



# INDIANA UNIVERSITY

## POLICE DEPARTMENT

### Proposal to Upgrade Recording System

25 April 2018  
Jeff Schemmer  
Communications Manager

The Public Safety Communication Center – Bloomington (PSCC-BL) is a Public Safety Answering Point (PSAP) located in Monroe County, operated by the Indiana University Police Department (IUPD). PSCC-BL uses recording hardware and software to record public safety radio traffic and phone lines used in the PSAP. That system was purchased by Monroe County for \$33,040 in April 2007 using money from the 911 Fund. Since then annual maintenance has been paid using money from the 911 Fund when IU has presented the bill to Monroe County.

The recording hardware and software have reached end of life and are in need of replacement. The replacement system would ensure that PSCC-BL is operating with modern hardware and software to record emergency and non-emergency telephone calls for service and radio traffic associated with those calls. PSCC-BL serves as a backup PSAP for the Monroe County Central Emergency Dispatch Center MCCEDC, and, as such, funding this equipment would ensure that the MCCEDC backup site was equipped with an adequate recording solution.

Indiana University would like to continue using hardware and software provided by Word Systems and has obtained a quote to procure the necessary hardware and software. The base cost of the system is based on total number of resources that need to be recorded and IUPD has scoped the system to only include capacity necessary to record existing resources, but also, ensure that capacity can be scaled in the future, at additional cost, to meet operational needs.

There is some flexibility in terms of paying for maintenance of the system. One year of maintenance is included with the purchase of the system. Additional maintenance may be purchased either annually or as multiple years of maintenance paid in advance. If two years of maintenance is paid annually the cost is 20% of the overall system cost. If maintenance is paid for two years at a time the cost is 18% of overall system cost, three years at a time the cost is 16% of overall system cost, and, four years at a time is 14% of the overall system cost.

Indiana University proposes that Monroe County provide money from the 911 fund to replace the existing audio recording equipment using one of two purchase scenarios outlined below

<b>Scenario 1 – System + 4 years pre-paid maintenance</b>	<b>Cost</b>
<b>48 Channel System Only</b>	\$42,890
<b>4 Years Pre-Paid Maintenance (addition to included maint. 5 years total)</b>	\$21,778
<b>Total Cost, paid year 1</b>	<b>\$64,668</b>

<b>Scenario 2 – System with maintenance paid annually starting year 2</b>	<b>Cost</b>
<b>48 Channel System Only</b>	\$42,890
<b>Year 1 Sub-total</b>	<b>\$42,890</b>
<b>1 Year of Maintenance Paid Annually Starting Year 2</b>	\$7,778/yr
<b>Maintenance Sub-total Years 2-5</b>	<b>\$31,112</b>
<b>Total Cost</b>	<b>\$74,002</b>



**RECORDING MADE EASY!**  
Record. Archive. Play.



**NICE** AUTHORIZED PARTNER

Digital Voice Logging System		Date:	1/18/2017	
Prepared For: IU Police Department				
Prepared By: Janyll Stierwalt 317-501-1192				
QTY	DESCRIPTION	PART #	UNIT PRICE	EXTENDED
1	<b>Nice Recording eXpress Standard Features Include:</b> Enhanced Security Features E-mail/SNMP based Alarms Custom Database Fields-CORE API Drivers NTP Support 256-Bit Encryption-Advanced Storage Compression	<b>NIL</b> MD5 Fingerprinting Rules-based Archiving & Backup Network Based Archiving Support Personalized Views & Statistical Reporting Package		
<b>Nice Inform Professional</b>				
1	Inform Professional Software Package including one NICE Recording Core Server, MySQL license and NICE Inform Lite Server license	RA-PS-INFRM-PROF-CL	\$1,000.00	\$1,000.00
32	One (1) Audio Recording license, inc Inform Professional application support, replacing CLS 8.9/9.0/MirralV/NCF3	RA-PS-INFRM-PROF-1CH-UPG-20	\$440.00	\$14,080.00
2	NICE Inform Professional Reconstruction concurrent user license, Includes Redaction	RA-PS-INFRM-PROF-RCON-1CC	\$1,750.00	\$3,500.00
2	NICE Inform Professional Monitor and Recent Call Replay module concurrent user	RA-PS-INFRM-PROF-MONRCR-1CC	\$1,200.00	\$2,400.00
1	NICE Inform Reporter one concurrent license	RA-PS-INFRM-PROF-REP-1CC	\$500.00	\$500.00
1	NICE Inform Evaluator application one concurrent user license	RA-PS-INFRM-PROF-EVAL-1CC	\$1,000.00	\$1,000.00
15	NICE Inform Evaluator named evaluatee/Public Safety Operator	RA-PS-INFRM-PROF-PS-OPERATOR	\$100.00	\$1,500.00
12	NICE Inform Professional audio channel add-on license-for support of other active Nice recording channels	RA-PS-INFRM-PROF-AUDIO-1CH	\$150.00	\$1,800.00
1	Inform Essential additional NICE Recording Core Server, and connection to NiceLog-Nice Call Focus	RA-PS-INFRM-ESNT-1DS	\$1,500.00	\$1,500.00
48	NICE Inform legacy voice channel license, for replay from legacy systems	RA-INFRM-LEGACY-VOICE	\$0.00	\$0.00
<b>Capture Boards</b>				
2	Analog board package for up to 24 channels (full length PCIe slot required)	RA-PS-NR-ANALOGBT-FULL	\$2,000.00	\$4,000.00
<b>Total quantity of next three items must equal total of 1CH Audio Recording license quantities ordered</b>				
48	Configuration of 1 NICE Recording audio channel to Analog +	RA-PRM-PS-INFRM-ANALOGBT-CONFIG1C	\$0.00	\$0.00
1	Configuration - MySQL License Delivery (Qty 1 Required each logger)	RA-PRM-PS-INFRM-MYSQL	\$0.00	\$0.00
<b>Nice Software Assurance</b>				
1	Nice Software Assurance First Year (Required)	RA-PS-MAIN-NICE-IND-STD		\$2,190.00
<b>ADDITIONAL HARDWARE / SOFTWARE</b>				
1	HP Tower/4U Server (2x500GB RAID1, Redundant PS, MS SVR STD 2012 R2) (Up to 56 channels of TDM or 100 Volp channels as Essential logger OR may be used as Inform Pro server only)	HP-ML30G9	\$4,995.00	\$4,995.00
1	External USB Systems Image Drive (Include one with each server)	WSI-SYSIMAGE	\$0.00	\$0.00
<b>ACCESSORIES / SUPPLIES</b>				
1	HP Tower to Rack Conv Tray Universal Kit (for HP ML110, HP ML310 G9, HP ML30 G9)	HP-417705B21	\$425.00	\$425.00
			<b>Sub-Total</b>	<b>\$38,890.00</b>
<b>PROFESSIONAL SERVICES</b>				
	Installation and training	INST		\$4,000.00
0	Pre-Paid Four Year Extended Warranty Coverage = Total of Five years warranty	PLUS-4-TSA	\$21,778.00	\$0.00
0	Pre-Paid Three Year Extended Warranty Coverage = Total of Four years warranty	PLUS-3-TSA	\$18,667.00	\$0.00
0	Pre-Paid Two Year Extended Warranty Coverage = Total of Three years warranty	PLUS-2-TSA	\$14,000.00	\$0.00
4	Pre-Paid One Year Extended Warranty Coverage = Total of Two years warranty	PLUS-1-TSA	\$7,778.00	\$31,112.00
			<b>Order Total</b>	<b>\$74,002.00</b>
<b>LEASE INFORMATION</b>				
For Estimated Third Party Lease payments for this proposal see Leasing Options Tab		Initial here if electing lease	<input type="checkbox"/>	\$16,596.43
<b>TERMS AND CONDITIONS:</b>				
A	Please see <b>Exhibit A</b> for sample Statement of Work -To be reviewed at Pre-installation meeting.			
B	Please see <b>Exhibit B</b> for Technical Services Agreement.			
C	Optional Customer Provided Capture PC/Server Minimum specs on <b>Exhibit C</b> .			
D	<b>DELIVERY:</b> Please allow estimated 30-60 days from date of written purchase order (or date of first payment when applicable) for delivery.			
E	Warranty on the equipment will start after installation is complete, or 90 days after acknowledgement from customer to order equipment and/or licenses via 50% deposit or special request, whichever is earliest.			
F	Custom equipment orders may not be returned. Stock merchandise and accessories may be returned if in the original packaging provided a restocking fee of not less than twenty-five percent (25%) or such greater restocking fee as determined by WSI's supplier is paid by customer.			
G	This quote does not include State and Local taxes. Customer to provide tax exempt certificate or taxes will be added to the invoice.			
H	Payment terms; 50% with order, 50% upon system installation.			
I	This price list together with all of its Exhibit and license terms and conditions from the software manufacturer, which are hereby incorporated by reference, constitutes the entire agreement with respect to its subject matter. No inconsistent or additional terms submitted by Customer in any purchase order or similar document will be binding on WSI.			
J	Please mail purchase orders to Word Systems, 9225 Harrison Park Court Indianapolis, IN 46216 or FAX-317-544-2192			
K	QUOTATION IS VALID FOR 90 DAYS			
Approved By		PO#		
Title		Date		



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