

AGENDA
BOARD OF PUBLIC SAFETY REGULAR SESSION
WEDNESDAY, OCTOBER 21, 2020
AT 6:00 P.M.
BLOOMINGTON CITY HALL
401 N MORTON STREET
BLOOMINGTON, IN 47404

Per the Governor's Executive Orders 20-04, 20-08, 20-09, and 20-30 this meeting will be conducted electronically. The public may access the meeting at the following link:

<https://bloomington.zoom.us/j/96252984685?pwd=SmV4alBzMTlaUkc3ZEp3dmFKYkJYZz09>

Meeting ID: 962 5298 4685

Passcode: 845602

One tap mobile

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Dial by your location

+1 929 205 6099 US (New York)
+1 312 626 6799 US (Chicago)

1. CALL TO ORDER
2. VERBAL APPROVAL OF MINUTES
September 16, 2020
3. FIRE DEPARTMENT BUSINESS
 - a. Report on Monthly Statistics and Training,
 - b. Letters of Appreciation and Commendation
 - c. General Business
 - d. Purchases: Expenditures/Procurements
 - e. Personnel Issues
 - i. Promotion of Scott Mitchell
4. NEW BUSINESS
 - a. Verbal Certification of Payroll
5. POLICE DEPARTMENT BUSINESS
 - a. Report on Monthly Statistics and Training
 - b. Letters of Appreciation and Commendation
 - c. General Business
 - d. Purchases: Expenditures/Procurements
 - e. Personnel Issues
6. OLD BUSINESS
7. CIRT/ARV DEPLOYMENT REPORT
8. PETITIONS AND COMMUNICATIONS (limited to 3 minutes per person)

9. ADJOURNMENT

Statement on public meetings during public health emergency:

As a result of the Governor's Executive Orders 20-04, 20-08, 20-09, and 20-30 the Board of Public Safety and its committees may adjust normal meeting procedures to adhere to guidance provided by state officials. These adjustments may include:

- allowing members of the board or its committees to participate in meetings electronically;*
- posting notices and agendas for meetings solely by electronic means;*
- using electronic meeting platforms to allow for remote public attendance and participation (when possible);*
- encouraging the public to attend via the link and submit remote submissions of public comment (via email, to legal@bloomington.in.gov).*

Please check <https://bloomington.in.gov/boards/public-safety> for the most up-to-date information about how the public can access Board of Public Safety meetings during the public health emergency.

BLOOMINGTON BOARD OF PUBLIC SAFETY

The Bloomington Board of Public Safety held a Regular Session on **Wednesday, September 16th, 2020, at 6:00 p.m.**, Teleconference/Virtual Meeting.

CALL TO ORDER

Board president Susan Yoon called the meeting to order at approximately 6:02 p.m.. Other Board members present were: Kim Gray, Luis Fuentes-Rohwer and Rafi Hasan. Board member Maqubé Reese was not present.

Members of the public throughout the meeting included: Cathi Crabtree, Molly S. Stewart and Heather Lake.

APPROVAL OF MINUTES

Board members unanimously approved the minutes from August 18, 2020 through a roll-call vote by board recording secretary, Nikki Mosier. The motion was made by board member Kim Gray and seconded by Luis Fuentes-Rohwer.

FIRE DEPARTMENT BUSINESS

Report on Monthly Statistics, Training and Incident Reports:

Fire Chief Jason Moore gave a report on the monthly statistics.

Letters of Appreciation and Commendation:

Chief Jason Moore said there were none that he knew of.

General Business and Personnel Issues:

Fire Chief Jason Moore said they are moving into their new lease space. He then updated them about the replacement fire engine.

Board member Rafi Hasan asked if the City of Bloomington had been asked to help with wildfires out west.

Chief Jason Moore said the only deployable team they belong to is Indiana Task Force One. He said their firefighters are not certified for that level of wildland firefighting. That agreement is for up to 10 percent of the department for a state level or national level emergency as long as they are certified for it.

Purchases: Expenditures/Procurements:

Chief Moore said the new engine will be around \$600,000. He said for the lease space there will be around \$20,000 for the lease space. He then said there is about \$70,000 for 25 sets of gear. Finally he

said that they should see about \$4,000 for testing, which will be reimbursed by those who took the test unless they had a fiscal impact waiver.

Personnel:

Chief Jason Moore said they are currently down four positions. He then updated the board on the hiring process. He said they had 222 applicants to start with and 105 of those applicants that tested. He said the initial diversity numbers for that group was at about 17 percent and that the current diversity for those still in the applicant pool is 16.7 percent. He said test results are expected within the next two weeks. He also anticipates starting a new recruit school by March.

Board member Luis Fuentes-Rohwer asked about the ranking system, and Fire Chief Jason Moore explained the process some.

NEW BUSINESS

Verbal Certification of Payroll:

Police Chief Mike Diekhoff stated that the police payroll is correct.

Fire Chief Jason Moore stated that the fire payroll is correct.

POLICE DEPARTMENT BUSINESS

New Hire Candidate:

Captain Scott Oldham requested that the board move forward with approving the hire of Franklin Jake Yost.

Board member Luis Fuentes-Rohwer inquired about current staffing levels.

Chief Mike Diekhoff said that they are currently down 10 individuals.

Board members unanimously approved moving forward with the hiring process for Franklin Jake Yost through a roll-call vote by board recording secretary, Nikki Mosier. The motion was made by board member Kim Gray and seconded by Rafi Hasan. Board member Maqubé Reese abstained from the vote.

Board recording secretary Nikki Mosier added that board member Maqubé Reese had joined the meeting.

Report on Monthly Statistics, Training and Incident Reports:

Chief Mike Diekhoff presented on the monthly statistics and an update on the Stride Center, which is a crisis diversion center.

Letters of Appreciation and Commendation:

Chief Mike Diekhoff said there was one from July and another from a young person who wanted to thank officers for what they do. He said there was an email that commended officer Andrew Dawson for an investigation that he did.

Board member Maqubé Reese said that the chief came to talk to people at the NAACP and commended him on that.

Board member Luis Fuentes-Rohwer also commended a police officer who spoke at the national Latin X Heritage Month Kickoff.

General Business:

Chief Mike Diekhoff said he was going to talk about the NAACP meeting. He said it is something he is willing to do for different groups and that all they have to do is ask.

Purchases: Expenditures/Procurements:

Chief Mike Diekhoff said there might still be one more for the storage building.

Captain Scott Oldham said that they will start to see some trickle through for vehicle replacements.

Personnel Issues:

Chief Mike Diekhoff said they have three getting ready to start in October.

Board member Luis Fuentes-Rohwer asked about the piece that was published in the IDS (Indiana Daily Student) about police officers wearing masks.

Chief Mike Diekhoff said that they bought all of their officers masks. He then proceeded to address the concern.

Board member Luis Fuentes-Rohwer then asked about the use of no-knock warrants.

Chief Mike Diekhoff said they have been done in the past in high risk situations that mostly involve violent felons. He said that it is a misnomer because they do still have to knock and announce themselves. He said they are rare and require additional approval. He said most of the time they have the CIRT team serve them. He said that they take every precaution to make sure that there is no one in harm's way. He said they do a lot of surveillance before serving those warrants. He then addressed how the situation in Louisville is not one that would happen in Bloomington.

CIRT/ARV Deployment Report:

There was no CIRT/ARV deployment.

PETITIONS AND COMMUNICATIONS

Molly Stewart wanted to comment on the student interfering with police regarding the mask issue.

ADDITIONAL POLICE BUSINESS**Pillar of 21st Century Policing Report**

Captain Scott Oldham went through the fourth pillar of the 21st Century Policing initiative, specifically community policing.

Board member Rafi Hasan asked what the three most pressing public safety concerns in the community are right now.

Chief Mike Diekhoff said that violent crimes and gun crimes are a top pressing concern for them.

Board member Rafi Hasan then asked about how the community and the police can work together given COVID to reduce violent crime.

Chief Mike Diekhoff said he had reached out to a couple of different organizations at the beginning of the year. He said a lot of those crimes occur behind closed doors. He listed several examples of partnerships that he had been working to start.

Captain Scott Oldham said that COVID has been a challenge but that it has also introduced some things that they had never used before.

Board member Rafi Hasan then added some comments.

Board member Maqubé Reese asked about what happened when the officers found the suicide homicide incident from a mental health standpoint.

Chief Mike Diekhoff said they do critical incident debriefings. He said there is the police social worker as well as a police chaplain and other services contracted out of Indianapolis.

Captain Scott Oldham said that they also have a peer monitoring system.

PETITIONS AND COMMUNICATIONS

Heather Lake submitted a comment in the chat function that Board Recording Secretary Nikki Mosier read out loud. The comment was about the conditions of the jail and COVID 19 conditions and procedures.

City Attorney Mike Rouker responded. He noted that the jail is under the jurisdiction of the Monroe County Government. He suggested going to a county commissioners meeting or the county council.

ADJOURNMENT

Board member Rafi Hasan made a motion to adjourn the meeting. Meeting adjourned at 7:15 p.m.

Respectfully submitted,
Nicole DeCriscio Bowe, Recording Secretary
Board of Public Safety

The minutes of the September 16th, 2020 Board of Public Safety Meeting were approved this 21st day of October, 2020.

City of Bloomington Fire Department
Board of Public Safety Report

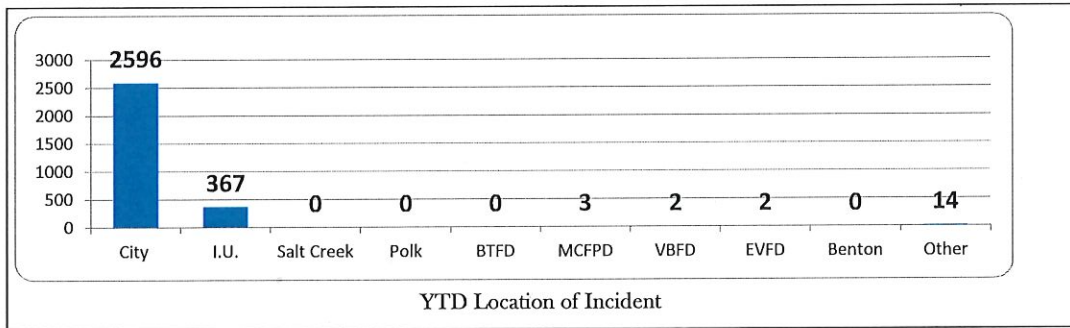
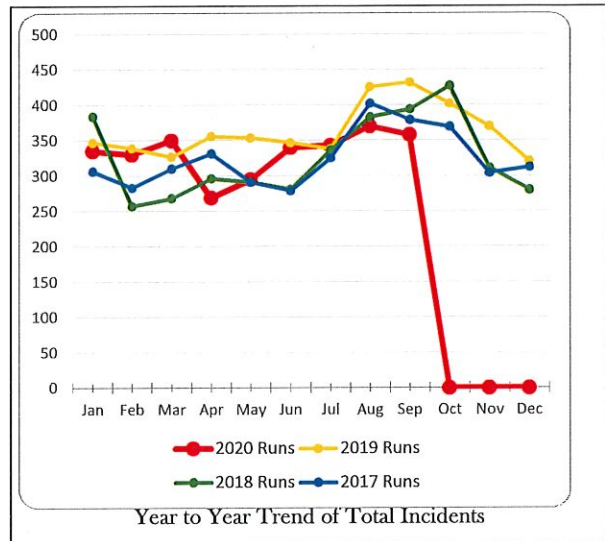
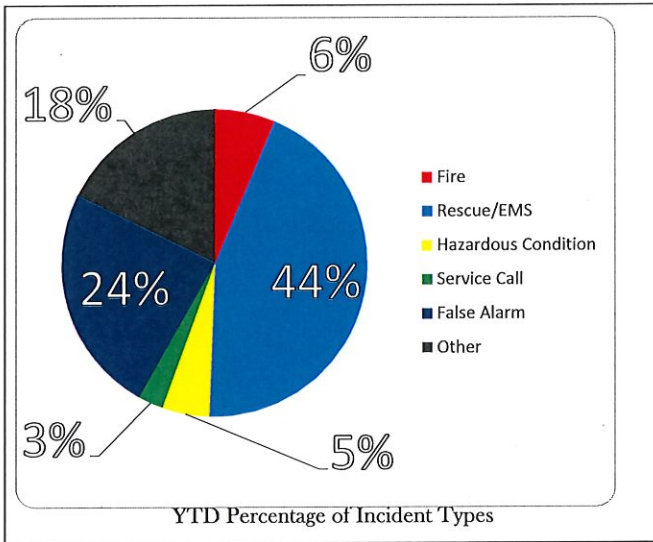
BLOOMINGTON



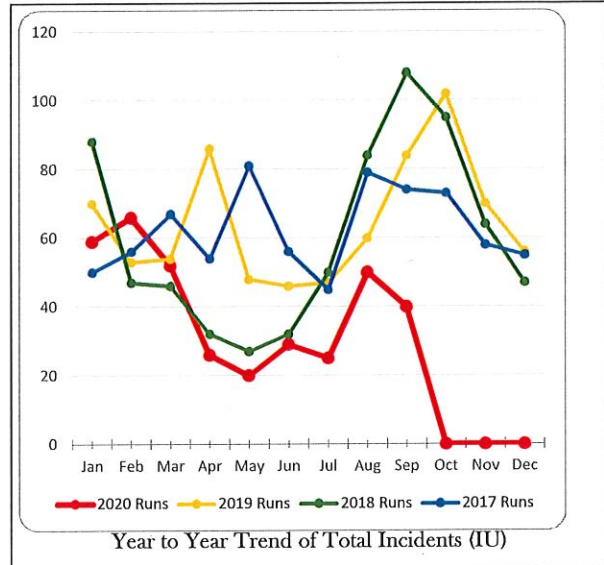
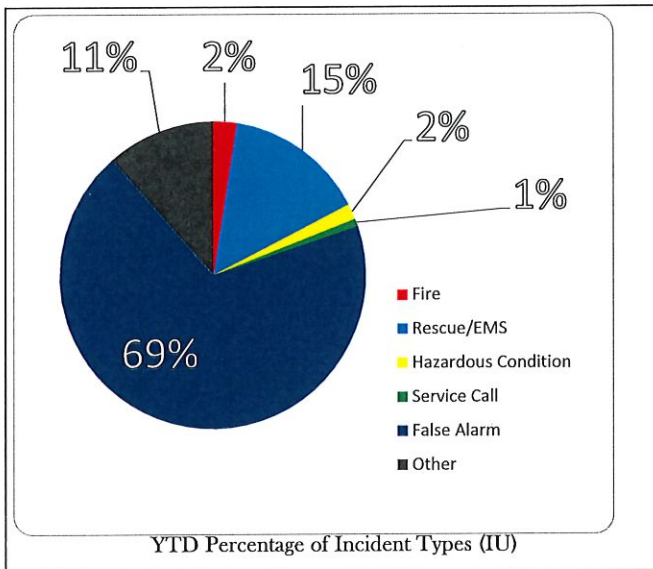
*Established
February 17, 1900*

October 2020

Operational Statistics



Operational Statistics (Cont)



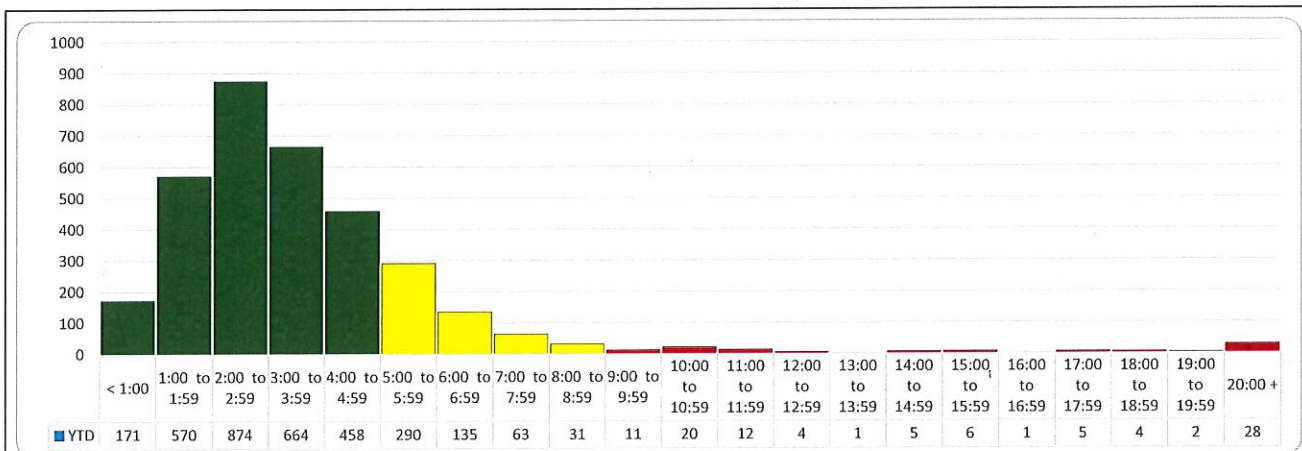
Major / Significant Incidents During Month

Mutual Aid to Monroe Fire Protection District (5) Homes on Wickens

Old Warehouse on West Allen

CPR save with BPD

Response Times / Goals



YTD Response Times Incidents within COB Limits



Our Goal is to be on scene within 4 minutes 90% of the time

We are on scene within 4 minutes

82%

of our incidents within City Limits

We are on scene within 8 minutes

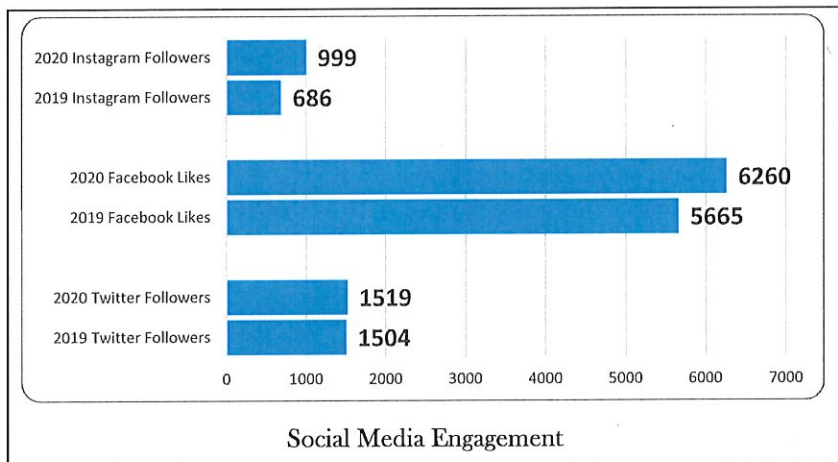
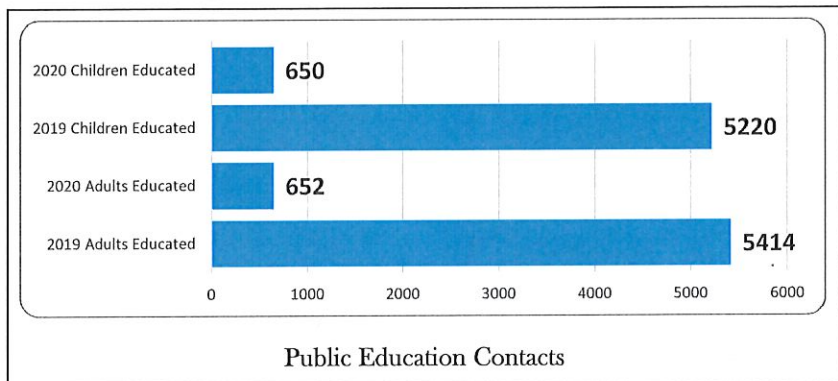
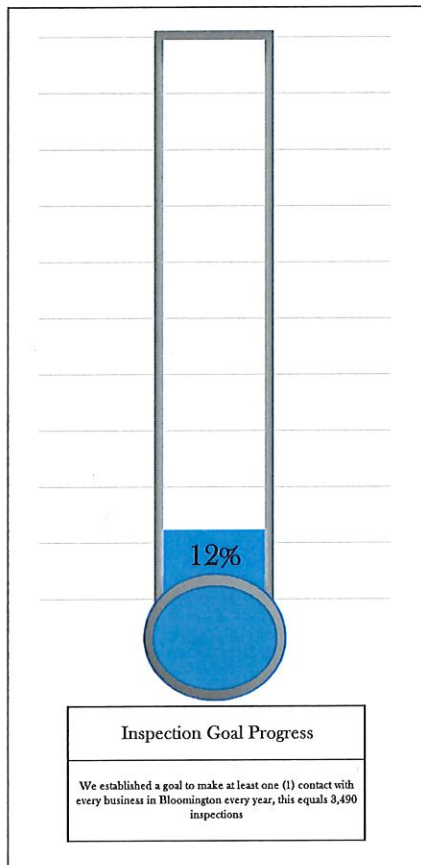
97%

of our incidents within City Limits



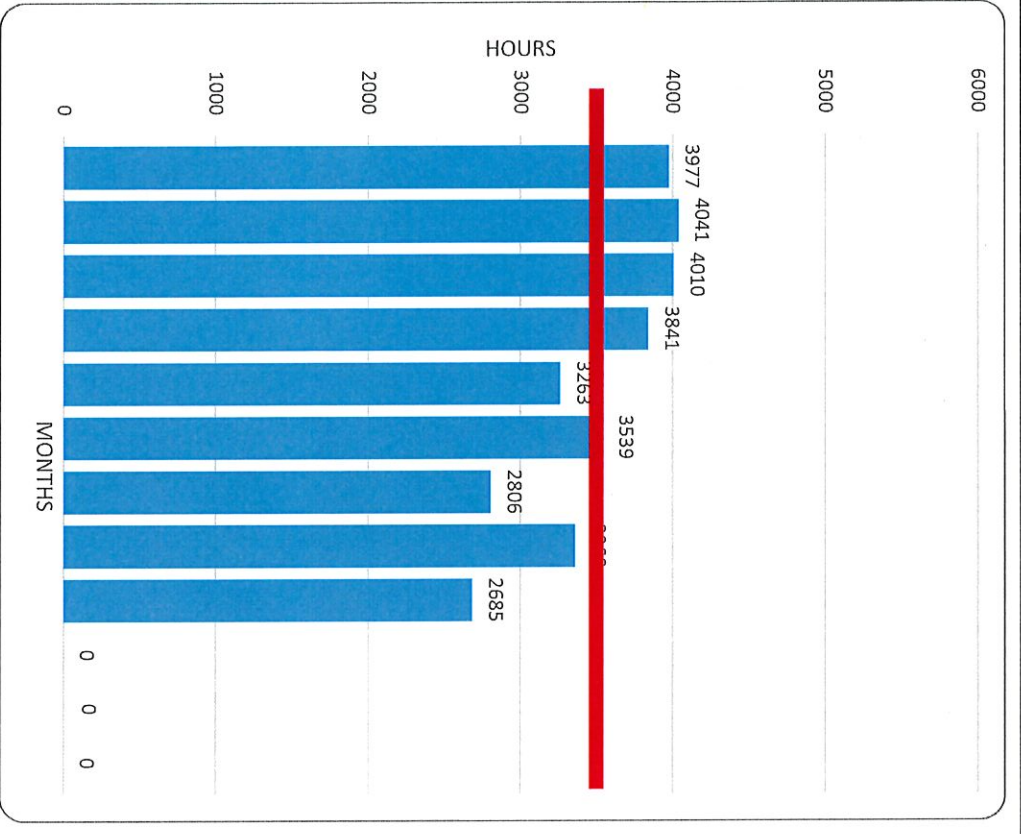
Our Goal is to be on scene within 8 minutes 98% of the time

Prevention and Public Engagement Statistics

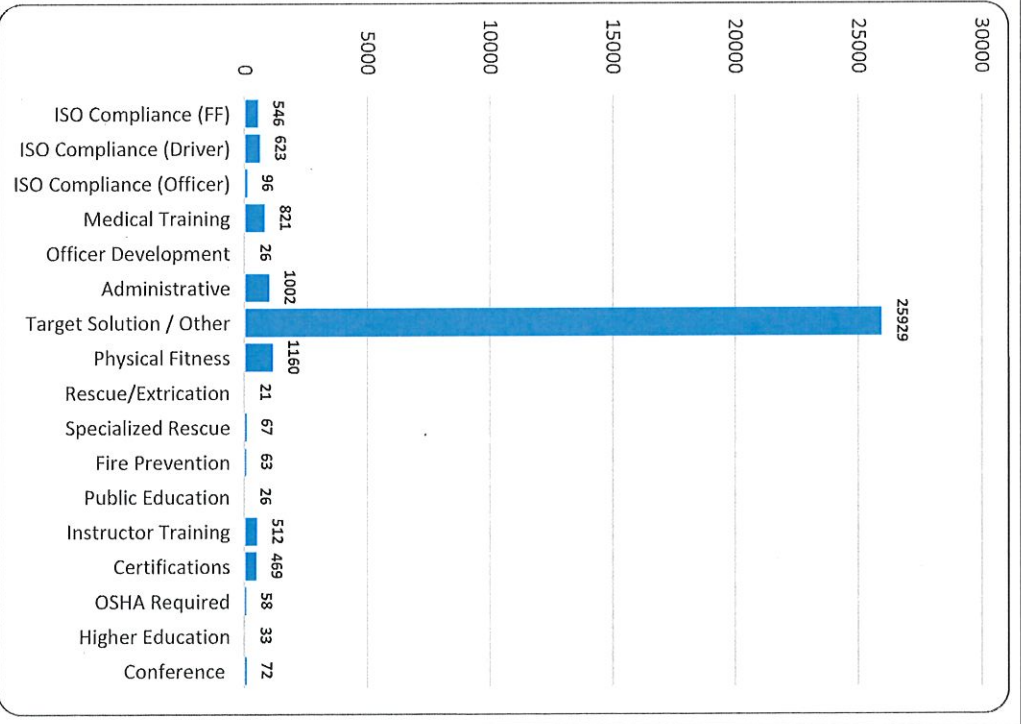


Training and Education

Training Hour Trend



Training Hours YTD



Letters of Appreciation / Commendation

Dear Chief and Deputy Chief,

We just want to write and say thank you to Fireman Corey Blackwell (sp?) for taking the time to show my 4-year-old son, James, around Fire Station 1 this afternoon. Corey was an exceptional ambassador for the Bloomington Fire Department and should be commended. He was quick and eager to answer all questions posed to him, and provided an enormous amount of knowledge to a little boy that's been in love with all things fire fighting since he was two years old. Our very best to you all. Stay safe out there.

James says: "I have a toy fire truck from Marshall (Paw Patrol). Thanks for the helmet and the books."

Sincerely,

Bart, Jennifer and James Hammond

Good Evening All,

I'd like to thank each of you and your crews for the assistance at today's fire event on Wickens Street.

Everyone worked very well together and accomplished a lot through each individual's hard work. The teamwork was apparent.

Please relay my appreciation to each of your members who assisted today.

Dustin C. Dillard

Fire Chief

Monroe Fire Protection District

3953 S. Kennedy Dr.

Bloomington IN, 47401

812.331.1906



City of Bloomington Fire Department



2020 Hiring Process Analysis

Diversity Profile of Applications Received

| | Female | | Male | |
|--|-----------|-------------|------------|--------------|
| | Count | Percentage | Count | Percentage |
| African American / Black | 0 | 0.0% | 10 | 4.6% |
| American Indian / Alaskan Native | 0 | 0.0% | 0 | 0.0% |
| Asian | 0 | 0.0% | 0 | 0.0% |
| Hispanic / Latino | 0 | 0.0% | 6 | 2.8% |
| Native Hawaiian / Other Pacific Islander | 0 | 0.0% | 0 | 0.0% |
| Two or More Races | 0 | 0.0% | 4 | 1.8% |
| White | 16 | 7.4% | 181 | 83.4% |
| TOTAL APPLICANTS | 16 | 7.4% | 201 | 92.6% |
| TOTAL APPLICANTS | | | 217 | |

Diversity Profile of Applicants Taking Written Test

| | Female | | Male | |
|--|----------|-------------|------------|--------------|
| | Count | Percentage | Count | Percentage |
| African American / Black | 0 | 0.0% | 5 | 4.8% |
| American Indian / Alaskan Native | 0 | 0.0% | 0 | 0.0% |
| Asian | 0 | 0.0% | 0 | 0.0% |
| Hispanic / Latino | 0 | 0.0% | 2 | 1.9% |
| Native Hawaiian / Other Pacific Islander | 0 | 0.0% | 0 | 0.0% |
| Two or More Races | 0 | 0.0% | 2 | 1.9% |
| White | 6 | 5.7% | 90 | 85.7% |
| TOTAL APPLICANTS | 6 | 5.7% | 99 | 94.3% |
| TOTAL APPLICANTS | | | 105 | |

Diversity Profile of Applicants on Hiring List

| | Female | | Male | |
|--|----------|-------------|-----------|--------------|
| | Count | Percentage | Count | Percentage |
| African American / Black | 0 | 0.0% | 4 | 4.8% |
| American Indian / Alaskan Native | 0 | 0.0% | 0 | 0.0% |
| Asian | 0 | 0.0% | 0 | 0.0% |
| Hispanic / Latino | 0 | 0.0% | 1 | 1.2% |
| Native Hawaiian / Other Pacific Islander | 0 | 0.0% | 0 | 0.0% |
| Two or More Races | 0 | 0.0% | 2 | 2.4% |
| White | 5 | 6.0% | 71 | 85.5% |
| TOTAL APPLICANTS | 5 | 6.0% | 78 | 94.0% |
| TOTAL APPLICANTS | | | 83 | |

Diversity Profile of Applicants on Hiring List (Tier 1)

| | Female | | Male | |
|--|----------|-------------|----------|---------------|
| | Count | Percentage | Count | Percentage |
| African American / Black | 0 | 0.0% | 2 | 25.0% |
| American Indian / Alaskan Native | 0 | 0.0% | 0 | 0.0% |
| Asian | 0 | 0.0% | 0 | 0.0% |
| Hispanic / Latino | 0 | 0.0% | 0 | 0.0% |
| Native Hawaiian / Other Pacific Islander | 0 | 0.0% | 0 | 0.0% |
| Two or More Races | 0 | 0.0% | 1 | 12.5% |
| White | 0 | 0.0% | 5 | 62.5% |
| TOTAL APPLICANTS | 0 | 0.0% | 8 | 100.0% |

Diversity Profile of Applicants on Hiring List (Tier 2)

| | Female | | Male | |
|--|----------|-------------|-----------|--------------|
| | Count | Percentage | Count | Percentage |
| African American / Black | 0 | 0.0% | 1 | 6.3% |
| American Indian / Alaskan Native | 0 | 0.0% | 0 | 0.0% |
| Asian | 0 | 0.0% | 0 | 0.0% |
| Hispanic / Latino | 0 | 0.0% | 0 | 0.0% |
| Native Hawaiian / Other Pacific Islander | 0 | 0.0% | 0 | 0.0% |
| Two or More Races | 0 | 0.0% | 0 | 0.0% |
| White | 1 | 6.3% | 14 | 87.5% |
| TOTAL APPLICANTS | 1 | 6.3% | 15 | 93.8% |

Diversity Profile of Applicants on Hiring List (Tier 3)

| | Female | | Male | |
|--|----------|-------------|-----------|--------------|
| | Count | Percentage | Count | Percentage |
| African American / Black | 0 | 0.0% | 1 | 1.7% |
| American Indian / Alaskan Native | 0 | 0.0% | 0 | 0.0% |
| Asian | 0 | 0.0% | 0 | 0.0% |
| Hispanic / Latino | 0 | 0.0% | 1 | 1.7% |
| Native Hawaiian / Other Pacific Islander | 0 | 0.0% | 0 | 0.0% |
| Two or More Races | 0 | 0.0% | 1 | 1.7% |
| White | 4 | 6.8% | 52 | 88.1% |
| TOTAL APPLICANTS | 4 | 6.8% | 55 | 93.2% |

| | Rank | Candidate ID # | Percentage |
|---------------------------|------|----------------|------------|
| T I E R 1 | 1 | 1972123 | 94% |
| | 2 | 1971998 | 93% |
| | 3 | 1971933 | 93% |
| | 4 | 1971773 | 90% |
| | 5 | 1971751 | 90% |
| | 6 | 1971941 | 90% |
| | 7 | 1972032 | 90% |
| | 8 | 1972019 | 90% |

| | Rank | Candidate ID # | Percentage |
|---------------------------|---------|----------------|------------|
| T I E R 2 | 9 | 1972026 | 89% |
| | 10 | 1111111 | 89% |
| | 11 | 1972060 | 89% |
| | 12 | 1971877 | 88% |
| | 13 | 1972084 | 88% |
| | 14 | 1972160 | 88% |
| | 15 | 1971792 | 88% |
| | 16 | 1971876 | 87% |
| | 17 | 1972073 | 87% |
| | 18 | 1971957 | 86% |
| | 19 | 1971946 | 86% |
| | 20 | 1971770 | 86% |
| | 21 | 1971805 | 85% |
| | 22 | 1972108 | 85% |
| | 23 | 1972086 | 85% |
| 24 | 1971948 | 85% | |

| | Rank | Candidate ID # | Percentage |
|---------------------------------------|------|----------------|------------|
| T I E R 3 | 25 | 1971833 | 84% |
| | 26 | 1972049 | 83% |
| | 27 | 1972140 | 83% |
| | 28 | 1971872 | 83% |
| | 29 | 1971825 | 83% |
| | 30 | 1972129 | 83% |
| | 31 | 1971864 | 83% |
| | 32 | 1971887 | 82% |
| | 33 | 1971928 | 82% |
| | 34 | 1972036 | 82% |
| | 35 | 1972062 | 82% |
| | 36 | 1971829 | 82% |
| | 37 | 1972065 | 82% |
| | 38 | 1971976 | 82% |
| | 39 | 1972103 | 81% |
| | 40 | 1971963 | 81% |
| | 41 | 1972127 | 81% |
| | 42 | 1972054 | 81% |
| | 43 | 1971939 | 80% |
| | 44 | 1971926 | 80% |
| | 45 | 1971980 | 80% |
| | 46 | 1972071 | 80% |
| | 47 | 1972099 | 80% |
| | 48 | 1971902 | 80% |
| | 49 | 1972030 | 80% |
| | 50 | 1972037 | 79% |
| | 51 | 1972104 | 79% |
| | 52 | 1972156 | 79% |
| | 53 | 1971846 | 78% |
| | 54 | 1972110 | 78% |
| | 55 | 1972138 | 78% |
| | 56 | 1971784 | 78% |
| | 57 | 1972023 | 77% |
| | 58 | 1972112 | 77% |
| | 59 | 1972134 | 77% |
| | 60 | 1971801 | 77% |

Bloomington Police Department

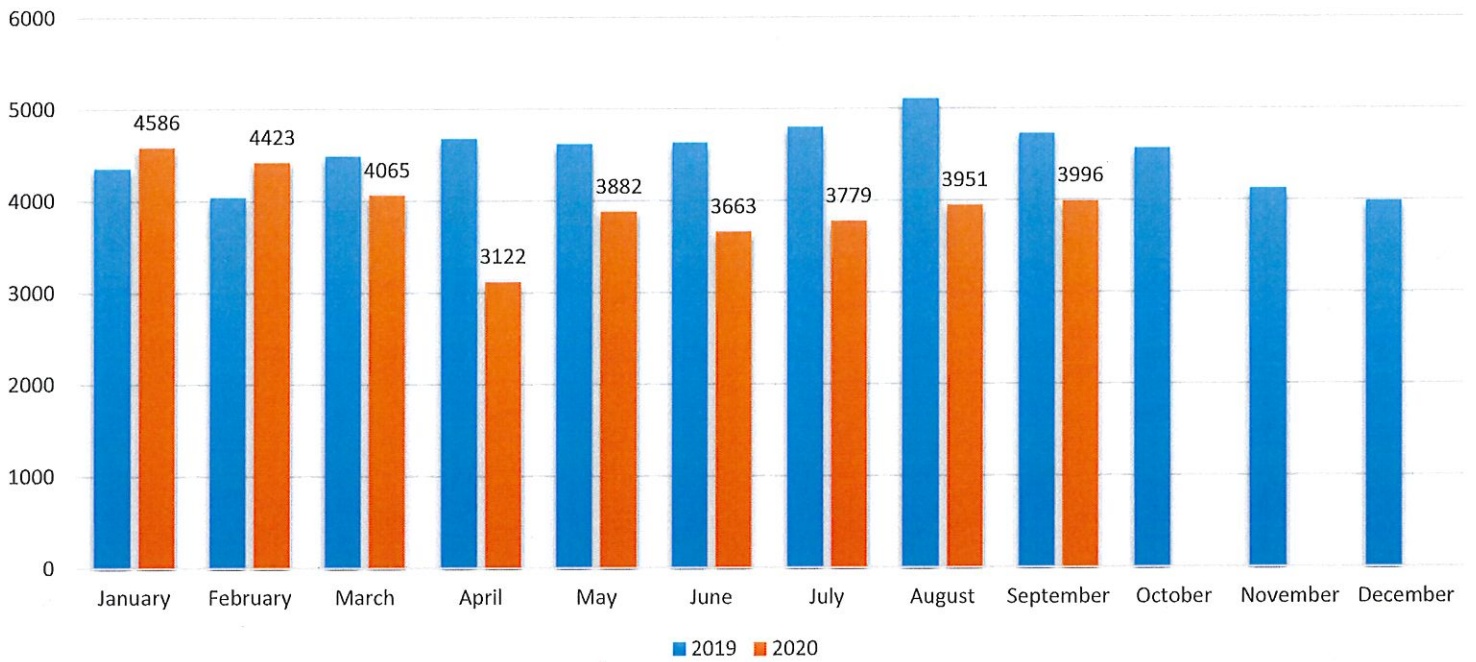
Board Of Safety

Statistical Report

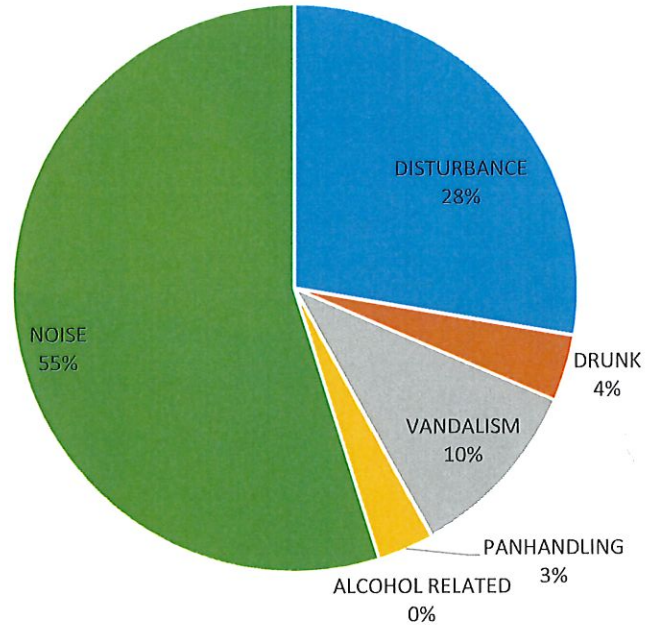
September 2020



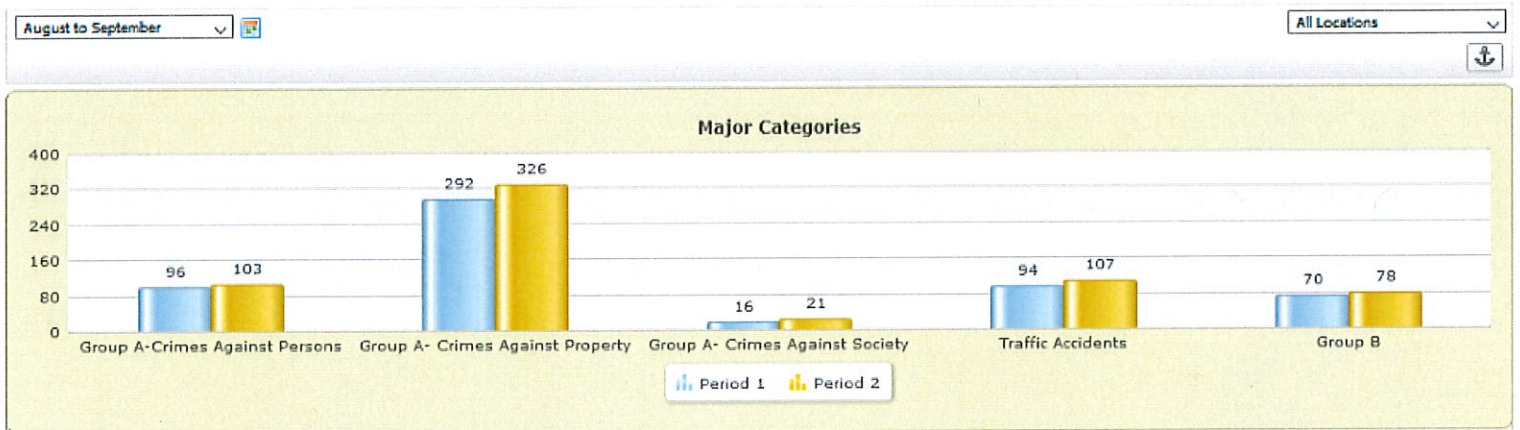
2019-2020 Calls For Service Totals

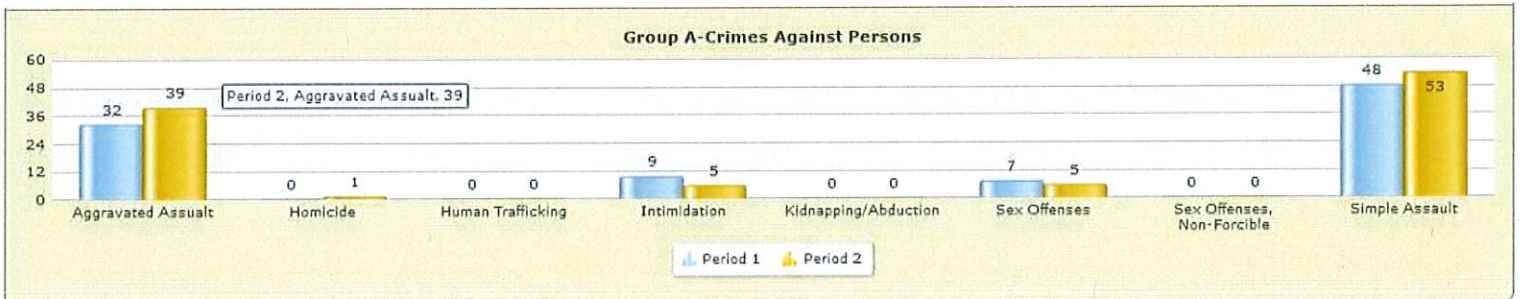


September 2020 Nuisance Calls for Service



All of the Case data below is based on new NIBRS categories; however, calculated close to UCR, only counting one hierarchy crime per case. These numbers will not match what is reported to NIBRS.





| Category | Period 1 | Period 2 | Total | Difference |
|-------------------------------------|----------|----------|-------------|------------|
| A Aggravated Assault | 32 | 39 | 71 | 21.88% |
| H Homicide | 0 | 1 | 1 | 100% |
| H Human Trafficking | 0 | 0 | 0 | 0% |
| I Intimidation | 9 | 5 | 14 | -44.44% |
| K Kidnapping/Abduction | 0 | 0 | 0 | 0% |
| S Sex Offenses | 7 | 5 | 12 | -28.57% |
| N Sex Offenses, Non-Forcible | 0 | 0 | 0 | 0% |
| A Simple Assault | 48 | 53 | 101 | 10.42% |
| Crime Rates | 14.4% | 15.45% | Avg: 14.92% | |

Group A- Crimes Against Property

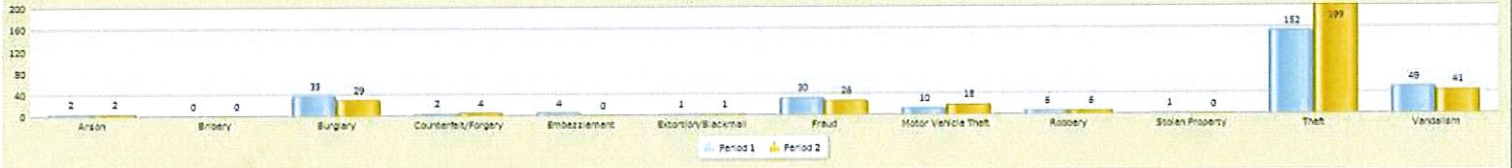


Chart: Period Differences

| Category | Period 1 | Period 2 | Total | Difference |
|---------------------|--------------|--------------|--------------------|------------|
| Arson | 2 | 2 | 4 | 0% |
| Bribery | 0 | 0 | 0 | 0% |
| Burglary | 33 | 29 | 64 | -17.14% |
| Counterfeit/Forgery | 2 | 4 | 6 | 100% |
| Embezzlement | 4 | 0 | 4 | -600% |
| Extortion/Blackmail | 1 | 1 | 2 | 0% |
| Fraud | 30 | 26 | 56 | -13.33% |
| Motor Vehicle Theft | 10 | 18 | 28 | 80% |
| Robbery | 6 | 6 | 12 | 0% |
| Stolen Property | 1 | 0 | 1 | -100% |
| Theft | 152 | 199 | 351 | 30.92% |
| Vandalism | 49 | 41 | 90 | -16.33% |
| Crime Rates | 43.8% | 48.9% | Avg: 46.35% | |

Group A- Crimes Against Society

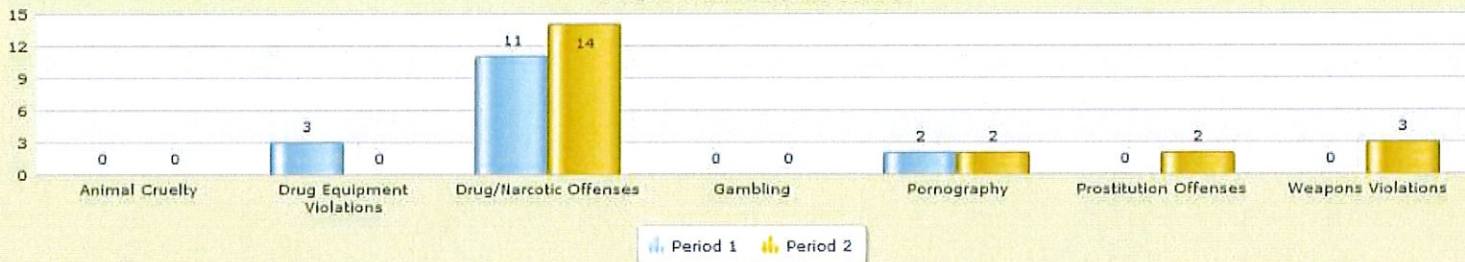
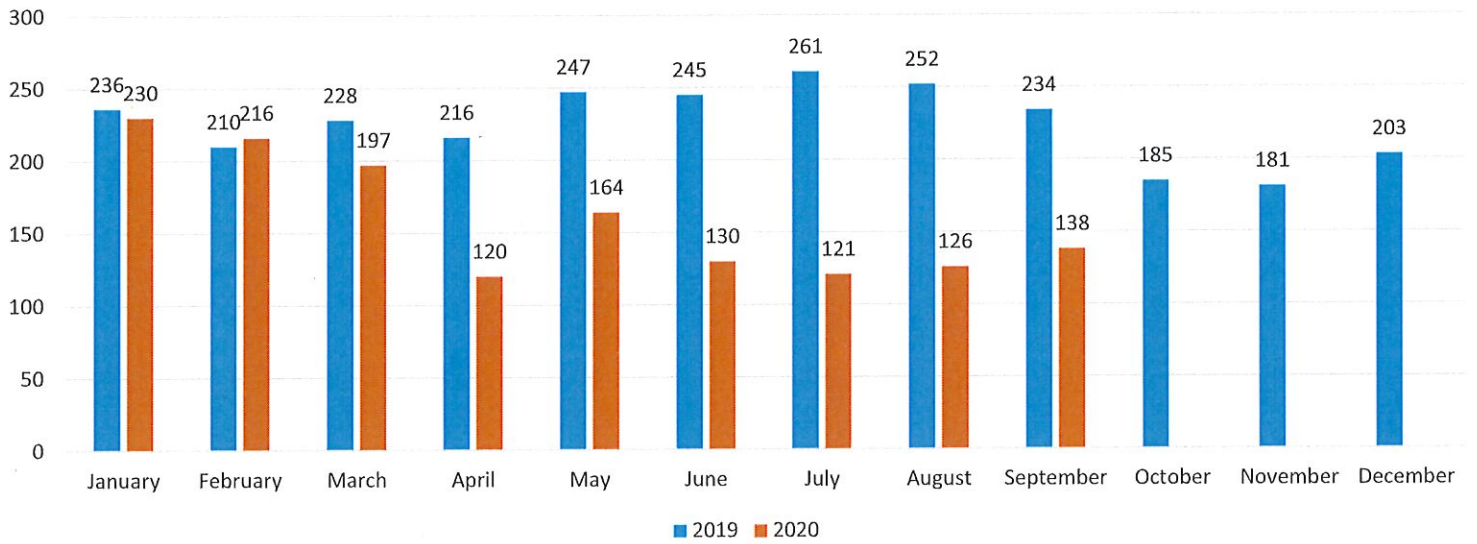


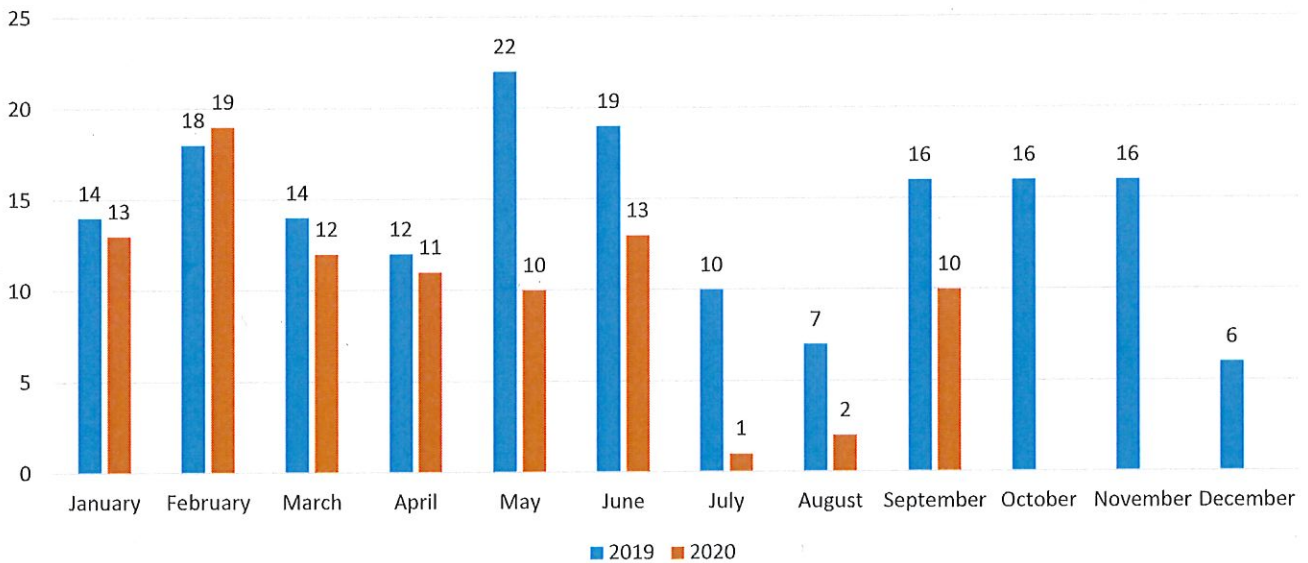
Chart: Period Differences

| Category | Period 1 | Period 2 | Total | Difference |
|------------------------------------|----------|----------|-------------------|------------|
| A Animal Cruelty | 0 | 0 | 0 | 0% |
| P Drug Equipment Violations | 3 | 0 | 3 | -300% |
| D Drug/Narcotic Offenses | 11 | 14 | 25 | 27.27% |
| G Gambling | 0 | 0 | 0 | 0% |
| P Pornography | 2 | 2 | 4 | 0% |
| P Prostitution Offenses | 0 | 2 | 2 | 200% |
| W Weapons Violations | 0 | 3 | 3 | 300% |
| Crime Rates | 2.4% | 3.15% | Avg: 2.78% | |

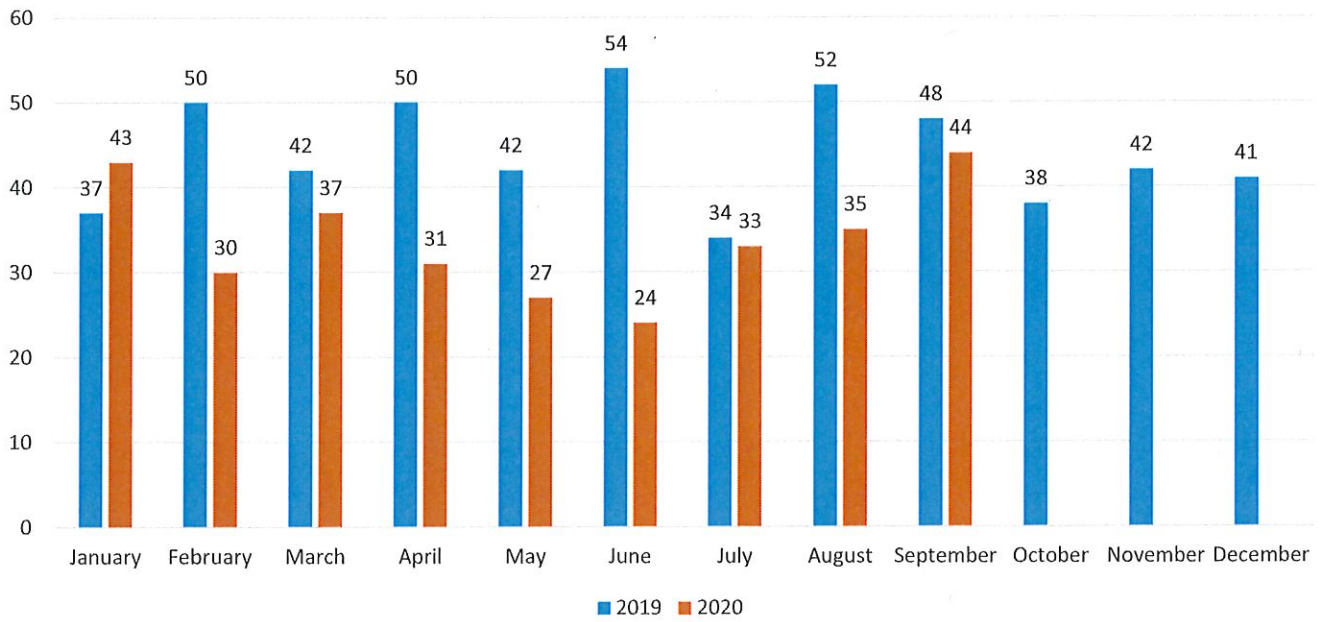
2019-2020 Adult Arrests



2019-2020 Juvenile Referrals



2019-2020 Domestic Violence Cases



| UCR/IND. HATE CRIMES | | |
|----------------------|----------|----------|
| | 2019 | 2020 |
| Jan-Mar | 1 | 2 |
| Apr-June | 2 | 1 |
| July - Sept | 0 | Pending |
| Oct - Dec | 0 | |
| TOTALS: | 3 | 2 |



BLOOMINGTON POLICE DEPARTMENT

Board of Public Safety Report



October 21, 2020

CRIME TRENDS/MAJOR CASES:

-Significant spike in theft from vehicles on the south side of town

TRAINING

Training Hours: 1210.5

Training Highlights:

- Human dynamics and performance during use of force incidents
- Basic Hostage Negotiation course
- Mental Health First Aid
- CIRT and CDU training

COMMUNITY ENGAGEMENT

Community Engagement Events: 3

Community Engagement Hours: 3.4

Officers Involved: 6

Community Engagement Events-Prior:

-Sgt. Kruse and Officer Byerly spoke to Crestmont residents about the Criminal Justice System and police investigations

-Captain Oldham went to College Mall regarding active shooter information/training

-Officer Esquivel did a "virtual" ride-along on BPD Facebook Live

Community Engagement Events-Upcoming:

-TBD

Police Social Worker

Total Number of Referrals: 30

Total Number of PSW Contacts: 189

Summary:

1. Assisted family with mental health services and navigating the guardianship process for their father (the daughters brought beautiful flowers in as a thank you to myself and chocolates in for Officer Heitink)
 2. Assisted client with advocating for disability support services for college classes
 3. Assisted an uncle who recently lost his nephew with navigating payment for the funeral, etc.
-

Neighborhood Resource Specialists

Total Calls for Service: 56

| | |
|-----------------|----|
| PROPERTY | 12 |
| SERIAL MOTOR CH | 11 |
| SERVICE IP | 10 |
| MOTORIST ASSIST | 4 |
| ACCIDENT PI | 2 |
| SERVICE NP | 2 |

| | |
|----------------|---|
| SUSP ACT IP | 2 |
| WELFARE CHK IP | 2 |
| ACCIDENT PD IP | 1 |
| ANIMAL | 1 |
| ATL | 1 |
| EXTRA PATROL | 1 |
| MISSING PERSON | 1 |
| NOISE | 1 |
| PARKING | 1 |
| RUNAWAY | 1 |
| TRAFFIC HAZARD | 1 |
| TRESPASS IP | 1 |
| VANDALISM NP | 1 |

Mike Diekhoff, Chief
Bloomington Police Department
220 E 3rd St.
Bloomington, IN 47401

Dear Chief Diekhoff,

In a time when law enforcement generally is coming under criticism, our Bloomington Police Department is very special and deserves our praise.

A local resident was concerned about his neighbor. He noticed that her physical condition was deteriorating. He called Rabbi Besser and we got working to see what we could do. We called the Bloomington Police Department and spoke with Sergeant Scott Oldham. Sgt. Oldham said that they would go to her home to do a welfare check. The woman was very ill and in a dire situation.

We are very fortunate to have a social worker in the department who went along with the officers. Thanks to the work of the police department this woman is now getting the medical care she needs and other services to avoid a situation like this happening again.

All of this is routine for our police department and we in Bloomington are very lucky to have them.

Rabbi Brian Besser
Lesley Levin

Officer Brett Rorem

Officer Anna Lawrence

Dispatcher Amy Wolfe

(All are Downtown Resource Officers or DROs)

Citizen Compliment

Inbox

Ryan Pedigo Fri, Sep 25, 3:20 PM (3 days ago)

Amy, Brett and Anna,

I recently received a phone call from Pedro Ramirez who wished to discuss a recent interaction that Mr. Ramirez had with BPD. He explained that he had just recently moved to Bloomington in February 2020 and had not had contact with any BPD officers since moving here. However, on September 13th, his fiancée became concerned with transient individuals camping behind his residence and called to request assistance in removing them (B20-33078). When he called CEDC, Amy Wolfe took the call and he was very impressed with Amy's professionalism and kindness. Very soon thereafter, Officers Rorem and Lawrence responded to the call and handled the call quickly and efficiently. Mr. Ramirez expressed his gratitude for the work that dispatchers and officers do on a daily basis and wanted to make me aware of his experience.

Further, Mr. Ramirez is a newly appointed member of the City's Commission on Hispanic and Latino Affairs and wished to let everyone know that he would be discussing his recent call for service to BPD and how impressed he was with the response and outcome at next week's meeting.

I sincerely thank each of you for the work you do on a daily basis and this is yet another example of how even a minor call for service can create such a lasting, positive impression on a member of the public.

Thanks again,
Ryan

From: **MARILYN** <mammieha@bluemarble.net>

Date: Wed, Sep 16, 2020 at 8:48 PM

Subject: Thanks

To: <police@bloomington.in.gov>

To all our wonderful police officers.

Thank you for all you do.

We support you!

Prayers for your safety.

Keith and Marilyn Parkes

Officer Nolan Penter

Kid Visit Thank You

Inbox

Bart Hammond <barthammond@yahoo.com> Oct 3, 2020, 9:29 AM (2 days ago)

to diekhofm@bloomington.in.gov, me

Dear Chief and Deputy Chief,

We just want to write a quick thank you note to commend Officer Penter for taking the time to talk with our 4-year-old son, James. He has been wanting to visit the Bloomington Police Station for awhile now, and was eager to meet a real police officer. So, on Friday, we took him downtown and were really pleased to have Officer Penter take the time to talk with us and show off his cruiser. Officer Penter proved an excellent ambassador for the Bloomington Police Department and he should be commended. Thank you for service to the community. Be careful out there.

Sincerely,

Bart, Jennifer and James Hammond