UTILITIES SERVICE BOARD MEETING

November 27, 2017

Utilities Service Board meetings are recorded electronically or stenographically and are available during regular business hours in the office of the Director of Utilities.

Board President Frank called the regular meeting of the Utilities Service Board to order at 5:00 p.m. The meeting was held in the Utilities Service Board room at the City of Bloomington Utilities Administrative Building in Bloomington, Indiana.

Board members present: Sam Frank, Jim Sherman, Jason Banach, Amanda Burnham (came in at agenda item IV), Jean Capler, Julie Roberts, and Jim Sims, ex-officio.

Staff members present: Phil Peden, Brad Schroeder, John Langley, Jon Callahan, Michelle Waldon, Tom Axsom, Chris Wheeler, Holly McLauchlin, and Vic Kelson.

MINUTES

Board Vice President Sherman moved and Board Member Roberts seconded the motion to approve the minutes of the November 13th meeting. Motion carried, 5 ayes (2 members absent: Ehman and Burnham).

CLAIMS

Sherman moved and Roberts seconded the motion to approve the standard claims as follows:

> ***Vendor invoices submitted included $267,374.96 from the Water Utility; $733,903.34 from the Wastewater Utility; and $847.66 from the Stormwater Utility. Total Claims approved, $1,002,125.96.***

Motion carried, 5 ayes (2 members absent: Ehman and Burnham).

Sherman moved and Roberts seconded the motion to approve the utility claims as follows:

> ***Utility invoices submitted included $7,172.22 from the Water Utility; $21,802.21 from the Wastewater Utility; and $0.00 from the Stormwater Utility. Total Claims approved, $28,974.43***

Motion carried, 5 ayes (2 members absent: Ehman and Burnham).

Sherman moved and Roberts seconded the motion to approve the customer refunds as follows:

> ***Customer refunds submitted included $0.00 from the Water Utility; $1,026.80 from the Wastewater Utility; and $0.00 from the Stormwater Utility. Total Claims approved, $1,026.80***

Motion carried, 5 ayes (2 members absent: Ehman and Burnham).

BID OPENING WEIMER DAM REMOVAL

CBU Engineer Peden opened 5 bids for the Weimer Dam Removal project with the help of Brad Shoger from KCI Technologies. Peden thanked the bidders for their time and effort. He said after review, he would bring bid tabulation and recommendation to Board. The estimate from the Engineering Department was $558,000.00.

Bidder	Associates Four	Crider & Crider	HIS	Aigner	Milestone
Base Bid	$564,576.00	$738,217.00	$598,765.00	$863,544.40	$858,898.50

OLD BUSINESS: N/A

NEW BUSINESS: N/A

SUBCOMMITTEE REPORTS: N/A

STAFF REPORTS: CBU Director Kelson reported mold removal is complete at Blucher Poole and remodeling starts this week.

PETITIONS AND COMMUNICATIONS: CBU customer Andrea Sylvester petitioned for the board to reduce her upcoming water bills. There were leaks in the water line from the meter to Sylvester's home which have since been repaired. The bill from September was more than normal (9 units instead of the normal 4-6). Sylvester called about that bill on the same day that meter services staff processed a 60 unit reading for October. As per CBU protocol, Meter Services sent a technician that day. Customer Service also sent a technician that day in response to the customer call. Sylvester is upset because she feels that "no one wanted to help", that CBU staff gave her different/conflicting information, and CBU should have told her sooner about the high usage. She went to the Mayor's office who directed her to the USB. The board denied her appeal because CBU followed the same protocol for this customer as it does for any other and the rules state that adjustments in water bills only occur for a misreading or malfunction of the meter. USB said this was an example of why advanced meters are technology that CBU is considering for the future so CBU and customers can see usage in real time. Customer feels that she pays high tax dollars and high water bills and that CBU should already have a better system to alert customers. Customer now has the option to appeal to the IURC. CBU can also work with her on a payment plan for the upcoming bills.

ADJOURNMENT: The meeting was adjourned at 5:31 p.m.

Samuel K. Frank, President