

**The Hamilton Administration
Selected Accomplishments, 2016-2018
for State of the City, February 21, 2019**

Jobs/Economy

- \$400 million investment for IU Health Regional Academic Health Center and retention of 2,700 jobs
- Purchase of closed GE plant by Cook for \$100 million and creation of 500 jobs
- Investment of \$1 billion in Bloomington from Catalent, retaining 750 jobs and adding 36 new jobs
- \$10 million commitment from Tascus/Tsuchiya for North American headquarters in the Trades District, adding 48 new jobs
- Planned \$75 million expansion of the Monroe County Convention Center
- Renovated and opened The Mill with 150 new members and 2 new companies
- \$125 million expansion of Catalent to add 200 jobs
- Partnered with Columbus (IN), The Mill and Elevate Ventures, providing \$2.5 million for entrepreneurship and innovation
- Commitment from PTS Electronics Corp to add 80 jobs
- Expansion of Envisage to add 80 new full-time jobs
- Commitment from Phoenix Closures to add 73 jobs
- Commitment from Hanapin Marketing to add 37 jobs
- Retention of 44 full-time jobs at 3D Stone and announcement of 32 new jobs
- Expansion of Cornerstone Information Systems to add 14 new jobs
- Expansion of GP Strategies to add 12 new jobs
- Opening of MetroStar at The Mill, creating 10 jobs
- Opening of DataSprout headquarters at The Mill, creating 10 jobs
- Expansion of LRAP to add 8 new jobs
- Expansion of Periodic to add 8 new jobs
- Expansion of Secretly Group to add 5 new full-time jobs
- Expansion of Cheddar to add 3 jobs
- Expansion of Rock Paper Scissors to add 3 new jobs
- Expansion of Pigasus Institute to create a professional film and theater academy in Bloomington, the first of its kind in Indiana
- Conducted first city salary survey in 20 years for all non-union and union employees

- Approved market-adjusted pay increases for non-Union employees to be implemented over 3 years, dependent upon Council approval for funding
- Used salary survey data to inform police and AFSCME union negotiations (fire union employees are under contract through 2020)
- Established minimum \$15/hour wage for every regular full- and part-time city employee
- Approved living wage by 2020 for all temporary and seasonal employees
- Tripled investment in city employee training, 2015 to 2019 (from 0.5% to 1.5% of payroll)
- Received recommendations from first-ever Wage Growth Task Force on branding, training support, innovation culture, early childhood education, business/shareholder/academic gatherings and shared benefits for small businesses
- Directed first-ever \$100,000 of general fund revenue to support pre-K childhood education for families and providers needing support, based on a recommendation from the Wage Growth Task Force
- Directed additional \$100,000 of city general fund money to support pre-K childhood education, with grant applications available to interested providers
- Established “CDFI Friendly Bloomington” with \$4 million in local financing and leveraging \$10 million in outside financing
- Named the first “CDFI Friendly City” in the country in 2018
- Partnered with Centerstone to provide job opportunities to 5 Centerstone clients
- Purchased 24-acre current hospital site for \$6.5 million for community-directed redevelopment
- Received recommendations from Urban Land Institute (ULI) for re-utilization of the current hospital site based on engagement with community leaders
- Convened a national meeting on municipal broadband options, attracting experts from around the country
- Recommended and passed a city resolution in support of the passage of the Food and Beverage Tax (1% increase in sales of prepared foods and beverages to pay for expansion of convention center)
- Passed Bloomington Urban Enterprise Association (BUEA) extension resolution to renew Urban Enterprise Zone
- Designed and implemented “Start A Business” end-to-end quick start guide on new City website
- Secured \$300,000 EPA Brownfield Assessment Grant to stimulate private investment in the Trades District

- Developed a draft business retention and expansion plan in partnership with the Bloomington Economic Development Corporation (BEDC) to publish in 2019
- Financed and built infrastructure for Trades District, including extensive green features
- Updated Master Plan and hired Master Broker for Trades District

Affordable Housing

- Accelerating \$12 million Bloomington Housing Authority (BHA) investment to upgrade 312 units of public housing in the city in 5 years instead of 25 years
- Approved and supported building of Evergreen Village, creating 115 new affordable assisted-living apartments
- Approved and supported building of Switchyard Apartments, creating 8 new affordable apartments
- Approved and supported building of Crescent Development, creating 117 new affordable apartments
- Approved and supported building of B-Line Heights, creating 34 new affordable apartments
- Approved Middle Earth co-housing project, refinancing 20 affordable beds
- Approved building of Urban Station 1, creating 10 new affordable apartments
- Approved and supported building of Park South, creating 4 new affordable apartments
- Approved and funded Crawford II, creating 36 new apartments for people experiencing chronic homelessness
- Approved Monon Crossing (formerly Southern Knolls), preserving 31 units of affordable housing
- Approved and refinanced Limestone Crossing (formerly Canterbury House), preserving and creating 208 affordable units
- Approved building of Adams Village, creating 13 new affordable apartments
- Approved building of Alley Works (Yellow Cab), creating 5 new artist-oriented affordable apartments
- Approved Omega Property, creating 4 affordable units and contribution to Housing Development Fund
- Approved Evolve, new student-oriented apartments, and negotiated \$1 million contribution to Housing Development Fund
- Passed new ordinance to allow for accessory dwelling units (ADUs), with 4 approved since passage
- Created Housing Development Fund to help finance affordable housing

- Developed, released and updated Affordable Housing Plan
- Passed new Comprehensive Master Plan with emphasis on affordable housing
- Developing new Unified Development Ordinance (UDO) to update zoning code and emphasize affordable housing
- Developing sub-area zoning plan for Sudbury Farm
- Developing sub-area zoning plan for areas around new Switchyard Park
- Developing sub-area zoning plan for Third Street corridor
- Developed a Regional Affordable Housing Plan with Regional Opportunities Initiative (ROI)
- Passed Ordinance 17-28 to add Cooperative Housing (such as Middle Earth) and Pocket Neighborhoods (such as Bloomington Cohousing) to zoning code as conditional uses
- Provided housing counseling to 497 households
- Authorized \$3.9 million in federal CDBG/HOME funds supporting 63 affordable housing and community projects
- Passed interim UDO Title 20 change to reduce the by-right height and density available downtown
- Inspected 23,071 rental units for compliance with code requirements in regular cycle rental inspections
- Distributed rental deposit assistance to 45 residents
- Developed Workforce Housing guidelines to provide long-term oversight of affordable housing units
- Rehabbed 53 homes through Housing and Neighborhood Development (HAND) programs

Innovative, Transparent and Accessible Government

- Created B-Clear on city website, with 150 public data sets and growing
- Published semi-annual budget goal updates, starting in 2018
- Established new program-based budgeting model for accountability and transparency
- Established Mayor at the Market series for weekly accessibility
- Conducted first-ever community-wide statistically valid survey in 2017
- Conducting follow-up community-wide statistically valid survey in 2019
- Mayor hosted weekly open office hour appointments with city residents
- Published bi-weekly survey questions through Polco, an online public engagement platform
- Launched new city website
- Launched new uReport system for improved resident reporting

- Won the 2018 Best of Indiana Award for Best Application Serving the Public (Local Government) for 2017 website redesign
- Improved city bond rating to AA
- Organized Citizens Academy for 90 participants
- Purchased iPads for HAND to use during housing inspections, resulting in an anticipated annual time savings of approximately 6,500 hours of labor
- Created Innovation Task Force to provide recommendations for city innovation
- Established After-Hours Ambassador position, based on Innovation Task Force recommendation
- Established Digital Communications Specialist position, based on city survey results
- Established Director of Public Engagement position, based on Innovation Task Force recommendation
- Established Director of Innovation position, based on Innovation Task Force recommendation
- Established Fiscal Task Force to review city financial operations; implementing taskforce recommendations
- Implemented financial ethics training for all city employees, based on Fiscal Task Force recommendation
- Developed and adopted policies for internal controls and materiality, based on Fiscal Task Force recommendation
- Implemented TransMap, a new service that entails automated scanning, detailed data collection and analysis for street, sidewalk and other conditions
- Created Chatbot to send out automatic traffic alerts
- Demonstrated autonomous bus on Kirkwood, in collaboration with Bloomington Transit (BT)
- Completed sanitation modernization with automated cart hoists
- Approved smart meter lease to fund implementation of the Advanced Metering Infrastructure (AMI) system serving all City of Bloomington Utilities (CBU) customers
- Improved and expanded social media communications, hosting 8 Facebook Live town hall meetings and gaining nearly 1,200 followers in 2018
- Initiated Youth Participatory Budgeting program
- Repurposed budget savings (reversions) for unfunded community and department needs
- Hosted local coding brigade to produce an app for Bloomington Transit
- Implemented a document retention and destruction program
- Coordinated Fast Forward Bloomington virtual reality event in collaboration with Monroe County Public Library (MCPL)

- Established protocol for alerting the public and press about sanitary sewer overflows in city limits
- Achieved 3 clean State Board of Accounts annual audits
- Created Bloomington Revealed to publish data related to safety, civility and justice issues
- ITS Department ranked 10th in the 2017 Digital Cities Survey, 75,000-125,000 population category
- Received Government Technology's Best of Indiana Award for Best Application Servicing an Organization's Business Needs for inRoads application

Sustainability

- Installed solar PV systems at 30 locations, generating 2 megawatts of electricity in 2018
- Hosted Solarize Bloomington program enabling 180 homeowners to install over 1.2 megawatts of solar capacity
- Partnered with Indiana Solar for All (ISFA) to increase lower-income residents' access to renewable energy (8 homes in 2018, 12 homes in 2019)
- Purchased new electric vehicle to monitor and maintain the B-Line Trail
- Expanded recycling with weekly, single-stream recycling program
- Launched composting program in City Hall
- Approved permit for companies to provide curbside composting pick-up in city limits
- Achieved Gold-level Bicycle Friendly City designation from the League of American Bicyclists, the only such city in Indiana and 1 of only 5 in the country (2018).
- Received Tree City USA designation for the 34th year in a row
- Created the first Sustainability Action Plan, adopted by City Council
- Developed programming for 2019 Year of Food
- Received grant to hire a Value Chain Coordinator to increase connections between the local network of agricultural providers and the local and regional retail and wholesale markets
- Adopted measures in CBU to significantly increase water conservation and reduce water loss
- Replaced utilities infrastructure, including the installation of 5 miles of sewer linings, to increase water quality and decrease sanitary sewer overflows
- Launched Pace bike share in partnership with Indiana University
- Added E-Cigs to the Smoking Ordinance
- Approved 8 new individual property historic designations from 2016-2018

- Added 1 new conservation district in January 2019
- Received a perfect score from the Human Rights Campaign 3 years in a row, the only municipality in Indiana to do so
- Increased diversity in Mayor-appointed cabinet positions to majority female
- Increased diversity of board and commission appointments
- Maintained 4% or less vacancy rate for mayoral board and commission seats
- Hosted Mental Health 101 training classes for city employees
- Collaborated with the county on launch of Monroe County Pathways, an addiction navigator service for people with substance use disorder
- Developed "Dia Latino de Voluntariado," or Latino Volunteer Day, during Hispanic Heritage Month

[see also Jobs/Economy and Quality of Life sections]

Public Safety

- Achieved first-ever national Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation of Police Department
- Achieved first-ever state Indiana Law Enforcement Accreditation Commission (ILEAC) accreditation of Police Department
- Improved Fire Department national safety rating (ISO rating) to Level 2
- Established Safety, Civility and Justice (SCJ) Task Force for community input and recommendations regarding downtown activities
- Implemented 23 of 31 Safety, Civility and Justice Task Force recommendations; pursuing the remaining recommendations
- Established Social Worker position in Bloomington Police Department (BPD)
- Established 2 BPD Neighborhood Resource Officer positions
- Overall crime rate is down 9.4% in 3 years, according to Uniform Crime Report data
- Hired 6 new dispatchers and 3 new dispatch supervisor positions to reduce stress and overwork for 24/7 operation
- Hired 39 new police officers, 3 as new sworn officer positions, to serve the growing local population
- Hired a CALEA/Social Media Specialist in BPD to manage the accreditation process and improve outreach to the community
- Expanded Downtown Resource Officer (DRO) program
- Employed IU police cadets to increase downtown presence
- Participated in the Police Open Data Initiative, as national leader in transparency for police information

- Purchased new fire safety equipment with heat mapping technology
- Purchased 3 new fire trucks
- Piloted and expanded new Quick Response Vehicle (QRV) program
- Tripled hours of professional training for firefighters
- Instituted required regular physical fitness training for firefighters
- Purchased 37 new police cars
- Installed new fire dispatch system (Locution system) to protect firefighter health with targeted alerting
- Supported and gained approval by City Council of the Public Safety Local Income Tax (PSLIT) to fund public safety investments, resulting in more than \$15 million of investments to Dispatch, Police and Fire
- Adopted first written Memorandum of Understanding (MOU) with IU for fire services at the Woodlawn Station
- Approved Fire Union contract in 2017
- Replaced obsolete police equipment with annual funding from Justice Assistance Grants (JAG)
- Public Safety Board evaluated national 21st Century Policing Report and implemented recommendations
- Allocated \$20,000 in 2018 and 2019 to the Shalom Center to add weekend hours
- Established new Annual Public Safety Reporting event
- Purchased Critical Incident Response Team (CIRT) rescue vehicle to protect public safety
- Instituted new monthly CIRT activity reports to the Board of Public Safety
- Established Fire Department Logistics Officer position
- Developed and in process of implementing a 10-year plan for police and fire equipment and facility upgrades
- Rescued 10 people from life-threatening fire or EMS incidents
- Purchased up-to-date fire fighting safety gear for all firefighters
- Created new annual health check program for all firefighters

Quality of Life

- **Arts**
- Awarded funding for 14 arts projects from the Zone Arts Grant Program sponsored by the Bloomington Urban Enterprise Association (BUEA) and the Bloomington Entertainment and Arts District (BEAD)
- Doubled annual funding for Arts Commission grants from \$20,000 to \$40,000

- Established first Black y Brown Arts Festival featuring over 30 artists of color with more than 500 attendees
- Hosted Bicentennial Street Fair on Kirkwood with over 6,000 attendees
- Collaborated with Indiana University on first Granfaloon (Vonnegut) Festival
- Posted first 6-figure arts commission in Hamilton Administration for Trades District
- Commissioned a new mural on the B-Line in collaboration with Vectren
- Commissioned a new mural in People's Park
- Commissioned additional public art on the Morton Street parking garage
- Commissioned mural on 3rd Street median under the B-Line Trail
- Commissioned mural on underpass of 45/46 bypass
- Commissioned paintings on utility boxes at intersections
- Issued 10 public RFQs for arts/culture projects and received over 120 submissions -- over 60% of them new to the public art landscape; 50% of artists chosen are women
- Negotiated \$360,000 commitment to public art from The Graduate Hotel as it invested in downtown
- Participated in the national For Freedoms project
- Participated in the national Creative Time Pledges of Allegiance
- Hosted Richard Ross' Juvenile In Justice photography exhibit in City Hall
- Hosted first arts and culture summit in the City's history reflecting on the impact of the Bloomington Entertainment and Arts District (BEAD)
- Commissioned and released Bicentennial song
- Received US Conference of Mayors 2019 National Award for Local Arts Leadership

- **Parks**

- Completed design of Switchyard Park; park currently under construction, to open November 2019
- Passed Bicentennial Parks Bond to fund alley improvements, city gateways, trees and new trails
- Funded new 3.6 mile Griffy Loop Trail
- Funded new trail connecting Switchyard Park to the westside
- Funded new neighborhood greenway along 7th Street east from B-Line to the Bypass
- Funded conversion of Cascades Park road lane to bike/ped only
- Extending Jackson Creek Trail
- Extending Rail Trail south
- Connecting the B-Line west to County trails

- Connecting Heritage Trail to IU
- Approved funding and awarded contract for wildlife management at Griffy Lake Nature Preserve
- Received 2018 National Gold Medal Award for Excellence in Park and Recreation Management from the American Academy for Park and Recreation Administration
- Hosted 2018 National Girls Fastpitch Softball tournament
- Won bids to host National Girls Fastpitch Softball Tournament for the 20th time
- Hosted bicentennial July 3rd downtown fireworks display
- Coordinated first free and family-friendly Winter Palooza in 2018, and planning for second in 2019
- Recognized as a 2017 Playful City USA community

- **Infrastructure (Public Works/Utilities)**

- Completed \$2.1 million animal shelter expansion and upgrade
- Achieved lowest euthanasia rates ever in 2018 at just 6% of intake at the Animal Shelter
- Purchased and installed computers in Animal Control vehicles to improve efficiency and access to records
- Installed 437 ADA ramps to improve access and mobility for all
- Initiated “Takin’ it to the Streets” neighborhood clean-up program
- Facilitated 8 neighborhood cleanups
- Paved all reported potholes (8,407 in 2018), with 92% completed within 24 hours of report
- Commissioned and completed Parking Study to identify best practices in parking management
- Established Parking Services Director position
- Evaluated condition of 4th Street garage and made plans for future of facility
- Received approval of Trades District garage financing and construction
- Quickly and efficiently repaired dangerous 3rd Street stormwater culvert, avoiding a crisis
- Accelerated and completed major Grimes Lane water repairs in time for school opening 2018
- Received INDOT approval and funding for 7 major water/sewer lines under I-69
- Established Sanitation Advisory Committee, which created the final Sanitation Modernization Report prompting sanitation modernization
- Purchased 8 new sanitation trucks with mechanical arms as part of sanitation modernization
- Approved new sanitation rate as part of sanitation modernization

- Collaborated with regional stakeholders on Lake Monroe protections
- Passed backflow protection ordinance to protect drinking water quality
- Protected Lake Monroe water quality with new chlorination methods and initiated monthly water quality testing to better track water quality, specifically tracking disinfectant byproducts (DBPs)
- Approved CBU rate increases to replace and upgrade decaying sewer and water lines
- Increased capital investment in new and replacement equipment, including a paving machine, milling machine and dump trucks
- Issued \$20 million worth of bonds to fund infrastructure improvements and replacements