

**Bicycle Pedestrian Safety Commission**

**AGENDA**

**June 10, 5:30 P.M.**

In-person and virtual hybrid meeting

McCloskey Room, #135

Online link:

<https://bloomington.zoom.us/j/6359441221?pwd=bXRYTnNJV2xMbTRLLeE00QW9XWnRjQT09>

Meeting ID: 635 944 1221

Passcode: COBPT

Dial in: +1 301 715 8592

**Meeting Agenda:**

1. Attendance
2. Approval of Minutes - May 13, 2024
3. New Business
  - a. ADA Transition Plan
  - b. Indiana Ave. Safety Improvements
  - c. W Countryside Ln. & Southern Pines Traffic Calming  
\*Item to be voted on
  - d. Advisory Transportation Commission Staff Update
4. Old Business
5. Reports from Commissioners
6. Public Comment
7. Adjourn

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**Bicycle Pedestrian Safety Commission**  
**MINUTES**  
**May 13, 5:30 P.M.**  
**In-person and virtual hybrid meeting**  
**McCloskey Room, #135**

1. Attendance City Staff: Hank Duncan, Ryan Robling, Adrew Cibor  
Commissioners: Jaclyn Ray, Pauly Tarricone, Ann Edmonds, Rob Danzman, Kori Renn (absent), Stephanie Hatton, Drew Yeager absent  
Public who spoke: only recorded names of the public who made comments, see below
2. Election of Officers **Ann**: any nominations for Chair, Vice-Chair, Secretary? **Jaclyn**: I'm willing to do secretary again **Ann**: for Chair, I'm willing to do it, how about Vice-Chair? **Rob**: nominates himself **Ann**: nominates Jaclyn, Rob seconds, all in favor, aye, anyone opposed? None **Pauly**: nominates Ann **Rob** seconds, all in favor, aye, anyone opposed? None **Ann**: nominates Rob **Stephanie**: seconds, all in favor, aye, anyone opposed? None
3. Approval of Minutes - February 12, 2024 **Rob**: moves to approve **Pauly** seconds, all in favor, aye, anyone opposed? None
4. New Business
  - a. 7-Line Staff Report  
**Hank**: Andrew report on 7-line, then commissioner discussion, then open to public comment, 5 mins. or you can truncate that, then sent to City Council Wed. **Ann**: we'll wait 'till we see how many are interested in speaking **Andrew**: impact of 7-line project and ask for your feedback (gives presentation, no notes taken) staff recommends 5 all-way stops re-installed, happy to answer questions **Ann**: since installing Dunn, speed bet'n Dunn and Grant down in both directions? **Andrew**: I would say yes **Pauly**: rates of injury? **A**: 1 per quarter before, since 2.5 after quarter **Stephanie**: all users? **Andrew**: yes **Stephanie**: map of corridor with # of crashes? **Andrew**: can pull up a map but not with crash numbers, only stop-sign intersections Morton: 3 in 12 month period and 5 since project completed Washington 5 crashes (only susceptible to correction) 0 in a year Lincoln: 7 in 12 months total 11 Grant: 12 month 6 could be corrected 10 since completion Dunn: 15, significant improvement  
Washington **Pauly**: proportional to traffic increase on 7th? **Andrew**: can't definitively say but crash rate per traffic may be down, as volume increases crashes increase, at these intersections, but across corridor crashes gone down, **Jaclyn**: mostly car to car? **Andrew**: one ped but not at stop-sign controlled, one scooter, similar to pre-project but much higher rate of users **Rob**: time of day? **Andrew**: don't have that **Rob**: are we seeing the same trends at other intersections? Has driving behavior changed correlational not causal? **Andrew**: 7th and Indiana example, other intersections where things weren't changed crashes are slightly less or equal, just these five intersections **Rob**: so even up to 8th? **Andrew**: only speak to these on 7th **Ann**: if less traffic on cross streets, where are they going? **Andrew**: College and Walnut may have more, more ppl walk, bike, scooters **Ann**: work from home, pre and post pandemic, may account for lower traffic volumes **Andrew**: nationally traffic patterns have changed **Stephanie**: outside of a breaking in period? **Andrew**: yes, two years later **Pauly**: year over year decline? **Andrew**: since Dunn St. was installed it's flat **Pauly**: showing each intersection meeting threshold is from 2023? **Andrew**: different 12 month periods but 36 months is all the same **Rob**: downside? **Andrew**: why they were removed was to promote efficiency E-W for every mode and transit **Pauly**: could there be an increase in crashes by putting them back in? **Andrew**: whenever we change things that's when I'm most nervous 2-4 week period, yes **Stephanie**: when 7-line planned was this a concern? surprised you or expected? **Andrew**: no staff here was part of planning, I went through the notes, was a traffic study done that said it was possible, we hope and expect few crashes this is an anomaly compared to other projects **Stephanie**: what's end goal? Solely E-W corridor? How does it interact with car traffic? If goal is to share then we are all going to have to make concessions and if safety is #1 goal and we want to make data driven decisions and MUTCD, there is also a hill going west-bound for cyclists, with low volume cyclists and no cars they can come to a slow roll, **Rob**: other speed mitigation options? Stop-sign on a side street with a speed bump I'd have to slow down but doesn't stop flow of cycling traffic, decrease speed but increase reaction time **Andrew**: one of the more disappointments are the speeds ppl are driving along this corridor, narrowed, but seeing high speeds, one option traffic calming on the corridor, potential to reduce crashes but more than with all-way stop, reached out to BT they prefer stop-signs over traffic calming, EMS services also prefer stop signs **Ann**: t-into someone on 7th from side streets **Andrew**: could help but forcing the person on 7th to slow not side streets **Pauly**: bike-ped collisions locations **Andrew**: haven't been any ped crashes at these 5 locations, some bike crashes of cars turning across the bike lane, a couple scooter **Pauly**: Idaho stop to yield makes sense, curious how cyclists would be impacted **Andrew**: T. Commish in some ways stop signs have most impact on E-W users but also see cyclists slamming on brakes at these intersections so likely increase safety for cyclists too **Stephanie**: is there an option to re-install incrementally? Every other? Morton and maybe one more? Or all? **Andrew**: T. Commish too, heard same presentation, supported Dunn and Morton, not Wash, Lincoln and Grant, I struggle with which ones to pick, how do we justify Morton that doesn't meet criteria v others, can't predict but generally consistent across these

intersections **Ann:** may be more confusing **Andrew:** one other concern is the time we change something is the most concerning, ultimately City Council's decision **Stephanie:** cyclists legally can't yield **Andrew:** no, can't use that here **Stephanie:** fiscal impact? **Andrew:** minimal

Public comments **Hank:** raise your hand 2 on zoom 3 in room 6:15, end a 7pm **Pauly:** move to 3 mins **Jaclyn:** second, all in favor, any opposed? None **Ron Brown:** BBC member email two issues 15 mph bike speed limit, second 6' max length for pet leashes, no retractable **Chris Sturbaum (Z):** congress of new urbanism Strong Towns, walkable cities rule 1976 replace signals with all-way stops, data says stop-signs are safest solution, all-way 50-80% safer than two-way stops, and peds don't have to cross unprotected across corridor, Tampa change and dramatically safer, in Philadelphia traffic signals changed with all way stops great reduction in crashes, streets v. roads we are creating a road but we really want a street, you have slower traffic with four-way stop which is safer for everybody **Chris Meyer:** work at IU, stop-signs may be the answer my preference would be to find other methods, it's driver confusion, I drive too, let's address the speeding problem and the driver confusion problem, stop signs don't always slow ppl down, motorists don't always come to full stops, if it's car on car collisions you may create more driver confusion, ideal situation would be to elevate those intersections in both directions forcing slowing down, give other options for peds crossing the corridor, expensive and drainage issues, but we need to make those tough decisions to be inclusive to all users, we need to address speed issue **Greg Alexander:** hope we agree that there is a problem, reject that it's stop-signs or nothing, drivers are speeding, we could reduce to 20 mph, have a speed trap on 7-line, we have the staff to do that, be bold, take away turn lanes and turn signals from Walnut, put Indiana on a road diet, 6th and Indiana needs stop signs, we can afford to have a gap in our car services, we can put bollards in, simple to put speed signs in, money has already been spent, shouldn't force cyclists to choose on 7th or high-injury network **Eric Ost:** report indicated avg speed increases, rate of crashes increased, as a long time bike-ped-driver the inconvenience of stopping as a cyclist is not an inconvenience, if we decide based on cyclists stopping that is not worthy, the safest way to proceed is every time there is a potential conflict we should stop, most crashes happen at intersections, slow traffic to 0 mph, vertical deflection doesn't stop to 0 mph, where were the ped crashes? Unreported crashes with cars? Traffic diverted, were there impacts? What are requirements for speed limits on urban streets to lower to less than 25 mph?

Commission discussion: **Ann:** answer questions **Andrew:** only ped crash was at Walnut St. intersection, and before project one at Woodlawn and one at Walnut, unreported crashes probably, can't comment on where cars were diverted from cross streets but 7th St. increased car traffic, fourth the default is 25 mph in City code, lower requires an engineering study, school speed zones can go down to 10-15 mph, yellow background are advisory speeds not technically speed limit signs **Ann:** there are some on Highland and Olive, near a park, on a curve. Is it safer for pedestrians to have the stop signs? people do just go through **Andrew:** on stop-signs and ped safety, one consideration is high pedestrian traffic, not aware of best-practice where all-way stops improve ped safety but they can improve comfort, there are less ped crashes on this corridor since these changes **Stephanie:** speed limit 25 mph, it is 20 on College and on Walnut so we'd have to do a traffic study then the issue of enforcement **Andrew:** question of speed is an interesting question, then Kirkwood is still 25 mph **Stephanie:** stop-signs do make a difference, ppl feel more comfortable, acknowledge the driver, not possible if the all-way stop is not there, lived experience plus data based decisions, MUTCD data supports it, safety for all, love for a compromise but piece-meal doesn't sound like an option **Andrew:** recently we did accessibility training at Morton St. for visually impaired, they would like it improved based on lived experience **Ann:** do we vote on all five or intersection by intersection? **Hank:** up to commission **Pauly:** my thoughts, I reject that it's too hostile to pedestrians, increased ped traffic and lower pedestrian crashes, don't think there's enough consideration of conflict between drivers and cyclists, can be hostile, rates increasing nationally, terror in conflicts, seems like collateral damage for administration, unacceptable, what we are doing here is externalizing the behavior of bad drivers, we accept that as status quo, needs an intervention but more nuance necessary, the MUTCD facilitates deaths across America year after year so not treat as the Bible **Rob:** motion to accept all five staff recommend stop signs **Stephanie:** seconds, All in favor, two in favor, two opposed, one abstains,

b. Infrastructure Project Updates **Hank:** updates on some projects, what phase they are in, you can make comments  
i. E Longview Dr. Neighborhood Greenway: 7-line final E-W connector, outreach phase of project, second meeting this Wed. at Park Ridge Park **Stephanie:** met with neighborhood association? Or neighborhood general? **Hank:** larger neighborhood meeting  
ii. E Thornton/Arden Dr. Neighborhood Greenway: public outreach phase, host second public meeting with preliminary design  
iii. W Countryside Ln. & Southern Pines Traffic Calming: scheduled resurfacing, Summit elementary, RCA park public meeting, open comment period, vote next month  
iv. E 3rd St. Protected Bike Lane: first phase mid-March installation, design phase to extend east-bound to Rose Ave., similar to what was put down **Jaclyn:** thoughts so far? **Hank:** safety for cyclists and stopping parking are both a rousing success, some concern pre-installation, not perfect but benefits have outweighed concerns, one consequence is the drivers are stopping in traffic lane, see what we can do to encourage parking on side streets,

could create 15 min drop off area

v. Morningside Neighborhood Greenway: finished construction a week ago, 7-line

vi. Hawthorne/Weatherstone Neighborhood Greenway: construction just started last week, set to be completed in 6-8 weeks **Ann:** crossing of Hillside too? **Hank:** that was bid out with two other traffic calming projects, all will start very soon to be completed mid-summer

vii. Adams St. Sidewalk: west side almost complete

viii. Liberty Dr. Sidewalk: to plaza, recently completed

ix. B-Line Connector: extension N-W currently under construction, completion by end of year or early 2025

**Stephanie:** High St. project? **Hank:** design stage, 2nd public meeting held, Arden to Hunter **Rob:** up to 3rd St.? **Hank:** it is only to Hunter b/c of BT transit study for that intersection **Stephanie:** interesting public meeting, positive, once the comments are integrated I hope for a third meeting **Hank:** I will relay to engineer dept.

c. Resident-Led Traffic Calming Update: **Hank:** applications closed, a few projects we are looking at data, prioritization metric, then one project selected, BPSC to vote on design **Ann:** how many applied? **Hank:** some from last year, some new Hillsdale Dr., BHA Crestmont neighborhood, third, N. Woodburn N. Of 17th

5. Old Business none

6. Reports from Commissioners **Pauly:** I will be gone this summer, try to attend virtually **Jaclyn:** other local-motion grant recipient updates? **Hank:** I will check in

7. Public Comment **Eric Ost:** 30 secs Hawthorne connector path is in conflict with one of the driveways, One what are locations of 10 and 15 mph signs? Two I request staff publish data score for Traffic Calming projects, hard to find **Greg Alexander:** some people want to prioritize cars, v. Some people want to prioritize cyclists, make your comments heard at Council

8. Adjourn



**CITY OF BLOOMINGTON**

2024

# City of Bloomington ADA Transition Plan



401 N. Morton Street  
PO Box 100  
Bloomington, IN 47402

# Table of Contents

INTRODUCTION.....	4
CCA VISION AND OBJECTIVES.....	4
CCA EVENTS/PROGRAMS.....	5
Breaking down the Barriers .....	5
ADA Anniversary Celebration .....	5
Gather ‘round the Table .....	5
2024 ADA Compliance and Accessibility for Pedestrian Facilities Workshop.....	6
AccessAbility Decal Program .....	7
Annual Accessibility and Disability Awareness Months .....	7
MALL .....	7
2023 CCA GOALS IN REVIEW .....	8
2024 CCA GOALS .....	9
CCA SERVICES.....	10
ACCESSIBLE TRANSPORTATION AND MOBILITY PRINCIPLES .....	10
ADA STANDARDS AND GUIDELINES.....	11
SELF EVALUATION .....	11
Evaluation of Physical Facilities.....	11
Assessment of City-Owned Parking Facilities .....	12
Assessment of City-Owned Buildings.....	12
Assessment of City-Owned Parks and Trails .....	14
Public Right of Way Data .....	18
Estimated Costs .....	20
Funding Sources .....	20
Modifications and New Construction.....	21
Yearly Schedule .....	22
Bloomington Transit Stop Accessibility.....	22
Document Accessibility for City Website and Digital Distribution.....	23
PUBLIC INPUT .....	23
CONTACT .....	24
APPENDICES:.....	24
APPENDIX A: AccessAbility Decal Survey .....	25
APPENDIX B: PROWAG Resolution .....	30

APPENDIX C: Parks and Trails Map/List.....	31
ACCESSIBILITY CHECKLIST .....	33
VERIFY ACCESSIBILITY AND CORRECT ISSUES .....	33
PDF documents can be remediated to improve accessibility using Adobe Acrobat Pro or Equidox. See the City’s <i>Document Accessibility for City Website and Digital Distribution</i> Knowledgebase page ( <a href="https://bton.in/r1-N2">https://bton.in/r1-N2</a> ) for instructions and more information.....	34
<b>AVOID UPLOADING SCANNED DOCUMENTS</b> .....	34
APPENDIX E: ADA Grievance Procedure .....	35
APPENDIX F: ADA Complaint Form.....	37
APPENDIX G: City Council Resolution .....	39

## INTRODUCTION

The Americans with Disabilities Act (ADA) was enacted on July 26, 1990, and amended effective January 1, 2009. Title II of the ADA prohibits state and local governments from discriminating against people on the basis of their disability and from excluding people from participation in programs, services, or activities because of their disability.

Title II requires local governments to prepare Transition Plans. The City of Bloomington prepared its first ADA Transition Plan in 1990 and has updated it several times since. The most recently updated plan, created in 2022, is available online at [bloomington.in.gov/accessible](http://bloomington.in.gov/accessible). Our goal is to ensure program accessibility for people with disabilities in our community by meeting or exceeding the requirements of the ADA. Periodic updates help us evaluate how well we are achieving that goal.

The City of Bloomington has designated the Bloomington Human Rights Director as the ADA Coordinator. The ADA Coordinator manages the City's efforts to comply with Title II of the ADA and to communicate with local businesses their responsibilities to comply with Title III of the ADA. The ADA Coordinator is responsible for investigating any alleged violations of the ADA by the City.

We are making a conscious decision to begin this Transition Plan by focusing on people. We know that by changing minds and attitudes about accessibility, we can make it easier to address barriers to accessibility and ensure that decisions are made with accessibility in mind. With that, we will look at some of the efforts that the Council for Community Accessibility has been working on this past year.

The City of Bloomington Council for Community Accessibility (CCA) is a volunteer group that advocates for the interests of people with disabilities. Formerly known as the Community Council on Handicap Concerns, the group was formed in 1990. The CCA promotes awareness of the challenges faced by people with disabilities and works to develop solutions to barriers to accessibility in the community. The CCA envisions an inclusive community where everyone is valued and empowered to access equitable opportunities.

While they come from diverse backgrounds, CCA members share a personal interest in accessibility issues and bring a range of leadership experiences to their work on the Council. Many members have disabilities themselves or are family members of those with disabilities.

## CCA VISION AND OBJECTIVES

The Council for Community Accessibility envisions an inclusive community where everyone is valued and empowered to access equitable opportunities.

- **Assessment:** To seek information about the needs and available services for persons with disabilities.
- **Awareness:** To educate all segments of the community.
- **Accessibility:** To promote access to places of public accommodation, housing, programs, and services.
- **Advocacy:** To promote the best interests of persons with disabilities by supporting specific, identified issues.
- **Advice:** To serve as a resource for the community.



## CCA EVENTS/PROGRAMS

In 2023, the Council for Community Accessibility held several events and programs that increased community awareness of barriers and accessibility challenges faced by people with disabilities.

### Breaking down the Barriers

In April 2023, the Council for Community Accessibility held a Breaking down the Barriers event.



Members visited Bloomington businesses that have been awarded an AccessAbility decal to celebrate the purchasing power of the disability community. In the image to the left, Lesley Davis and MarChé Daughtry, two CCA members, visit Blondie's Cookies in College Mall.

### ADA Anniversary Celebration

In July 2023, the Council for Community Accessibility held the annual ADA Anniversary Celebration in the Showers Plaza outside City Hall. Over 500 visitors learned about disability advocacy groups in our community and gained awareness of the importance of accessibility. Each table offered an activity and prizes to engage community members.

In the image to the right, guests enjoy the 2023 ADA Anniversary Celebration in July. Representatives included the Indiana Institute on Disability and Community (IIDC), PALS, SICIL, Monroe County Public Library, Stone Belt, and Monroe County Special Olympics. In this photo, City of Bloomington IT Director Rick Dietz and his daughter select swag after doing an activity with Matt Norris from IIDC.



### Gather 'round the Table

In October 2023, the Council for Community Accessibility held Gather 'round the Table, an annual event to bring together the disability community for conversation, learning, and a meal. This event is free and aims to be both a celebration and a place to discuss solutions to accessibility challenges with those who are most affected by them.



The 2023 theme was *The Fusion of Arts and Disabilities*. The four panelists worked in multiple mediums, including visual art, music, dance, theatre, and writing. In the image on the left, a crowd of fifty people listens to the panelists present.

## 2024 ADA Compliance and Accessibility for Pedestrian Facilities Workshop

In May 2024, Council for Community Accessibility members and City of Bloomington employees gathered for a day-long workshop on accessibility in public right-of-way areas like sidewalks and crosswalks. Juliet Shoultz, a Transportation Systems Engineer from the United States Access Board, presented on the technical requirements to make these areas accessible for everyone. During the field experience portion, members of City departments, including Engineering, Planning and Transportation, Public Works, Utilities, and Bloomington Transit, and CCA members traveled downtown routes together in small groups, observing accessible and inaccessible places and discussing potential solutions.

In the images below, from left to right, Juliet Shoultz and team members discuss an inaccessible sidewalk intersection at Third and College, Susan Seizer turns around after encountering sidewalk damage that makes the route inaccessible, and Michael Stewart and Sherry Wells pose with an overhanging branch that is dangerous to those who cannot see it.



## AccessAbility Decal Program

This program, run by the Accessibility Committee, recognizes accessible businesses and provides guidance to businesses to eliminate barriers to accessibility. In the past, the Committee has surveyed polling locations, bus stops, schools, and medical offices. The Committee continues to focus on reviewing accessibility at restaurants, retail establishments, nonprofits, and more. The accessibility survey that is used is available in Appendix A.

In 2024, the City will implement a new ADA accessibility software platform (BlueDAG) for the acquisition and management of ADA-related data used in the production and management of the Title II Transition Plan. The software will be used by surveyors who will be able to use a digital tablet (or paper copy for later upload) to access a customized accessibility survey. When the surveyor enters information and measurements into the software, BlueDAG automatically compares the data to ADA and state accessibility requirements to determine compliance. This software will provide our municipality with the tools and knowledge necessary to strengthen our survey process and help create accessible environments for all citizens.

The image below shows the AccessAbility decal posted outside buildings that have passed the accessibility survey.



## Annual Accessibility and Disability Awareness Months

CCA keeps track of numerous events sponsored by organizations concerned with disability and accessibility in order to inform members and the public.

### MALL

The Mobility Aids Lending Library (MALL), begun in 2022 in partnership with CCA and the Monroe County Public Library, has recently gained its 501(c)3 status as a nonprofit. Their mission is to provide free mobility devices, including canes, walkers, rollators, manual wheelchairs, and power

wheelchairs, to those who need them. Those who have unneeded devices can donate them to be used within the community.

In the image on the right, three MALL board members (from left, Susan Seizer, Karin Willison, and Casey Guarino) pose at the City of Bloomington's 50+ Expo in May 2024. MALL and CCA shared a table in order to tell community members about both organizations' opportunities, and were even able to give away a free mobility device on the spot.



## 2023 CCA GOALS IN REVIEW

In 2023, the Council for Community Accessibility members achieved the following progress on our 2023 goals in the areas of Advocacy, Inclusion, and Alliances.

### Advocacy

1. Support the adoption of the Accessible Transportation and Mobility Principles by the Bloomington City Council.
  - a. **Success:** The Accessible Transportation and Mobility Principles have been included in the larger Transportation Plan that will be passed by the Bloomington City Council in 2024. This is a huge success and will ensure greater involvement of people with disabilities in the conversation around transportation.
2. Pass a city-wide ordinance for captioning use on TVs in Bloomington.
  - a. **Success:** On December 13, 2023, Bloomington Ordinance 23-31 passed unanimously. This amends the Municipal Code to require places of public accommodation to activate closed captioning on televisions beginning in January 2025.
3. Co-host a mayoral candidate forum with Stone Belt.
  - a. **Success:** This event was held on March 30, 2023, and was well-attended and included insightful questions from Stone Belt clients and CCA members.
4. Form a working group that includes city leaders to explore how to improve the situation for those in the community who require personal care assistants.
  - a. **Continued Goal in 2024**

### Inclusion

1. Increase awareness about and donations to the MALL (Mobility Aids Lending Library); transition categories of items to MCPL checkout.
  - a. **Success:** MALL is now registered as a nonprofit and has had tremendous success, with increased visibility and donations. Smaller mobility devices are now integrated into MCPL checkout within the Library of Things.
2. Complete the disability brochure/website for Visit Bloomington.

a. **Continued Goal in 2024**

3. Obtain permission to make and place Lego ramps at several City of Bloomington businesses and/or parklets; add new fields to accessibility surveys that specifically address the needs of deaf and blind patrons; offer staff trainings for targeted groups (e.g., wait staff); work to bring parking lots into compliance

a. **Continued Goal in 2024**

## **Alliances**

1. Increase participation with and efforts to serve the deaf community and other underserved communities; engage in joint efforts with MCPL, SICIL, MCCSC, VITAL, IU ASL Club, Area 10, IU Health, and member organizations represented at monthly DSP meetings, among others
  - a. **Progress:** Engaged in joint efforts with MCPL, Stone Belt, and others. Alliances include Bloomington Transit, VITAL, IU-SPEA, MALL, and SICIL.

## 2024 CCA GOALS

At the January 29, 2024 meeting, Council for Community Accessibility members established the following goals for 2024 in the areas of Advocacy, Inclusion, and Alliances.

### **Advocacy**

1. Support the official adoption of the Accessible Transportation and Mobility Principles by the City of Bloomington City Council.
2. Promote the rollout of the city-wide ordinance on closed captioning use on TVs in Bloomington, which will take effect on January 1, 2025.
3. Co-host a “Meet the Mayor” event with Stone Belt held at Stone Belt on March 26<sup>th</sup>.
4. Work with city leaders to explore ways to more thoroughly include and provide equity of access to the Bloomington Disabled community across all sectors, including housing, education, employment, emergency preparedness, and access to goods and services.
5. Hold the Gather ‘round the Table event and focus it on housing with inclusive design in the new Hopewell neighborhood.
6. Provide information about accessibility (ADA basics) to any government office that requires permits/approvals with a brochure that provides information about CCA’s services.

### **Inclusion**

1. Increase awareness about and donations to the MALL and find a storage location for larger items.
2. Complete the disability brochure/website for Visit Bloomington.
3. Make all Bloomington public accommodation as accessible as possible through adding new fields to accessibility surveys specifically addressing the needs of deaf and blind patrons, offering staff trainings, and bringing parking lots into compliance.

### **Alliances**

1. Increase participation with and efforts to serve the deaf community and other underserved communities
2. Expand the network of CCA partners through engaging in joint efforts with MCPL, SICIL, MCCSC, VITAL, IU ASL Club, Area 10, IU Health, IU Accessible Educational Services, Habitat for Humanity, ADA Indiana, and member organizations represented at monthly Disability Service Provider Coalition meetings, among others.
3. Work with the City of Bloomington Engineering Department to collaborate on a workshop on Designing/Constructing Pedestrian Facilities for ADA Compliance and Accessibility. This was done in 2022 with great success.

## CCA SERVICES

### **Awareness Training**

For organizations, businesses, and government employees

### **Disabilities Awareness Presentations**

To schools and religious and civic groups through our Speakers Bureau

### **Free Consultations**

To review building or architectural plans to evaluate accessibility according to Americans with Disabilities Act (ADA) specifications

### **Workshops for Businesses**

On the benefits and responsibilities of complying with the ADA

## ACCESSIBLE TRANSPORTATION AND MOBILITY PRINCIPLES

The following Principles were developed by community volunteers in consultation with City staff members in the Community and Family Resources, Engineering, and Planning and Transportation departments. The Principles are included in the Comprehensive Plan that is to be adopted by the City Council.

### **Accessible Transportation and Mobility Principles For the City of Bloomington**

#### Statement of Purpose

*These Accessible Transportation and Mobility Principles seek to guide how the City of Bloomington plans and implements accessible transportation and mobility considerations for persons with disabilities. These Principles are intended to inform city-wide improvements and developments of public spaces so that legislation and infrastructure truly reflect the needs of our diverse community.*

As stated in the Goals & Policies section:

**Goal 6.8 Develop Equitable Access:** Connect people with disabilities meaningfully to essential needs and services, including housing, grocery stores, health care facilities, jobs, schools, mass transit stops, parks, and other places to live, work, and play.

**Policy 6.8.1:** Involve people with disabilities in decision-making. Establish a transparent, equitable public process that includes people with low vision, mobility challenges, and other disabilities in the full range of transportation decisions from design to operations.

**Policy 6.8.2:** Provide safe and functional mobility. Prioritize transportation safety for the most vulnerable users over and above access and speed for cars and trucks, through funding for infrastructure such as well-maintained sidewalks, readily-available ramps, and accessible transit stops.

**Policy 6.8.3:** Ensure accountability. Document and evaluate progress on implementation of the municipality's ADA Transition Plan by updating the Plan's data and revising its goals at least biennially.

## ADA STANDARDS AND GUIDELINES

The City of Bloomington is committed to ensuring that all of its new facilities, including buildings, parks, trails and sidewalks, and all renovations to those facilities comply with the ADA. The City also works to ensure accessibility by installing accessibility improvements that go beyond physical accessibility to buildings and sidewalks. Some recent efforts include acquiring an evacuation chair to help people with disabilities evacuate the second floor of the Showers building in case of an emergency or an elevator failure, installing five assistive listening devices in the common council chambers, and acquiring two waterproof chairs so that adults and children with disabilities can enjoy the Splash Pad at Switchyard Park.

In 2011, the City's Board of Public Works passed Resolution 2011-99, adopting the proposed Public Right of Way Accessibility Guidelines (PROWAG) as the standards to follow for evaluation, design and construction of infrastructure in the public right of way (see Appendix B for a copy of the resolution). The City will continue to comply with PROWAG in all future projects and renovations.

## SELF EVALUATION

### Evaluation of Physical Facilities

Accessibility surveys and audits were done by CCA-trained volunteers and City staff. The [facility survey \(AccessAbility Decal Form\)](#) is available to view and use on the [CCA's website](#) and was originally designed by the CCA and the City's ADA Coordinator (see Appendix A). Parks & Recreation staff reviewed all of the parks for accessibility/inaccessibility.

### Definition:

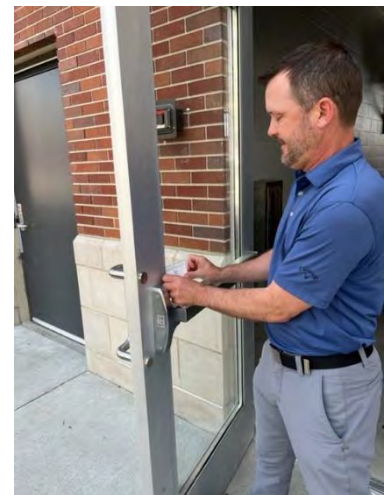
*Technically infeasible:* In the following tables, "technically infeasible" with respect to an alteration of a building or a facility means that it has little likelihood of being accomplished because existing structural conditions would require removing or altering a load-bearing member which is an essential part of the structural frame; or because other existing or site constraints prohibit modification or addition of elements, spaces, or features which are in full and strict compliance with the minimum requirements for new construction and which are necessary to provide accessibility.

## Assessment of City-Owned Parking Facilities

**Table 1: Parking Facilities**

Type	Location	Assessment Status	Barrier Elimination Status
Parking Lot	E 6th St. & N. Lincoln St.	Compliant	
Parking Lot	W. 4th St. & N. Washington St.	Compliant	
Parking Lot	E. 4th St. & N. Dunn St.	Compliant	
Garage	300 N. Morton St. ("Morton St. Garage")	Stairway railings don't all have 12" extensions beyond risers; elevators have no raised indicator for up/down buttons	Railings are technically infeasible to fix; elevators will have raised up/down arrow indicators when replaced in 2024.
Garage	W. 7th St. & N. Walnut St. ("Walnut St. Garage")	Accessible space with no access aisle; elevators have no raised indicator for up/down buttons	Because there are enough accessible spaces, the space without an access aisle will be removed by the Fall of 2024; elevators will have raised up/down arrow indicators when replaced in 2024.
Garage	W. 4th St. & N. College Ave. ("4th St. Garage")	Compliant	
Garage	("Trades District Garage")	Compliant	

In the image to the right, Public Works Director Adam Wason places an AccessAbility decal on the door of the 4<sup>th</sup> Street Garage located on West 4<sup>th</sup> Street and North College Avenue. This parking garage is ADA compliant.



## Assessment of City-Owned Buildings

**Table 2: Buildings**

All buildings that have no assessment were found to be compliant. All buildings have been surveyed or reviewed in the past three years.



Name	Location	Assessment and Barrier Elimination Status
Allison-Jukebox Community Center	349 S. Washington St.	<ul style="list-style-type: none"> <li>Bathrooms were remodeled and accessible features were improved, including doors and entrance area for privacy (2017).</li> <li>Added accessible entry ramp to front of building (2019).</li> <li>Outdoor railing along the new accessible ramp ought to extend 12" beyond ramp at the bottom. This railing is technically infeasible to fix, as replacing it would create a secondary safety issue by extending into the path of travel. A full remodel of the area would be cost-prohibitive.</li> <li>Accessible entryway doors will be installed by winter of 2024.</li> </ul>
Animal Shelter	3410 S. Walnut St.	
Banneker Center	930 W. 7 <sup>th</sup> St.	<ul style="list-style-type: none"> <li>Exterior door handles aren't able to be opened with a closed fist. Handrails don't all have 12" extensions beyond risers. Restroom doors on the ground floor have door handles on the inside that can't be opened with a closed fist.</li> <li>Door handles will be replaced in 2024. Railings are technically infeasible to fix (see above for Allison-Jukebox).</li> <li>Accessible entryway doors will be installed by winter of 2024.</li> </ul>
Bloomington Fire Department Station 1	300 E. 4 <sup>th</sup> St.	<ul style="list-style-type: none"> <li>Due to flooding, this building, except the fire bays, is being completely remodeled, to be finished in October. The facility will be ADA compliant.</li> </ul>
Bloomington Fire Department Station 2	210 S. Yancy Ln.	<ul style="list-style-type: none"> <li>Renovations were completed in April. Accessibility signage has been ordered and will be installed.</li> </ul>
Bloomington Fire Department Station 3	800 N. Woodlawn Ave.	<ul style="list-style-type: none"> <li>Path to front entrance is a step, and thus needs a ramp. Exterior doors have knobs, which should be levers. Restroom doors are too narrow, restroom is not 5' x 5', there are no grab bars, the paper towel dispenser is too high, and the toilet paper dispensers are not the correct height. There is no accessible signage. The accessible parking is not striped correctly.</li> <li>A design phase for a complete renovation was just finished. The project should be going out for bids in the summer of 2024. All ADA concerns will be addressed in this remodel plan.</li> </ul>
Bloomington Fire Department Station 4	2201 E. 3 <sup>rd</sup> St.	<ul style="list-style-type: none"> <li>Path of travel needs signage to indicate the accessible entrance. The exterior door has a knob, which should be a lever. Restroom doors are too narrow, restroom is not 5' x 5', there are no grab bars, the paper towel dispenser is too high, and the toilet paper dispensers are not the correct height. There is no accessible signage. The accessible parking is not striped correctly.</li> <li>With the significant investments made in the other four facilities, funding isn't currently available to address these changes. However, when funding is available, these issues will be addressed.</li> </ul>
Bloomington Fire	1987 S. Henderson Ave.	<ul style="list-style-type: none"> <li>Restroom doors are too narrow, restroom is not 5' x 5', there are no grab bars, the paper towel dispenser is too high, and the toilet</li> </ul>

Name	Location	Assessment and Barrier Elimination Status
Department Station 5		<p>paper dispensers are not the correct height. There is no accessible signage. The accessible parking is not striped correctly.</p> <ul style="list-style-type: none"> <li>Plans are being prepared for a complete restroom renovation. The project should be put out for bids by late summer. All ADA concerns will be addressed.</li> </ul>
Bloomington Police Department Administration	220 E. 3 <sup>rd</sup> St.	
Bloomington Police Department Sub-Station	245 W. Grimes	
Cascades Golf Course Clubhouse	3550 N. Kinser Pike	<ul style="list-style-type: none"> <li>Accessible entryway doors will be installed by winter of 2024.</li> </ul>
Frank Southern Ice Arena	1965 S. Henderson St.	<ul style="list-style-type: none"> <li>Bleachers are technically infeasible to fix, but a platform area for wheelchair users was installed in 2022.</li> <li>Accessible entryway doors will be installed by winter of 2024.</li> </ul>
Showers City Hall	401 N. Morton St.	
Switchyard Park Pavilion	1601 S. Rogers	
Twin Lakes Recreation Center	1700 W. Bloomfield Rd.	<ul style="list-style-type: none"> <li>Accessible entryway doors will be installed by winter of 2024.</li> </ul>

### Assessment of City-Owned Parks and Trails

The City's Parks and Recreation Department strives to exceed its obligations under the ADA. The department regularly surveys its facilities to make sure that they are accessible. When it finds barriers to accessibility in possible violation of the ADA, it implements plans and budgets for removing those barriers as quickly as possible. Parks and Recreation employs an Inclusive Recreation Coordinator who makes sure that its programs are as accessible as possible. Anyone with a question about accessibility at a Parks property or event should contact the Parks and Recreation Department. The site conditions were updated based on site visits in the summer of 2022. A broader reassessment will be considered in the next couple years. A list of all parks and trails locations are in Appendix C.

**Table 3: Parks and Trails**

Park/Trail	Assessment and Barrier Elimination Status
B-Line Trail	<ul style="list-style-type: none"> <li>3.1 mile hard surfaced recreational trail, parking lot, and site amenities (benches, tables, fountains) are all accessible.</li> <li>Replaced sections of concrete transitions at B-Line Grimes Bridge to improve accessibility (2023).</li> <li>Groomed approximately .25 miles of gravel trail to improve accessibility (compacted quarter minus gravel).</li> </ul>

Park/Trail	Assessment and Barrier Elimination Status
Bloomington Rail Trail	<ul style="list-style-type: none"> <li>• 2 mile crushed stone surface recreational trail is technically infeasible to make accessible. There is future potential to build an accessible trail next to the Rail Trail dependent on funding (no established timeline yet).</li> </ul>
Broadview Park	<ul style="list-style-type: none"> <li>• Fully accessible shelter and playgrounds (2), site amenities.</li> </ul>
Bryan Park	<ul style="list-style-type: none"> <li>• Picnic shelters (3), playgrounds (3), parking lots (6), swimming pool, restrooms, stream bridges (2), paved fitness trail south of the stream, and site amenities are all accessible.</li> <li>• A 2022 project improved the accessible perimeter trail by and widened it in some locations.</li> <li>• A new accessible connection was created to the North Shelter (2022).</li> <li>• Path/road interactions were improved by adding detectable warnings on three new curb ramps (2022).</li> <li>• A new accessible lift chair will be installed (2024)</li> <li>• Bryan Park playground will be replaced, maintaining or improving the current level of accessible playground equipment (2024).</li> <li>• The trail north of the stream and the bridge are technically infeasible to make accessible.</li> </ul>
Building & Trades Park	<ul style="list-style-type: none"> <li>• Basketball courts (5), restrooms, playgrounds (2), shelters (2), perimeter walking trail, parking lot area are all accessible.</li> <li>• Several cracked sidewalk panels were replaced (2022).</li> <li>• There is a plan to reconstruct north-south accessibility, parking, restroom access, and shelter for accessibility as determined from 2023 master plan (2024).</li> </ul>
Butler Park	<ul style="list-style-type: none"> <li>• Playgrounds (2), parking lot, restrooms, basketball court are all accessible.</li> <li>• Paved walking trail is too steep, and thus is technically infeasible to make accessible.</li> <li>• Accessible raised gardens will be created (Fall 2024).</li> <li>• Stairs and railings will be repaired (Fall 2024).</li> </ul>
Cascades Park-Lower	<ul style="list-style-type: none"> <li>• Sycamore Shelter, Waterfall Shelter, Sycamore Parking Lot, 1.5+ miles of paved trail, 700+ feet of accessible boardwalk are all accessible.</li> <li>• Hiking trails and some areas on the west side of the creek near the southern end of the park (rugged terrain, inaccessible narrow bridges) are technically infeasible to make accessible.</li> <li>• 750 feet of boardwalk were created to create an accessible path to waterfall (2022).</li> <li>• 0.25 new miles of paved trail and 400 new feet of sidewalk were added to improve access to Waterfall Shelter and the creek (2022).</li> <li>• New accessible connections were created to Waterfall Shelter (2022).</li> <li>• A cable causing a barrier between the Sycamore Parking lot and the trail was replaced with a bollard (2022).</li> <li>• Issues with soap dispenser heights in the restrooms were corrected (2022).</li> <li>• Four new accessible parking spots were added for use of the Waterfall Shelter.</li> <li>• Pedestrian crosswalk across Old 37 was improved, mitigating a dangerous drop off (2022).</li> </ul>

Park/Trail	Assessment and Barrier Elimination Status
Cascades Park-Upper-Lions Den	<ul style="list-style-type: none"> <li>Shelter, playground, site amenities are all accessible.</li> </ul>
Cascades Park-Upper-Skate Park	<ul style="list-style-type: none"> <li>Basketball court, parking, site amenities are all accessible.</li> </ul>
Clear Creek Trail	<ul style="list-style-type: none"> <li>Trailhead parking lots (3), site amenities, and 2.3 mile hard surfaced recreational trail are all accessible.</li> </ul>
Crestmont Park	<ul style="list-style-type: none"> <li>Parking lot, basketball courts, playground (1), and site amenities are all accessible.</li> <li>The east shelter and disc golf course are technically infeasible to make accessible due to the terrain.</li> <li>A new playground, updated pour-in-place rubber surfacing, and new concrete walks/ramps were installed for improved accessibility (2020).</li> </ul>
Ferguson Dog Park	<ul style="list-style-type: none"> <li>Parking, access path to fenced dog area, and site amenities are all accessible.</li> </ul>
Griffy Lake Nature Preserve	<ul style="list-style-type: none"> <li>Parking, boat rental, boat dock, trails, fishing pier, and causeway walkway are all accessible.</li> <li>Trails are technically infeasible to make accessible.</li> <li>A 0.25-mile accessible trail along the western edge of the causeway was installed (2022).</li> <li>An accessible fishing pier with ramp access was created (2022).</li> <li>Sidewalks between the parking lot and the new accessible trail/fishing pier were installed in 2022, with further improvements planned.</li> </ul>
Highland Village Park	<ul style="list-style-type: none"> <li>Parking lot, shelter, basketball courts, playground, paved walking trail, and site amenities are all accessible.</li> </ul>
Jackson Creek Trail	<ul style="list-style-type: none"> <li>0.6 mile hard surfaced recreational trail and site amenities are all accessible.</li> </ul>
Leonard Springs Nature Park	<ul style="list-style-type: none"> <li>Hiking trails are technically infeasible to make accessible.</li> </ul>
Miller-Showers Park	<ul style="list-style-type: none"> <li>Parking lot, observation pier, 0.5 mile paved walking trail, and site amenities are all accessible.</li> </ul>
Mills Pool	<ul style="list-style-type: none"> <li>The installation of a new accessible lift chair is scheduled for 2024.</li> </ul>
Olcott Park	<ul style="list-style-type: none"> <li>Parking lot, woods trail, shelter, playground, restroom/concession building, and site amenities are all accessible.</li> <li>The trail to Sherwood Oaks Park is technically infeasible to make accessible due to the slope.</li> <li>Perimeter trail has heavy root heave and needs asphalt repairs for accessibility. Repair funds will be requested for 2025.</li> </ul>
Park Ridge Park	<ul style="list-style-type: none"> <li>Tennis courts, shelter, basketball courts, playground, and site amenities are all accessible.</li> </ul>
Peoples Park	<ul style="list-style-type: none"> <li>Sidewalks and site amenities are all accessible.</li> </ul>
RCA Park	<ul style="list-style-type: none"> <li>Parking, tennis courts, basketball courts, shelters (2), restroom, playground, north walking trail, site amenities, south walking trail, and hiking loop trail are all accessible.</li> <li>The 0.7-mile loop trail was improved with new asphalt and upgraded and</li> </ul>

Park/Trail	Assessment and Barrier Elimination Status
	<ul style="list-style-type: none"> <li>widened bridges at creek crossings for better accessibility (2021).</li> <li>• An accessible port-o-let was added to pickleball courts for winter months (2021).</li> <li>• An accessible walk will be added to new shelter (Fall 2024).</li> </ul>
Rogers Family Park	<ul style="list-style-type: none"> <li>• Jackson Creek Trail is accessible through the park. The paved trail continues but does not currently make a full loop.</li> <li>• 0.6 more miles of trail were made accessible, improving informal trail on the southwest side of the park and adding six new accessible parking spots. The mowed trails through the prairie are technically infeasible to make accessible.</li> <li>• An accessible shade shelter, pergola, trailhead access, and 0.6+ miles of new accessible paved trail were added in 2023.</li> </ul>
Rose Hill Cemetery	<ul style="list-style-type: none"> <li>• Accessible paths were added as part of installation of Scatter Garden (2023).</li> </ul>
Schmalz Farm Park	<ul style="list-style-type: none"> <li>• Playground, shelter, site amenities, and pedestrian entrance are all accessible.</li> </ul>
Seminary Park	<ul style="list-style-type: none"> <li>• Sidewalks, plaza, and site amenities are all accessible.</li> </ul>
Sherwood Oaks Park	<ul style="list-style-type: none"> <li>• Parking, tennis courts, playground, and site amenities are all accessible.</li> <li>• While the shelter and basketball court are technically infeasible to make accessible, floodplain and sidewalk issues that periodically make sidewalk inaccessible when mud and debris accumulate have been addressed (2022).</li> <li>• Trail repairs (new concrete header approach) were completed, eliminating “bump” onto bridge (2023).</li> </ul>
Southeast Park	<ul style="list-style-type: none"> <li>• Parking and tennis courts are all accessible.</li> <li>• An accessible fitness station was added at Southeast Park (2023).</li> <li>• There is no accessible path to the basketball court. Budget considerations will determine when this gets addressed in the future.</li> </ul>
Switchyard Park	<ul style="list-style-type: none"> <li>• Stage, restrooms, sports courts, dog park, playground, shelter, and spray pad are all accessible.</li> <li>• Two water chairs for use at the spray pad are available.</li> <li>• An accessible golf cart for Switchyard Park was purchased (Fall 2024).</li> <li>• There is a plan to create a tactile map of parks for universal design (Fall 2024).</li> </ul>
Twin Lakes Sports Park	<ul style="list-style-type: none"> <li>• Parking, ballfields, playground, restrooms, concessions, and site amenities are all accessible.</li> <li>• Perimeter soft surface walking rail is technically infeasible to make accessible.</li> <li>• Renovations including adding an accessible counter to the front desk, adding braille signs to the bathrooms, and adding van accessible signage were completed in 2022.</li> </ul>
Waldron, Hill, and Buskirk Park	<ul style="list-style-type: none"> <li>• Stage and paver audience area, fountain area, and areas around playground are all accessible.</li> <li>• The new playground includes large area of unitary rubber surface for better accessibility and additional accessible play elements (2022).</li> </ul>
Wapehani Mountain Bike Park	<ul style="list-style-type: none"> <li>• Parking and mountain biking trails are technically infeasible to make accessible.</li> </ul>
Winslow Sports Park	<ul style="list-style-type: none"> <li>• Parking, ballfields, playground, restrooms, concessions, and soft surface fitness trail are all accessible.</li> <li>• The concrete of concession area will be repaired for accessibility (Fall 2024).</li> </ul>

Park/Trail	Assessment and Barrier Elimination Status
Winslow Woods Park	<ul style="list-style-type: none"> <li>• Parking, basketball courts, playground, shelter, garden plots, and site amenities are all accessible.</li> <li>• Hiking trails are technically infeasible to make accessible.</li> <li>• A new accessible concrete sidewalk to the Community Orchard was added (2022). The Orchard is working to make internal paths more accessible.</li> </ul>
Other	<ul style="list-style-type: none"> <li>• A mini-bus with wheelchair lift and seating will be purchased (Summer 2024).</li> <li>• Two all-terrain wheelchairs will be purchased (Fall 2024).</li> <li>• If the tactile map of parks at Switchyard is successful, more will be created (Fall 2024).</li> </ul>

Hiking, mountain biking, soft-surface walking, and mowed trails which are technically infeasible to make accessible due to rugged terrain are not listed above.

The two images below show doors at Parks & Rec facilities that will be replaced in the fall of 2024 with automatic doors to ensure people with disabilities, the elderly, delivery people with carts, and more, have an easier time getting in and out of the facilities.



### Public Right of Way Data

The City of Bloomington uses many different strategies to remove barriers to accessibility in the public-right-of-way. These include identifying and repairing barriers as identified by our sidewalk and curb ramp assessments, responding to citizen complaints, and removing barriers as part of new construction or resurfacing projects.

The street pavement condition data collected in 2022 was used to update all of the current Pavement Condition Index (PCI) ratings for the City's 239 miles of public use streets. Staff used these updated PCI ratings to prepare targeted improvements and investments during the development of the City's annual paving schedule. An updated asset condition picture for the 29 miles of sidepaths and 240-

mile-long sidewalk network, plus associated Americans with Disabilities Act (ADA) compliant accessible curb ramps, was another major component of the 2022 condition assessment project.

The City of Bloomington Public Works - Street Division will be conducting a comprehensive citywide assessment focused completely on sidewalks in 2024 that will include necessary data and analysis to develop a prioritized maintenance and rehabilitation program. The enhanced sidewalk analysis will collect the current conditions of both sidewalks and ADA accessible curb ramps by utilizing an all-terrain vehicle that incorporates Light Detection and Ranging (LIDAR) technology. LIDAR is more time-efficient than visual data collection alone and allows for real-time data collection, while providing uniform and accurate reporting. The project will begin in June 2024, with data collection and statistical reports expected to be delivered in early 2025.

This data will be utilized to directly assist in administering the City's Sidewalk Repair Assistance Program, as well as to better target maintenance activities, identify areas of concern, and provide budget planning and direction for future non-motorized infrastructure improvements. It will also allow the City to better plan and budget for maintenance and future improvements for both the motorized and non-motorized transportation networks.

The finished report will be available to the public on the City of Bloomington B-Clear Open Data Portal, along with a host of other Public Works Department - Street Division operational data and metrics. It can be found at [data.bloomington.in.gov/](https://data.bloomington.in.gov/).

The figures below are for work done by the Public Works and Engineering Departments during 2016-2023. Please note that none of the figures include work done by private developers.

**Definitions:**

*Sidewalks:* The part of a street between the curb lines, or the lateral lines of a roadway, and the adjacent property lines intended for the use of pedestrians (I.C. 9-13-2-167)

*Multiuse Path:* A type of sidewalk designed primarily for use by pedestrians, persons riding bicycles, and persons using coasters for transportation and recreation purposes that is physically separated from motor vehicle traffic and within a highway right-of-way or adjacent easement (BMC 15.04.057)

*Multiuse Trail:* A facility designed primarily for use by pedestrians, persons riding bicycles, and persons using coasters for transportation and recreation purposes that is physically separated from motor vehicle traffic, has all the same operational requirements of a sidewalk, and is a public facility not within a highway right-of-way or adjacent easement (BMC 15.04.058)

**Table 4: Public Right of Way Data**

	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
<b>Sidewalks New (linear feet)</b>	3105	2885	2295	2095	2310	1505	405	175	2000	2000
<b>Sidewalks Repaired/Replaced (linear feet)*</b>	7817	5898	6921	8918	8360	7343	7869	7767	8000	8000
<b>Multiuse Path New (linear feet)</b>	9522	0	1780	2510	13315	4640	6345	3640	0	0
<b>Multiuse Path Repaired/Replaced (linear feet)</b>	0	0	0	50	0	160	0	0	0	0
<b>Trail New (linear feet)</b>	1700	0	255	0	0	0	0	2810	0	0
<b>Sidewalk Trip Hazards Repaired** i.e., sidewalk grinding (linear feet)</b>	***	***	749	0	7400	3861	9632	5566	****	****
<b>Sidewalk Trip Hazards Saw Cut (number of)</b>	***	***	179	0	2272	1112	2836	1681	1000	1000
<b>ADA Curb Ramps Installed (number of)</b>	114	191	137	208	174	227	219	179	200	200
<b>Traffic Signals New/Replaced (number of)</b>	2	2	1	2	1	3	4	1	2	2
<b>Audible Pedestrian Signals*****</b>	4	2	15	2	1	3	4	5	8	6

2024-2025 figures are estimates.

\* 2019-2021 includes sidewalk repaired via Sidewalk Repair Assistance Program

\*\* Sidewalk trip hazards categories refer to sidewalk grinding.

\*\*\* The program to fix sidewalk trip hazards wasn't started until 2018.

\*\*\*\* Determined after hazards are fixed.

\*\*\*\*\* 2018 was a year when there was a focus on installing APS and countdown timers at signals.

### Estimated Costs

The City of Bloomington estimates the cost of sidewalk reconstruction at \$1.3 million for a half mile of new sidewalk, \$10,000 for ADA ramps per intersection corner (\$20,000 if it includes bump outs), and \$400,000-500,000 per signalized intersection modernization.

### Funding Sources

A variety of local, state, and federal sources of funding are available to remove the sidewalk and curb ramp access barriers identified in this Transition Plan. These sources include, but are not limited to, those listed in Table 5.



**Table 5. Eligible Funding Sources for Accessibility Upgrades in the Public Right of Way**

<b>Funding Source</b>	<b>Type</b>
General Funds	Local
Tax Increment Finance Districts (TIF)	Local
Alternative Transportation Fund (ATF)	Local
Community Development Block Grants (CDBG)	Federal (HUD)
Surface Transportation Program (STP)	Federal (FWHA)
Highway Safety Improvement Program (HSIP)	Federal (FWHA)
Transportation Alternative Program (TAP)	Federal (FWHA)
General Obligation (G.O.) Bonds	Local
Cumulative Capital Development	Local
Motor Vehicle Highway	State
Local Road & Street	State

### Modifications and New Construction

Since 1995, the City of Bloomington has included pedestrian facilities in almost all of its public improvements, with very few exceptions. For new construction projects, the City adheres to the proposed Public Right of Way Accessibility Guidelines (PROWAG) for all pedestrian facilities included in our projects. In 2011, the Bloomington Board of Public Works formally adopted the PROWAG as our design standard at the request of the Engineering Department.

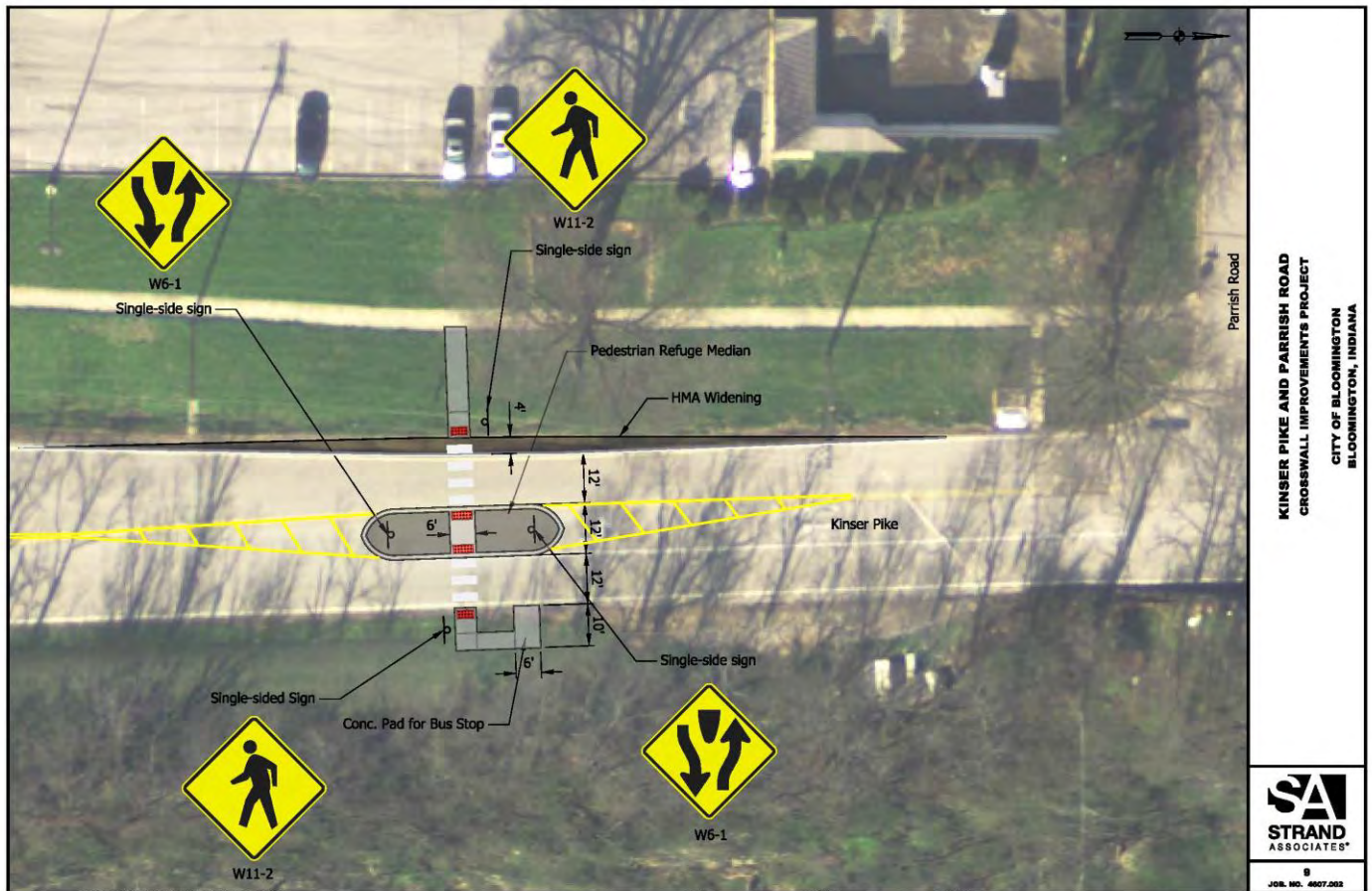
Improvements to the right-of-way such as repaving (mill and fill, overlay, etc.), traffic signal modernization, sidewalk improvements and repairs, et al., require the City to update pedestrian facilities to meet ADA specifications. Therefore, the City's policy for paving operations is to update curb ramps at intersections with public streets and public alleys where sidewalks exist to the maximum extent feasible.

For traffic signal modernization projects, the City's policy, in addition to bringing existing curb ramps into compliance with ADA, is to include signal equipment such as pedestrian signal heads (the red, yellow and green light signals at a signal-controlled intersection), audible pedestrian signals, pushbuttons, and other features specified in PROWAG to the maximum extent feasible.

Many of the City's accessibility improvements are in coordination with other projects, e.g., when we resurface a street it's a great opportunity to improve the curb ramps (and we're required to do so) or when we replace a traffic signal we include APS and other signal improvements. We also pursue projects that are specifically intended to improve pedestrian safety and accessibility, e.g.:

- a Crosswalks project that included 15 curb ramps, as well as other improvements,
- a Phase 2 of the Crosswalks project,
- the Downtown Curb Ramps Improvement project for which phase 3 construction was finished in fall 2023 and included 34 curb ramps,
- a downtown curb ramps phase 4 now for construction in a future year.
- Recently passed General Obligation bond includes funding for curb ramp improvements on W Kirkwood and on Indiana Ave. We are scoping those projects now, likely construction in 2025 or 6.

In the image below a planned improvement on Kinser Pike near Parrish Rd (near Kroger) is part of Crosswalks Phase 2. It includes accessible curb ramps and a median island to improve connectivity to the existing bus stops.



### Yearly Schedule

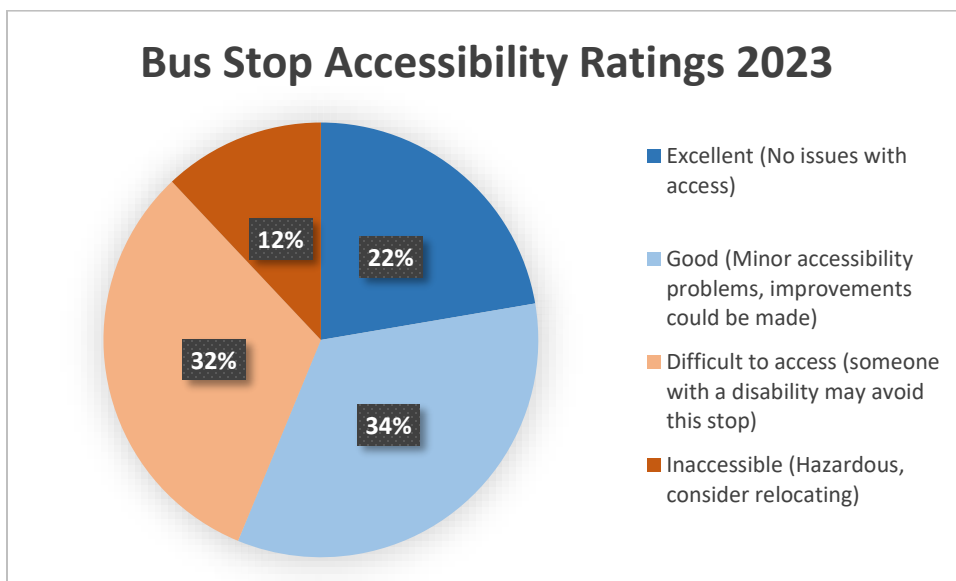
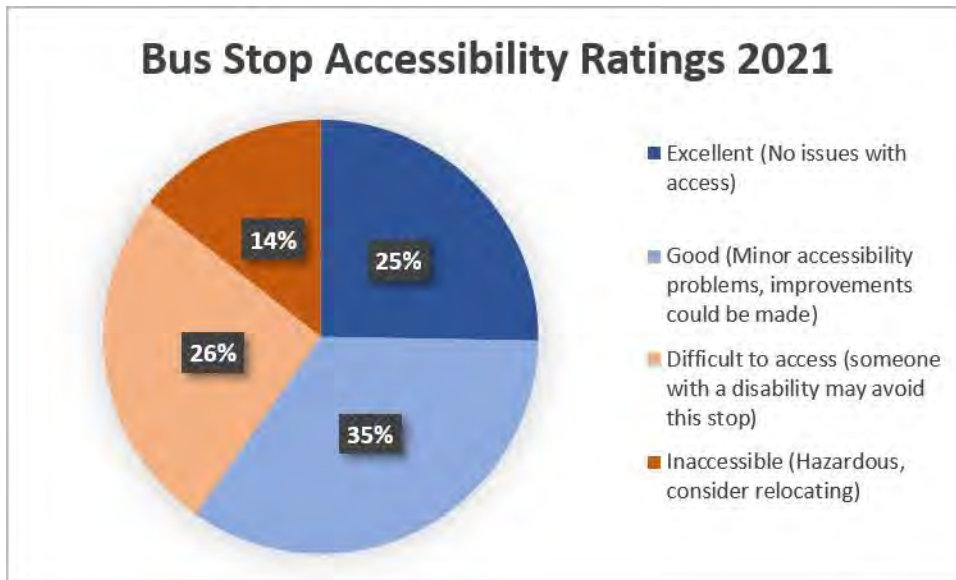
Accessibility improvements will be achieved each year in coordination with the construction of capital facilities, street repaving projects, and traffic signal modernizations.

### Bloomington Transit Stop Accessibility

In the summer of 2024, Bloomington Transit will be conducting a bus stop inventory. This will be a complete update to the 2019 inventory and provide up-to-date data on the state of all 450+ bus stops in the system. Until this inventory is complete, there is missing information about bus stops that may have been updated by City or private construction between 2021 and 2024. Between 2021 and 2023 over a dozen bus stops were improved. Bloomington Transit has also focused efforts on eliminating or relocating inaccessible bus stops to slightly better locations when improvements are not feasible. Due to route changes and an updated method for tracking current bus stops made during the time period, a number of stops were removed from data tracking. This lowered the total number of stops thereby lowering the percentages of many of the categories.

Bloomington Transit has over \$200,000 budgeted in each of the next three years for shelter renewal projects. This will allow for shelters in the city, many of which are over a decade old, to be replaced

and their stop areas to be brought up to the ADA standard. Bloomington Transit coordinates with City Planning & Transportation and Engineering Departments to ensure all new development and sidewalk work includes improvements to the existing bus stops in the area.



## Document Accessibility for City Website and Digital Distribution

In 2021, the City's Information and Technology Services Department developed and provided training for Document Accessibility for City Website and Digital Distribution. Besides the training and a video, there is a checker on how to make sure your documents (Word, Acrobat, and Google Docs) are accessible and a Web Accessibility Checklist (see Appendix D).

## PUBLIC INPUT

The City provided the following opportunities for individuals and community organizations to comment on this Transition Plan:

- Public notice of a public comment period via a City press release (June 3, 2024)

- Draft document made available on the City's website (<https://bloomington.in.gov/accessible>)
- Document made available at the Monroe County Public Library
- Presentation and discussion with the City of Bloomington Council for Community Accessibility on June 24, 2024
- Presentation and discussion with the City of Bloomington Traffic Commission on June 26, 2024
- Presentation and discussion with the City of Bloomington Bicycle and Pedestrian Safety Commission on TBD, 2024
- Presentation and adoption by City Council on TBD, 2024

## CONTACT

This document is online at <https://bloomington.in.gov/accessible>.

For more information, contact the ADA Coordinator/Council for Community Accessibility staff liaison.

Michael Shermis

812-349-3471; [cca@bloomington.in.gov](mailto:cca@bloomington.in.gov)

## APPENDICES:

Appendix A: AccessAbility Decal Survey

Appendix B: PROWAG Resolution

Appendix C: Parks and Trails Map/List

Appendix D: Web Accessibility Checklist

Appendix E: ADA Grievance Procedure

Appendix F: ADA Complaint Form

Appendix G: City Council Resolution

APPENDIX A: AccessAbility Decal Survey



AccessAbility Decal Program  
SCREENING FORM

www.bloomington.in.gov/cca 

**PLEASE NOTE:** You must submit Screening Form results online at [bloomington.in.gov/AccessAbility](http://bloomington.in.gov/AccessAbility).

*This form is only a basic guide for evaluation purposes, and is not a substitute for state and federal accessibility standards.*

**FACILITY NAME:** \_\_\_\_\_ **SCREENING DATE:** \_\_\_\_\_

**STREET ADDRESS:** \_\_\_\_\_


**CITY, STATE, ZIP:** \_\_\_\_\_ **PHONE:** \_\_\_\_\_

**BUSINESS CONTACT:** \_\_\_\_\_ **CONTACT EMAIL:** \_\_\_\_\_

**SURVEYOR(S):** \_\_\_\_\_

**SURVEYOR PHONE:** \_\_\_\_\_ **SURVEYOR EMAIL:** \_\_\_\_\_

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

 <b>PARKING</b>	
<b>1. Is there dedicated parking for the facility? (parking over which the facility has control) If No, skip to "Path of Travel."</b>	Yes <input type="radio"/> No <input type="radio"/>
<b>a. If yes, how many total spaces are there?</b>	_____
<b>b. How many accessible spaces are there?</b>	_____
<b>c. Of those spaces, how many have upright signs saying they are accessible spaces?</b>	_____
<b>d. How many van accessible spaces are there?</b>	_____
<b>e. Of those van accessible spaces, how many have upright signs saying they are "Van Accessible"?</b>	_____
<b>f. Do all the accessible spaces have a striped access aisle (two spaces may share a common aisle)?</b>	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>g. Are the aisles at least 5 feet wide?</b>	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>h. Is the width of each van accessible space plus adjacent access aisle equal to at least 16 feet?</b>	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>2. Is the accessible parking on the closest (and/or safest) route to the accessible entrance?</b>	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>3. If there is a garage entrance, is it 8' 2" (98") vertical clearance?</b>	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>COMMENTS ABOUT PARKING (attach photo if ambiguous):</b>	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>

Provided <i>Accessible Parking Spaces</i> Handout (only if there is an issue and the organization expresses interest in change)?	
--	--

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## **PATH OF TRAVEL (TO GET TO ENTRANCE, COMMON AREAS, ETC.)**

1. Is there a clear, accessible path of travel from parking to the facility entrance?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
2. Are there ramps and curbcuts (If No or N/A, skip to #6)?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>a.</b> Measure the length of each ramp/curbcut. A _____ inches B _____ inches C _____ inches	<b>b.</b> Measure the height of each ramp/curbcut at its highest point. A _____ inches B _____ inches C _____ inches
3. Are ramps/curbcuts where the slopes begins and ends at least 36" wide?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
4. Is any ramp longer than 6'? If No, skip to #5.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
a. If yes, does it have railings 34" to 38" high?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
5. Is any ramp longer than 30 feet? If No, skip to #6.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
a. If yes, are there landings at least 5' x 5' every 30' of length?	Yes <input type="radio"/> No <input type="radio"/>
6. Are there uneven areas along the path of travel, more than 1/2"?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
7. Is the path of travel clear of protruding objects between 27" and 80" from the ground?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
8. Is there a slope along the path of travel that is problematic? If so, comment or add photos below?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>

**COMMENTS ABOUT PATH OF TRAVEL (attach photo if ambiguous):**

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## **ENTRANCE & DOORS**

<b>FOR THE ACCESSIBLE ENTRANCE: EXTERIOR</b>	
1. If there is more than one public entrance to a facility, is it clear (by signage or observation) which is the accessible entrance?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
2. <b>a.</b> Is the exterior door an unobstructed, non-revolving, hinged door which can be opened with a closed fist (or automatically) and has an opening at least 32" wide? If no, indicate problem(s) in the Comments section.	Yes <input type="radio"/> No <input type="radio"/>
<b>b.</b> Measure the height of the door threshold in inches. _____	
<b>c.</b> Is the edge of the threshold beveled (like a tiny ramp)?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
3. If there is a vestibule, is there at least 5' clearance between doors?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
4. The door feels like it might be hard to open for a person with disability or a senior.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>FOR THE INTERIOR DOORS OPEN TO THE PUBLIC</b>	

5. a. If there are interior doors (not including the bathroom doors), are they unobstructed, non-revolving, hinged, easily opened with a closed fist and with an opening at least 32" wide? If No, indicate inaccessible door location(s) and the problems in the Comments section. If N/A, skip to #6.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
b. If there is a threshold, measure the height in inches. _____	
c. Is the edge beveled (like a tiny ramp)?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
6. The door feels like it might be hard to open for a person with disability or a senior.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
<b>COMMENTS ABOUT DOORS (attach photo if ambiguous):</b>  Provided <b>Door Pounding Guidelines</b> Handout (only if there is an issue of a door seeming particularly heavy and hard to open and the organization expresses interest in change)? If there is an issue, we will come and use the door pounding gauge to formally measure the opening force.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## ELEVATORS, STAIRS, & RAILINGS

1. How many levels owned by this business and open to the public are there?  One _____ Two _____ Three or more _____ (If One, skip to "Common Areas.")	
2. Are all levels open to the public accessible by ramp or elevator?	Yes <input type="radio"/> No <input type="radio"/>
3. Is there an elevator (If No, skip to "Common Areas.")?	Yes <input type="radio"/> No <input type="radio"/>
4. If there are elevators, are controls no higher than 48", closed fist operable, marked with raised characters and Braille? If no, indicate problem(s) in Comments section.	Yes <input type="radio"/> No <input type="radio"/>
a. Do elevators have both visual and audible floor indicators and Braille floor indicators on the exterior frame of the elevator on each floor? If no, indicate problem(s) in Comments section.	Yes <input type="radio"/> No <input type="radio"/>
5. Are there interior ramps? If No, skip to #6.	Yes <input type="radio"/> No <input type="radio"/>
a. Do any ramps along the path(s) of travel exceed 6' in height, or 72" in length?	Yes <input type="radio"/> No <input type="radio"/>
b. If yes, are there firm and stable handrails on both sides, parallel with the ground surface, with continuous grippable surfaces between 34" and 38" above ramp surface, and extending at least one foot beyond ramp, with a rounded end? If no, indicate the problem(s) in Comments section.	Yes <input type="radio"/> No <input type="radio"/>
c. If yes, are there landings at least 5' x 5' every 30' of length?	Yes <input type="radio"/> No <input type="radio"/>
6. Are there flights of stairs accessing the public areas? (If No, skip to "Common Areas.")	Yes <input type="radio"/> No <input type="radio"/>
a. If yes, are there firm and stable handrails on both sides, with continuous grippable surfaces between 34" and 38" above stair? If no, indicate the problem(s) in Comments section.	Yes <input type="radio"/> No <input type="radio"/>
b. At the top of stairs, do all handrails extend at least one foot beyond the top riser, parallel with the ground surface?	Yes <input type="radio"/> No <input type="radio"/>
c. At the bottom of stairs, do handrails extend at the slope of the stair flight for a horizontal distance at least equal to the depth of one step?	Yes <input type="radio"/> No <input type="radio"/>

<b>COMMENTS ABOUT ELEVATORS, STAIRS, &amp; RAILINGS (attach photo if ambiguous):</b>	
--	--

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## COMMON AREAS (INTERIOR AND EXTERIOR)

1. Are the aisles at least 36" wide?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
2. Are the aisles free from protrusions that stick out more than four inches into the aisle between the height of 27" to 80"?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
3. Is a service counter necessary for transactions? If no, move to #5, but please include a comment on how staff accommodates a person's needs.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
4. a. If there is a service counter, measure the height in inches _____ at the lowest point.	
4. b. If there is a service counter, measure the width in inches _____.	
5. Is the credit card machine less than 48" high? If you notice any other problem (touch screen, visibility issues, etc.), please mention them in the Comments section below.	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
6. Are seating/tables fixed? If N/A, skip to "Public Restrooms and Drinking Fountains."	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/> Both fixed and not fixed <input type="radio"/>
7. Is there an outdoor dining area? If No, skip to "Public Restrooms and Drinking Fountains."	Yes <input type="radio"/> No <input type="radio"/>
a. Is it on the same level or ramped?	Yes <input type="radio"/> No <input type="radio"/>
<b>COMMENTS ABOUT COMMON AREAS (attach photo if ambiguous):</b>	

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## PUBLIC RESTROOMS AND DRINKING FOUNTAINS

1. Are there public restrooms used by the business customers? (If No, skip to #2)	Yes <input type="radio"/> No <input type="radio"/>
a. Is there accessibility signage (raised lettering, international symbol of accessibility) near the restroom?	Yes <input type="radio"/> No <input type="radio"/>
b. Is the width of the door opening at least 32" or more? If "No", measure the width in inches _____.	Yes <input type="radio"/> No <input type="radio"/>
c. For the bathroom doors, are they unobstructed, non-revolving, hinged, easily opened with a closed fist and with an opening at least 32" wide? If No, indicate inaccessible door location(s) and the problems in the Comments section.	Yes <input type="radio"/> No <input type="radio"/>
d. If there are multiple floors open to the public, is there one accessible restroom per floor?	Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/>
e. Is the restroom/stall at least 5' x 5' (measured wall to wall)?	Yes <input type="radio"/> No <input type="radio"/>
f. Are there grab bars at the back and side of the toilet?	Yes <input type="radio"/> No <input type="radio"/>



<p><b>g.</b> Is the distance from the floor to the <b>operable part</b> of the following fixtures the appropriate measurement? If no, measure the distance:</p> <p>Paper towel dispenser (should be 48" or less) _____</p> <p>Soap dispenser from floor (should be 48" or less) _____</p> <p>Reach across sink to soap dispenser (should be 25" or less) _____</p> <p>Knee clearance from floor to bottom of sink (should be at least 27") _____</p> <p>Hand dryer (should be 48" or less) _____</p>	<p>Yes <input type="radio"/> No <input type="radio"/></p> <p>Yes <input type="radio"/> No <input type="radio"/></p> <p>Yes <input type="radio"/> No <input type="radio"/></p> <p>Yes <input type="radio"/> No <input type="radio"/></p> <p>Yes <input type="radio"/> No <input type="radio"/></p>
<p><b>h.</b> Does the sink have levers (not knobs)? If the sink has something other than levers or knobs (such as automatic sensors or push buttons), describe them in the comments.</p>	<p>Yes <input type="radio"/> No <input type="radio"/> Other <input type="radio"/></p>
<p><b>i.</b> Is the toilet paper dispenser between 15" and 48" from the ground?</p>	<p>Yes <input type="radio"/> No <input type="radio"/></p>
<p><b>j.</b> Is the toilet paper dispenser no farther than 9" in front of the toilet?</p>	<p>Yes <input type="radio"/> No <input type="radio"/></p>
<p><b>2.</b> If there is a drinking fountain, is one of the spouts no higher than 36", measured from the floor to the spout outlet?</p>	<p>Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/></p>
<p><b>COMMENTS ABOUT PUBLIC RESTROOMS AND DRINKING FOUNTAINS (attach photo if ambiguous):</b></p>	

Please use this checklist to document your screening. Photos may also be submitted online to document the findings reported.

## CUSTOMER SERVICE AND EMPLOYMENT

<p><b>1.</b> Does staff receive information during orientation on how to serve customers with disabilities?</p>	<p>Yes <input type="radio"/> No <input type="radio"/></p>
<p><b>2.</b> Does the business want assistance in obtaining materials in alternative formats for people with visual disabilities (<i>Guidelines for Preparing Menus in Large Print</i>)?</p>	<p>Yes <input type="radio"/> No <input type="radio"/> N/A <input type="radio"/></p>
<p><b>3.</b> Does the business want assistance in obtaining materials to assist customers with disabilities (<i>Disable Disrespect- A thoughtful guide for your words and actions</i>)?</p>	<p>Yes <input type="radio"/> No <input type="radio"/></p>
<p><b>COMMENTS ABOUT CUSTOMER SERVICE AND EMPLOYMENT:</b></p>	

## GENERAL COMMENTS

<p><b>1.</b> Are there any barriers to accessibility at the facility?</p>	<p>Yes <input type="radio"/> No <input type="radio"/> Maybe <input type="radio"/></p>
<p><b>COMMENTS ABOUT THE FACILITY IN GENERAL:</b></p>	

To submit your Screening Form results, go to [www.bloomington.in.gov/AccessAbility](http://www.bloomington.in.gov/AccessAbility)

**Resolution 2011-99**

**Board of Public Works Accessibility Guidelines.**

Whereas, the City of Bloomington is updating the ADA Transition Plan; and

Whereas, to complete the revision, public infrastructure must be evaluated against criteria to determine compliance and barriers; and


Whereas, the United States Access Board has provided Public Right Of Way Accessibility Guidelines specific to pedestrian circulation in public rights of way (hereafter, PROWAG); and

Whereas, the Federal Highway Administration has identified PROWAG as best practices for accessible design for public rights of way.

Now, Therefore, Be it resolved that the Board of Public Works adopts the PROWAG for evaluation, design, and construction of infrastructure in the public right of way.

**BOARD OF PUBLIC WORKS**

  
Charlotte Zietlow, President

  
James McNamara

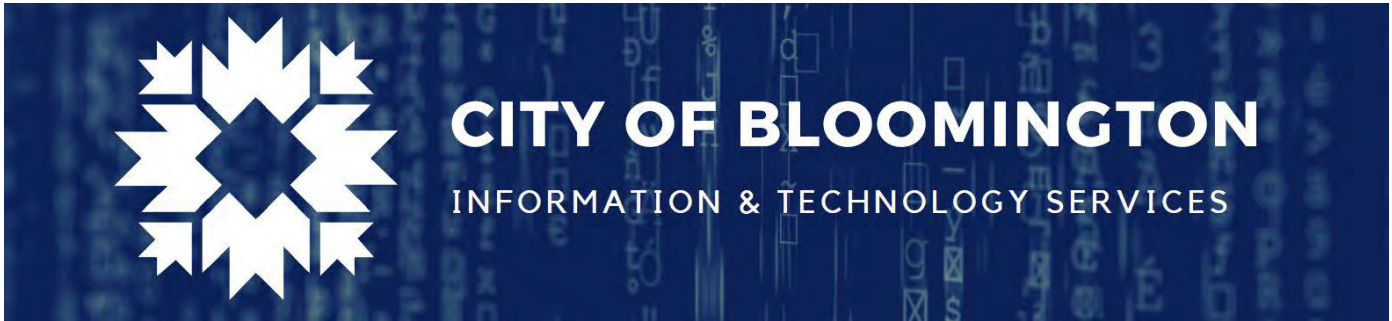
  
Dr. Frank N. Hrisomalos

Date: 9/27/11





## APPENDIX D: Web Accessibility Checklist



### ACCESSIBILITY GUIDELINES FOR PUBLIC DOCUMENTS

All files uploaded to the City website, or otherwise electronically distributed to the public, need to be accessible. Accessible includes, *but is not limited to*, readable by assistive technology, images have captions and/or alternative text descriptions, and the use of high color contrast when placing text over an image.

#### ACCESSIBILITY CHECKLIST

When creating documents and before uploading or distributing documents electronically, complete this checklist to ensure the document is accessible. See the City's [Document Accessibility for City Website and Digital Distribution Knowledgebase page \(https://bton.in/r1-N2\)](https://bton.in/r1-N2) for instructions and more information.

- Name the file with a descriptive name (e.g. "Accessibility Guidelines" rather than "File 1")
- Use Styles and Headings to improve navigation
- Use bulleted and numbered lists
- Use formatted columns rather than tabs and spaces to create text columns
- Only use tables for displaying tabular data, not for layout
- Distinguish when using a different language
- Use descriptive link text (e.g. "View the [City of Bloomington website](#)" instead of "View the City of Bloomington website [here](#)")
- Add text alternatives to images and graphics
- Do not use text boxes
- Do not convey information using only color or sensory characteristics
- Check color contrast at: [webaim.org/resources/contrastchecker/](http://webaim.org/resources/contrastchecker/) to ensure a text on background contrast of 4.5:1 or higher

#### VERIFY ACCESSIBILITY AND CORRECT ISSUES

Documents that were not created for accessibility should be checked and remediated to enable accessibility.

##### In Word 2013:

- Open file
- Click on "File" in the upper left-hand corner.
- On the Info page, click on the down arrow next to "Check for Issues"
- Select "Check Accessibility"
- Correct any issues found in "Inspection Results"

##### In Adobe Acrobat Pro:

- Open the PDF
- From the "All tools" menu on the left, select **View more** and then select **Prepare for accessibility**
- From the left panel, select "Accessibility Check"
- From the Accessibility Checker Options dialog, select the options as required and then select **Start Checking**
- Correct any issues listed in the Accessibility report

PDF documents can be remediated to improve accessibility using Adobe Acrobat Pro or Equidox. See the City's *Document Accessibility for City Website and Digital Distribution* Knowledgebase page (<https://bton.in/r1-N2>) for instructions and more information.

## AVOID UPLOADING SCANNED DOCUMENTS

Scanned documents appear as an image unless you apply [Optical Character Recognition \(OCR\) using Adobe Acrobat Pro](#). If your document requires a wet signature or other situations where scanning is unavoidable, apply OCR on the document after it is scanned. For a list of more ways to make your document accessible, check these linked resources at <https://bton.in/r1-N2>.

## APPENDIX E: ADA Grievance Procedure

The Americans with Disabilities Act requires that public entities such as the City of Bloomington that employ 50 or more people adopt and publish grievance procedures providing for prompt and equitable resolutions of grievances alleging any action that could be prohibited by Title II. The City of Bloomington's grievance procedure is described below. Anyone who believes they have been denied access to a City facility, program or service because of their disability may file a grievance. Anyone who is representing a person with a disability, as a parent, guardian, attorney or advocate, may do so as well.

### **Step One: Filing a Grievance**

You or your representative should fill out an ADA complaint form (See Appendix F or online: <https://bloomington.in.gov/accessible>) as completely as possible. The form should be filed in writing with the ADA Coordinator within 60 days of the alleged discriminatory act. Upon request, reasonable accommodations will be provided in completing the form, or alternative formats of the form will be provided. You may obtain a copy of the form by calling 812-349-3478 (voice), by e-mailing [human.rights@bloomington.in.gov](mailto:human.rights@bloomington.in.gov) or by going to <http://bloomington.in.gov/accessible>. The form explains the filing procedures.

### **Step Two: Conducting an Investigation**

The City's ADA Coordinator will notify you that he has received your complaint within two business days of receiving it. He will begin his investigation into the merits of the complaint within five business days of receiving it. If necessary, he or an authorized representative may contact you to get more details about your complaint. If you do not want to be contacted, please indicate that on the complaint form. If your complaint alleges misconduct on the part of the ADA Coordinator, the Mayor will appoint another individual to investigate the merits of your complaint.

### **Step Three: Decision**

After full consideration of the merits of the complaint, the ADA Coordinator or other authorized individual will prepare a written decision. A copy of the decision will be mailed to you within three business days of completion.

### **Step Four: Appealing the Decision**

If you are dissatisfied with the ADA Coordinator's written decision, you may file a written appeal with the Mayor's Office within 20 business days from the date the decision was mailed. Your appeal must include an explanation of why you are dissatisfied with the written decision, and must be signed by you or by someone authorized to sign on your behalf. The Mayor's Office will notify you that it has received your appeal within two business days of receiving the appeal. The Mayor's Office, working with appropriate City staff, will decide the appeal within 20 business days of receiving it. A copy of the written decision on the appeal will be sent to you within three business days of completion. Any City employee involved with processing or investigating ADA complaints will maintain the confidentiality of all files and records relating to the complaint, unless disclosure is authorized by the complainant or required by law. Any retaliation or intimidation used to discourage a complainant from filing a complaint or to punish a complainant for filing a complaint is prohibited and should be reported immediately to the ADA Coordinator and/or the Mayor's Office, as appropriate.







**City of Bloomington  
ADA Complaint Form**

The City of Bloomington strives to never discriminate against anyone on the basis of any legally protected category, including disability, and takes all such complaints seriously. If you believe the City has discriminated against you on the basis of your disability, please let us know so that we can take appropriate action.

You can file an informal complaint by contacting the City's ADA compliance officer at [human.rights@bloomington.in.gov](mailto:human.rights@bloomington.in.gov) or by calling 812-349-3478. Or if you prefer, you may complete this form and submit it to the City.

You must file your complaint within 180 days of the alleged discriminatory incident.

If you believe that another entity in the City is violating the ADA, we want to know about that, too. We don't have the power to require private entities to comply with the ADA, but we can and do let them know if we believe they are in violation and what steps they can take to be compliant. If they do become compliant, we award them with an accessibility decal so members of the public know they are entering an accessible business.

If you need any assistance to complete this form, or if you need the form in an alternative format, please let us know.

Full name: \_\_\_\_\_

Mailing address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Email address: \_\_\_\_\_

Preferred contact method (check one): Mail \_\_\_\_\_ ; Email \_\_\_\_\_ ; Phone \_\_\_\_\_

Please provide a detailed description of the alleged discriminatory practice or action which occurred. To the extent you can, please provide relevant names and dates, telling us who you believed discriminated against you, what happened, when it happened, where it happened and any other details you believe would be helpful to us. Feel free to add additional pages if necessary.

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How can this issue be resolved to your satisfaction?

\_\_\_\_\_  
\_\_\_\_\_

If there is anyone we may contact for more information to support or clarify your complaint, please list them here.

\_\_\_\_\_  
\_\_\_\_\_

Have you filed this complaint with anyone else? If so, with whom and when?

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---

---

Complainant signature

Date

(If you prefer, you may submit this complaint anonymously. We will do our best to look into the situation and to remove any barriers to accessibility, with or without your name.)

You can submit your complaint by emailing it to [human.rights@bloomington.in.gov](mailto:human.rights@bloomington.in.gov), by faxing it to 812-349-3483, by mailing it to ADA Compliance Officer, P.O. Box 100, Bloomington, IN 47402-0100, or by dropping it off at Showers City Hall, 401 N. Morton St., Bloomington, IN.

#### APPENDIX G: City Council Resolution

Forthcoming upon review completion