and by exploring our 3-Part Simple Survey and Accessibility Bytes page.



### Resource Library

A digital accessibility resource list where you can explore and learn more about digital accessibility.

### Simple Survey and Accessibility Bytes

Perform a simple digital accessibility survey on your webpages or view our quick Accessibility Bytes.

### Accessibility in our Community

Learn about the Council for Community Accessibility and how it benefits Bloomington residents and beyond

## Goal 5: Develop a digital accessibility program to augment the general accessibility survey program presently in place

- With extensive help from IU's ServelT students, the City has nearly completed a digital accessibility survey. Features of the survey emphasize the need to expand digital accessibility that would result in increased engagement with the disability community.

*A digital accessibility website mockup*

## CCA 2022 GOALS

Goal 1: Create interconnectivity through our three main events with a wider range of groups, including the Deaf and mental health communities, people with intellectual and developmental disabilities, and the neurodivergent communities, to increase diversity

Goal 2: Continue physical surveys for the AccessAbility program and be ready in case other local facilities need survey assistance (such as schools, bus stops, polling places, etc.)

Goal 3: Finalize the digital accessibility survey form and market/distribute it to potential surveyors and businesses

Goal 4: Complete the work with Health-by-Design and City staff on the Accessible Transportation and Mobility Principles (see below) for the Common Council to consider

Goal 5: Ensure that the Transition Plan addresses the issues of transportation and mobility

Goal 6: Develop a course on the “why” for ADA design for the Engineering Department that will include a field experience for engineers and people with disabilities together

Goal 7: Continue to work with BT Access on paratransit and connect with the new General Manager of Bloomington Transit

Goal 8: Develop a summer or fall event that speaks to a current transportation/mobility topic, such as shared streets/greenways

Goal 9: Support the efforts for the development of a Mobility Aids Lending Library (MALL)



*The [history of the CCA is online](#).*

## CCA Services

### Awareness Training

For organizations, businesses, and government employees



### Disabilities Awareness Presentations

To schools and religious and civic groups through our Speakers Bureau

### Free Consultations

To review building or architectural plans to evaluate accessibility according to Americans with Disabilities Act (ADA) specifications

### Workshops for Businesses

On the benefits and responsibilities of complying with the ADA

Long-time member of CCA and Transportation and Mobility Committee Chair Barbara Salisbury reads to children during Disability and Accessibility Awareness Month.

## Accessible Transportation and Mobility Principles

The following Principles are being developed by community volunteers in consultation with City staff members in the Community and Family Resources, Engineering, and Planning and Transportation departments. The intent is for the Principles to be conveyed to the administration and the City of Bloomington Common Council for them to determine how they might fit into policy goals.

### Accessible Transportation and Mobility Principles For the City of Bloomington

#### Statement of Purpose

*These Accessible Transportation and Mobility Principles seek to guide how the City of Bloomington plans and implements accessible transportation and mobility considerations for persons with disabilities. These Principles are intended to inform city-wide improvements and developments of public spaces so that legislation and infrastructure truly reflect the needs of our diverse community.*

#### Introduction

Persons with disabilities comprise an estimated 11,000 unique individuals within the City of Bloomington--a population that constitutes the largest and most diverse, marginalized demographic group in the City.

Disability is intersectional, affecting people regardless of age, race, gender, sexual orientation, class, or gender identity: any one person may find themselves a part of this community at any stage in their lifetime. Striving for excellent accessibility for people with disabilities also will help other populations to travel independently, including senior citizens and people with children.

Transportation equity is an essential component of healthy, safe, equitable, and sustainable communities. Despite policy mechanisms in place, transportation barriers often interfere with opportunities for people with disabilities to access services, commute to work, live independently, and otherwise fully participate in community life.

Left unexamined, much of the status quo of inequitable transportation access will remain intact. To foster the full potential of our community, we must design and build a safe, convenient, and comfortable transportation network that is accessible to all.

Our intention in the presentation of these Accessible Transportation and Mobility Principles is to center the experiences of people with disabilities, so that everyone may benefit from spaces to thrive and connect with each other.

### **Accessible Transportation and Mobility Principles**

- 1. Adopt Inclusive Processes:** Make genuine efforts to involve people with disabilities in transportation design and decisions, construction, maintenance, and operation decisions by seeking meaningful input and sharing decision-making power. Establish an equitable process based on transparency, inclusiveness, respectfulness, and building trusted relationships within the community. A more fully inclusive process would include other people who are historically marginalized, like people of color, women, LGBTQ+, low-income individuals, incarcerated individuals, senior citizens, and many more.
- 2. Seek Equitable Outcomes:** An equity-based transportation network shall create meaningful access to connect people with disabilities to jobs, schools, housing, health care facilities, grocery stores, mass transit, parks, and other essential services.
- 3. Pursue Planning:** Update the City of Bloomington's ADA Transition Plan that details how the City will ensure all of its facilities (buildings and roadway assets), services, programs, and activities in the public right-of-way are accessible to all individuals.
- 4. Prioritize Safe Access:** Design and repair sidewalks, streets, public rights-of-way, and other transportation facilities to prioritize safety and reduce risk for the most vulnerable users--specifically pedestrians and people using bicycles and public transit.
- 5. Anticipate and Report Impacts:** Evaluate the extent of probable, favorable, and adverse impacts of transportation decisions on people with disabilities. Use the results to continually review and refine the implementation of these Principles. City Departments shall evaluate their practices relative to existing and emergent accessibility and equity standards of their field. Based on the evaluation, departments should develop actionable plans and change practices to remediate disparities.

### **ADA STANDARDS AND GUIDELINES**

The City is committed to ensuring that all of its new facilities and all of its renovations, including buildings, parks, trails and sidewalks, comply with the ADA. The City also works to ensure accessibility by installing accessibility improvements that go beyond the physical accessibility of sidewalks. Some of its recent efforts include acquiring an evacuation chair to help people with disabilities evacuate the second floor of the Showers building in case of an emergency, installing five



*Title II of the ADA requires local governments to maintain a transition plan.*

assistive listening devices in the common council chambers, and acquiring two waterproof chairs so that adults and children with disabilities can enjoy the Splash Pad at Switchyard Park.

In 2011, the City's Board of Public Works passed Resolution 2011-99, adopting the proposed Public Right of Way Accessibility Guidelines (PROWAG) as the standards to follow for evaluation, design and construction of infrastructure in the public right of way (see Appendix B for a copy of the resolution). The City will continue to comply with PROWAG in all future projects and renovations.

## SELF EVALUATION

### Evaluation of Physical Facilities

Accessibility surveys and audits were done by CCA-trained volunteers and City staff. The [facility survey \(AccessAbility Decal Form\)](#) is available to view and use on the [CCA's website](#) and was originally designed by the CCA and the City's ADA Coordinator (see Appendix A). Parks & Recreation staff reviewed all of the parks for accessibility/inaccessibility.

#### Definition:

*Technically infeasible*: In the following tables means, with respect to an alteration of a building or a facility, that it has little likelihood of being accomplished because existing structural conditions would require removing or altering a load-bearing member which is an essential part of the structural frame; or because other existing or site constraints prohibit modification or addition of elements, spaces, or features which are in full and strict compliance with the minimum requirements for new construction and which are necessary to provide accessibility.

### Assessment of City-owned Parking Facilities

**Table 1: Parking Facilities**

Type	Location	Assessment Status	Barrier Elimination Status
Parking Lot	E 6th St. & N. Lincoln St.	Compliant	
Parking Lot	W. 4th St. & N. Washington St.	Compliant	
Parking Lot	E. 4th St. & N. Dunn St.	Compliant	
Garage	300 N. Morton St. ("Morton St. Garage")	Stairway railings don't all have 12" extensions beyond risers; elevators have no raised indicator for up/down buttons	Railings are technically infeasible to fix; elevators will have raised indicators by the end of 2022
Garage	W. 7th St. & N. Walnut St. ("Walnut St. Garage")	Accessible space with no access aisle; elevators have no raised indicator for up/down buttons	Because there are enough accessible spaces, the space without an access aisle will be removed;

Type	Location	Assessment Status	Barrier Elimination Status
			elevators will have raised indicators by the end of 2022
Garage	W. 4th St. & N. College Ave. ("4th St. Garage")	Compliant	
Garage	("Trades District Garage")	Compliant	



Public Works Director Adam Wason places an AccessAbility decal on the Trades District Parking Garage.

## Assessment of City-owned Buildings

### Table 2: Buildings

All buildings that have no assessment were found to be compliant. All buildings have been surveyed or reviewed in the past two-and-a-half years.

Name	Location	Assessment and Barrier Elimination Status
Allison-Jukebox Community Center	349 S. Washington St.	<ul style="list-style-type: none"> <li>Bathrooms were remodeled and accessible features were improved, including doors and entrance area for privacy (2017).</li> <li>Added accessible entry ramp to front of building (2019).</li> <li>Outdoor railing along new accessible ramp needs to extend 12" beyond ramp at the bottom. Railings are technically infeasible to fix (to replace the railings to extend out would create a secondary safety issue as they would protrude too far into the path of travel and thus require a full remodel, cost prohibitive for this small issue).</li> </ul>
Animal Shelter	3410 S. Walnut St.	
Banneker Center	930 W. 7 <sup>th</sup> St.	Exterior door handles aren't able to be opened with a closed fist; Handrails don't all have 12" extensions beyond risers; Restroom doors on the ground

Name	Location	Assessment and Barrier Elimination Status	
		floor have door handles on the inside that can't be opened with a closed fist. Door handles will be replaced by Summer of 2023; Railings are technically infeasible to fix (see above for Allison-Jukebox).	
Bloomington Fire Department Station 2	210 S. Yancy Ln.	Needs signage indicating the accessible entrance; restrooms need accessible signage; accessible parking is not striped correctly.	For all of the fire stations, despite the limited amount of the public coming to these buildings, their current condition, the plans for new buildings to take their place as soon as financially feasible, and the cost of most of the fixes, they <i>are</i> open to the public for tours and are designated Safe Spaces. To mitigate the issues, we will be offering all fire station employees a brief training to ensure that they do their best to accommodate anyone with a disability.
Bloomington Fire Department Station 3	800 N. Woodlawn Ave.	Path to front entrance is a step, so needs a ramp; exterior door have knobs and need to be levers; restroom doors are too narrow and room is not 5' x 5', no grab bars, paper towel dispenser is too high, toilet paper dispensers aren't correct height, no accessible signage; accessible parking is not striped correctly.	
Bloomington Fire Department Station 4	2201 E. 3 <sup>rd</sup> St.	Path of travel needs signage to indicate the accessible entrance; exterior door can't be a knob; restroom doors are too narrow and room is not 5' x 5', no grab bars, paper towel dispenser is too high, toilet paper dispensers isn't correct height, no accessible signage; accessible parking is not striped correctly.	
Bloomington Fire Department Station 5	1987 S. Henderson Ave.	Restroom doors are too narrow and room is not 5' x 5', no grab bars, paper towel dispenser is too high, toilet paper dispensers aren't correct height, no accessible signage; accessible parking is not striped correctly.	
Bloomington Police Department Administration	220 E. 3 <sup>rd</sup> St.		
Bloomington Police Department Sub-Station	245 W. Grimes		

Name	Location	Assessment and Barrier Elimination Status
Cascades Golf Course Clubhouse	3550 N. Kinser Pike	
Frank Southern Ice Arena	1965 S. Henderson St.	Bleachers are technically infeasible to fix, but Parks & Recreation is building a platform area for wheelchair users. All other barriers, including parking lot restriping and signs, were addressed
Showers City Hall	401 N. Morton St.	
Switchyard Park Pavilion	1601 S. Rogers	
Twin Lakes Recreation Center	1700 W. Bloomfield Rd.	

#### Assessment of City-owned Parks and Trails

The City's Parks and Recreation Department strives to exceed its obligations under the ADA. The department regularly surveys its facilities to make sure that they are accessible, and when it finds barriers to accessibility in possible violation of the ADA, it implements plans and budgets for removing those barriers as quickly as possible. Parks and Recreation employs an Inclusive Recreation Coordinator who makes sure that its programs are as accessible as possible. Anyone with a question about accessibility at a Parks property or event should contact the Parks and Recreation Department. The site conditions were updated based on site visits in the summer of 2022. A list of all parks and trails locations are in Appendix C.

**Table 3: Parks and Trails**

Park	Assessment and Barrier Elimination Status
B-Line Trail	3.1 mile hard surfaced recreational trail, parking lot, site amenities (benches, tables, fountains) are all accessible.
Bloomington Rail Trail	2 mile crushed stone surface recreational trail is technically infeasible to make accessible. Future potential to build accessible trail next to Rail Trail dependent on funding (no established timeline yet).
Broadview Park	Fully accessible shelter and playgrounds (2), site amenities.
Bryan Park	Picnic shelters (3), playgrounds (3), parking lots (6), swimming pool, restrooms, stream bridges (2), south of stream paved fitness trail, site amenities are all accessible. 2022 completed the following: <ul style="list-style-type: none"> <li>• Perimeter trail project improving condition of accessible path and widening it in locations.</li> <li>• Will create a new accessible connection to the North Shelter (previously not accessible).</li> <li>• Improving path/road interactions by adding detectable warnings on three new curb ramps.</li> </ul> Trail, north of stream, and bridge are technically infeasible to make accessible.
Building & Trades Park	Basketball courts (5), restrooms, playgrounds (2), shelters (2), perimeter walking trail, parking lot area all accessible.

Park	Assessment and Barrier Elimination Status
	<p>Planned for Fall 2022:</p> <p>Replaced several cracked sidewalk panels along Building Trades Park. The plan is to look at holistic fixes, including a ramp that does not meet ADA specs, to the park design as part of a later stage of the hospital redevelopment, ~2024, to eliminate the need for that separate ramp altogether.</p>
Butler Park	Playgrounds (2), parking lot, restrooms, basketball court are all accessible. Paved walking trail is too steep, so technically infeasible.
Cascades Park-Lower	<p>Sycamore Shelter, Waterfall Shelter, Sycamore Parking Lot, 1.5+ miles of paved trail, 700+ feet of accessible boardwalk are all accessible.</p> <p>Hiking trails and some areas on the west side of the creek near the southern end of the park (rugged terrain, inaccessible narrow bridges) are technically infeasible to make accessible.</p> <p>Completed in 2022:</p> <ul style="list-style-type: none"> <li>• Created 750 feet of boardwalk to create accessible path to waterfall.</li> <li>• Added .25 new miles of paved trail and 400 new feet of sidewalk to improve access to Waterfall Shelter and improved creek access/interaction.</li> <li>• Created accessible connections to Waterfall Shelter (none existed).</li> <li>• Removed a cable causing issues with accessibility to get from the Sycamore Parking lot to the trail; replaced with a bollard.</li> <li>• Corrected issues with soap dispenser heights in the restrooms for accessibility.</li> <li>• Added four new accessible parking spots for use of the Waterfall Shelter.</li> </ul> <p>Improved pedestrian crosswalk across Old 37 (mitigated dangerous drop off at edge of crosswalk end).</p>
Cascades Park-Upper-Lions Den	Shelter, playground, site amenities are all accessible.
Cascades Park-Upper-Skate Park	Basketball court, parking, site amenities are all accessible.
Clear Creek Trail	Trailhead parking lots (3), site amenities, 2.3 mile hard surfaced recreational trail are all accessible.
Crestmont Park	<p>Parking lot, basketball courts, playground (1), site amenities are all accessible.</p> <p>Shelters and disc golf course are technically infeasible to make accessible.</p> <p>Completed in 2020:</p> <ul style="list-style-type: none"> <li>• Installed new playground and updated pour-in-place rubber surfacing and new concrete walks/ramps for improved accessibility.</li> </ul>
Ferguson Dog Park	Parking, access path to fenced dog area, site amenities are all accessible.
Goat Farm	Undeveloped park property. Any future development will be accessible.
Griffy Lake Nature Preserve	<p>Parking, boat rental, boat dock, trails, fishing pier, and causeway walkway are all accessible.</p> <p>Trails are technically infeasible to make accessible.</p>

Park	Assessment and Barrier Elimination Status
	<p>2022:</p> <ul style="list-style-type: none"> <li>• Installed a .25-mile accessible trail along the western edge of the causeway.</li> <li>• Created sidewalks between the parking lot and new accessible trail/fishing pier (further improvements planned for 2023/2024).</li> <li>• Created an accessible fishing pier with ramp access.</li> </ul>
Highland Village Park	Parking, shelter, basketball courts, playground, paved walking trail, site amenities are all accessible.
Jackson Creek Trail	0.6 mile hard surfaced recreational trail, site amenities are all accessible.
Leonard Springs Nature Park	Hiking trails are technically infeasible to make accessible.
Miller-Showers Park	Parking, observation pier, 0.5 mile paved walking trail, site amenities are all accessible.
Olcott Park	<p>Parking, woods trail, shelter, playground, restroom/concession building, site amenities are all accessible.</p> <p>Trail to Sherwood Oaks Park is technically infeasible to make accessible due to slope.</p>
Park Ridge Park	Tennis courts, shelter, basketball courts, playground, site amenities are all accessible.
Peoples Park	Sidewalks, site amenities are all accessible.
RCA Park	<p>Parking, tennis courts, basketball courts, shelters (2), restroom, playground, north walking trail, site amenities, south walking trail, hiking loop trail are all accessible.</p> <p>Completed in 2021:</p> <ul style="list-style-type: none"> <li>• Improved .7-mile loop trail with new asphalt and upgraded and widened bridges at creek crossings for better accessibility.</li> <li>• Added an accessible port-o-let to pickle ball courts for winter months.</li> </ul>
Rogers Family Park	<p>Jackson Creek Trail is accessible through the park. Paved trail continues but does not make full loop currently.</p> <p>Planned project for Fall 2022 will add approximately .6 more miles of accessible trail, improving informal trail on the southwest side of the park, and adding six new accessible parking spots. The mowed trails through the prairie are technically infeasible to make accessible.</p>
Schmalz Farm Park	Playground, shelter, site amenities, pedestrian entrance are all accessible.
Seminary Park	Sidewalks, plaza, site amenities are all accessible.
Sherwood Oaks Park	<p>Parking, tennis courts, playground, site amenities are all accessible.</p> <p>Shelter and basketball court are technically infeasible to make accessible. But in Fall 2022, there is a plan to address floodplain &amp; sidewalk issues that periodically make sidewalk inaccessible/accumulate mud and debris.</p>
Southeast Park	<p>Parking, tennis courts are all accessible.</p> <p>Completed Summer 2022:</p> <p>Asphalt repairs were done for a degraded area where it has become inaccessible (between parking lot and tennis courts).</p>
Switchyard Park	<p>Stage, Restrooms, Sports Courts, Dog Parks, Playground, Shelter, Spray Pad are all accessible.</p> <p>In 2021:</p>

Park	<b>Assessment and Barrier Elimination Status</b>
	<ul style="list-style-type: none"> <li>• Purchased two water chairs for use at the spray pad.</li> </ul>
Twin Lakes Sports Park	<p>Parking, ballfields, playground, restrooms, concessions, site amenities are all accessible. Perimeter soft surface walking rail is technically infeasible to make accessible.</p> <p>Completed in 2022:</p> <ul style="list-style-type: none"> <li>• Front desk renovation with accessible counter</li> <li>• Braille signs for bathrooms</li> <li>• Van accessible signage</li> </ul>
Waldron, Hill, and Buskirk Park	<p>Stage and paver audience area, fountain area, and areas around playground are all accessible. When playground is constructed accessible elements and surfacing are included.</p> <p>Completed in 2019:</p> <ul style="list-style-type: none"> <li>• Replaced lawn (and mud) with accessible pavers.</li> </ul> <p>Completed in 2022:</p> <ul style="list-style-type: none"> <li>• New playground includes large area of unitary rubber surface for better accessibility and additional accessible play elements.</li> </ul>
Wapehani Mountain Bike Park	Parking, mountain biking trails are technically infeasible to make accessible.
Winslow Sports Park	Parking, ballfields, playground, restrooms, concessions, soft surface fitness trail are all accessible.
Winslow Woods Park	<p>Parking, basketball courts, playground, shelter, garden plots, site amenities are all accessible.</p> <p>Hiking trails and the Community Orchard are technically infeasible to make accessible.</p> <p>Completed in 2021:</p> <ul style="list-style-type: none"> <li>• Installed a new playground with accessible elements at Winslow Woods. Made major repairs to accessibility of path.</li> </ul> <p>Completed in 2022:</p> <ul style="list-style-type: none"> <li>• Addition of an accessible sidewalk to the Community Orchard.</li> </ul>



*Lower Cascades now has an accessible path to the waterfall*

Hiking , mountain biking, soft-surface walking, and mowed trails due to rugged terrain or technical infeasibility to make accessible are not listed above.



*Griffy Lake Fishing Pier is now accessible.*

## Public Right of Way Data

The City of Bloomington uses many different strategies to remove barriers to accessibility in the public-right-of-way. These include identifying and repairing barriers as identified by our sidewalk and curb ramp assessments, responding to citizen complaints, and removing barriers as part of new construction or resurfacing projects. Currently in 2022, the COB Street Division is conducting a citywide assessment that will determine the current condition of streets, sidepaths, sidewalks, and accessible curb ramps. This project builds upon a similar effort that was last performed in 2017 by Public Works with the support of the Office of Innovation and will update the now five-year-old condition data for these important transportation assets.

The Board of Public Works approved a contract with the Infrastructure Management Services (IMS) Company in September of 2021 to undertake this project. Condition data and a variety of associated infrastructure metrics will be collected via a crew in a vehicle that incorporates Light Detection and Ranging (LIDAR) technology. LIDAR is more time-efficient than visual data collection alone and allows for real-time data collection while providing more uniform and accurate reporting.

The collected street pavement data will be utilized to update the current Pavement Condition Index (PCI) ratings for all of the City's 237 miles of public use streets. Staff will use these updated PCI ratings to prepare targeted improvements during the development of the City's annual paving schedule. An updated asset condition picture for the 29 miles of sidepaths and 236-mile-long sidewalk network, plus associated Americans with Disability Act compliant accessible curb ramps, is another major component of this project.

This data will be utilized to directly assist in administering the City's Sidewalk Repair Assistance Program, as well as to better target maintenance activities, identify areas of concern, and provide budget planning and direction for future non-motorized infrastructure improvements. It will allow the City to better plan and budget for maintenance and future improvements for both our motorized and non-motorized transportation networks.

The project began in April 2022 and data collection is on schedule to be completed by the end of September 2022. A finalized condition data summary and statistics report is expected to be delivered by IMS in early

2023. The finished report will be available to the public on the B-Clear Open Data Portal, along with a host of other Street Division operations data and metrics, which can be found at [data.bloomington.in.gov/](http://data.bloomington.in.gov/).

The figures below are for work done by the departments of Public Works and Engineering between 2016-2021. None of the figures include work done by developers.

#### Definitions:

**Sidewalks:** The part of a street between the curb lines, or the lateral lines of a roadway, and the adjacent property lines intended for the use of pedestrians (I.C. 9-13-2-167)

**Multiuse Path:** A type of sidewalk designed primarily for use by pedestrians, persons riding bicycles, and persons using coasters for transportation and recreation purposes that is physically separated from motor vehicle traffic and within a highway right-of-way or adjacent easement (BMC 15.04.057)

**Multiuse Trail:** A facility designed primarily for use by pedestrians, persons riding bicycles, and persons using coasters for transportation and recreation purposes that is physically separated from motor vehicle traffic, has all the same operational requirements of a sidewalk, and is a public facility not within a highway right-of-way or adjacent easement (BMC 15.04.058)

**Table 4: Public Right of Way Data**

	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
<b>Sidewalks New (linear feet)</b>	3105	2885	2295	2095	2310	1505	2000	2000	2000	2000
<b>Sidewalks Repaired/Replaced (linear feet)*</b>	7817	5898	6921	8918	8360	7343	8000	8000	8000	8000
<b>Multiuse Path New (linear feet)</b>	9522	0	1780	2510	13315	4640	3600	7200	0	0
<b>Multiuse Path Repaired/Replaced (linear feet)</b>	0	0	0	50	0	160	0	0	0	0
<b>Trail New (linear feet)</b>	1700	0	255	0	0	0	0	3300	0	0
<b>Sidewalk Trip Hazards Repaired** i.e., sidewalk grinding (linear feet)</b>	***	***	749	0	7400	3861	****	****	****	****
<b>Sidewalk Trip Hazards Saw Cut (number of)</b>	***	***	179	0	2272	1112	1000	1000	1000	1000
<b>ADA Curb Ramps Installed (number of)</b>	114	191	137	208	174	227	200	200	200	200
<b>Traffic Signals New/Replaced (number of)</b>	2	2	1	2	1	3	2	2	2	2
<b>Audible Pedestrian Signals*****</b>	-	-	-	-	-	-	6	6	6	6

2022-2025 figures are estimates.

\* 2019-2021 includes sidewalk repaired via Sidewalk Repair Assistance Program

\*\* Sidewalk trip hazards categories refer to sidewalk grinding.

\*\*\* The program to fix sidewalk trip hazards wasn't started until 2018.

\*\*\*\* Determined after hazards are fixed.

\*\*\*\*\* Thus far, 58 Audible Pedestrian Signals (APS) in Bloomington have been installed. The plan is to install four more APS each year, in addition to installing them on all new and upgraded traffic signals.

### Estimated Costs

The City of Bloomington estimates the cost of sidewalk reconstruction at \$1 million for a half mile of new sidewalk, \$7,000 for ADA ramps per intersection corner (\$15,000 if it includes bump outs), and \$400,000-500,000 per signalized intersection modernization.

### Funding Sources

A variety of local, state, and federal sources of funding are available to remove the sidewalk and curb ramp access barriers identified in this Transition Plan. These sources include, but are not limited to, those listed in Table 5.

**Table 5. Eligible Funding Sources for Accessibility Upgrades in the Public Right of Way**

Funding Source	Type
General Funds	Local
Tax Increment Finance Districts (TIF)	Local
Alternative Transportation Fund (ATF)	Local
Community Development Block Grants (CDBG)	Federal (HUD)
Surface Transportation Program (STP)	Federal (FWHA)
Highway Safety Improvement Program (HSIP)	Federal (FWHA)
Transportation Alternative Program (TAP)	Federal (FWHA)
General Obligation (G.O.) Bonds	Local
Cumulative Capital Development	Local
Motor Vehicle Highway	State
Local Road & Street	State

## Modifications and New Construction

Since 1995, the City of Bloomington has included pedestrian facilities in almost all of its public improvements, with very few exceptions. For new construction projects, the City adheres to the proposed Public Right of Way Accessibility Guidelines (PROWAG) for all pedestrian facilities included in our projects. In 2011, the Bloomington Board of Public Works formally adopted the PROWAG as our design standard at the request of the Engineering Department.

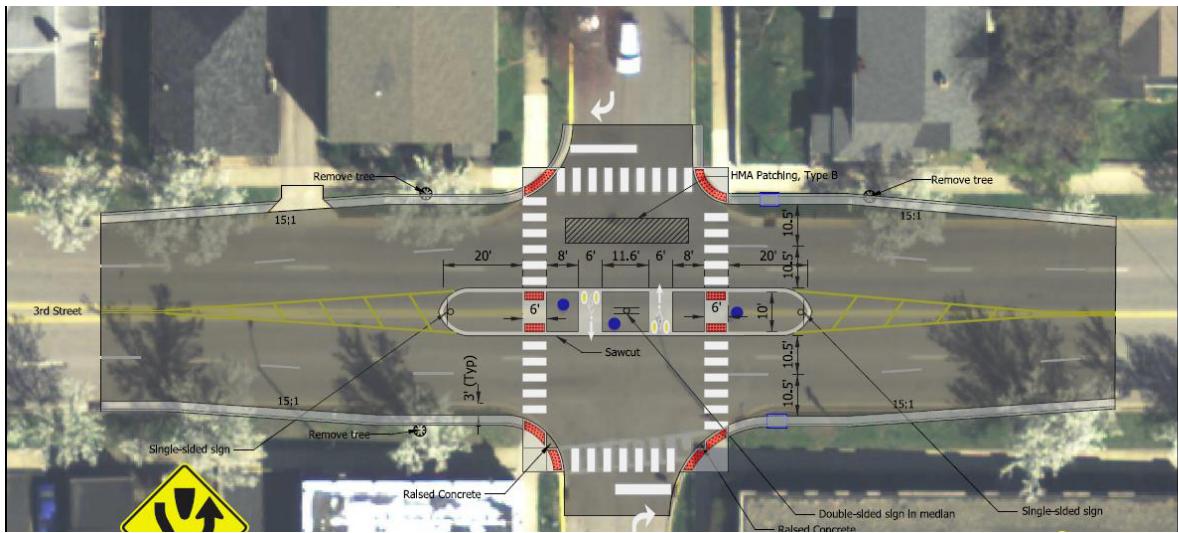
Improvements to the right-of-way such as repaving (mill and fill, overlay, etc.), traffic signal modernization, sidewalk improvements and repairs, et al., require the City to update pedestrian facilities to meet ADA specifications. Therefore, the City's policy for paving operations is to update curb ramps at intersections with public streets and public alleys where sidewalks exist to the maximum extent feasible.

For traffic signal modernization projects, the City's policy, in addition to bringing existing curb ramps into compliance with ADA, is to include signal equipment such as pedestrian signal heads (the red, yellow and green light signals at a signal-controlled intersection), audible pedestrian signals, pushbuttons, and other features specified in PROWAG to the maximum extent feasible.

In addition, construction began in 2022 on the City of Bloomington's Crosswalk Improvement Project, a federally funded project that will construct improved crosswalks at three different intersections. The project was prioritized by the Bloomington-Monroe County Metropolitan Planning Organization (BMCMPO) to receive \$494,005 in Highway Safety Improvement Program (HSIP) funding for up to 90% of construction costs. The Highway Safety Improvement Program is a core Federal-aid program with the purpose to achieve a significant reduction in traffic fatalities and serious injuries on all public roads. The City's federally funded Crosswalk Improvements Project has entered the construction phase at the following intersections: 3rd & Grant, 11th & Blair, and Patterson & Isaac. Improvements included marked crosswalks, accessible curb ramps, warning signs, flashing beacons, a median refuge island, curb bulb-outs, and other traffic calming features.



A different approach to an accessible curb ramp on S. Washington Street between 3rd and 4th Streets.



3rd STREET AND GRANT STREET  
CROSSWALK IMPROVEMENTS PROJECT

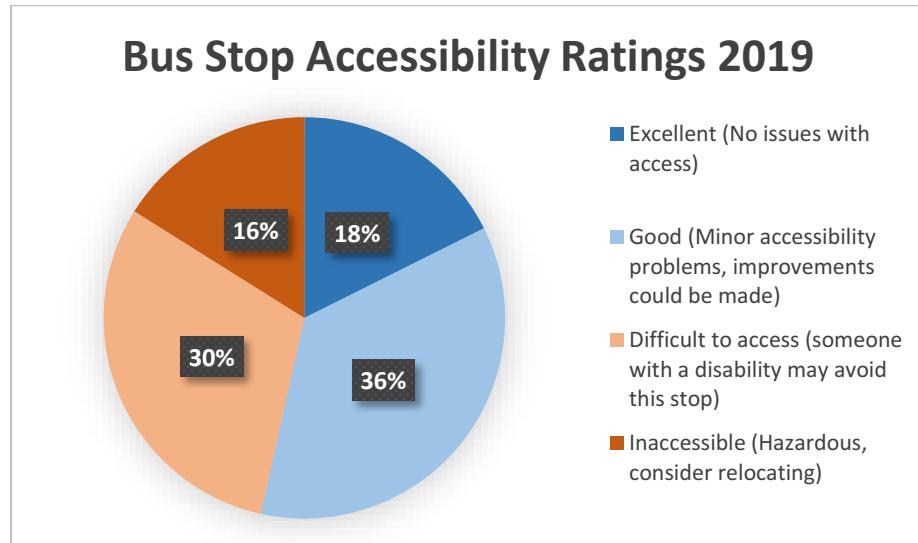
Crosswalk Improvement Process project at 3rd and Grant Streets where new accessible curb ramps were installed.

## Yearly Schedule

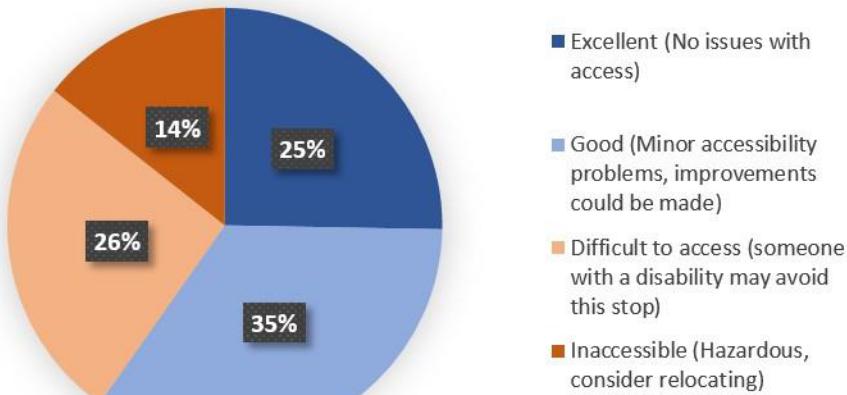
Accessibility improvements will be achieved each year in coordination with the construction of capital facilities, street repaving projects, and traffic signal modernizations.

## Sidewalk/Path Improvement for BT Stops

Part of the Recover Forward funding, Bloomington Transit worked to improve accessibility to Bloomington Transit (BT) bus stops. The stops were chosen based on BT's 2019 accessibility inventory, a comprehensive bus stop assessment and inventory that evaluated and rated each bus stop according to ADA and accessibility guidelines. Operationally, they added six new bus stops, improved 22 bus stops from a rating of "Difficult to access" to "Good" or "Excellent," and improved eight bus stops from a rating of "Good" or "Excellent." See the pie charts below that indicate an 11% increase of bus stops rated "Excellent" or "Good."



## Bus Stop Accessibility Ratings 2021



### Document Accessibility for City Website and Digital Distribution

In 2021, the City's Information and Technology Services Department developed and provided training for Document Accessibility for City Website and Digital Distribution. Besides the training and a video, there is a checker on how to make sure your documents (Word, Acrobat, and Google Docs) are accessible and a Web Accessibility Checklist (see Appendix D).

### PUBLIC INPUT

The City provided the following opportunities for individuals and community organizations to comment on this Transition Plan:

- Public notice of a public comment period via a City press release (September 9-30, 2022)
- Document made available on the City's website
- Document made available at the Monroe County Public Library
- Presentation and discussion with the City of Bloomington Council for Community Accessibility on September 26, 2022
- Presentation and discussion with the City of Bloomington Traffic Commission on September 28, 2022
- Presentation and discussion with the City of Bloomington Bicycle and Pedestrian Safety Commission on October 10, 2022
- Presentation and adoption by City Council on **October TBD, 2022**

### CONTACT

This document is online at [LINK](#)

For more information, contact the ADA Coordinator or Council for Community Accessibility staff liaison.

Barbara E. McKinney

812-349-3429; [human.rights@bloomington.in.gov](mailto:human.rights@bloomington.in.gov)

Michael Shermis

812-349-3471; [cca@bloomington.in.gov](mailto:cca@bloomington.in.gov)

## APPENDICES:

- Appendix A: AccessAbility Decal Survey
- Appendix B: PROWAG Resolution
- Appendix C: Sidewalk/Path Improvements for BT Stops
- Appendix D: Web Accessibility Checklist
- Appendix E: ADA Grievance Procedure
- Appendix F: ADA Complaint Form
- Appendix G: City Council Resolution



[www.bloomington.in.gov/cca](http://www.bloomington.in.gov/cca)

## AccessAbility Decal Program SCREENING FORM

**PLEASE NOTE: You must submit Screening Form results online at [bloomington.in.gov/AccessAbility](http://bloomington.in.gov/AccessAbility).**

This form is only a basic guide for evaluation purposes, and is not a substitute for state and federal accessibility standards.

**FACILITY NAME:** \_\_\_\_\_ **SCREENING DATE:** \_\_\_\_\_

**STREET ADDRESS:** \_\_\_\_\_

**CITY, STATE, ZIP:** \_\_\_\_\_ **PHONE:** \_\_\_\_\_

**BUSINESS CONTACT:** \_\_\_\_\_ **CONTACT EMAIL:** \_\_\_\_\_

**SURVEYOR(S):** \_\_\_\_\_

**SURVEYOR PHONE:** \_\_\_\_\_ **SURVEYOR EMAIL:** \_\_\_\_\_

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

### PARKING

1. Is there dedicated parking for the facility? (parking over which the facility has control) If No, skip to "Path of Travel."	Yes <input type="radio"/> No <input type="radio"/>
a. If yes, how many total spaces are there?	_____
b. How many accessible spaces are there?	_____
c. Of those spaces, how many have upright signs saying they are accessible spaces?	_____
d. How many van accessible spaces are there?	_____
e. Of those van accessible spaces, how many have upright signs saying they are "Van Accessible"?	_____
f. Do all the accessible spaces have a striped access aisle (two spaces may share a common aisle)?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
g. Are the aisles at least 5 feet wide?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
h. Is the width of each van accessible space plus adjacent access aisle equal to at least 16 feet?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
2. Is the accessible parking on the closest (and/or safest) route to the accessible entrance?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
3. If there is a garage entrance, is it 8' 2" (98") vertical clearance?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>

**COMMENTS ABOUT PARKING (attach photo if ambiguous):**

Provided Accessible Parking Spaces Handout (only if there is an issue and the organization expresses interest in change)?

Yes  No  N/A

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## PATH OF TRAVEL (TO GET TO ENTRANCE, COMMON AREAS, ETC.)

1. Is there a clear, accessible path of travel from parking to the facility entrance?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
2. Are there ramps and curbcuts (If No or N/A, skip to #6)?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
a. Measure the length of each ramp/curbcut. A _____ inches B _____ inches C _____ inches	b. Measure the height of each ramp/curbcut at its highest point. A _____ inches B _____ inches C _____ inches
3. Are ramps/curbcuts where the slopes begins and ends at least 36" wide?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
4. Is any ramp longer than 6'? If No, skip to #5.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
a. If yes, does it have railings 34" to 38" high?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
5. Is any ramp longer than 30 feet? If No, skip to #6.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
a. If yes, are there landings at least 5' x 5' every 30' of length?	Yes <input type="radio"/> No <input type="radio"/>
6. Are there uneven areas along the path of travel, more than ½"?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
7. Is the path of travel clear of protruding objects between 27" and 80" from the ground?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
8. Is there a slope along the path of travel that is problematic? If so, comment or add photos below?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>

**COMMENTS ABOUT PATH OF TRAVEL (attach photo if ambiguous):**

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## ENTRANCE & DOORS

**FOR THE ACCESSIBLE ENTRANCE: EXTERIOR**

1. If there is more than one public entrance to a facility, is it clear (by signage or observation) which is the accessible entrance?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
2. a. Is the exterior door an unobstructed, non-revolving, hinged door which can be opened with a closed fist (or automatically) and has an opening at least 32" wide? If no, indicate problem(s) in the Comments section.	Yes <input type="radio"/> No <input type="radio"/>

b. Measure the height of the door threshold in inches. _____	
c. Is the edge of the threshold beveled (like a tiny ramp)?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
3. If there is a vestibule, is there at least 5' clearance between doors?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
4. The door feels like it might be hard to open for a person with disability or a senior.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>

## FOR THE INTERIOR DOORS OPEN TO THE PUBLIC

5. a. If there are interior doors (not including the bathroom doors), are they unobstructed, non-revolving, hinged, easily opened with a closed fist and with an opening at least 32" wide? If No, indicate inaccessible door location(s) and the problems in the Comments section. If N/A, skip to #6.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
b. If there is a threshold, measure the height in inches. _____	
c. Is the edge beveled (like a tiny ramp)?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
6. The door feels like it might be hard to open for a person with disability or a senior.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>COMMENTS ABOUT DOORS (attach photo if ambiguous):</b>	
Provided <b>Door Poundage Guidelines</b> Handout (only if there is an issue of a door seeming particularly heavy and hard to open and the organization expresses interest in change)? If there is an issue, we will come and use the door poundage gauge to formally measure the opening force.	
Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>	

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## ELEVATORS, STAIRS, & RAILINGS

1. How many levels owned by this business and open to the public are there? One _____ Two _____ Three or more _____ (If One, skip to "Common Areas.")	
2. Are all levels open to the public accessible by ramp or elevator?	Yes <input type="radio"/> No <input type="radio"/>
3. Is there an elevator (If No, skip to "Common Areas.")?	Yes <input type="radio"/> No <input type="radio"/>
4. If there are elevators, are controls no higher than 48", closed fist operable, marked with raised characters and Braille? If no, indicate problem(s) in Comments section.	Yes <input type="radio"/> No <input type="radio"/>
a. Do elevators have both visual and audible floor indicators and Braille floor indicators on the exterior frame of the elevator on each floor? If no, indicate problem(s) in Comments section.	Yes <input type="radio"/> No <input type="radio"/>
5. Are there interior ramps? If No, skip to #6.	Yes <input type="radio"/> No <input type="radio"/>
a. Do any ramps along the path(s) of travel exceed 6' in height, or 72" in length?	Yes <input type="radio"/> No <input type="radio"/>
b. If yes, are there firm and stable handrails on both sides, parallel with the ground surface, with continuous grippable surfaces between 34" and 38" above ramp surface, and extending at least one foot beyond ramp, with a rounded end? If no, indicate the problem(s) in Comments section.	Yes <input type="radio"/> No <input type="radio"/>

<b>c.</b> If yes, are there landings at least 5' x 5' every 30' of length?	Yes <input type="radio"/> No <input type="radio"/>
<b>6.</b> Are there flights of stairs accessing the public areas? (If No, skip to "Common Areas.")	Yes <input type="radio"/> No <input type="radio"/>
<b>a.</b> If yes, are there firm and stable handrails on both sides, with continuous grippable surfaces between 34" and 38" above stair? If no, indicate the problem(s) in Comments section.	Yes <input type="radio"/> No <input type="radio"/>
<b>b.</b> At the top of stairs, do all handrails extend at least one foot beyond the top riser, parallel with the ground surface?	Yes <input type="radio"/> No <input type="radio"/>
<b>c.</b> At the bottom of stairs, do handrails extend at the slope of the stair flight for a horizontal distance at least equal to the depth of one step?	Yes <input type="radio"/> No <input type="radio"/>
<b>COMMENTS ABOUT ELEVATORS, STAIRS, &amp; RAILINGS (attach photo if ambiguous):</b>	

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## COMMON AREAS (INTERIOR AND EXTERIOR)

<b>1.</b> Are the aisles at least 36" wide?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>2.</b> Are the aisles free from protrusions that stick out more than four inches into the aisle between the height of 27" to 80"?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>3.</b> Is a service counter necessary for transactions? If no, move to #5, but please include a comment on how staff accommodates a person's needs.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>4. a.</b> If there is a service counter, measure the height in inches _____ at the lowest point.	
<b>4. b.</b> If there is a service counter, measure the width in inches _____.	
<b>5.</b> Is the credit card machine less than 48" high? If you notice any other problem (touch screen, visibility issues, etc.), please mention them in the Comments section below.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>6.</b> Are seating/tables fixed? If N/A, skip to "Public Restrooms and Drinking Fountains."	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/> Both fixed and not fixed <input type="radio"/>
<b>7.</b> Is there an outdoor dining area? If No, skip to "Public Restrooms and Drinking Fountains."	Yes <input type="radio"/> No <input type="radio"/>
<b>a.</b> Is it on the same level or ramped?	Yes <input type="radio"/> No <input type="radio"/>
<b>COMMENTS ABOUT COMMON AREAS (attach photo if ambiguous):</b>	

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## PUBLIC RESTROOMS AND DRINKING FOUNTAINS

1. Are there public restrooms used by the business customers? (If No, skip to #2)	Yes <input type="radio"/> No <input type="radio"/>
a. Is there accessibility signage (raised lettering, international symbol of accessibility) near the restroom?	Yes <input type="radio"/> No <input type="radio"/>
b. Is the width of the door opening at least 32" or more? If "No", measure the width in inches _____.	Yes <input type="radio"/> No <input type="radio"/>
c. For the bathroom doors, are they unobstructed, non-revolving, hinged, easily opened with a closed fist and with an opening at least 32" wide? If No, indicate inaccessible door location(s) and the problems in the Comments section.	Yes <input type="radio"/> No <input type="radio"/>
d. If there are multiple floors open to the public, is there one accessible restroom per floor?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
e. Is the restroom/stall at least 5' x 5' (measured wall to wall)?	Yes <input type="radio"/> No <input type="radio"/>
f. Are there grab bars at the back and side of the toilet?	Yes <input type="radio"/> No <input type="radio"/>
g. Is the distance from the floor to the <b>operable part</b> of the following fixtures the appropriate measurement? If no, measure the distance:  Paper towel dispenser (should be 48" or less) _____  Soap dispenser from floor (should be 48" or less) _____  Reach across sink to soap dispenser (should be 25" or less) _____  Knee clearance from floor to bottom of sink (should be at least 27") _____  Hand dryer (should be 48" or less) _____	Yes <input type="radio"/> No <input type="radio"/>
h. Does the sink have levers (not knobs)? If the sink has something other than levers or knobs (such as automatic sensors or push buttons), describe them in the comments.	Yes <input type="radio"/> No <input type="radio"/> Other <input type="radio"/>
i. Is the toilet paper dispenser between 15" and 48" from the ground?	Yes <input type="radio"/> No <input type="radio"/>
j. Is the toilet paper dispenser no farther than 9" in front of the toilet?	Yes <input type="radio"/> No <input type="radio"/>
2. If there is a drinking fountain, is one of the spouts no higher than 36", measured from the floor to the spout outlet?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>COMMENTS ABOUT PUBLIC RESTROOMS AND DRINKING FOUNTAINS (attach photo if ambiguous):</b>	

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## CUSTOMER SERVICE AND EMPLOYMENT

1. Does staff receive information during orientation on how to serve customers with disabilities?	Yes <input type="radio"/> No <input type="radio"/>
---	--

2. Does the business want assistance in obtaining materials in alternative formats for people with visual disabilities ( <i>Guidelines for Preparing Menus in Large Print</i> )?	Yes <input type="radio"/> No <input type="radio"/> N/A <input checked="" type="radio"/>
3. Does the business want assistance in obtaining materials to assist customers with disabilities ( <i>Disable Disrespect- A thoughtful guide for your words and actions</i> )?	Yes <input type="radio"/> No <input checked="" type="radio"/>
<b>COMMENTS ABOUT CUSTOMER SERVICE AND EMPLOYMENT:</b>	

<b>GENERAL COMMENTS</b>	
1. Are there any barriers to accessibility at the facility?	Yes <input type="radio"/> No <input type="radio"/> Maybe <input type="radio"/>
<b>COMMENTS ABOUT THE FACILITY IN GENERAL:</b>	

To submit your Screening Form results, go to [www.bloomington.in.gov/AccessAbility](http://www.bloomington.in.gov/AccessAbility)

## APPENDIX B: PROWAG Resolution

**RESOLUTION 2011-99  
BOARD OF PUBLIC WORKS  
Accessibility Guidelines**

Whereas, the City of Bloomington is updating the ADA Transition Plan; and

Whereas, to complete the revision, public infrastructure must be evaluated against criteria to determine compliance and barriers; and

Whereas, the United States Access Board has provided Public Right Of Way Accessibility Guidelines specific to pedestrian circulation in public rights of way (hereafter, PROWAG); and

Whereas, the Federal Highway Administration has identified PROWAG as best practices for accessible design for public rights of way.

Now, Therefore, Be it resolved that the Board of Public Works adopts the PROWAG for evaluation, design, and construction of infrastructure in the public right of way.

**BOARD OF PUBLIC WORKS**

Charlotte Zietlow, Pres  
Charlotte Zietlow, President

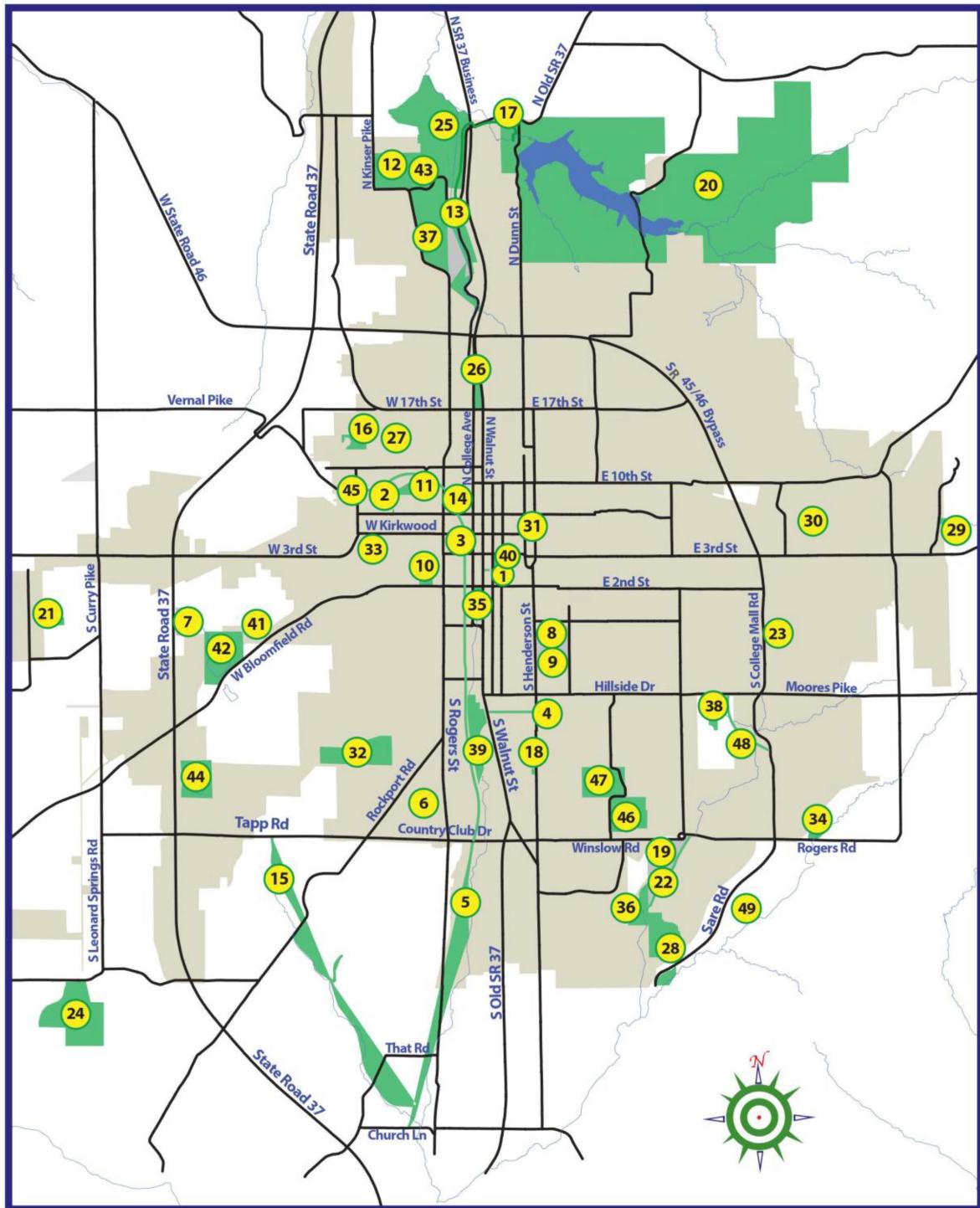
J. McNamara  
James McNamara

Frank Hrisomalos  
Dr. Frank N. Hrisomalos

Date: 9/27/11

## APPENDIX C: Parks and Trails Map/List

### Facilities, Trails, and Parks



\*Playground at The Waldron, Hill and Buskirk Park temporarily closed for construction.

# Facilities, Trails, and Parks

bloomington.in.gov/parks

## **FACILITIES** (restrooms and rental space available in all facilities)

	DRINKING FOUNTAINS	BENCHES	PICNIC TABLE(S)	SEASONAL RESTROOMS	PORTA JOHNS	PARKING	PAVED TRAIL	UNPAVED TRAIL	ACCESSIBLE TRAIL	SHELTER(S)	GRILL(S)	PLAYGROUND	BASKETBALL COURT(S)	VOLLEYBALL COURT(S)	TENNIS COURT	FITNESS COURT	PUBLIC STATION(S)	LIGHTING	ELECTRICITY
1 Allison-Jukebox Community Center	351 S. Washington St. • 349-3731 (see page 4)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
2 Banneker Community Center	930 W. Seventh St. • 349-3735 (see page 5)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
9 Bryan Park Pool	1020 S. Woodlawn Ave. • concessions (open seasonally)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
12 Cascades Golf Course	3550 N. Kinser Pk. • 349-3764 (see page 6)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
14 City Hall/Showers Common	401 N. Morton St. • 349-3700 (open M-F, 8 a.m.-5 p.m.)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
18 Frank Southern Ice Arena	2100 S. Henderson St. • 349-3740 • concessions (see pages 10-13)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
27 Mills Pool	1100 W. 14th St. (open seasonally)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
41 Twin Lakes Recreation Center	1700 W. Bloomfield Rd. • 349-3720 • concessions (see pages 12-13)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

## **TRAILS** (many parks below also have trails)

	ACRES	DRINKING FOUNTAINS	BENCHES	PICNIC TABLE(S)	SEASONAL RESTROOMS	PORTA JOHNS	PARKING	PAVED TRAIL	UNPAVED TRAIL	ACCESSIBLE TRAIL	SHELTER(S)	GRILL(S)	PLAYGROUND	BASKETBALL COURT(S)	VOLLEYBALL COURT(S)	TEENNIS COURT	FITNESS COURT	PUBLIC STATION(S)	LIGHTING	ELECTRICITY
3 B-Line Trail	3.1-mile trail between Adams St. and Country Club Dr.	29.3	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
4 B-Link	.32-mile trail between Henderson St. and Walnut St.	1.17	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
5 Bloomington Rail Trail	2.0 miles. Trailhead at W. Country Club Dr. Gravel surface.	63	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
13 Cascades Park Trail	1.4 miles. Trailheads at Sycamore Shelter and Lions Den Shelter.	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
15 Clear Creek Trail	.24 miles. Trailheads at W. Tapp Rd., That Rd., and Church Ln. between S. Rogers St. and S. Old SR 37.	22	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
49 Creek's Edge Trail	.6 mile in Creek's Edge neighborhood off Sare Rd.	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
22 Jackson Creek Trail	.6 mile. Through Goat Farm between Sherwood Oaks Park and the High, Winslow, and Rogers roundabout.	32.5	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
48 Renwick Trail	Southeast Park, 1600 Sycamore Ct. to Sare Rd.	.3	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

## **PARKS** (see page 18 for shelter and ballfield rental information)

	ACRES	DRINKING FOUNTAINS	BENCHES	PICNIC TABLE(S)	SEASONAL RESTROOMS	PORTA JOHNS	PARKING	PAVED RAIL	UNPAVED RAIL	ACCESSIBLE RAIL	SHELTER(S)	GRILL(S)	PLAYGROUND	BASKETBALL COURT(S)	VOLLEYBALL COURT(S)	TEENNIS COURT	FITNESS COURT	PUBLIC STATION(S)	LIGHTING	ELECTRICITY
6 Broadview Park	704 W. Graham Dr.	1	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
7 Brown's Woods	Basswood Dr./Just East of Hwy. 37 (undeveloped property)	16	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
8 Bryan Park	1001 S. Henderson St.	33	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
10 Building Trades Park	619 W. Howe St.	3.3	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
11 Rev. Ernest D. Butler Park and Community Gardens	812 W. Ninth St. • Storywalk Trail	9.7	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
16 Crestmont Park	600 W. 16th St. Has an 18-hole frisbee golf course.	14	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
17 Ferguson Dog Park	4300 N. Stone Mill Rd. Has dog rinse and waste bag stations.	18.5	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
19 Goat Farm	2000 E. Winslow Rd. Restored native prairie.	31.5	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
20 Griffy Lake Nature Preserve	3400 N. Headley Rd. • 349-3732 (see page 7) • trails and boating	1,191	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
21 Highland Village Park	950 S. Harvey Dr.	6.2	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
23 Latimer Woods	3200 E. Buick Cadillac Blvd.	10	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
24 Leonard Springs Nature Park	4685 S. Leonard Springs Rd.	84.8	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
25 Lower Cascades Park	2851 N. Old State Rd. 37.	62.4	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
26 Miller-Showers Park	100 W. 17th St.	9	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
28 Olcott Park	2300 E. Canada Dr.	41.5	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
29 Park Ridge East Park	4221 E. Morningside Dr.	4.5	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
30 Park Ridge Park	3421 E. Longview Dr.	.5	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
31 Peoples Park	501 E. Kirkwood Ave. • Little Library	.3	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
32 RCA Community Park	1400 W. RCA Park Dr. Has six pickleball courts.	47.9	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
33 Rose Hill Cemetery	1100 W. Fourth St. • 349-3498. Has dog waste bag stations.	26.3	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
34 Schmalz Farm Park	3010 E. Daniel St.	6	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
35 Seminary Park	100 W. Second St.	1	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
36 Sherwood Oaks Park	1600 E. Elliston Dr.	15.8	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
37 Skate Park at Upper Cascades	2602 N. Kinser Pk. Has bowl, ramps, rails, and skating terrain.	32	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
38 Southeast Park	1600 Sycamore Ct.	8.9	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
39 Switchyard Park and Community Gardens	1601 S. Rogers St. (see pages 8-9)	48.9	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
40 The Waldron, Hill and Buskirk Park	331 S. Washington St. (formerly Third Street Park)	5.5	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
42 Twin Lakes Sports Park	2350 W. Bloomfield Rd.	52.9	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
43 Upper Cascades Park	514 W. Clubhouse Dr.	6.1	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
44 Wapehani Mountain Bike Park	3401 W. Wapehani Rd.	43.3	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
45 White Oak Cemetery	1200 W. Seventh St. • 349-3498	3.7	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
46 Winslow Sports Complex	2800 S. Highland Ave.	40	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
47 Winslow Woods Park/Willie Streeter Community Gardens	2120 S. Highland Ave.	40	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•



## ACCESSIBILITY GUIDELINES FOR DOCUMENTS ON THE CITY WEBSITE

All files uploaded to the City website, or otherwise electronically distributed to the public, need to be fully accessible.

Accessible includes, *but is not limited to*, readable by assistive technology, images have captions and/or alternative text descriptions, and the use of high color contrast when placing text over an image.

### ACCESSIBILITY CHECKLIST

Before uploading your file, or distributing it electronically, complete this checklist to ensure the document is accessible.

#### ADD DESCRIPTIVE CAPTIONS OR ALTERNATIVE TEXT FOR ANY IMAGE(S) IN THE DOCUMENT.

In Word 2013:

- » Add alt text:
  - Right click on image and select "Format Picture."
  - Select the "Layout & Properties" icon and choose "Alt Text."
  - Enter appropriate alt text only in the Description field (not the Title field).
- » Add caption:
  - Right click on image and select "Insert caption."
  - Enter caption.

In Google Docs:

- » Add alt text:
  - Right click on image and select "Alt Text."
  - Enter a title and description for the image.
  - Click "Ok"

#### USE AN ACCESSIBILITY CHECKER TOOL

In Word 2013:

- Open file
- Click on "File" in the upper left-hand corner.
- On the Info page, click on the down arrow next to "Check for Issues"
- Select "Check Accessibility"
- Correct any issues found in "Inspection Results"

In Adobe Acrobat Pro (*paid version*):

- Open file
- Click on "Tools"
- On the Tools page, locate and click on the Accessibility tool under "Protect & Standardize"
- Click on "Accessibility Check" on the right side of the screen.
- Click "Start Checking" on next screen.
- Correct any issues listed in the report.

### WHAT TO AVOID

#### AVOID UPLOADING SCANNED DOCUMENTS.

Scanned documents are viewed as an image unless you apply Optical Character Recognition (OCR) using Adobe Acrobat Pro. If your document requires a wet signature and scanning is unavoidable, you must apply OCR on the document after it is scanned.

» To apply OCR:

- Open the scanned PDF document in Acrobat Pro.
- Click the "Edit" tool in the right side pane.
- Adobe will then automatically apply OCR to your document.
- Click "Close" to return to your document.
- Save your document.

#### AVOID UPLOADING PDFs TO ONBOARD

Only upload Word documents. The system will automatically convert your Word document to an accessible PDF.

#### AVOID LOW COLOR CONTRAST

This is less of an issue for business style text documents where the text is black on a white background but if you are using different color combinations, use this site to check your combinations: [webaim.org/resources/contrastchecker/](http://webaim.org/resources/contrastchecker/)

> For a list of more ways to make your document accessible, check these linked resources at {insert button link} <

## **APPENDIX E: ADA Grievance Procedure**

The Americans with Disabilities Act requires that public entities such as the City of Bloomington that employ 50 or more people adopt and publish grievance procedures providing for prompt and equitable resolutions of grievances alleging any action that could be prohibited by Title II. The City of Bloomington's grievance procedure is described below. Anyone who believes he or she has been denied access to a City facility, program or service because of his or her disability may file a grievance. Anyone who is representing a person with a disability, as a parent, guardian, attorney or advocate, may do so as well.

### **Step One: Filing a Grievance**

You or your representative should fill out an ADA complaint form (See Appendix X or online: <https://bloomington.in.gov/accessible>) as completely as possible. The form should be filed in writing with the ADA Coordinator within 60 days of the alleged discriminatory act. Upon request, reasonable accommodations will be provided in completing the form, or alternative formats of the form will be provided. You may obtain a copy of the form by calling 812-349-3429 (voice), by calling 812-349-3458 (TDD), by e-mailing [human.rights@bloomington.in.gov](mailto:human.rights@bloomington.in.gov) or by going to <http://bloomington.in.gov/accessible>. The form explains the filing procedures.

### **Step Two: Conducting an Investigation**

The City's ADA Coordinator will notify you that she has received your complaint within two business days of receiving it. She will begin her investigation into the merits of the complaint within five business days of receiving it. If necessary, she or an authorized representative may contact you to get more details about your complaint. If you do not want to be contacted, please indicate that on the complaint form. If your complaint alleges misconduct on the part of the ADA Coordinator, the Mayor will appoint another individual to investigate the merits of your complaint.

### **Step Three: Decision**

After full consideration of the merits of the complaint, the ADA Coordinator or other authorized individual will prepare a written decision. A copy of the decision will be mailed to you within three business days of completion.

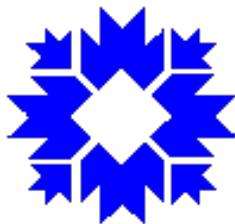
### **Step Four: Appealing the Decision**

If you are dissatisfied with the ADA Coordinator's written decision, you may file a written appeal with the Mayor's Office within 20 business days from the date the decision was mailed. Your appeal must include an explanation of why you are dissatisfied with the written decision, and must be signed by you or by someone authorized to sign on your behalf. The Mayor's Office will notify you that it has received your appeal within two business days of receiving the appeal. The Mayor's Office, working with appropriate City staff, will decide the appeal within 20 business days of receiving it. A copy of the written decision on the appeal will be sent to you within three business days of completion.

Any City employee involved with processing or investigating ADA complaints will maintain the confidentiality of all files and records relating to the complaint, unless disclosure is authorized by the complainant or required by law. Any retaliation or intimidation used to discourage a complainant from filing a complaint or to punish a

complainant for filing a complaint is prohibited and should be reported immediately to the ADA Coordinator and/or the Mayor's Office, as appropriate.

## APPENDIX F: ADA Complaint Form



### **City of Bloomington ADA Complaint Form**

The City of Bloomington strives to never discriminate against anyone on the basis of any legally protected category, including disability, and takes all such complaints seriously. If you believe the City has discriminated against you on the basis of your disability, please let us know so that we can take appropriate action.

You can file an informal complaint by contacting the City's ADA compliance officer at [human.rights@bloomington.in.gov](mailto:human.rights@bloomington.in.gov) or by calling 812-349-3429. Or if you prefer, you may complete this form and submit it to the City.

You must file your complaint within 180 days of the alleged discriminatory incident.

If you believe that another entity in the City is violating the ADA, we want to know about that, too. We don't have the power to require private entities to comply with the ADA, but we can and do let them know if we believe they are in violation and what steps they can take to be compliant. If they do become compliant, we award them with an accessibility decal so members of the public know they are entering an accessible business.

If you need any assistance to complete this form, or if you need the form in an alternative format, please let us know.

Full name: \_\_\_\_\_

Mailing address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Email address: \_\_\_\_\_

Preferred contact method (check one): Mail\_\_\_\_\_ ; Email\_\_\_\_\_ ; Phone\_\_\_\_\_

Please provide a detailed description of the alleged discriminatory practice or action which occurred. To the extent you can, please provide relevant names and dates, telling us who you believed discriminated against you, what happened, when it happened, where it happened and any other details you believe would be helpful to us. Feel free to add additional pages if necessary.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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How can this issue be resolved to your satisfaction?

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If there is anyone we may contact for more information to support or clarify your complaint, please list them here.

---

---

Have you filed this complaint with anyone else? If so, with whom and when?

---

---

Complainant signature

Date

(If you prefer, you may submit this complaint anonymously. We will do our best to look into the situation and to remove any barriers to accessibility, with or without your name.)

You can submit your complaint by emailing it to [human.rights@bloomington.in.gov](mailto:human.rights@bloomington.in.gov), by faxing it to 812-349-3441, by mailing it to ADA Compliance Officer, P.O. Box 100, Bloomington, IN 47402-0100, or by dropping it off at Showers City Hall, 401 N. Morton St., Bloomington, IN.

## **Appendix G: City Council Resolution**

Forthcoming upon review completion