

Central Emergency Dispatch Policy Board

September 19, 2023
Bloomington Police Department
Training Room
220 E. 3rd Street

Members present: Shannon Bunger, Dustin Dillard, Phil Parker, Jason Moore

Attendees:

Karin Davis
Chris Clouse

Kelly Mullis
Jeff Combs

Dave Askins

Meeting was called to order at 10:02 a.m. by Ryan Pedigo

AGENDA

- I. Approval of Minutes: Motion from Dillard for approval of the minutes from July 17, 2023, and from the Special Budget Session on August 30, 2023. Seconded by Bunger. The motion passed unanimously, with Moore abstaining.
- II. Personnel Update: (Davis) Dispatch currently has 13 openings, 9 dispatchers, 1 social worker, and 3 supervisors. We have 3 currently in training who will be working on their own in about a month. We plan on starting another hiring process before the end of the year.
- III. Committee Reports: None - no active committees.
- IV. Statistics: (Davis) There was a slight increase in both calls and calls for service from July to August. The biggest increase is in law enforcement (BPD.) Year over year we're seeing a large increase in both areas, with no real explanation for the year over year increase.

Bunger – are the police protocols going well?

Davis – Yes. We are consistently seeing between 60-70% compliance over all. The dispatchers are getting more comfortable with the police protocols since they have gone through the same with fire and ems. Our average call time in June, prior EPD, was 89 seconds. For the full month of August we saw that call time rise to 114 seconds, so 25 seconds higher. We expect that to decrease as we get more used to the program.

- V. Old Business - None.

VI. New Business:

Claims – motion made by Moore and seconded by Bunger to accept the claims as presented by City and County. Passed unanimously.

VII. Police/Sheriff/Fire/EMS – None

VIII. Public Comment: None

The next meeting is scheduled for Tuesday, November 21, 2023 and will be held in the Bloomington Police Department Training Room at 10am.

Davis – before the November meeting all dates for 2024 meetings will be set up and invitations sent to everyone.

Bunger – is the next meeting the week of Thanksgiving?

Davis – Yes, but we can change that if needed.

Bunger – We will wait until Captain Pedigo returns and work on another date since most will be gone that week.

Moore – Does the board have to meet or can the meeting be canceled.

Davis will read interlocal agreement to see requirements and let the board know.

Meeting adjourned at 10:09 am.