

Central Emergency Dispatch Policy Board

September 21, 2021
(Zoom Meeting)

Members present: Russell Brummett, Shannon Bunger, Jayme Washel, Dustin Dillard

Attendees:

Amy Hensley	Karin Davis	Ryan Pedigo
Mike Diekhoff	Jennifer Lloyd	Mike Rouker
Christine Bartlett	Garrett Hedeem	Kim Shell
Eli Eccles		

Meeting called to order at 10:00 a.m. by Russell Brummett.

AGENDA

- I. Approval of Minutes: Motion from Bunger for approval of the July 20, 2021 minutes. Seconded by Dillard and passed unanimous.
- II. Personnel Update: Report on staffing provided by Amy Hensley. There are currently 4 trainees that should be on their own by mid-November. Dispatch is down by 9 FTE's. Advertising will be done soon to hire 3 more in January. Two hiring processes are planned for each year with January 2025 as the target for being fully staffed. Jarrod Bailey is the newest Supervisor effective Sept 20th. Karin is working on Supervisor and CTO training and continuing education hours. Brining on more CTO's is a goal for next year.
- III. Committee Reports: None - no active committees.
- IV. Statistics: Hensley reports that numbers are up from last year. Stats were presented for July and August 2021. Total call volume increased by 7,000 over 2020 and by 3,000 from 2019.
- V. Old Business:
 - *Priority Dispatch Protocol Update:* Hensley reports EMD & EFD are on-going and non-compliance calls are decreasing. On-site assistance is included in the contract and that will happen next week, Sept 28 and 29. Deviations from the protocols are down to 15% with errors being less critical. EPD will be addressed next year due to staffing issues with law enforcement and dispatch.

Brummett suggested that the Priority Dispatch updates be removed from future agendas. No objection from the board.

.RAVE Statistics: Hensley presented statistics on how many users are now in Monroe County. Information has been presented to Brittany at BPD for promotion to the community with hopes of increasing the number of users.

VI. New Business:

Approval of Claims - Both city and county reports were reviewed and nothing of concern brought forward.

Dillard made a motion to approve all city and county claims. Seconded by Washel.

Motion passed unanimously

VII. Police/Sheriff/Fire/EMS:

Dillard mentioned that he has received several complaints for dispatch and inquired how to present those.

Hensley advised there is a form that was created for this and that can be filled out and sent to her.

VIII. Public Comment: Nothing

The next meeting is scheduled for Tuesday, November 16, 2021 and will be a Zoom meeting.

Meeting adjourned at 10:14 am by motion from Dillard..