

Notice of Meeting

Central Emergency Dispatch Policy Board Regular Session

July 20, 2021 10:00 am
Zoom Meeting

AGENDA

- I Approval of Minutes –
 - May 18, 2021
- II Personnel Update
- III Committee Reports - No active committees
- IV Statistics – May, June 2021
- V Old Business
 - Priority Dispatch Protocol Update
 - Pulse Point Update
- VI New Business
 - Approval of Claims
 - Renewal of RAVE contract
- VII Police/Sheriff/Fire/EMS Business
- VIII Public Comment
- IX Next meeting September 21, 2021, 10:00 am (Zoom meeting scheduled)

KARIN DAVIS is inviting you to a scheduled Zoom meeting.

Topic: Central Dispatch Policy Board Meeting

Time: Jul 20, 2021 10:00 AM Eastern Time (US and Canada)

Join Zoom Meeting

<https://bloomington.zoom.us/j/99759566467?pwd=NUxpRUMwZmVLcFFpMkF3K3VtVitHQT09>

Meeting ID: 997 5956 6467

Passcode: 733809

One tap mobile

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Meeting ID: 997 5956 6467

Find your local number: <https://bloomington.zoom.us/u/ab2086ANo0>

Posted July 16, 2021

<https://bloomington.in.gov/boards/dispatch-policy>

Central Emergency Dispatch Policy Board

May 18, 2021
(Zoom Meeting)

Members present: Joe Qualters, Russell Brummett, Shannon Bunger, Dustin Dillard,

Attendees:

Amy Hensley
Mike Rouker
Ryan Pedigo

Garrett Hedeem

Meeting called to order at 10:00a.m. by Chairman Joe Qualters.

AGENDA

- I. Approval of Minutes: Motion from Brummett for approval of the March 16, 2021 minutes. Seconded by Dillard and passed unanimously.
- II. Personnel Update: Report on staffing provided by Amy Hensley. We currently have 18 dispatchers and 4 supervisors with 2 staff out on leave, one is due back mid to late June.

We hired one in the last hiring round that's going to start June 1 which will bring us up to 19. She is scheduled to start with a trainer July 19 and then will be on her own on August 23. As we go through this next interview process we're hoping to have them in the classroom in July, out in the room in August and on their own in mid-October.

Qualters: Can you tell me again how many openings we have? When does the process close for hiring the 6?

Hensley: We have 10 open The process closes May 26. We won't see the applications until the process closes. We have tried to be proactive and get it posted on social media.

- III. Committee Reports: None - no active committees.
- IV. Statistics: From March to April total calls for Fire are up about 14%, EMS by 4% and law enforcement are down by about 6%. 911 calls are up by 14% and admin calls are down by 6%. In the yearly comparison Fire calls are up 23%, EMS by 16% and law enforcement is down by 2%. Our total 911 calls are up by 14% and total admin up about 13% over last year.

V. Old Business:

- *Priority Dispatch Protocol Update:* Hensley advised that the protocols were started February 23rd and in our monthly report for March we were 8% Full Compliance, 73% non-compliant and 19% partial compliant. In April our medical went up to 11% compliant, 62.5% non compliant and 26.5% partial to low compliance. But to show improvement, last week's report shows we were 30% compliant, 40% non compliant and 30% partial to low compliance so we are seeing significant increase. In March we were 11% complaint, 79% non compliant, and 10% partial to low compliance for fire.

This is certainly an adjustment. Other centers have said their adjustment period was anywhere from nine months to a year.

Dillard: What type of comments are you hearing from the dispatchers, I noticed they are starting to get more customers in this program, are you hearing that from them?

Hensley: Yes, and we're making some adjustments in how we're handling calls, especially the medical facility calls. The callers from the facilities are getting frustrated being asked questions that are designed for a lay person. We're working with IU Health and Dr Reppito to implement a protocol that we can utilize that is specifically written and designed for speaking with medical professionals.

Qualters: From a fire perspective, are you still getting positive energy and beneficial information?

Dillard: We are definitely getting more precise information that crews are walking out the door with. I think the only issues we're experiencing at this point are still just mapping related and not procedure related, so I think it's headed in the right direction.

- *Pulse Pont.* Are we getting any data that we can evaluate to see what we're getting from it and it is what we hoped when we started this?

Garrett Hedeem: We are getting some data about total number of followers, sudden cardiac incidents, CPR alerts.

Hensley: There is some data coming back when the responders enter in the information about their response, or lack thereof, to the notifications.

Qualters: We need to evaluate the information that goes out to the public and what they see that can be of concern.

Dillard: I'll have to look into what information folks are receiving. Let me follow up with that at the next meeting.

VI. New Business:

Approval of Claims Both city and county reports were reviewed and nothing of concern brought forward.

Brummett made a motion to approve all city and county claims. Seconded by Dillard.

Motion passed unanimously.

VII. Police/Sheriff/Fire/EMS:

Dillard asked about the mapping concerns. It appears we've had to go back to the premium zones for dispatching that is preventing us from sending the nearest fire station.

Hensley: This has to do with a module in Spillman that Eli takes care of. I will reach out to him and see where we are and let you know.

VIII. Public Comment:

Mike Rouker: We need to schedule a special session for the 2022 budget review.

Qualters: Tuesday, June 15, 10am by Zoom.

The next meeting is scheduled for Tuesday, July 20, 2021 and will be a Zoom meeting.

Meeting adjourned at 10:25 am.

2021 CFS Monthly Comparison Statistics

Breakdown by month_2021

May-Jun Year Comparison

	May-21	Jun-21	% change	Monthly Difference	2021	2020	Difference
Calls for Service							
Bean Blossom Fire Dept.	7	17		10	24	16	8
Bloomington Fire Dept.	532	600		68	1,132	638	494
Benton Township Fire Dept.	0	0		0	0	44	-44
Ellettsville Fire Dept.	86	111		25	197	141	56
Monroe Fire Protection District	366	398		32	764	396	368
Northern Monroe Fire Territory	0	0		0	0	139	-139
Van Buren Fire Dept.	0	0		0	0	214	-214
Total Calls for Service	991	1,126	14	135	2,117	1,588	529
IU HEALTH EMS	1,490	1,460	-2	-30	2,950	2,406	544
Bloomington Police Dept.	3,832	4,381		549	8,213	7,480	733
Ellettsville Police Dept.	446	397		-49	843	1,515	-672
Monroe County Sheriff	3,183	3,160		-23	6,343	5,515	828
Stinesville Town Marshall	62	85		23	147	20	127
Total Calls for Service	7,523	8,023	7	500	15,546	14,530	1,016
Phone Calls							
911 Inbound	5,523	5,821		298	11,344	9,333	2,011
911 Abandoned	671	705		34	1,376	1,351	25
911 Abandoned %	10.83%	10.80%			12.09%	12.65%	
Total	6,194	6,526		332	12,720	10,684	2,036
Avg Call Duration (sec.)	100.9	104.2		3.3	110.6	78.6	32.0
Inbound Admin	7,055	7,511		456	14,566	14,937	-371
Abandoned Admin	976	1,022		46	1,998	1,365	633
Outbound Admin	3,528	4,049	14.8	521	7,577	6,954	623
Total Admin	11,559	12,582	9	1,023	24,141	23,256	885

Total CFS and Admin calls processed by Dispatch



Detail General Ledger Report

G/L Date Range 05/12/21 - 07/11/21
 Include Sub Ledger Detail
 Exclude Accounts with No Activity

G/L Date	Journal Number	Journal Type	Sub Ledger	Description/Project	Source	Reference	Debit Amount	Credit Amount	Actual Balance
05/21/2021	151-14-145000-51110 2021-00007393	JE	HR	Salaries and Wages - Regular Payroll Post Bi-Weekly Bi-Weekly 20210521	Payroll Post		42,867.12	Balance To Date:	\$439,047.03
06/04/2021	2021-00008304	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210604	Payroll Post		40,950.18		481,914.15
06/18/2021	2021-00009356	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210618	Payroll Post		40,569.90		522,864.33
07/02/2021	2021-00010210	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210702	Payroll Post		40,839.96		563,434.23
Account Salaries and Wages - Regular Totals							\$165,227.16	\$0.00	604,274.19
05/21/2021	151-14-145000-51130 2021-00007393	JE	HR	Salaries and Wages- Overtime Payroll Post Bi-Weekly Bi-Weekly 20210521	Payroll Post		4,295.72	Balance To Date:	\$604,274.19
06/04/2021	2021-00008304	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210604	Payroll Post		2,032.37		\$39,747.84
06/18/2021	2021-00009356	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210618	Payroll Post		7,658.09		44,043.56
07/02/2021	2021-00010210	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210702	Payroll Post		6,054.95		46,075.93
Account Salaries and Wages- Overtime Totals							\$20,041.13	\$0.00	53,734.02
05/21/2021	151-14-145000-51210 2021-00007393	JE	HR	FICA Payroll Post Bi-Weekly Bi-Weekly 20210521	Payroll Post		3,385.31	Balance To Date:	\$59,788.97
06/04/2021	2021-00008304	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210604	Payroll Post		3,084.00		\$34,731.00
06/18/2021	2021-00009356	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210618	Payroll Post		3,478.60		38,116.31
07/02/2021	2021-00010210	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210702	Payroll Post		3,361.12		41,200.31
Account FICA Totals							\$13,309.03	\$0.00	44,678.91
05/21/2021	151-14-145000-51220 2021-00007393	JE	HR	PERF Payroll Post Bi-Weekly Bi-Weekly 20210521	Payroll Post		6,697.19	Balance To Date:	\$48,040.03
06/04/2021	2021-00008304	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210604	Payroll Post		6,103.54		\$67,989.06
06/18/2021	2021-00009356	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210618	Payroll Post		6,848.38		74,686.25
07/02/2021	2021-00010210	JE	HR	Payroll Post Bi-Weekly Bi-Weekly 20210702	Payroll Post		6,659.09		80,789.79
Account PERF Totals							\$26,308.20	\$0.00	87,638.17
Grand Totals							\$204,575.42	\$0.00	\$94,297.26



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 Exclude Accounts with No Activity

G/L Date	Journal Number	Journal Type	Sub Ledger	Description/Project	Source	Reference	Debit Amount	Credit Amount	Actual Balance
G/L Account Number	151-14-145000-51230		Health and Life Insurance						\$249,795.00
07/01/2021	2021-00001247	JE	GL	Allocate Health Insurance to HIT Fund			124,897.50		374,692.50
Account Health and Life Insurance Totals									
G/L Account Number	151-14-145000-52110		Office Supplies					\$0.00	\$374,692.50
06/11/2021	2021-00008604	JE	AP	A/P Invoice Entry	Accounts Payable		37.58		\$332.72
					Invoice Date	Payment Type	Payment Number	Amount	Distribution Amount
Invoice Number	Vendor	Description							
169000300001	Office Depot, INC	14-Dispatch-stapler, dry erase markers			06/01/2021	EFT	41155	34.14	34.14
169000299001	Office Depot, INC	14-Dispatch-pens			06/01/2021	EFT	41155	3.44	3.44
Total								\$37.58	\$37.58
07/09/2021	2021-00010427	JE	AP	A/P Invoice Entry	Accounts Payable		11.68		381.98
					Invoice Date	Payment Type	Payment Number	Amount	Distribution Amount
Invoice Number	Vendor	Description							
177319259001	Office Depot, INC	14-Dispatch-super glue			06/29/2021	EFT	41597	6.98	6.98
177319258001	Office Depot, INC	14-Dispatch-12pk assorted highlighters			06/29/2021	EFT	41597	4.70	4.70
Total								\$11.68	\$11.68
Account Office Supplies Totals									
G/L Account Number	151-14-145000-52210		Institutional Supplies					\$0.00	\$381.98
05/28/2021	2021-00007459	JE	AP	A/P Invoice Entry	Accounts Payable		258.22		\$356.86
					Invoice Date	Payment Type	Payment Number	Amount	Distribution Amount
Invoice Number	Vendor	Description							
3212964	Acorn Distributors, INC	14-Dispatch-toilet tissue, roll paper towels			05/18/2021	EFT	40779	258.22	258.22
Total								\$258.22	\$258.22
Account Institutional Supplies Totals									
G/L Account Number	151-14-145000-52340		Other Repairs and Maintenance					\$0.00	\$615.08
06/25/2021	2021-00009623	JE	AP	A/P Invoice Entry	Accounts Payable		600.00		\$0.00
					Invoice Date	Payment Type	Payment Number	Amount	Distribution Amount
Invoice Number	Vendor	Description							
89686	Russ Bassett CORP	14- desktop controllers for HVAC/Dispatch consoles (2)			06/15/2021	EFT	41399	600.00	600.00
Total								\$600.00	\$600.00
Account Other Repairs and Maintenance Totals									
G/L Account Number	151-14-145000-52420		Other Supplies					\$0.00	\$600.00
05/28/2021	2021-00007459	JE	AP	A/P Invoice Entry	Accounts Payable		82.50		\$95.88
					Invoice Date	Payment Type	Payment Number	Amount	Distribution Amount
Invoice Number	Vendor	Description							
202327	DR Myers Distributing (Drivers License Guide Co)	14-annual subscription renewal through 7/1/22			05/18/2021	Check	73842	82.50	82.50
Total								\$82.50	\$82.50



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G/L Date	Journal Number	Journal Type	Sub Ledger	Description/Project	Source	Reference	Debit Amount	Credit Amount	Actual Balance
06/11/2021	151-14-145000-52420	JE	AP	A/P Invoice Entry	Accounts Payable		994.99		\$95.88
	2021-00008604				Invoice Date 06/01/2021	EFT			1,173.37
	Vendor Paragon Micro, INC				Payment Number 41158				
	812R95914305-21				Amount 994.99				
					Distribution Amount 994.99				
					Total \$994.99				
Other Supplies Totals									
					Account		\$1,077.49	\$0.00	\$1,173.37
					Balance To Date:				\$455.00
					Amount 65.00				520.00
					Payment Number 40634				
					Amount 65.00				
					Distribution Amount 65.00				
					Total \$65.00				
06/11/2021	2021-00008604	JE	AP	A/P Invoice Entry	Accounts Payable		65.00		585.00
	2021-00006843				Invoice Date 05/04/2021	EFT			
	Vendor Economy Termite & Pest Control, INC				Payment Number 40634				
	812R95914305-21				Amount 65.00				
					Distribution Amount 65.00				
					Total \$65.00				
07/09/2021	2021-00010427	JE	AP	A/P Invoice Entry	Accounts Payable		65.00		650.00
	2021-00007312				Invoice Date 06/01/2021	EFT			
	Vendor Economy Termite & Pest Control, INC				Payment Number 41076				
	812R95914305-21				Amount 65.00				
					Distribution Amount 65.00				
					Total \$65.00				
07/09/2021	2021-00010427	JE	AP	A/P Invoice Entry	Accounts Payable		65.00		650.00
	2021-00007312				Invoice Date 06/29/2021	EFT			
	Vendor Economy Termite & Pest Control, INC				Payment Number 41520				
	812R95914305-21				Amount 65.00				
					Distribution Amount 65.00				
					Total \$65.00				
Exterminator Services Totals									
					Account		\$195.00	\$0.00	\$650.00
					Balance To Date:				\$864.05
					Amount 216.50				1,080.55
					Payment Number 73820				
					Amount 216.50				
					Distribution Amount 216.50				
					Total \$216.50				
06/23/2021	2021-00009941	JE	AP	A/P Invoice Entry	Accounts Payable		216.50		1,297.05
	2021-00009941				Invoice Date 06/23/2021	Check			
	Vendor AT&T				Payment Number 74005				
	812R95914306-21				Amount 216.50				
					Distribution Amount 216.50				
					Total \$216.50				
Telephone Totals									
					Account		\$433.00	\$0.00	\$1,297.05



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G/L Date	Journal Number	Journal Type	Sub Ledger	Description/Project	Source	Reference	Debit Amount	Credit Amount	Actual Balance
05/12/2021	151-14-145000-53510	JE	AP	A/P Invoice Entry	Accounts Payable		3,247.08		\$12,962.54
	2021-00007123				Invoice Date 05/12/2021	Payment Type Check			16,209.62
	<i>Vendor</i> Duke Energy			<i>Description</i> 14-Dispatch Center-elec. bill 4/5-5/4/21					
	DISPATCH-050521				Invoice Date 05/12/2021	Payment Type Check	73814	3,247.08	3,247.08
							Total	\$3,247.08	\$3,247.08
06/14/2021	2021-00009633	JE	AP	A/P Invoice Entry	Accounts Payable		3,098.86		19,308.48
	DISPATCH-060421			<i>Description</i> 14-Dispatch-electric bill 5/4-6/3/21	Invoice Date 06/14/2021	Payment Type Check	73952	3,098.86	3,098.86
							Total	\$3,098.86	\$3,098.86
Electrical Services Totals									
					Account		\$6,345.94	\$0.00	\$19,308.48
05/12/2021	151-14-145000-53530	JE	AP	A/P Invoice Entry	Accounts Payable		79.42		\$351.13
	2021-00007123				Invoice Date 05/12/2021	Payment Type Check	73799	79.42	430.55
	<i>Vendor</i> City Of Bloomington Utilities			<i>Description</i> 14-Dispatch-water/sewer bill - April 2021					
	DISPATCH-APR 21				Invoice Date 05/12/2021	Payment Type Check	73799	79.42	79.42
							Total	\$79.42	\$79.42
06/09/2021	2021-00008943	JE	AP	A/P Invoice Entry	Accounts Payable		79.42		509.97
	DISPATCH-MAY 21			<i>Description</i> 14-Dispatch-water/sewer bill - May 2021	Invoice Date 06/09/2021	Payment Type Check	73929	79.42	79.42
							Total	\$79.42	\$79.42
Water and Sewer Totals									
					Account		\$158.84	\$0.00	\$509.97
05/14/2021	151-14-145000-53630	JE	AP	A/P Invoice Entry	Accounts Payable		87.12		\$912.47
	2021-00006843				Invoice Date 05/04/2021	Payment Type EFT	40715	59.30	999.59
	<i>Vendor</i> Sharp Electronics Corporation			<i>Description</i> 14-Dispatch-color copiers-base-April 2021					
	9003264979				Invoice Date 05/04/2021	Payment Type EFT	40715	27.82	27.82
	9003264998			<i>Description</i> 14-Dispatch-B/W copier-base-April 2021			Total	\$87.12	\$87.12
							87.12		1,086.71
06/11/2021	2021-00008604	JE	AP	A/P Invoice Entry	Accounts Payable		87.12		1,086.71
	9003308610			<i>Description</i> 14-Dispatch-Copier Maint-CPM Color-May 2021	Invoice Date 06/01/2021	Payment Type EFT	41186	59.30	59.30
							Total	\$87.12	\$87.12



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G/L Date	Journal Number	Journal Type	Sub Ledger	Description/Project	Source	Reference	Debit Amount	Credit Amount	Actual Balance
G/L Account Number	151-14-145000-53630			Machinery and Equipment Repairs					\$912.47
06/11/2021	2021-00008604	JE	AP	A/P Invoice Entry	Accounts Payable		87.12		1,086.71
<i>Invoice Number</i>	<i>Vendor</i>		<i>Description</i>		<i>Invoice Date</i>	<i>Payment Type</i>	<i>Payment Number</i>	<i>Amount</i>	<i>Distribution Amount</i>
9003308616	Sharp Electronics Corporation		14-Dispatch-Copier Maint-CPM B/W-May 2021		06/01/2021	EFT	41186	27.82	27.82
							Total	\$87.12	\$87.12
07/09/2021	2021-00010427	JE	AP	A/P Invoice Entry	Accounts Payable		2,718.12		3,804.83
<i>Invoice Number</i>	<i>Vendor</i>		<i>Description</i>		<i>Invoice Date</i>	<i>Payment Type</i>	<i>Payment Number</i>	<i>Amount</i>	<i>Distribution Amount</i>
8105664983	Schindler Elevator Corp		14-preventative maintenance to 6/30/22/Dispatch		06/29/2021	EFT	41627	2,718.12	2,718.12
							Total	\$2,718.12	\$2,718.12
Machinery and Equipment Repairs Totals									
G/L Account Number	151-14-145000-53990			Other Services and Charges			\$2,892.36	\$0.00	\$3,804.83
05/28/2021	2021-00007459	JE	AP	A/P Invoice Entry	Accounts Payable		557.49		\$2,886.00
<i>Invoice Number</i>	<i>Vendor</i>		<i>Description</i>		<i>Invoice Date</i>	<i>Payment Type</i>	<i>Payment Number</i>	<i>Amount</i>	<i>Distribution Amount</i>
Inv-17928	SSW Enterprises, LLC (Office Pride)		14-Dispatch-cleaning services-2x's week- Inv. 5/1/21		05/18/2021	EFT	40948	495.50	495.50
S3320184	Paragon Micro, INC		14-snap-it software/K Davis/Dispatch		05/18/2021	EFT	40920	61.99	61.99
							Total	\$557.49	\$557.49
06/25/2021	2021-00009623	JE	AP	A/P Invoice Entry	Accounts Payable		530.50		3,973.99
<i>Invoice Number</i>	<i>Vendor</i>		<i>Description</i>		<i>Invoice Date</i>	<i>Payment Type</i>	<i>Payment Number</i>	<i>Amount</i>	<i>Distribution Amount</i>
Inv-23590	SSW Enterprises, LLC (Office Pride)		14-Dispatch-cleaning services-2x's week- Inv. 6/1/21		06/15/2021	EFT	41412	495.50	495.50
55418	Shredding and Storage Unlimited, LLC		14-shredding for Dispatch-96 gallon tote- 5/18/21		06/15/2021	EFT	41406	35.00	35.00
							Total	\$530.50	\$530.50
07/09/2021	2021-00010425	JE	AP	A/P Invoice Entry	Accounts Payable		99.98		4,073.97
<i>Invoice Number</i>	<i>Vendor</i>		<i>Description</i>		<i>Invoice Date</i>	<i>Payment Type</i>	<i>Payment Number</i>	<i>Amount</i>	<i>Distribution Amount</i>
921308	Nitro Software, INC		14-16 licenses-BPD/2 licenses-Dispatch		06/29/2021	EFT	41593	899.82	99.98
							Total	\$899.82	\$99.98
Other Services and Charges Totals									
Account			Totals				\$1,187.97	\$0.00	\$4,073.97
Program	Dispatch		Totals				\$362,981.10	\$0.00	
Department	Police		Totals				\$362,981.10	\$0.00	
Fund	Public Safety L I I (S9505)		Totals				\$362,981.10	\$0.00	
							Grand Totals	\$0.00	\$0.00

Combined Ledger (All Detail) as of 07-31-2021

Note: Includes transactions after the last posted date of 05/31/2021.

Fund 1222 Monroe County 911 Fund for 01/01/2021 thru 07/31/2021

Budget Account Code	Effective Date	Transaction Date	Transaction Type	Amount	Other Data
1222.00000.000.0000	01/01/2021	01/01/2021	Rec/CarryFwdRec	No Department 1,209,095.39	Carry Forward
			Estimated		
	Current		Revenue	0.00	
	Total		Revenue	0.00	
			Receipts	1,209,095.39	
			Expenditure	0.00	
			Appropriation	0.00	
			Unexpended:	0.00	
			Cash:	1,209,095.39	
			Unreceived Revenue:	(1,209,095.39)	
1222.00992.000.0000	Transfer Funds into Fund				
05/27/2021	05/27/2021		Rec/AutoRcpt	No Department 2,160.00	Rec:020649 BK:001 MC TREASURER
			Estimated		
	Current		Revenue	0.00	
	Total		Revenue	0.00	
			Receipts	2,160.00	
			Expenditure	0.00	
			Appropriation	0.00	
			Unexpended:	0.00	
			Cash:	2,160.00	
			Unreceived Revenue:	(2,160.00)	
1222.02407.000.0000	911 Telephone Service				
01/14/2021	01/14/2021		Rec/AutoRcpt	No Department 58,264.00	Rec:019447 BK:001 Statewide 911
02/11/2021	02/11/2021		Rec/AutoRcpt	58,264.00	Rec:019693 BK:001 Statewide 911
03/12/2021	03/12/2021		Rec/AutoRcpt	58,264.00	Rec:019960 BK:001 Statewide 911
04/16/2021	04/16/2021		Rec/AutoRcpt	58,264.00	Rec:020237 BK:001 Statewide 911
05/17/2021	05/17/2021		Rec/AutoRcpt	58,264.00	Rec:020510 BK:001 Statewide 911
06/11/2021	06/11/2021		Rec/AutoRcpt	58,264.00	Rec:020782 BK:001 Statewide 911
			Estimated		
	Current		Revenue	0.00	
	Total		Revenue	0.00	
			Receipts	2,160.00	
			Expenditure	0.00	
			Appropriation	0.00	
			Unexpended:	0.00	
			Cash:	2,160.00	
			Unreceived Revenue:	(2,160.00)	
1222.30006.000.0000	Contractual				
			Estimated		
	Current		Revenue	0.00	
	Total		Revenue	0.00	
			Receipts	349,584.00	
			Expenditure	0.00	
			Appropriation	0.00	
			Unexpended:	0.00	
			Cash:	349,584.00	
			Unreceived Revenue:	(349,584.00)	
01/01/2021	01/01/2021		Approp/BdgtProj	No Department 575,000.00	
01/06/2021	01/06/2021		Claim/RegDocket	731.64	BK:001 CK:275467 Inv:3123711813 Vend:025089 AT&T Commissioners
01/13/2021	01/13/2021		Claim/RegDocket	129.69	BK:001 CK:275607 Inv:4026922 Vend:006022 Indiana Office Of Technology Commissioners
01/20/2021	01/20/2021		Claim/RegDocket	126.85	BK:001 CK:275814 Inv:0610609 Vend:021236 Comcast Cable Commissioners

Combined Ledger (All Detail) as of 07-31-2021

Note: Includes transactions after the last posted date of 05/31/2021.

Fund 1222 Monroe County 911 Fund for 01/01/2021 thru 07/31/2021

Budget Account Code	Effective Date	Transaction Date	Transaction Type	Amount	Other Data
1222.30006.000.0000	Contractual			No Department	
	01/27/2021	01/27/2021	Claim/RegDocket	20,964.23	BK:001 CK:275956 Inv:3144829TM Vend:011909 AT&T Capital Services Inc. Commissioners
	02/03/2021	02/03/2021	Claim/RegDocket	758.67	BK:001 CK:276102 Inv:3124537841 Vend:025089 AT&T Commissioners
	02/10/2021	02/10/2021	Claim/RegDocket	126.85	BK:001 CK:276272 Inv:0610609 Vend:021236 Comcast Cable Commissioners
	02/10/2021	02/10/2021	Claim/RegDocket	8,180.00	BK:001 CK:276275 Inv:0000419489 Vend:025648 ERS WIRELESS Commissioners
	02/17/2021	02/17/2021	Claim/RegDocket	302.58	BK:001 CK:276436 Inv:812R06124102 Vend:025089 AT&T Commissioners
	02/17/2021	02/17/2021	Claim/RegDocket	898.59	BK:001 CK:276460 Inv:1000902-1 Vend:001160 Smithville Telephone Co Inc Commissioners
	02/17/2021	02/17/2021	Claim/RegDocket	21,145.58	BK:001 CK:276437 Inv:3148914TM Vend:011909 AT&T Capital Services Inc. Commissioners
	02/17/2021	02/17/2021	Claim/RegDocket	129.69	BK:001 CK:276452 Inv:4075559 Vend:006022 Indiana Office Of Technology Commissioners
	02/24/2021	02/24/2021	Claim/RegDocket	35,928.05	BK:001 CK:276606 Inv:0000421065 Vend:025648 ERS WIRELESS Commissioners
	03/03/2021	03/03/2021	Claim/RegDocket	126.85	BK:001 CK:276700 Inv:0610609 Vend:021236 Comcast Cable Commissioners
	03/10/2021	03/10/2021	Claim/RegDocket	758.67	BK:001 CK:276860 Inv:3125371668 Vend:025089 AT&T Commissioners
	03/17/2021	03/17/2021	Claim/RegDocket	898.59	BK:001 CK:277042 Inv:1000902 Vend:001160 Smithville Telephone Co Inc Commissioners
	03/17/2021	03/17/2021	Claim/RegDocket	129.69	BK:001 CK:277033 Inv:4124203 Vend:006022 Indiana Office Of Technology Commissioners
	03/17/2021	03/17/2021	Claim/RegDocket	20,898.17	BK:001 CK:277022 Inv:315012TM Vend:011909 AT&T Capital Services Inc. Commissioners
	03/24/2021	03/24/2021	Claim/RegDocket	7,800.00	BK:001 CK:277241 Inv:SIN277210 Vend:004795 PRIORITY DISPATCH CORP Commissioners
	03/31/2021	03/31/2021	Claim/RegDocket	126.85	BK:001 CK:277365 Inv:0610609 Vend:021236 Comcast Cable Commissioners
	04/07/2021	04/07/2021	Claim/RegDocket	758.67	BK:001 CK:277503 Inv:3126212807 Vend:025089 AT&T Commissioners
	04/07/2021	04/07/2021	Claim/RegDocket	143.79	BK:001 CK:277503 Inv:912R06124103 Vend:025089 AT&T Commissioners
	04/14/2021	04/14/2021	Claim/RegDocket	129.69	BK:001 CK:277655 Inv:4148524 Vend:006022 Indiana Office Of Technology Commissioners
	04/14/2021	04/14/2021	Claim/RegDocket	20,898.17	BK:001 CK:277644 Inv:3157202TM Vend:011909 AT&T Capital Services Inc. Commissioners
	04/14/2021	04/14/2021	Claim/RegDocket	21,912.00	BK:001 CK:277652 Inv:23866 Vend:022997 Equature Commissioners
	04/14/2021	04/14/2021	Claim/RegDocket	898.59	BK:001 CK:277665 Inv:1000902 Vend:001160 Smithville Telephone Co Inc Commissioners
	04/28/2021	04/28/2021	Claim/RegDocket	144.22	BK:001 CK:277963 Inv:812R06124104 Vend:025089 AT&T Commissioners
	04/28/2021	04/28/2021	Claim/RegDocket	126.85	BK:001 CK:277968 Inv:0610609 Vend:021236 Comcast Cable Commissioners
	04/28/2021	04/28/2021	Claim/RegDocket	11,309.00	BK:001 CK:277983 Inv:PP207021 Vend:021818 Perfect Power Inc Commissioners
	05/12/2021	05/12/2021	Claim/RegDocket	129.69	BK:001 CK:278327 Inv:4172846 Vend:006022 Indiana Office Of Technology Commissioners
	05/19/2021	05/19/2021	Claim/RegDocket	20,898.17	BK:001 CK:278497 Inv:3161375TM Vend:011909 AT&T Capital Services Inc. Commissioners
	05/19/2021	05/19/2021	Claim/RegDocket	168.26	BK:001 CK:278496 Inv:812R06124105 Vend:025089 AT&T Commissioners
	05/19/2021	05/19/2021	Claim/RegDocket	2.96	BK:001 CK:278517 Inv:10227297 Vend:012564 Language Line Services Commissioners
	05/19/2021	05/19/2021	Claim/RegDocket	898.59	BK:001 CK:278520 Inv:1000902 Vend:001160 Smithville Telephone Co Inc Commissioners
	05/26/2021	05/26/2021	Claim/RegDocket	767.91	BK:001 CK:278726 Inv:3127061413 Vend:025089 AT&T Commissioners
	05/26/2021	05/26/2021	Claim/RegDocket	767.91	BK:001 CK:278726 Inv:3127913503 Vend:025089 AT&T Commissioners

07/12/2021 10:43 AM by jnewman

Combined Ledger (All Detail) as of 07-31-2021

Note: Includes transactions after the last posted date of 05/31/2021.

Fund 1222 Monroe County 911 Fund for: 01/01/2021 thru 07/31/2021

Budget Account Code	Effective Date	Transaction Date	Transaction Type	Amount	Other Data
1222.30006.000.0000	Contractual			No Department	
	06/02/2021	06/02/2021	Claim/RegDocket	126.85	BK:001 CK:278860 Inv:0610609 Vend:021236 Comcast Cable Commissioners
	06/16/2021	06/16/2021	Claim/RegDocket	898.59	BK:001 CK:279216 Inv:1000902 Vend:001160 Smithville Telephone Co Inc Commissioners
	06/16/2021	06/16/2021	Claim/RegDocket	20,898.17	BK:001 CK:279191 Inv:3165516TM Vend:011909 AT&T Capital Services Inc. Commissioners
	06/16/2021	06/16/2021	Claim/RegDocket	129.69	BK:001 CK:279206 Inv:4245834 Vend:006022 Indiana Office Of Technology Commissioners
	06/23/2021	06/23/2021	Claim/RegDocket	8.88	BK:001 CK:279441 Inv:10246864 Vend:012584 Language Line Services Commissioners
	06/30/2021	06/30/2021	Claim/RegDocket	144.22	BK:001 CK:279511 Inv:812R06124106 Vend:025089 AT&T Commissioners
	06/30/2021	06/30/2021	Claim/RegDocket	1,320.50	BK:001 CK:279611 Inv:3128772314 Vend:025089 AT&T Commissioners
	06/30/2021	06/30/2021	Claim/RegDocket	126.85	BK:001 CK:279618 Inv:0610609 Vend:021236 Comcast Cable Commissioners
	07/07/2021	07/07/2021	Claim/RegDocket	50.00	BK:001 CK:279781 Inv:200020631 Vend:025777 Nena- NATIONAL EMERGENCY Commissioners
	07/07/2021	07/07/2021	Claim/RegDocket	25.00	BK:001 CK:279781 Inv:200021132 Vend:025777 Nena- NATIONAL EMERGENCY Commissioners
	07/14/2021	07/14/2021	Claim/RegDocket	20,898.17	BK:001 CK:279919 Inv:3169678TM Vend:011909 AT&T Capital Services Inc. Commissioners
	07/14/2021	07/14/2021	Claim/RegDocket	129.69	BK:001 CK:279929 Inv:4270167 Vend:006022 Indiana Office Of Technology Commissioners
	07/21/2021	07/21/2021	Claim/RegDocket(Pend)	898.09	BK:001 Inv:1000902 Vend:001160 Smithville Telephone Co Inc Commissioners

Estimated Revenue	Receipts	Appropriation	Expenditure	Unreceived Revenue:
0.00	0.00	0.00	22,000.95	0.00
0.00	0.00	575,000.00	245,770.41	Unexpended: 329,229.59
	No Department			Cash: (245,770.41)

Budget Account Code	Effective Date	Transaction Date	Transaction Type	Amount	Other Data
1222.30028.000.0000	Training/Travel			No Department	
	01/01/2021	01/01/2021	Approp/BdgtProj	20,000.00	
	02/03/2021	02/03/2021	Claim/RegDocket	96.00	BK:001 CK:276101 Inv:327940 Vend:021468 Apco International Commissioners
	02/03/2021	02/03/2021	Claim/RegDocket	142.00	BK:001 CK:276119 Inv:300057248 Vend:025777 Nena- NATIONAL EMERGENCY Commissioners
	02/03/2021	02/03/2021	Claim/RegDocket	139.00	BK:001 CK:276119 Inv:200020141 Vend:025777 Nena- NATIONAL EMERGENCY Commissioners
	02/03/2021	02/03/2021	Claim/RegDocket	139.00	BK:001 CK:276119 Inv:200020142 Vend:025777 Nena- NATIONAL EMERGENCY Commissioners
	02/17/2021	02/17/2021	Claim/RegDocket	928.00	BK:001 CK:276435 Inv:00053839 Vend:021468 Apco International Commissioners
	05/12/2021	05/12/2021	Claim/RegDocket	50.00	BK:001 CK:278335 Inv:200020629 Vend:025777 Nena- NATIONAL EMERGENCY Commissioners
	06/30/2021	06/30/2021	Claim/RegDocket	928.00	BK:001 CK:279610 Inv:00055993 Vend:021468 Apco International Commissioners

Combined Ledger (All Detail) as of 07-31-2021

Note: Includes transactions after the last posted date of 05/31/2021.

Fund: 1222 Monroe County 911 Fund for 01/01/2021 thru 07/31/2021

Budget Account Code	Effective Date	Transaction Date	Transaction Type	Amount	Other Data
1222.30028.000.0000			Training/Travel	No Department	
				Receipts	Appropriation
				0.00	0.00
				0.00	20,000.00
				No Department	
1222.31065.000.0000			City Interlocal	No Department	
				Receipts	Appropriation
				0.00	0.00
				0.00	2,422.00
				No Department	
				Unreceived Revenue:	0.00
				Unexpended:	17,578.00
				Cash:	(2,422.00)
				Receipts	Appropriation
				0.00	0.00
				0.00	720,000.00
				No Department	
				Unreceived Revenue:	0.00
				Unexpended:	720,000.00
				Cash:	0.00
				Receipts	Appropriation
				0.00	0.00
				0.00	720,000.00
				No Department	
				Unreceived Revenue:	0.00
				Unexpended:	720,000.00
				Cash:	0.00
				Receipts	Appropriation
				0.00	0.00
				0.00	50,000.00
				No Department	
				Unreceived Revenue:	0.00
				Unexpended:	47,440.00
				Cash:	(2,560.00)
				Receipts	Appropriation
				0.00	0.00
				0.00	50,000.00
				No Department	
				Unreceived Revenue:	0.00
				Unexpended:	47,440.00
				Cash:	(2,560.00)

Combined Ledger (All Detail) as of 07-31-2021

Note: Includes transactions after the last posted date of 05/31/2021.

Fund 1222 Monroe County 911 Fund for 01/01/2021 thru 07/31/2021

		Estimated							
	Normal	Current	Revenue	Receipts	Appropriation	Expenditure	Unreceived Revenue:		
			0.00	0.00	0.00	22,000.95		(1,560,839.39)	
	Total		0.00	1,560,839.39	1,365,000.00	250,752.41	Unexpended:	1,114,247.59	
** Outstanding Investments	Current		0.00	0.00			Cash:	1,310,086.98	
	Total		0.00	0.00					
Fund Totals	Current		0.00	0.00	0.00	22,000.95			
	Total		0.00	1,560,839.39	1,365,000.00	250,752.41	Cash:	1,310,086.98	

Combined Ledger (All Detail) as of 07-31-2021

Note: Includes transactions after the last posted date of 05/31/2021.

	Estimated	Receipts	Appropriation	Expenditure	Unreceived Revenue:
Normal Current	Revenue	0.00	0.00	22,000.95	(1,560,839.39)
Total	0.00	1,560,839.39	1,385,000.00	250,752.41	1,114,247.59
** Outstanding Investments	Current	0.00			Cash: 1,310,086.98
Total	0.00	0.00			
Grand Totals	Current	0.00	0.00	22,000.95	
Total	0.00	1,560,839.39	1,385,000.00	250,752.41	Cash: 1,310,086.98



Order Form No. 2

Order #: Q-02480-2
Date: 7/14/2021 9:50 AM
Expires On: 8/13/2021

492 Old Connecticut Path
 Framingham, Massachusetts 01701
 Phone: (508) 532-8953
 Email:

Ship To
 Monroe County, IN ("Client")
 Amy Hensley
 Monroe County, IN
 223 East 3rd St
 Bloomington, Indiana 47404
 United States
 8123493301
 amy.hensley@bloomington.in.gov

Bill To
 Monroe County, IN
 223 East 3rd St
 Bloomington, Indiana 47404
 United States

SALESPERSON	EMAIL	PAYMENT METHOD
Andrew Gutteridge	agutteridge@ravewireless.com	Net 30

INITIAL LICENSE TERM:	June 5, 2021 through June 4, 2024
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Add-on Annual License Fees

Product Description	Unit	Qty	Annual License Fee
Rave 911 Video Chat	Each	1	USD 2,500.00
Rave Command View	Each	1	USD 0.00
Add-on Annual License Fees TOTAL:			USD 2,500.00

Renewal Annual License Fees

Product Description	Unit	Qty	Annual License Fee
Rave 911 Suite Standard Annual License	Seats	4	USD 17,120.00
Rave 911 Backup License	Each	5	USD 0.00
Rave 911 First Responder View Annual Fee	Each	50	USD 0.00
RapidSOS Service Data	Each	1	USD 0.00
Renewal Annual License Fees TOTAL:			USD 17,120.00

FEE SCHEDULE:

	Term:	Due By:	Amount:
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Renewal Only – Annual License Fees (6/5/21 – 6/4/22):	Net30	\$17,120.00
Add-on Only – Prorated License Fees* (7/15/21 – 6/4/22):	Net30	\$2,250.00
Annual License Fees (6/5/22 – 6/4/23):	6/5/22	\$19,620.00
Annual License Fees (6/5/23 – 6/4/24):	6/5/23	\$19,620.00
Total Fees:		\$58,610.00

*The add-on license fees are prorated to align with Client's current contract term.

STANDARD CONDITIONS:

1. **Effective Date**
The effective date of this Order Form No. 2 will be the date of last execution as set forth in the signature block below ("Effective Date").
2. **Master License and Services Agreement**
By signing this Order Form No. 2, Client hereby agrees to be bound by all of the terms and conditions of the Rave Mobile Safety Master License and Services Agreement executed by Rave and Client effective as of June 2, 2017 ("Agreement"), which Agreement is expressly incorporated by reference in this Order Form No. 2. Any capitalized terms used in this Order Form No. 2, unless specifically defined herein, shall have the meanings assigned to them in the Agreement. Each individual signing this Agreement directly and expressly warrants that he/she has been given and has received and accepted authority to sign and execute the Order Form No. 2 on behalf of the party for whom it is indicated he/she has signed, and further has been expressly given and received and accepted authority to enter into binding agreement on behalf of such party with respect to the matters contained herein and as stated herein.
3. **Fees Payable**
Client shall pay to Rave, or its designee, without offset or deduction, the Fees set forth in this Order Form No. 2 (or a related invoice in connection with any Renewal License Term) within thirty (30) days of the relevant Rave invoice.
4. **Purchase Orders**
Client agrees that if its internal procedures require that a purchase order be issued as a condition to payment of any Fees due to Rave, Client will timely issue such purchase order to Rave. Notwithstanding the foregoing, Client agrees that the absence of a purchase order or other ordering document may not be used as a basis to avoid or excuse the performance of any of Client's obligations under the Agreement, including, but not limited to, payment of all Fees due to Rave.
5. **Services**
Client is responsible for supplying and maintaining, at its own expense, the required hardware and supplies to run the Rave Product(s). In addition, the above-referenced "Remote Set-Up and Configuration" fees cover an initial one-time deployment. If Client makes infrastructure or other changes (including, but not limited to, changes in its location, call-taking equipment, carrier, network or other hardware) that require re-deployment and additional testing of Services, additional Set-Up and Configuration fees may apply.
- **RapidSOS Service Data Additional Terms and Conditions**
In consideration of the additional location and other data ("RapidSOS Service Data") of RapidSOS, Inc. ("RapidSOS") that may be made available by Rave to Client, as and when available and commercially reasonable for Rave, in its sole discretion, to provide as part of the Services under the Agreement, Client hereby understands and agrees that: (i) the RapidSOS Service Data is provided for informational purposes only and that RapidSOS Service Data should not replace other emergency location information and should not be exclusively relied-upon in an emergency scenario and is not intended to replace the services of primary safety and emergency response service providers; (ii) RapidSOS will be providing the RapidSOS Service Data to a public safety answering point ("PSAP") as a Third Party Service Provider that elects to provide such services voluntarily and without being required to do so by the Federal Communications Commission and Client specifically authorizes RapidSOS and its third-party partners (including but not limited to device manufacturers, operating systems providers and application providers) to provide Client with RapidSOS Service Data as part of the Services; (iii) Client shall not use the RapidSOS Service Data in violation of any person's rights of privacy or rights to personality or otherwise in violation of any fiduciary relationship or applicable law; (iv) the Services are designed to automatically request RapidSOS Service Data in conjunction with each wireless call placed to Client and that Rave shall have the right to transmit all relevant information to RapidSOS in connection with each request for RapidSOS Service Data as part of the Services, including, without limitation, the information necessary to identify the specific device placing the related wireless call (such as ANI or Caller ID), and a means to identify the Client PSAP or jurisdiction of the Client PSAP that received such wireless call; (v) the RapidSOS Service Data is the Confidential Information of RapidSOS; (vi) RapidSOS may collect and analyze certain data exchanged between RapidSOS and users of RapidSOS Service Data in order to facilitate delivery of and improve RapidSOS's service and such users' experience; and (vii) notwithstanding Section 9.10 (No Third Party Beneficiaries) of the Agreement, RapidSOS will be deemed to be an express third party beneficiary hereunder and under Section 1.3 (Product Restrictions) and Section 5.2 (Client Compliance) of the Agreement, together with all confidentiality obligations of Client, with respect to the restrictions set forth herein and therein solely as it relates to the RapidSOS Service Data made available as part of the Services.

Rave Mobile Safety
Signature:

Date:

Name (Print): _____

Title: _____

Monroe County, IN
Signature: _____

Date: _____

Name (Print): _____

Title: _____

Billing Contact Information
First Name: _____

Last Name: _____

Email: _____

Phone: _____

Please sign and email to Andrew Gutteridge at agutteridge@ravewireless.com

THANK YOU FOR YOUR BUSINESS!



Order Form No. 2

Order #: Q-02480-2
 Date: 7/14/2021 9:50 AM
 Expires On: 8/13/2021

492 Old Connecticut Path
 Framingham, Massachusetts 01701
 Phone: (508) 532-8953
 Email:

Ship To
 Monroe County, IN ("Client")
 Amy Hensley
 Monroe County, IN
 223 East 3rd St
 Bloomington, Indiana 47404
 United States
 8123493301
 amy.hensley@bloomington.in.gov

Bill To
 Monroe County, IN
 223 East 3rd St
 Bloomington, Indiana 47404
 United States

SALESPERSON	EMAIL	PAYMENT METHOD
Andrew Gutteridge	agutteridge@ravewireless.com	Net 30

INITIAL LICENSE TERM:	June 5, 2021 through June 4, 2024
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Add-on Annual License Fees

Product Description	Unit	Qty	Annual License Fee
Rave 911 Video Chat	Each	1	USD 2,500.00
Rave Command View	Each	1	USD 0.00
Add-on Annual License Fees TOTAL:			USD 2,500.00

Renewal Annual License Fees

Product Description	Unit	Qty	Annual License Fee
Rave 911 Suite Standard Annual License	Seats	4	USD 17,120.00
Rave 911 Backup License	Each	5	USD 0.00
Rave 911 First Responder View Annual Fee	Each	50	USD 0.00
RapidSOS Service Data	Each	1	USD 0.00
Renewal Annual License Fees TOTAL:			USD 17,120.00

FEE SCHEDULE:

	Term:	Due By:	Amount:
Renewal Only – Annual License Fees (6/5/21 – 6/4/22):		Net30	\$17,120.00
Add-on Only – Prorated License Fees* (7/15/21 – 6/4/22):		Net30	\$2,083.33
Annual License Fees (6/5/22 – 6/4/23):		6/5/22	\$19,620.00
Annual License Fees (6/5/23 – 6/4/24):		6/5/23	\$19,620.00
Total Fees:			\$58,610.00

*The add-on license fees are prorated to align with Client's current contract term.

STANDARD CONDITIONS:

1. **Effective Date**
The effective date of this Order Form No. 2 will be the date of last execution as set forth in the signature block below ("Effective Date").
 2. **Master License and Services Agreement**
By signing this Order Form No. 2, Client hereby agrees to be bound by all of the terms and conditions of the Rave Mobile Safety Master License and Services Agreement executed by Rave and Client effective as of June 2, 2017 ("Agreement"), which Agreement is expressly incorporated by reference in this Order Form No. 2. Any capitalized terms used in this Order Form No. 2, unless specifically defined herein, shall have the meanings assigned to them in the Agreement. Each individual signing this Agreement directly and expressly warrants that he/she has been given and has received and accepted authority to sign and execute the Order Form No. 2 on behalf of the party for whom it is indicated he/she has signed, and further has been expressly given and received and accepted authority to enter into binding agreement on behalf of such party with respect to the matters contained herein and as stated herein.
 3. **Fees Payable**
Client shall pay to Rave, or its designee, without offset or deduction, the Fees set forth in this Order Form No. 2 (or a related invoice in connection with any Renewal License Term) within thirty (30) days of the relevant Rave invoice.
 4. **Purchase Orders**
Client agrees that if its internal procedures require that a purchase order be issued as a condition to payment of any Fees due to Rave, Client will timely issue such purchase order to Rave. Notwithstanding the foregoing, Client agrees that the absence of a purchase order or other ordering document may not be used as a basis to avoid or excuse the performance of any of Client's obligations under the Agreement, including, but not limited to, payment of all Fees due to Rave.
 5. **Services**
Client is responsible for supplying and maintaining, at its own expense, the required hardware and supplies to run the Rave Product(s). In addition, the above-referenced "Remote Set-Up and Configuration" fees cover an initial one-time deployment. If Client makes infrastructure or other changes (including, but not limited to, changes in its location, call-taking equipment, carrier, network or other hardware) that require re-deployment and additional testing of Services, additional Set-Up and Configuration fees may apply.
- **RapidSOS Service Data Additional Terms and Conditions**
In consideration of the additional location and other data ("RapidSOS Service Data") of RapidSOS, Inc. ("RapidSOS") that may be made available by Rave to Client, as and when available and commercially reasonable for Rave, in its sole discretion, to provide as part of the Services under the Agreement, Client hereby understands and agrees that: (i) the RapidSOS Service Data is provided for informational purposes only and that RapidSOS Service Data should not replace other emergency location information and should not be exclusively relied-upon in an emergency scenario and is not intended to replace the services of primary safety and emergency response service providers; (ii) RapidSOS will be providing the RapidSOS Service Data to a public safety answering point ("PSAP") as a Third Party Service Provider that elects to provide such services voluntarily and without being required to do so by the Federal Communications Commission and Client specifically authorizes RapidSOS and its third-party partners (including but not limited to device manufacturers, operating systems providers and application providers) to provide Client with RapidSOS Service Data as part of the Services; (iii) Client shall not use the RapidSOS Service Data in violation of any person's rights of privacy or rights to personality or otherwise in violation of any fiduciary relationship or applicable law; (iv) the Services are designed to automatically request RapidSOS Service Data in conjunction with each wireless call placed to Client and that Rave shall have the right to transmit all relevant information to RapidSOS in connection with each request for RapidSOS Service Data as part of the Services, including, without limitation, the information necessary to identify the specific device placing the related wireless call (such as ANI or Caller ID), and a means to identify the Client PSAP or jurisdiction of the Client PSAP that received such wireless call; (v) the RapidSOS Service Data is the Confidential Information of RapidSOS; (vi) RapidSOS may collect and analyze certain data exchanged between RapidSOS and users of RapidSOS Service Data in order to facilitate delivery of and improve RapidSOS's service and such users' experience; and (vii) notwithstanding Section 9.10 (No Third Party Beneficiaries) of the Agreement, RapidSOS will be deemed to be an express third party beneficiary hereunder and under Section 1.3 (Product Restrictions) and Section 5.2 (Client Compliance) of the Agreement, together with all confidentiality obligations of Client, with respect to the restrictions set forth herein and therein solely as it relates to the RapidSOS Service Data made available as part of the Services.

Rave Mobile Safety
Signature: _____

Date:

Name (Print):

Title:

Monroe County, IN
Signature:

Date:

Name (Print):

Title:

Billing Contact Information
First Name:

Last Name:

Email:

Phone:

Please sign and email to Andrew Gutteridge at agutteridge@ravewireless.com

THANK YOU FOR YOUR BUSINESS!