Central Dispatch Policy Board Regular Session

September 15, 2026, Bloomington Police Department Training Room, 220 E. 3rd St. at 10:00 a.m.

Call to Order

Board member Ryan Pedigo called the September 15, 2026 Regular Session to order at 10:00 a.m. Board members also present were Anthony Williams of IU Police Department, Michael Ruiz of Monroe County Sheriff's Office, Roger Kerr of Bloomington Fire Department, and Jeff Combs of Monroe Fire Protection District.
Also in attendance were: Telecommunications Assistant Manager Cheryl Hinds, Telecommunications Manager Jarrod Bailey, Assistant City Attorney Enedina Kassamanian, Bloomington Police Chief Michael Diekhoff

Approval of Minutes

Board member Pedigo requested a motion to approve the minutes from the July 21, 2026 Regular Session. Board member Combs motioned to approve the minutes. Board Member Ruiz seconded the motion. None of the board members had questions or objections; all items were approved.

Personnel Update

Assistant Telecommunications Manager Cheryl Hinds provided the board with an update on staffing levels and the current hiring process. The CEDC is authorized for 32 full time telecommunicators. Currently, 21.9 of those positions are filled which includes one part time telecommunicator. Recently three telecommunicators were hired who started on August 3, 2026. They have completed the classroom portion of their training and have moved into the dispatch room to begin their on- the- job training. A second hiring process was conducted and it is anticipated that job offers will be extended to three candidates.

Committee Reports

There are no active committees, so there was nothing reported.

Report on Statistics

Telecommunications Manager Jarrod Bailey reviewed the dispatch statistics report provided in the meeting packet. Call volume in the dispatch center is down from the previous year. The CEDC continues to meet or exceed the NENA standards for 911 call answering times.

Old Business

There was no old business to report.

New Business

Board member Pedigo moved on to the amendments to the CEDC 2027 budget. The amended budget shows an increase to the salary line due to the 2.7% cost of living increase being given by the city. The increase to salaries also accounts for raises that were given to telecommunicators with prior experience. Also of note was the reduction of funds for overtime and when asked if more funds were needed in 2027, that money could come from one of the open salaried positions. Board member Pedigo requested a motion to approve the amended budget. Board member Kerr motioned to approve. Board member Pedigo seconded the motion. None of the board members had additional questions or objections; the amended budget was approved.

Approval of Claims

The only item of note is the ongoing issues with the generator at the CEDC which prompted three additional load tests and fuel samples. Board member Pedigo motioned to approve the claims. Board member Combs seconded the motion. With no additional questions or objections, the claims were approved.

Police/ Sheriff/ Fire and EMS Business

Fire: Board member Combs reported that Monroe Fire will have additional ambulances staffed during the IU football games.
Police: Chief Diekhoff advised that the police department is in the early stages toward the move to 714 S. Rogers Street. The intention with the move is to also move central dispatch back to being housed within the police department.
Sheriff: No news to report
IU: Board member Williams reported that the current director of IUPD dispatch, Tricia Edwards will be leaving at the end of October.

Public Comment

No members from the public made comments.

Next Meeting

Board member Pedigo stated that the next meeting will be November 17, 2026 at 10:00 a.m. in the training room at the Bloomington Police Department.

Adjournment

Board member Pedigo called the meeting adjourned at 10:13 a.m.