

WHAT'S NEW?

Starting in early October, the City of Bloomington will begin using a modernized approach to sanitation services. Each household will use new solid waste and recycling carts to receive sanitation services from the City.

Stickers are no longer needed for any of your services, including yard waste. All sanitation charges will appear on your pre-existing City of Bloomington Utilities bill.

Households will still have a designated trash and recycling pickup day. This may or may not be different from your current pickup day. Refer to the new magnet provided in your cart packet to verify your collection day.



Each cart has a serial code that links your new solid waste and recycling carts to your specific household. This is done through Radio Frequency Identification (RFID) technology.

PLACEMENT

The placement of the carts is very important.

Carts must be 4 feet away from any obstacles, including mailboxes, other carts, overhead wires, trees, etc. Carts must also be 10 feet away from vehicles.

Carts must be placed at the curb by 5:00 a.m. on your day of pickup in order to guarantee service.

Failure to comply could result in a missed pickup.

After pickup, carts must be removed from the curb on the same day of pickup.

FLAGSTOP PROGRAM

If you are unable to move your carts to the appropriate location on your collection day due to a medical reason, our sanitation team is happy to assist you. Contact the Sanitation Division at 812-349-3443, and staff will work with you to create a solution. Our crew can bring your carts to the curb, and replace them after pickup to their original location.

ISSUES

If you experience any difficulties with your carts or have other questions or concerns about the modernized sanitation service, please call the Sanitation Division at 812-349-3443 or email sanitation@bloomington.in.gov.

CONTACT



City of Bloomington
Department of Public Works
Sanitation Division
P.O. Box 100
Bloomington, IN 47402



812-349-3443

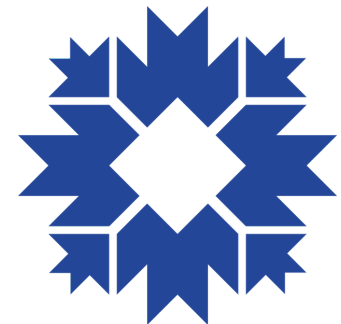


sanitation@bloomington.in.gov

THE CITY OF
BLOOMINGTON
John Hamilton, Mayor



**MODERNIZED
SANITATION
GUIDE
2017**



BILLING

Your sanitation services payment will be added to your utility bill as a distinct payment line. No additional steps or sticker purchases are needed.

MONTHLY FEE

Monthly fees are assessed based on the size of your solid waste cart. Households that produce less waste will pay a lower monthly fee. Fees for solid waste carts are:

- 35 gallon - \$6.22 per month
- 64 gallon - \$10.52 per month
- 96 gallon - \$16.60 per month

ADDITIONAL PICKUP

If you need to schedule an additional pickup due to cart overflow, contact sanitation@bloomington.in.gov or 812-349-3443. Fees per each additional pickup are:

- 35 gallon - \$1.81
- 64 gallon - \$3.06
- 96 gallon - \$4.83

The additional pickup will take place on the Friday following your request. Your regular pickup will not be affected.

ADDITIONAL FEES

These fees are only assessed for services that are requested by the resident.

- Large item/appliance pickup: \$10 per item
- Cart size exchange: \$50 (after 60 day grace period)
- Yard waste: \$1 per container or bundle
- Additional pickup: see above
- Late fee: 3% of amount unpaid

STORAGE

Please store your carts in a covered area such as a garage or shed. If this is not possible, store them outdoors on the side or rear of your housing structure.

SOLID WASTE

Solid waste carts have a **gray lid**. All solid waste must be bagged and then placed into the solid waste carts. The lid must be completely closed to receive pickup services. Solid waste will remain a weekly service.

Solid waste items cannot include antifreeze, asbestos, ashes, automobile parts, ballasts, batteries, car bodies, cleaners, computers, construction debris, dirt, fluorescent light bulbs, gasoline, herbicides, industrial waste, infectious waste, liquid sludge, mercury, motor oil, oil filters, paint, pesticides, radioactive waste, televisions, tires, or toxic materials. If you are unsure of how to dispose of an item, contact the Sanitation Division for information on proper disposal methods.

RECYCLING

Recycling carts have a **yellow lid**. Recycled items cannot be bagged. The lid must be completely closed to receive pickup service. Recycling is now a weekly service, so you may place your recycling cart out with your solid waste cart each week.

Instructions on which items are and are not recyclable can be found on the lid of the recycling cart. For more information and resources about recyclable materials, please visit bloomington.in.gov/recycle.

YARD WASTE

Residents are urged to compost their yard waste whenever possible. If pickup is needed, yard waste must be placed out with your carts on your designated collection day.

Yard waste must be placed in a container no larger than 35 gallons and must not weigh more than 40 pounds. Containers may be yard waste paper bags, bundles no larger than two feet by four feet, or plastic/metal waste bins. Yard waste in plastic bags will not be collected. Stickers are no longer needed for yard waste collection. The City encourages you to employ your old solid waste and recycling containers for yard waste. Pickups will be added to your utility bill automatically using RFID technology.

LARGE ITEMS AND APPLIANCES

The City offers pickup for large items and appliances for a fee of \$10 per item. In order to receive pickup for large items, you must call the Sanitation Division before 8:00 p.m. the day prior to your regular pickup day. For appliance pickup, you must call before Thursdays at 12:00 p.m. Large items will be picked up on the following service day. Appliances will be picked up on Fridays only.

CART EXCHANGE

At any point in time, if you feel that your cart sizes are not the right fit for your household, you may exchange your cart for a new one of the desired size. During the first 60 days of the new sanitation operations, one exchange per cart can be made at no additional cost. All exchanges made after this grace period will incur a \$50 exchange fee per cart.

Do NOT exchange carts with your neighbors. Doing so could result in billing errors and fines for lost carts, as each cart's serial number is associated with your specific account.

