



CITY OF BLOOMINGTON

Information & Technology Services

BDUAC Meeting

Thursday March 5, 2020 4-5pm

Location: McCloskey Room #135

Facilitator: Rick Dietz

Board Attendance: Chris Robb, Michelle Cole, Mike Allen, Tim Pritchett

Staff Attendance: Rick Dietz, Cassie Werne

I. STAFF REPORTS

A. Administrative Updates

1. Welcome new member Tim Pritchett, MCCSC Director of Technology!
2. Introductions

B. ITS Updates

1. [Rick] Recently rerouted fiber lateral that came into City Hall in response to new Trades District Garage construction.
2. [Rick] Monroe County fiber lateral got cut. We were able to assist, provide fiber, and reconnect them.
3. [Rick] We will be able to use space in the new Trades District Garage for a new datacenter.
4. [Rick] Still have work ongoing in Switchyard Park, but were able to recently connect Police Substation and Pavilion. Working on Stage and Splash Pad next.
5. [Rick] Digital Equity Strategic Plan (DESP) - has evolved out of our effort to identify a vendor to provide fiber citywide. The DESP will identify gaps existing in the City and how we may be able to address these. Mayor approved us moving forward with a scientifically valid survey to investigate these issues. CTC is working with us to develop survey and DESP. Will finalize draft by end of the day on Monday March 9, 2020. Thank you for your feedback. Survey was updated to reflect your comments. [Chris] - Will this be sent to all residents? [Rick] 4,000 will be sent out. Hoping for 400-800 to be returned. [Chris] Will results be published and shared with the public? [Rick] I don't see why not as long as PII is scrubbed. Aggregate may be interesting. [Chris] Will there be any PR on this in advance? [Rick] Not a robust communication plan. [Chris] We should consider avoiding Spring Break as time that surveys are sent out. But should send before students leave. [Michelle] Recommends getting information in the MCCSC newsletter. [Rick] Anticipated schedule is to get survey proofed and mailed next week which would be before Spring Break. We anticipate receiving information across 5 weeks. Results are compiled into a document by May 1, 2020. Will then have onsite meetings in May. Will include BDUAC and other stakeholders in these meetings. Then draft report. May schedule BDUAC Meeting for later in May and include a public presentation. [Chris] Are you trying to get additional information from public during presentation? Or are you just wanting to present data that has already been compiled? [Rick] CTC wants to get data. Engaging with the public will add to the data gleaned from the survey.

Considering offering some kind of incentive for people to complete and return surveys. [Michelle and Tim] There is some evidence/feedback that the digital divide is shrinking/going away. [Chris] But what is the quality of the experience? [Tim] How long will this survey data be considered valid? Need to make sure projects or other outcomes remain relevant considering data is a snapshot in time. [Rick] This may mean that we need to do this study every few years.

II. MEMBER REPORTS

- A. [Tim] Announcement if we had to close school for multiple weeks. Did an experiment today - sent iPads home with students yesterday. Most were brought back. Successful. Next week they will have an assignment to see if they can complete it at home.
- B. [Chris] Have been looking at this at GlobalNoc as well - needed to purchase more laptops. Fairly well position to work remotely - UITS anyway. Focused on beefing up networks for remote workers. Online vendors are beefing up contracts/infrastructure. Can purchase pandemic licenses.
- C. [Mike] IU has been really proactive. Has had clients discussing contingencies. Major concern is after Spring Break. Encouraging people to do disaster planning. Working at becoming a private customer for a vendor for law enforcement for digital forensics. 3.7M data points coming out of a single phone.

III. ADJOURN

- A. *Next meeting:*
 - 1. Thursday April 2, 4-5:30pm