



City of Bloomington Utilities

600 E Miller Drive, Bloomington, IN 47401
PO Box 2500, Bloomington, IN 47402-2500
Phone: 812-349-3930 | Fax: 812-331-5407

Procedure to Apply for New Service Connections

- Applications for new Residential, Commercial and Industrial connections may be obtained in the following ways:
 - Pick up form at the City of Bloomington Utilities (CBU) office which is located at 600 E Miller Drive, Bloomington, IN 47401
 - [Map: <https://bloomington.in.gov/utilities/service-center>]
 - Call 812-349-3930 and ask for the form to be mailed, faxed, or emailed to you.
 - Visit the CBU webpage at: <https://bloomington.in.gov/utilities/> then click on the Utilities Forms (PDF) box, and select the appropriate form (see below).
 - Application for New Water/Sewer Connection (Residential)
 - Application for New Water/Sewer Connection (Commercial/Multi-Family)
- At this time, these forms are not available to be filled out online. Please return the completed form in one of the following ways:
 - Drop off at the CBU office
 - Mail, fax, or scan and email to the locations indicated on the bottom of the form.
- If the property needing new connection is outside of City limits and will be connecting to sanitary sewer, the following is necessary:
 - A copy of the deed must accompany the new service application.
 - A Waiver of Protest to Annexation is required to be signed.
 - City Legal will prepare the Waiver and contact you when it is ready to be signed.
- Depending on the complexity of the project needing new connection, the application process can take as little as two weeks for approval; however, please plan ahead and submit applications as soon as possible.
- For additional questions, please contact our Project Coordinator – New Services at (812)349-3689.