CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)
This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The goals as outlined by the Consolidated Plan are: 1) Provide funding for social services; 2) Create opportunity for affordable homeownership; 3) Encourage neighborhood stabilization; 4) Create opportunity for affordable rental units; and 5) Community Development (non-social service).

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)
Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Create or Improve Public Infrastructure	Non-Housing Community Development	CDBG: $	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	40000	0	0.00%			

OMB Control No: 2506-0117 (exp. 06/30/2018)

Developer Subsidy - owner-occupied housing	Affordable Housing	HOME: $	Homeowner Housing Added	Household Housing Unit	8	2	25.00%	1	1	100.00%
Developer Subsidy - rental housing	Affordable Housing	HOME: $	Rental units constructed	Household Housing Unit	15	0	0.00%	6	7	116.67%
Facilities Improvements	Affordable Housing Non-Housing Community Development	CDBG: $	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	40000	0	0.00%	4773	6150	128.85%
Financial Housing Assistance - owner-occupied	Affordable Housing	HOME: $	Direct Financial Assistance to Homebuyers	Households Assisted	15	0	0.00%	4	3	75.00%
Financial Housing Assistance - rental	Affordable Housing Public Housing Homeless	CDBG: $180000 / HOME: $	Rental units constructed	Household Housing Unit	0	0		0	0	
Financial Housing Assistance - rental	Affordable Housing Public Housing Homeless	CDBG: $180000 / HOME: $	Rental units rehabilitated	Household Housing Unit	0	0		5	2	40.00%
Financial Housing Assistance - rental	Affordable Housing Public Housing Homeless	CDBG: $180000 / HOME: $	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	30	7	23.33%	16	2	12.50%

OMB Control No: 2506-0117 (exp. 06/30/2018)

Financial Housing Assistance - rental	Affordable Housing Public Housing Homeless	CDBG: $180000 / HOME: $	Housing for Homeless added	Household Housing Unit	0	7		0	0	
Grant Administration	Grant administration	CDBG: $ / HOME: $	Other	Other	0	0		5	0	0.00%
Housing Rehab and Modifications	Affordable Housing	CDBG: $ / HOME: $	Rental units rehabilitated	Household Housing Unit	0	4		0	5	
Housing Rehab and Modifications	Affordable Housing	CDBG: $ / HOME: $	Homeowner Housing Rehabilitated	Household Housing Unit	60	4	6.67%	8	12	150.00%
Housing Rehab and Modifications	Affordable Housing	CDBG: $ / HOME: $	Housing for Homeless added	Household Housing Unit	0	0		0	78	
Housing Rehab and Modifications	Affordable Housing	CDBG: $ / HOME: $	Housing for People with HIV/AIDS added	Household Housing Unit	0	0		0	0	
Public Housing Improvements	Public Housing	CDBG: $	Rental units rehabilitated	Household Housing Unit	15	9	60.00%			
Social Service Assistance	Homeless Non-Housing Community Development	CDBG: $	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	50000	28800	57.60%	18782	28857	153.64%

OMB Control No: 2506-0117 (exp. 06/30/2018)

Social Service Assistance	Homeless Non-Housing Community Development	CDBG: $	Homeless Person Overnight Shelter	Persons Assisted	0	85		0	0	

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

As planned, 100% of CDBG funds were used to benefit persons of low and moderate income. In its Consolidated Plan, the city of Bloomington highlighted 5 priority needs areas: 1) increase affordable housing units; 2) improve existing structures for low/moderate income families; 3) create or improve infrastures; 4) improvement of public facilities; 5) provide public service assistance.

In an effort to increase the amount of affordable housing units, through a partnership with Habitat for Humanity, 1 family was able to become a homeowner. An additional 3 households were provided down payment and closing cost assistance to become first time homebuyers. The City improved the existing housing stock by providing rehabilitation assistance through its rehabilitation programs. Twelve (12) households were provided rehabilitation assistance to either fix an emergency housing situation, such as a leaking roof, to a home modification which may include accessible ramps and grab bars to age in place, to a total rehabiliation of the unit to bring it up to property maintenance standards. Providing rental assistance through the HOME Tenant Based Rental Assistance Program provided immediate housing for 2 families waiting housing through the Section 8 vocher program until one becomes available. Providing public service assistance was another priority need adentified. This past year, 5 public service agencies were provided funding to assist with emergency housing needs, provide food to the hungry, and child care and after school care assistance which benefitted 28,869 persons. Activities are currently underway in the other priority activities of create and improve infrastructure and improvement of public facilities.

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CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG	HOME
White	23,889	11
Black or African American	2,592	1
Asian	239	0
American Indian or American Native	161	0
Native Hawaiian or Other Pacific Islander	56	0
Total	**26,937**	**12**
Hispanic	134	1
Not Hispanic	26,787	11

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The presence of Indiana University within Bloomington city limits brings a mix of racial and ethnic groups compared to other cities in Indiana. Due to the University's influence on the racial makeup of Bloomington, there are no identified sections of the city were a concentration of minorities reside. According to the 2010 US Census, for Bloomington, IN, 83% of the total population had the race classification of white. This closely aligns with 86% of the families assisted through CDBG and HOME funded projects being the race of white. The same census data shows only 3.5% of Bloomington's population being Hispanic or Latino (of any race). In comparison, 2% of the Hispanic or Latino populations in Bloomington were assisted through CDBG, and approximately 6% of the total families assisted by HOME funded projects were of the Hispanic or Latino ethnicity. The City of Bloomington has a Latino Outreach Program through the Community And Family Resources Department which may explain why a high percentage of Latino families are aware of HAND's housing programs.

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CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	CDBG	772,074	673,511
HOME	HOME	455,136	450,859
HOPWA	HOPWA		
ESG	ESG		
Other	Other		

Table 3 - Resources Made Available

Narrative

The City of Bloomington received funding from the following sources to provide housing assistance: 1) HAND received a HUD Housing Counseling Grant in the amount of $22,737 awarded in 2016. HAND has served 169 clients in 2016 under this Comprehensive Housing Counseling Grant. HAND's housing counseling program received monetary contributions in the amount of $1,800 from local financial institutions and $42,251 from the City general fund in 2016. 2) City General fund dollars in the amount of $3,000 as rental damage deposit loans for eligible successful graduates of R101-Renting in Bloomington. 3) The city allocated $280,000 for social service agencies under the Jack Hopkins Council Social Service Grant program in 2017. 4) The city allocated $33,156 in neighborhood improvement grants during 2016 to meet specific neighborhoodâ¿¿s needs. 5) The city allocated over $3,000 in city resources which include city equipment and staff to assist 2 neighborhoods with significant neighborhood clean-ups. The clean-ups removed 12.68 tons of trash, 96 tires, 3,320 pounds of metal (which was recycled) and hazardous materials (not measured). Additionally a new clean-up program involving various city departmens was undertaken in 2017. Called "Takin It to the Streets", the clean-up included the staff resources of various city departments twithin a low income neighborhood of the city known as Broadview. The Fire Department installed smoke detectorss, the Police Department provided wellness checks, and various city services were deployed including sanitation, street and utilities.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
City-wide	100	100	

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City of Bloomington is identified as a city-wide geographic area in the 2017 Annual Action Plan. All programs are advertised and available city-wide.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The City currently does not have a match requirement; however, we do maintain a log of Match eligible contributions from completed project. Those include the City's waiver of of hook-on fees for Habitat for Humanity's housing units. It also included the selling of reduced city-owned property in its Trades District to a developer to build 34 units of affordable housing. Please see below for details.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	1,856,533
2. Match contributed during current Federal fiscal year	4,000
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	1,860,533
4. Match liability for current Federal fiscal year	0
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	1,860,533

Table 5 – Fiscal Year Summary - HOME Match Report

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Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	**Date of Contribution**	**Cash (non-Federal sources)**	**Foregone Taxes, Fees, Charges**	**Appraised Land/Real Property**	**Required Infrastructure**	**Site Preparation, Construction Materials, Donated labor**	**Bond Financing**	**Total Match**
2605 S Rogers (Habitat)	01/11/2018	0	1,000	0	0	0	0	1,000
304 W Graham (Habitat)	01/11/2018	0	1,000	0	0	0	0	1,000
949 W Moravec (Habitat)	09/25/2017	0	1,000	0	0	0	0	1,000
953 W Moravec (Habitat)	09/25/2017	0	1,000	0	0	0	0	1,000

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at beginning of reporting period $	**Amount received during reporting period $**	**Total amount expended during reporting period $**	**Amount expended for TBRA $**	**Balance on hand at end of reporting period $**
468	91,281	10,164	11,892	32

Table 7 – Program Income

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Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	**Minority Business Enterprises**				**White Non-Hispanic**
		Alaskan Native or American Indian	**Asian or Pacific Islander**	**Black Non-Hispanic**	**Hispanic**	
Contracts						
Dollar Amount	5,271,462	0	0	0	0	5,271,462
Number	4	0	0	0	0	4
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

	Total	**Women Business Enterprises**	**Male**
Contracts			
Dollar Amount	0	0	0
Number	0	0	0
Sub-Contracts			
Number	0	0	0
Dollar Amount	0	0	0

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	**Minority Property Owners**				**White Non-Hispanic**
		Alaskan Native or American Indian	**Asian or Pacific Islander**	**Black Non-Hispanic**	**Hispanic**	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

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Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition		
Parcels Acquired	0	0
Businesses Displaced	0	0
Nonprofit Organizations Displaced	0	0
Households Temporarily Relocated, not Displaced	0	0

Households Displaced	**Total**	**Minority Property Enterprises**				**White Non-Hispanic**
		Alaskan Native or American Indian	**Asian or Pacific Islander**	**Black Non-Hispanic**	**Hispanic**	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

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CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	7
Number of Non-Homeless households to be provided affordable housing units	39	4
Number of Special-Needs households to be provided affordable housing units	2	4
Total	**41**	**15**

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	16	2
Number of households supported through The Production of New Units	7	1
Number of households supported through Rehab of Existing Units	14	12
Number of households supported through Acquisition of Existing Units	4	3
Total	**41**	**18**

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

Outside of TBRA, the City operated nearly in line with its one-year goals for the 2017 program year. TBRA numbers were less than hoped for due to the Housing Authority having a difficult time locating units for tenants. The Housing Authority, who receives TBRA funds from the City, recently completed a strategic plan that should assist in flexibility improvements to better aid tenants in search of units. On non-homeless housing units, the City believes an incorrect reading of the metric may have been used in developing the goal. The above reflects actual units, whereas goal formulation envisioned

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assistance to temporary shelter facilities. Outside agencies assisted in the above actual numbers include the Housing Authority, Crawford Homes, LifeDesigns, and Habitat. Internal programming included HMAL, emergency home repair, downpayment and closing costs, and more. Production for new units in the second table only was 1 instead of the anticipated 7 after receiving a change in political direction at the local level. The current Mayor wants to emphasize long-term affordability and so HAND is focusing on other models, outside of Habitat, to ensure homes remain affordable for years to come. The above numbers also only reflect projects completed in 2017 where federal HUD funds were used; the City also uses local funds in many projects that promote affordable housing, as well as other local methods. One such example is workforce housing, which ensures long-term affordability (in many cases up to 99 years) for households up to 120% AMI.

Discuss how these outcomes will impact future annual action plans.

If the city is unable to increase the number of contractors bidding on its rehab construction projects, it could lead to increase costs for these type of contracts. This would mean that the city would have to increase the maximum funding levels for its rehab programs or would be able to help less residents due to increase cost burden on our loan applicants.

In relation to the TBRA program, it is felt that the once the housing authority allocates its own vouchers, it will start to utilize the TBRA program more.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	18	9
Low-income	2	0
Moderate-income	0	4
Total	**20**	**13**

Table 13 – Number of Households Served

Narrative Information

HAND works with other agencies public, private and not-for-profit to increase the availability of and access to housing for households and individuals with a range of incomes, from those who are homeless to those in middle-income households. HAND has developed programs and developed partnerships that help maintain the current available units while continuing to increase the number of affordable units. HAND strives to preserve and expand the supply of good quality housing units for low income residents.

Data reported in this table are based on the goals outlined in the Annual Action Plan table AP-55. Not all programs managed by HAND were originally reported in the AP-55 and many of programs reported were not HOME or CDBG funded. Below is a dicussion of the programs outlined in the above tables.

HAND has worked in the past year with the Housing Network, Habitat for Humanity, local contractors and tax credit developers to expand the number of new affordable units available. As the table indicates, HAND contributed to the construction of 1 housing unit through a partnership with Habitat for Humanity in the homebuyer activity.

The department also works to make sure that the quality of existing units are affordable. Several of the rehabilitation programs such as Emergency Home Repair (EHR), Owner-occupied Rehabilitation (OOR), Home Modification for Accessible Living (HMAL) provide grants for our residents to help them maintain their units adequately. These programs improve substandard units and prevent deterioration and/or loss of our existing affordable housing units.

To illustrate how our housing programs assist a variety of income groups; of the Renters assisted -- 18 households were extremely low-income, and of the Owners assisted -- 11 households were extremely low-income, 5 households were low-income, and 6 households were moderate-income.

Making affordable rental units available is achieved through programs that offer rental assistance to tenants. Examples of these programs are the Tenant Based Rental Assistance (TBRA) program through a partnership with the Bloomington Housing Authority which assisted 2 households and the rental deposit assistance program, R101, which assisted 8 households. Additionally, HAND provided assistance to those with special needs via a partnership with Centerstone using Shelter+Care funds by providing inspections of the rental units to make sure that they were in compliance with the City's rental inspection program.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

In April 2014, the city's HAND and Police(BPD) Departments launched an outreach program to reach out to homeless persons within our community to help them access needed assistance. In 2017 the City allocated $100,000 to the program. Funding was provided to the Shalom Community Center (local non-profit social service agency serving low income households, including homeless persons), to continue providing a street social worker to assist the Resource Officers (police officers who volunteer for this program as part of their work hours) to coordinate outreach efforts with the homeless population. The social worker assess what services that the person may need, while the officers is a friendly law enforcement person who works with the homeless person to help to keep them from becoming first time or repeat offenders. The BPD Outreach Program also provided funding to Centerstone (local community mental health center service provider), to fund an additional street social worker to coordinate efforts with Shalom and BPD to outreach to those who would benefit from mental health services. Centerstone also used funds to administer an employment focused services for at risk populations. Other local agencies also received funding for medical, mental health, employment, transportation, and other forms of assistance for the homeless population, such as a big effort to get people signed up for health insurance. There are a few specific cases of individuals becoming housed, in part, due to the efforts of the outreach program. The program has continued to track arrest and emergency room visits by a defined list of transient individuals and there has been an annual decrease in the amount of arrests and emergency room visits.

In addition, in 2017 the City allocated funds through its CDBG Social Service and Jack Hopkins Council Social Service grant programs, to agencies who provide services as follows:

Sheltering Services: $134,291.00

Nourishment Services: $78,211.00

Day Care / Youth Services: $78,637.00

Medical Services: $64,622.00

Addressing the emergency shelter and transitional housing needs of homeless persons

Emergency shelter and transitional housing for homeless persons experienced significant changes over

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the past several years in our Community, which has resulted in an expansion on the amount of available shelter beds and a higher rate of those shelter beds actually being utilized. As noted in the 2016 CAPER, Martha's House, a long time high barrier shelter for homeless individuals closed its doors. However, with support from the City, County, and private sector of the community the Shalom Center took on full responsibility for the shelter and renamed the shelter Friend's Place. The City's Jack Hopkins Social Service Fund provided Shalom Center with $25,000 of operational support of Friends Place in June 2016 and another $29,106 for June - December 2017. Additionally, what used to be called Backstreet Missions, closed its doors, and was taken over by Wheeler Missions, which provides sheltering and support services up in Indianapolis. Wheeler Mission has become active with the Continuum of Care. This past 17/18 winter, they collaborated with the Interfaith Winter Shelter to expand shelter beds and provide a consistent/stable winter sheltering services. At the end of the winter season, Wheeler Mission decided to continue providing the same level of sheltering service year around, not just during the winter months.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The following programs and activities were undertaken during the past year to help families and individuals to avoid becoming homeless:

* Through its tenant based rental assistance program (TBRA), HAND provide rental assistance to 2 households who were on the local housing authority's waiting list for housing.

* HAND assisted 6 households with necessary accessibility modifications to enable them to remain in their homes

* HAND, through our Emergency Home Repair program, we assisted 6 households to help them remain in their homes safely.

* Provided funding to Community Kitchen, Mother Hubbard's Cupboard, the Hoosier Hills Food Bank, and other local organizations to provide meals to the homeless and low-income families within the community.

*Provided funding to Planned Parenthood and Volunteer in Medicine to provide no or low cost medical assistance to low income individuals and families.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to

permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

* Shalom Community Center, a partner of the South Central Housing Network, provides assistance through Rapid Rehousing. In 2017, Shalom assisted 152 households (35 households with dependent children).

*MiddleWay House provided emergency sheltering for 142 women and children.

*HAND participates with Centerstone through the Continuum of Care (COC) grant to help house individuals with mental health issues who are either homeless or at high riske of becoming homeless.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

Our 2016 CDBG project was completed early in our 2017 Program Year. Our 2017 CDBG allocation will be completed early on PY2018. Like our 2016 CDBG project, our 2017 CDBG project will assist with the rehabilitation of 4 rental units. These units have already been rehabilitated and we are awaiting final claim. The City has a TBRA funding agreement with the Bloomington Housing Authority (BHA) and has assisted 2 households who are on the Section 8 waiting list. It is the City's intention to offer another TBRA funding agreement to the BHA when the current agreement expires; however, the City would like the BHA to better utilize the TBRA funding dollars the City has made available, and has expressed this to the BHA.

The BHA continues to be classified as a High Performance.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

HAND and the BHA have a strong partnership that has been built throughout the years. HAND staff regularly attending BHA board meetings enabling HAND to listen to and offer advice and suggestions to how the two agencies can partner to better serve the low income community. HAND also offers several of its housing programs to BHA residents which include its R101 renting in Bloomington and Homebuyer's Assistance class.

HAND's Neighborhood Manager also works closely with the BHA's resident council to help empower them as an association by educating them in the areas of operation, organization, and planning. Each year the resident council participates in HAND's Small and Simple Grant program to secure funding to provide "Welcome Kits" to new residents of the BHA. These kits include cleaning supplies, as well as useful information about Bloomington. Last year, through the City's Small and Simple Grant Program, the resident council received $500 to purchase supplies for welcome kits. The BHA also received $1000 in 2017 Small and Simple Grant Back to School Bash funding and $2000 in 2018 Neighborhood Improvement Grants Back to School Bash Funding. The Back to School Bash consists of booths of area providers ready to poise Public Housing residents and other BHA clients for success. Neighborhood grants operate on a calendar year, so differ slightly in timing from Bloomington's HUD timeline.

Actions taken to provide assistance to troubled PHAs

Bloomington's Housing Authority has been rated as a high performer for the last 7 years. HAND has been active in the Housing Authority's current visioning process that will result in a 10+ year strategic plan. In the plan, the BHA is looking to RAD to leverage finances for future development, the Moving to Work Initiative for enhanced flexibility, aquisition of new Family Unification Program vouchers, and otherwise proactively working toward healthy longevity.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City's Planning Department is in the process of updating the City's Growth Policies Plan. As part of the update, several new policy initiatives our outlined in the plan to increase the amount of affordable housing within the community. Ideas being considered are inclusionary zoning, the promotion of non-traditional housing designs such as tiny homes or granny flats, and changes in density.

The City of Bloomington currently provides fee waivers, increased density, and tax abatement for affordable housing projects where appropriate.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

In 2017, the BPD Outreach Program continued collaborating with social service agencies to provide outreach and support for homeless households in Bloomington to conncect this population with needed services. Through this program funding was provided to social service agencies to help pay for outreach social worker positions, employment support services, help individuals get personal identification records (birth certificates or ID cards), and assistance to sign households up for health insurance. In 2017, LifeDesigns and the Shalom Center finished developing a second permanently supportive housing building called Crawford 2. It includes 35 one bedroom units of housing for the chronic homeless.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

HAND has three (3) licensed Lead Risk Assessors and two (2) Licensed Lead Risk Renovators for its housing rehabilitation programs. Lead information is distributed and remediation is completed as appropriate in HAND's federally funded HMAL, EHR, and OOR programming. HAND also conducts inspections as necessary through its local rental inspection program. In addition HAND partners with the County Health Department to meet local needs. In the past two years, the Health Department on its own conducted 3 lead risk assessments and 2 years in Monroe County; none tested positive for present or excessive lead levels.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

HAND provides financial assistance to social service agencies, through its CDBG and Jack Hopkins allocation processess, who provide services to families in need. These include New Hope Family Shelter, Community Kitchen, Volunteers in Medicine and many others. A full list of agencies who received funds and the individuals they served can be found in Section CR-05 Goals and Outcomes.

HAND attempts to fill the substantial gab between housing costs and the elevated local poverty level with an effort to educate the public about housing issues, (R101, Default Counseling, Predatory Lending) to coordinate supporting programs, and share contact information with agencies to assist in better housing choice. HAND, through its R101 Renting in Bloomington program, helps eligible households in need with rental security deposit assistance to help households obtain/maintain housing, which is a crucial element of staying or getting out of poverty.

HAND provides funding for a variety of agencies who provide services to the neediest members of the community. It sends a staff member to the Region 10 Housing Network, which plays a key role in identifying and attempting to fill gaps in services for the homeless., In addition, HAND is co-chairing the BPD Outreach Committee. The BPD Outreach program has six officers working with street social workers to reach out to the homeless population in Bloomington and provide appropriate assistance where ever possible. In addition to the salary and equipment necessary for the street social worker position, the city has funded employment assistance through Centerstone. The committee is currently working with Bloomington Hospital, Volunteers in Medicine, and Centerstone to provide medical assistance and sign up households for health insurance.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The HAND Department works with various stakeholders including other city departments, social service agencies, housing groups, and interested citizen boards to bring about positive change in Bloomington. HAND has developed a variety of programs and services all centered around improving people's living environments by providing federal and local funding for social service agencies, regulating rental properties, working with neighborhoods to ensure self-directed improvements and providing assistance with community development and redevelopment activities.

In March 2018, the City Council adopted a new Comprehensive Plan for the city. The Plan identifies several goals and policies which are embraced in this strategic document for in creasing affordable housing within the community. The Plan calls for improved access to affordable housing for a continuum of needs in Bloomington, including people experiencing homelessness, and low to moderate income levels with the goal of making housing in Bloomington more inclusive and affordable.

Additionally, the Bloomington Housing Authority is working on a long range plan to set a course for the future of the organization to manage and develop more affordable housing fo the clientele it serves.

HAND also works with the BPD Outreach Program and the South Central Housing Network to ensure that structures are in place to provide services to the community's most vulnerable.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The Housing Network has developed plans to adopt the statewide coordinated access system when it

becomes available. The "Heading Home" Region 10 Plan to End Homelessness is implementing a housing first strategy, buoyed by recently obtained HPRP funding, will focus on retaining existing housing where possible or connecting people with supported permanent units.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

One of the impediments mentioned was our current planning and zoning regulations. With the updating of the city's growth policies plan to include a section on affordable housing, this was addressed. The City Council also has created an affordability task force that will soon be issuing a report that includes a focus on affordable housing; other sections focus on food, transportation, etc. The city's Human Rights Attorney monitors all fair housing complaints. There has only been 3 housing complaints filed in with the BHRC since 2014. Two complaints dealt with accessibility and were settled. The other complaint dealt with sexual orientation, which no probable cause of discrimination was found.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City of Bloomington follows the policies and procedures outlines in the manual posted on the city's website that outlines requirements for receiving funding from HAND. The manual can be found at https://bloomington.in.gov/housing/notices. In addition, HAND reguarly talks to various individuals and groups about HAND's programs and services and how local businesses (including contractors) may participate.

HAND monitors all subrecipients regularly. No findings were identified during the 2017 program year. HAND provides all subrecipients with specific information regarding all required documentation and provides training for new subrecipients in order to assist them with the monitoring process. This process keeps findings to a minimum. No program changes were required due to findings or issues with the subrecipients.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The Comprehensive Annual Performance Evaluation Report was posted on the City's web site on August 3, 2018. It was also made available at the Monroe County Library's Indiana Room and the City of Bloomington Housing and Neighborhood Development (HAND) office. The availability of the report was advertised in the Herald-Times the local newspaper on August 2, 2018 for public comment. It was noted at the August 6, 2018 Redevelopment Commission meeting that the report was available as well. The public heavily participates in the CDBG allocation process and provides on-going comments/suggestions through the Department's email and the public meetings attended by HAND staff members.

No public comments were received during the available commenting period.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

There were no changes in the City of Bloomington's program objectives this year.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

The following rental units were required to be inspected during this program year: 2440 S. Henderson, 565 N. Walnut, 416 W. 4th, 1600 W. 8th, 3078 Covenanter, 3076 Covenanter, 3070 Covenanter, 3068 Covenanter, 3074 Covenanter, 3080 Covenanter, 3088 Covenanter, 3086 Covenanter, 3084 Covenanter, 3082 Covenanter, 3072 Covenanter, 454 S. Westplex, 320 S. Washington, 401 S. Washington, 922 W. Orris, and 1523 W. 8th. Since the program year's end, 3074, 3076, 3070, 3072, 3068, 3088, 3086, 3080, 3084, 3082, and 3078 Covenanter have since been inspected. HAND's understanding is that all units that were up for inspection were timely scheduled for inspection, albeit completion on several units may have occurred subsequent the program year end.

Here is a sample list of issues that were noted in some of these units: vent/vent cover cleaning needed, non-functioning or incorrectly wired GFCI receptacle, entry door knob needed secured, window latch repair needed, hole in the wall, outlet needed secured, exterior paint peeling or wood exposed, cable clamp needed, sink drain repair needed, shower stall caulking needed, sagging floor, unit address display needed, crawlspace opening repair needed. All items noted in these units were corrected and re-inspected and are in compliance.

The City requires all rental units within the corporate limits of the city to be inspected on a 3,4, or 5 year inspection cycle. HOME funded rental units are inspected in accordance with the HOME program regulations in addition to the city's rental inspection program. The properties do not receive a rental permit or HOME Inspection Certificate until all the deficiencies of the property are corrected.

Supplemental note: Although the City no longer administers the Shelter + Care program, the City does also conduct theses affordable housing inspections for the area provider now administering the program.

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)

HAND has implemented an Affirmative Marketing Plan in compliance with the HOME program. The major objectives are that individuals who normally might not apply for available housing units because they are socially and/or economically disadvantage:

-Be informed of available HOME housing units;

-Be encouraged to apply;

-Have an equal opportunity to rent/own housing units.

A recent positive local development has been the creation of Housing for Hoosiers. This organization and website advertises itself as "your one-stop shop for affordable rental housing." It will be a great resource for our diverse community and is affiliated with a local CHDO. The City has partnered to assist with housing counseling. The City's own website enhancements are also underway to better inform searchers of HOME housing opportunities.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

With the change in the HUD regulations last year which allowed for program income under HOME to be accumulated and disperse the following program year, HAND elected to this option vs dispersement upon receipt. The amount of program income received in 2017 of $91,281 will be used to subsidize the construction of new affordable rental units as part of the City's 2018 Annual Action Plan.

Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

HOMEBUYER ASSISTANCE: HAND administers a downpayment and closing cost assistance program which uses the recapture option for HOME funds if the property is transferred during a 5 year period. The maximum HOME funds allowed for this program is $5,000. Each year, 20% of the funds are forgiven during the five year period. Under the Purchase/Rehabilitation Program, based on the HOME investment, a % of the HOME funds are recaptured as follows: less than $15,000-100% of the HOME funds are recaptured if the property is transferred before year 5 and then 20% of the funds are forgiven yearly for years 6-10. HOME funds equal to or in excess of $15,000 require 100% of the HOME funds to be recaptured if the property is transferred before year 5 and then 10% of the funds are forgiven yearly for years 6-15.

RENTAL ASSISTANCE-the rental assistance program encompassess assistance to developers to build housing both new construction and rehabilitation to existing structures. Under new construction, funds are forgiven after 20 years of affordability. Under rehabilitation, the funds are due at the end of the affordability period. If the developer mirrors the affordability period, the loan is forgiven

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overtime. Rehabilitation with federal funds between $15,000 and $40,000 has 10 years mandatory and an additonal 10 years forgiveness. Rehabilitation with federal funds over $40,000 has 15 years mandatory and an additional 15 years of forgiveness.