

Central Emergency Dispatch Policy Board

January 21, 2020 Minutes

Members present: Russell Brummett, Shannon Bunger, Dustin Dillard, Joe Qualters & Jayme Washel

Attendees:

Jennifer Lloyd, City Legal

Eli Eccles, BPD

Mike Cornman, EVFD

Jason Moore, BFD

Kate Petrolina, Monroe County EMA

Ryan Pedigo, BPD

George Cornwell, Monroe Fire Protection District

Joel Bomgardner, NMFT

Amy Hensley, Central Dispatch

Kevin Patton, EVFD

Allison Moore, Monroe County EMA

Brad Swain, MCSO

Christine Bartlett, Ferguson Law Office

Meeting called to order at 10:01 a.m. by Chairperson Joe Qualters.

Qualters introduced the two newest members of the Policy Board, Shannon Bunger, Deputy Chief of IUPD and Dustin Dillard, Chief of Monroe Fire Protection District.

AGENDA

I. Approval of Minutes: Motion from Brummett for approval of the November 19, 2019 minutes. Washel seconded the motion. Unanimously approved.

II. Personnel Update: Amy Hensley said that Dispatch is authorized 25.5 FTE (full time employees), but currently only has 22. There are currently four supervisor positions. Two supervisors are working, one is on medical leave and the other spot is vacant. That opening will be posted soon.

Interviews and backgrounds are being done on the Training Coordinator position.

III. Committee Reports: None - no active committees.

IV. Statistics: See packet for stats. Qualters had told Telecommunications Manager Amy Hensley that she didn't need to get too deep with the CFS stats since this was her first time pulling them. However, the Board would like to see stats at some point in the future.

Amy welcomes input on what specifically the members are wanting to see and asked them to reach out to her at any time with their request

V. Old Business:

- *Novak Consulting Group update:* Assistant City Attorney Jennifer Lloyd said that City Attorney Mike Rouker has reviewed the preliminary report and has no issues with it. Captain Ryan Pedigo said that a meeting with

Novak is scheduled for the end of January, but is unsure if the meeting is to go over the preliminary report or the final report.

VI. New Business:

- *Claims:* Brummett made a motion to approve the 911 fund and PS Lit fund claims. Washel seconded the motion. Unanimously approved.
- *2020 Board Member Chair & Vice-Chair Election:* Jayme Washel nominated Joe Qualters to be the Chairperson for 2020. Russell Brummett seconded the motion. Qualters accepted the nomination. Approved by all other Board members.

Washel nominated Russell Brummett for the Vice-Chairperson position. Qualters seconded the motion. Brummett accepted the nomination. Approved by all other Board members.

- *Training Coordinator job posting and description:* Amy Hensley updated the title and cleaned up the wording of the job description. The new Training Coordinator will also be the Assistant Telecommunications Manager in the absence of the Telecommunications Manager.

VII. Police/Sheriff/Fire/EMS: None

VIII. Public Comment: EMS has been having a problem with Pulse Point. Pulse Point has been transmitting all EMS and fire calls. Only cardiac calls are to be transmitted.

There has been a man showing up on calls, posing as an EMS worker. He has shown up at home addresses posing as medical personnel.

Because of this Kelly Mullis recommends that Pulse Point be shut down and no longer allowed to transmit calls. BPD Captain Ryan Pedigo and Assistant City Fire Chief Jayme Washel have talked about what benefits Pulse Point has provided and if it has actually helped. Data on whether it has helped or not has not been seen.

Board member & Deputy Chief of IUPD Shannon Bungler had an individual admit that he was using Pulse Point to find out about calls and was showing up on the scenes of accidents.

Washel asked Kelly to look into getting stats on the calls to see if it is a benefit. Qualters asked if there are limits to the radius that can be set. Can private property information not be released? He suggested that IU Health look in whether or not there is a solution to the problem.

CAD/RMS Coordinator Eli Eccles thinks that Pulse Point may be able to be set to CPR notification calls only. If doing that creates more work for Central Dispatch Qualters is not in favor of that.

City Fire Chief Jason Moore thinks that it is a good benefit. He supports the program as long as it is being used for the original intent.

Qualters would like an update at the next meeting about Pulse Point.

The next regular meeting is scheduled for Tuesday, March 24, 2020 at 10:00 am in the Training Room at BPD.

Brummett made a motion to adjourn. Cornman seconded it. Meeting adjourned at 10:32 am.

UPDATE: On March 17, 2020 the March 24th meeting was cancelled. The next meeting is scheduled for May 19, 2020.

UPDATE: On May 11, 2020 the May 19th meeting was cancelled. The next meeting is scheduled for July 21, 2020.