The Hamilton Administration
Selected Accomplishments, 2016-2018
for State of the City, February 21, 2019

Jobs/Economy

- $400 million investment for IU Health Regional Academic Health Center and retention of 2,700 jobs
- Purchase of closed GE plant by Cook for $100 million and creation of 500 jobs
- Investment of $1 billion in Bloomington from Catalent, retaining 750 jobs and adding 36 new jobs
- $10 million commitment from Tasus/Tsuchiya for North American headquarters in the Trades District, adding 48 new jobs
- Planned $75 million expansion of the Monroe County Convention Center
- Renovated and opened The Mill with 150 new members and 2 new companies
- $125 million expansion of Catalent to add 200 jobs
- Partnered with Columbus (IN), The Mill and Elevate Ventures, providing $2.5 million for entrepreneurship and innovation
- Commitment from PTS Electronics Corp to add 80 jobs
- Expansion of Envisage to add 80 new full-time jobs
- Commitment from Phoenix Closures to add 73 jobs
- Commitment from Hanapin Marketing to add 37 jobs
- Retention of 44 full-time jobs at 3D Stone and announcement of 32 new jobs
- Expansion of Cornerstone Information Systems to add 14 new jobs
- Expansion of GP Strategies to add 12 new jobs
- Opening of MetroStar at The Mill, creating 10 jobs
- Opening of DataSprout headquarters at The Mill, creating 10 jobs
- Expansion of LRAP to add 8 new jobs
- Expansion of Periodic to add 8 new jobs
- Expansion of Secretly Group to add 5 new full-time jobs
- Expansion of Cheddar to add 3 jobs
- Expansion of Rock Paper Scissors to add 3 new jobs
- Expansion of Pigasus Institute to create a professional film and theater academy in Bloomington, the first of its kind in Indiana
- Conducted first city salary survey in 20 years for all non-union and union employees
• Approved market-adjusted pay increases for non-Union employees to be implemented over 3 years, dependent upon Council approval for funding
• Used salary survey data to inform police and AFSCME union negotiations (fire union employees are under contract through 2020)
• Established minimum $15/hour wage for every regular full- and part-time city employee
• Approved living wage by 2020 for all temporary and seasonal employees
• Tripled investment in city employee training, 2015 to 2019 (from 0.5% to 1.5% of payroll)
• Received recommendations from first-ever Wage Growth Task Force on branding, training support, innovation culture, early childhood education, business/shareholder/academic gatherings and shared benefits for small businesses
• Directed first-ever $100,000 of general fund revenue to support pre-K childhood education for families and providers needing support, based on a recommendation from the Wage Growth Task Force
• Directed additional $100,000 of city general fund money to support pre-K childhood education, with grant applications available to interested providers
• Established “CDFI Friendly Bloomington” with $4 million in local financing and leveraging $10 million in outside financing
• Named the first “CDFI Friendly City” in the country in 2018
• Partnered with Centerstone to provide job opportunities to 5 Centerstone clients
• Purchased 24-acre current hospital site for $6.5 million for community-directed redevelopment
• Received recommendations from Urban Land Institute (ULI) for re-utilization of the current hospital site based on engagement with community leaders
• Convened a national meeting on municipal broadband options, attracting experts from around the country
• Recommended and passed a city resolution in support of the passage of the Food and Beverage Tax (1% increase in sales of prepared foods and beverages to pay for expansion of convention center)
• Passed Bloomington Urban Enterprise Association (BUEA) extension resolution to renew Urban Enterprise Zone
• Designed and implemented “Start A Business” end-to-end quick start guide on new City website
• Secured $300,000 EPA Brownfield Assessment Grant to stimulate private investment in the Trades District
● Developed a draft business retention and expansion plan in partnership with the Bloomington Economic Development Corporation (BEDC) to publish in 2019
● Financed and built infrastructure for Trades District, including extensive green features
● Updated Master Plan and hired Master Broker for Trades District

Affordable Housing
● Accelerating $12 million Bloomington Housing Authority (BHA) investment to upgrade 312 units of public housing in the city in 5 years instead of 25 years
● Approved and supported building of Evergreen Village, creating 115 new affordable assisted-living apartments
● Approved and supported building of Switchyard Apartments, creating 8 new affordable apartments
● Approved and supported building of Crescent Development, creating 117 new affordable apartments
● Approved and supported building of B-Line Heights, creating 34 new affordable apartments
● Approved Middle Earth co-housing project, refinancing 20 affordable beds
● Approved building of Urban Station 1, creating 10 new affordable apartments
● Approved and supported building of Park South, creating 4 new affordable apartments
● Approved and funded Crawford II, creating 36 new apartments for people experiencing chronic homelessness
● Approved Monon Crossing (formerly Southern Knolls), preserving 31 units of affordable housing
● Approved and refinanced Limestone Crossing (formerly Canterbury House), preserving and creating 208 affordable units
● Approved building of Adams Village, creating 13 new affordable apartments
● Approved building of Alley Works (Yellow Cab), creating 5 new artist-oriented affordable apartments
● Approved Omega Property, creating 4 affordable units and contribution to Housing Development Fund
● Approved Evolve, new student-oriented apartments, and negotiated $1 million contribution to Housing Development Fund
● Passed new ordinance to allow for accessory dwelling units (ADUs), with 4 approved since passage
● Created Housing Development Fund to help finance affordable housing
Developed, released and updated Affordable Housing Plan
Passed new Comprehensive Master Plan with emphasis on affordable housing
Developing new Unified Development Ordinance (UDO) to update zoning code and emphasize affordable housing
Developing sub-area zoning plan for Sudbury Farm
Developing sub-area zoning plan for areas around new Switchyard Park
Developing sub-area zoning plan for Third Street corridor
Developed a Regional Affordable Housing Plan with Regional Opportunities Initiative (ROI)
Passed Ordinance 17-28 to add Cooperative Housing (such as Middle Earth) and Pocket Neighborhoods (such as Bloomington Cohousing) to zoning code as conditional uses
Provided housing counseling to 497 households
Authorized $3.9 million in federal CDBG/HOME funds supporting 63 affordable housing and community projects
Passed interim UDO Title 20 change to reduce the by-right height and density available downtown
Inspected 23,071 rental units for compliance with code requirements in regular cycle rental inspections
Distributed rental deposit assistance to 45 residents
Developed Workforce Housing guidelines to provide long-term oversight of affordable housing units
Rehabbed 53 homes through Housing and Neighborhood Development (HAND) programs

Innovative, Transparent and Accessible Government

- Created B-Clear on city website, with 150 public data sets and growing
- Published semi-annual budget goal updates, starting in 2018
- Established new program-based budgeting model for accountability and transparency
- Established Mayor at the Market series for weekly accessibility
- Conducted first-ever community-wide statistically valid survey in 2017
- Conducting follow-up community-wide statistically valid survey in 2019
- Mayor hosted weekly open office hour appointments with city residents
- Published bi-weekly survey questions through Polco, an online public engagement platform
- Launched new city website
- Launched new uReport system for improved resident reporting
- Won the 2018 Best of Indiana Award for Best Application Serving the Public (Local Government) for 2017 website redesign
- Improved city bond rating to AA
- Organized Citizens Academy for 90 participants
- Purchased iPads for HAND to use during housing inspections, resulting in an anticipated annual time savings of approximately 6,500 hours of labor
- Created Innovation Task Force to provide recommendations for city innovation
- Established After-Hours Ambassador position, based on Innovation Task Force recommendation
- Established Digital Communications Specialist position, based on city survey results
- Established Director of Public Engagement position, based on Innovation Task Force recommendation
- Established Director of Innovation position, based on Innovation Task Force recommendation
- Established Fiscal Task Force to review city financial operations; implementing taskforce recommendations
- Implemented financial ethics training for all city employees, based on Fiscal Task Force recommendation
- Developed and adopted policies for internal controls and materiality, based on Fiscal Task Force recommendation
- Implemented TransMap, a new service that entails automated scanning, detailed data collection and analysis for street, sidewalk and other conditions
- Created Chatbot to send out automatic traffic alerts
- Demonstrated autonomous bus on Kirkwood, in collaboration with Bloomington Transit (BT)
- Completed sanitation modernization with automated cart hoists
- Approved smart meter lease to fund implementation of the Advanced Metering Infrastructure (AMI) system serving all City of Bloomington Utilities (CBU) customers
- Improved and expanded social media communications, hosting 8 Facebook Live town hall meetings and gaining nearly 1,200 followers in 2018
- Initiated Youth Participatory Budgeting program
- Repurposed budget savings (reversions) for unfunded community and department needs
- Hosted local coding brigade to produce an app for Bloomington Transit
- Implemented a document retention and destruction program
- Coordinated Fast Forward Bloomington virtual reality event in collaboration with Monroe County Public Library (MCPL)
• Established protocol for alerting the public and press about sanitary sewer overflows in city limits
• Achieved 3 clean State Board of Accounts annual audits
• Created Bloomington Revealed to publish data related to safety, civility and justice issues
• ITS Department ranked 10th in the 2017 Digital Cities Survey, 75,000-125,000 population category
• Received Government Technology’s Best of Indiana Award for Best Application Servicing an Organization’s Business Needs for inRoads application

Sustainability
• Installed solar PV systems at 30 locations, generating 2 megawatts of electricity in 2018
• Hosted Solarize Bloomington program enabling 180 homeowners to install over 1.2 megawatts of solar capacity
• Partnered with Indiana Solar for All (ISFA) to increase lower-income residents’ access to renewable energy (8 homes in 2018, 12 homes in 2019)
• Purchased new electric vehicle to monitor and maintain the B-Line Trail
• Expanded recycling with weekly, single-stream recycling program
• Launched composting program in City Hall
• Approved permit for companies to provide curbside composting pick-up in city limits
• Achieved Gold-level Bicycle Friendly City designation from the League of American Bicyclists, the only such city in Indiana and 1 of only 5 in the country (2018).
• Received Tree City USA designation for the 34th year in a row
• Created the first Sustainability Action Plan, adopted by City Council
• Developed programming for 2019 Year of Food
• Received grant to hire a Value Chain Coordinator to increase connections between the local network of agricultural providers and the local and regional retail and wholesale markets
• Adopted measures in CBU to significantly increase water conservation and reduce water loss
• Replaced utilities infrastructure, including the installation of 5 miles of sewer linings, to increase water quality and decrease sanitary sewer overflows
• Launched Pace bike share in partnership with Indiana University
• Added E-Cigs to the Smoking Ordinance
• Approved 8 new individual property historic designations from 2016-2018
Added 1 new conservation district in January 2019
Received a perfect score from the Human Rights Campaign 3 years in a row, the only municipality in Indiana to do so
Increased diversity in Mayor-appointed cabinet positions to majority female
Increased diversity of board and commission appointments
Maintained 4% or less vacancy rate for mayoral board and commission seats
Hosted Mental Health 101 training classes for city employees
Collaborated with the county on launch of Monroe County Pathways, an addiction navigator service for people with substance use disorder
Developed "Dia Latino de Voluntarado," or Latino Volunteer Day, during Hispanic Heritage Month

[see also Jobs/Economy and Quality of Life sections]

Public Safety

- Achieved first-ever national Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation of Police Department
- Achieved first-ever state Indiana Law Enforcement Accreditation Commission (ILEAC) accreditation of Police Department
- Improved Fire Department national safety rating (ISO rating) to Level 2
- Established Safety, Civility and Justice (SCJ) Task Force for community input and recommendations regarding downtown activities
- Implemented 23 of 31 Safety, Civility and Justice Task Force recommendations; pursuing the remaining recommendations
- Established Social Worker position in Bloomington Police Department (BPD)
- Established 2 BPD Neighborhood Resource Officer positions
- Overall crime rate is down 9.4% in 3 years, according to Uniform Crime Report data
- Hired 6 new dispatchers and 3 new dispatch supervisor positions to reduce stress and overwork for 24/7 operation
- Hired 39 new police officers, 3 as new sworn officer positions, to serve the growing local population
- Hired a CALEA/Social Media Specialist in BPD to manage the accreditation process and improve outreach to the community
- Expanded Downtown Resource Officer (DRO) program
- Employed IU police cadets to increase downtown presence
- Participated in the Police Open Data Initiative, as national leader in transparency for police information
- Purchased new fire safety equipment with heat mapping technology
- Purchased 3 new fire trucks
- Piloted and expanded new Quick Response Vehicle (QRV) program
- Tripled hours of professional training for firefighters
- Instituted required regular physical fitness training for firefighters
- Purchased 37 new police cars
- Installed new fire dispatch system (Locution system) to protect firefighter health with targeted alerting
- Supported and gained approval by City Council of the Public Safety Local Income Tax (PSLIT) to fund public safety investments, resulting in more than $15 million of investments to Dispatch, Police and Fire
- Adopted first written Memorandum of Understanding (MOU) with IU for fire services at the Woodlawn Station
- Approved Fire Union contract in 2017
- Replaced obsolete police equipment with annual funding from Justice Assistance Grants (JAG)
- Public Safety Board evaluated national 21st Century Policing Report and implemented recommendations
- Allocated $20,000 in 2018 and 2019 to the Shalom Center to add weekend hours
- Established new Annual Public Safety Reporting event
- Purchased Critical Incident Response Team (CIRT) rescue vehicle to protect public safety
- Instituted new monthly CIRT activity reports to the Board of Public Safety
- Established Fire Department Logistics Officer position
- Developed and in process of implementing a 10-year plan for police and fire equipment and facility upgrades
- Rescued 10 people from life-threatening fire or EMS incidents
- Purchased up-to-date fire fighting safety gear for all firefighters
- Created new annual health check program for all firefighters

Quality of Life

- Arts
  - Awarded funding for 14 arts projects from the Zone Arts Grant Program sponsored by the Bloomington Urban Enterprise Association (BUEA) and the Bloomington Entertainment and Arts District (BEAD)
  - Doubled annual funding for Arts Commission grants from $20,000 to $40,000
Established first Black y Brown Arts Festival featuring over 30 artists of color with more than 500 attendees
Hosted Bicentennial Street Fair on Kirkwood with over 6,000 attendees
Collaborated with Indiana University on first Granfaloon (Vonnegut) Festival
Posted first 6-figure arts commission in Hamilton Administration for Trades District
Commissioned a new mural on the B-Line in collaboration with Vectren
Commissioned a new mural in People’s Park
Commissioned additional public art on the Morton Street parking garage
Commissioned mural on 3rd Street median under the B-Line Trail
Commissioned mural on underpass of 45/46 bypass
Commissioned paintings on utility boxes at intersections
Issued 10 public RFQs for arts/culture projects and received over 120 submissions -- over 60% of them new to the public art landscape; 50% of artists chosen are women
Negotiated $360,000 commitment to public art from The Graduate Hotel as it invested in downtown
Participated in the national For Freedoms project
Participated in the national Creative Time Pledges of Allegiance
Hosted Richard Ross’ Juvenile In Justice photography exhibit in City Hall
Hosted first arts and culture summit in the City’s history reflecting on the impact of the Bloomington Entertainment and Arts District (BEAD)
Commissioned and released Bicentennial song
Received US Conference of Mayors 2019 National Award for Local Arts Leadership

Parks
Completed design of Switchyard Park; park currently under construction, to open November 2019
Passed Bicentennial Parks Bond to fund alley improvements, city gateways, trees and new trails
Funded new 3.6 mile Griffy Loop Trail
Funded new trail connecting Switchyard Park to the westside
Funded new neighborhood greenway along 7th Street east from B-Line to the Bypass
Funded conversion of Cascades Park road lane to bike/ped only
Extending Jackson Creek Trail
Extending Rail Trail south
Connecting the B-Line west to County trails
• Connecting Heritage Trail to IU
• Approved funding and awarded contract for wildlife management at Griffy Lake Nature Preserve
• Received 2018 National Gold Medal Award for Excellence in Park and Recreation Management from the American Academy for Park and Recreation Administration
• Hosted 2018 National Girls Fastpitch Softball tournament
• Won bids to host National Girls Fastpitch Softball Tournament for the 20th time
• Hosted bicentennial July 3rd downtown fireworks display
• Coordinated first free and family-friendly Winter Palooza in 2018, and planning for second in 2019
• Recognized as a 2017 Playful City USA community

**Infrastructure (Public Works/Utilities)**

• Completed $2.1 million animal shelter expansion and upgrade
• Achieved lowest euthanasia rates ever in 2018 at just 6% of intake at the Animal Shelter
• Purchased and installed computers in Animal Control vehicles to improve efficiency and access to records
• Installed 437 ADA ramps to improve access and mobility for all
• Initiated “Takin’ it to the Streets” neighborhood clean-up program
• Facilitated 8 neighborhood cleanups
• Paved all reported potholes (8,407 in 2018), with 92% completed within 24 hours of report
• Commissioned and completed Parking Study to identify best practices in parking management
• Established Parking Services Director position
• Evaluated condition of 4th Street garage and made plans for future of facility
• Received approval of Trades District garage financing and construction
• Quickly and efficiently repaired dangerous 3rd Street stormwater culvert, avoiding a crisis
• Accelerated and completed major Grimes Lane water repairs in time for school opening 2018
• Received INDOT approval and funding for 7 major water/sewer lines under I-69
• Established Sanitation Advisory Committee, which created the final Sanitation Modernization Report prompting sanitation modernization
• Purchased 8 new sanitation trucks with mechanical arms as part of sanitation modernization
• Approved new sanitation rate as part of sanitation modernization
- Collaborated with regional stakeholders on Lake Monroe protections
- Passed backflow protection ordinance to protect drinking water quality
- Protected Lake Monroe water quality with new chlorination methods and initiated monthly water quality testing to better track water quality, specifically tracking disinfectant byproducts (DBPs)
- Approved CBU rate increases to replace and upgrade decaying sewer and water lines
- Increased capital investment in new and replacement equipment, including a paving machine, milling machine and dump trucks
- Issued $20 million worth of bonds to fund infrastructure improvements and replacements