CITY OF BLOOMINGTON, INDIANA
TITLE VI IMPLEMENTATION PLAN
2022 - 2023
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INTRODUCTION

This Title VI Implementation Plan is a part of the City of Bloomington’s continual and ongoing efforts to meet and exceed the minimum compliance requirements established under Title VI of the Civil Rights Act of 1964 (Title VI), 49 CFR § 26, and the related anti-discrimination statutes and regulations. With this Implementation Plan, Bloomington seeks to provide continued transparency, clarity and technical guidance for internal and external constituents regarding its Title VI program.

CITY OF BLOOMINGTON TITLE VI NON-DISCRIMINATION NOTICE & POLICY

Bloomington values each individual’s civil rights and wishes to provide equal opportunity and equitable service for the citizens of this state. As a recipient of federal funds, Bloomington conforms to Title VI and all related statutes, regulations, and directives, which provide that no person shall be excluded from participation in, denied benefits of, or subjected to discrimination under any program or activity receiving federal financial assistance from Bloomington on the grounds of race, color, age, sex, sexual orientation, gender identity, disability, national origin, religion, income status, housing status, veteran status, ancestry, limited English proficiency or any other legally-protected category. Bloomington further assures every effort will be made to ensure nondiscrimination in all of its programs and activities, regardless of whether those programs and activities are federally funded.


The Civil Rights Restoration Act of 1987, Pub. L. No. 100-259, 102 Stat. 28, broadened the scope of Title VI coverage by expanding the definition of terms “programs or activities” to include all programs or activities of federal-aid recipients, subrecipients and contractors/consultants, regardless of whether such programs and activities are federally assisted.
Pursuant to the requirements of Section 504 of the Rehabilitation Act of 1973, Pub. L. No. 93-112, 87 Stat. 355, Bloomington hereby gives assurance that no qualified person with a disability shall, solely by reason of disability, be excluded from participation in, be denied the benefits of or otherwise be subjected to discrimination, including discrimination in employment, under any program or activity that receives or benefits from this federal financial assistance.

Bloomington also assures that every effort will be made to prevent discrimination through the impacts of its programs, policies and activities on minority and low-income populations. In addition, Bloomington will take reasonable steps to provide meaningful access to services for persons with limited English proficiency (LEP). Bloomington will, where necessary and appropriate, revise, update and incorporate nondiscrimination requirements into appropriate manuals, directives and regulations.

Whenever Bloomington distributes federal-aid funds to a second-tier subrecipient, Bloomington will include Title VI language in all written agreements.

The following individual has been identified as Bloomington’s Title VI and ADA Coordinator and is responsible for initiating and monitoring Title VI activities, preparing reports and performing other responsibilities, as required by 23 C.F.R. § 200 and 49 C.F.R. § 21.

Barbara E. McKinney
Title VI / ADA Program Manager
P. O. Box 100
Bloomington, IN 47402
human.rights@bloomington.in.gov
Phone: 812-349-3429
Fax: 812-349-3441

Bloomington affirms its commitment to nondiscrimination by regularly publishing and regularly updating its Title VI Implementation Plan and reaffirming its Assurances of Nondiscrimination, incorporated herein (see next page).
Fully executed Assurances are included in Appendix A and integrated into this document. This Title VI Implementation Plan has been adopted, implemented and is being adhered to by the City of Bloomington. Bloomington has implemented this plan by the mayor and it is effective for 2022-2023. This plan will be renewed on or before December 31, 2023.

Signed by: ___________________________  Date: ___________________________

John Hamilton, Mayor
The type of data collected is dependent on the program area’s objective. Bloomington collects various types of data to ensure compliance with Title VI. Some information is collected for a period of time with the objective of determining what data needs to be collected.

The following types of data are currently being collected by Bloomington, when applicable:

- Complaints received, logged, processed and investigated by Bloomington
- Environmental Justice analysis and reports
- Limited English Proficiency reports
- Title VI Training
- Public Involvement Survey
- Records of meeting minutes and discussions related to Title VI in all program areas.
- Bloomington collects data related to specific program areas being reviewed this year for disparate / disproportionate impacts or other evidence of potential discrimination or discriminatory outcomes.

COMPLAINTS OF DISCRIMINATION

HOW TO FILE A COMPLAINT?

While a Complainant may submit his, her or their complaint by online form submission, mail, facsimile, or email to the Title VI Coordinator, a signed, original copy of the complaint must be mailed to the Title VI Coordinator to officially begin the complaint process. Any person with a disability may ask to file a complaint using an alternative format. Bloomington does not require a Complainant to use the Bloomington complaint form when submitting a complaint.
Direct all complaints of discrimination pursuant to Title VI to:

Barbara E. McKinney, Title VI Coordinator  
P. O. Box 100  
Bloomington, IN 47402  
human.rights@bloomington.in.gov  
Phone: 812-349-3429  
Fax: 812-349-3441

ELEMENTS OF A COMPLETE COMPLAINT

A complaint must be both written and signed to be complete. Verbal complaints must be reduced to writing and provided to the Complainant for confirmation, review and signature before processing. The complaint form is available for download from Bloomington’s website at bloomington.in.gov/boards/human-rights.

Additionally, a complaint must include the following information:

- The full name and address of the Complainant;
- The full name and address of the Respondent, the individual, agency, department or program that allegedly discriminated against Complainant; and
- A description of the alleged discriminatory act(s) that violated Title VI (i.e., an act of intentional discrimination or one that has the effect of discriminating on the basis of race, color, national origin, sex, age or disability, or any category protected by any other applicable law) and the date of occurrence.

PROCESSING COMPLAINTS

The Title VI Coordinator will process all complaints. The Title VI Coordinator is responsible for the following:

- The Title VI Coordinator will review the complaint upon receipt to ensure that all required information is provided, the Complaint meets the filing deadline date which is 180 days from the date the alleged discriminatory act occurred, and the complaint falls within the jurisdiction of the City.
- The Title VI Coordinator will then investigate the complaint.
- If the complaint warrants a full investigation, the Complainant will be notified in writing by certified mail. This notice will name the investigator and/or investigating agency.
- The party alleged to have acted in a discriminatory manner will also be notified by certified mail as of the complaint. This letter will also include the investigator’s name and will request that this party be available for an interview.
• Any comments or recommendations from the Title VI coordinator will be reviewed by the Legal Department, Board of Public Works and/or Mayor’s office, as applicable.

• Once the City has investigated the report findings, the City will adopt a final resolution.

• All parties associated with the complaint will be properly notified of the outcome of the City’s investigative report.

• If the Complainant is not satisfied with the results of the investigation of the alleged discriminatory practice(s), she/he/they shall be advised of the right to appeal the City’s decision. Appeals must be filed within 180 days after the City’s final resolution. Unless new facts not previously considered come to light, reconsideration of the City’s determination will not be available.

• The foregoing complaint resolution procedure will be implemented in accordance with the Department of Justice guidance manual.

ENVIRONMENTAL JUSTICE ANALYSIS & REPORTS

In accordance with Title VI of the Civil Rights Act of 1964, each Federal agency shall ensure that all programs or activities receiving Federal financial assistance that affect human health or the environment do not directly, or through other arrangements, use criteria, methods, or practices that discriminate on the basis of race, color, or national origin. Part of Title VI reads, “No person in the United States shall, on the ground of race, color, or national origin be excluded from participation in, be denied the benefits of, or be subject to discrimination under any program or activity receiving Federal financial assistance.”

The three fundamental environmental justice (EJ) principles are:

• To avoid, minimize, or mitigate disproportionately high and adverse human health and environmental effects, including social and economic effects, on minority populations and low-income populations;

• To ensure the full and fair participation by all potentially affected communities in the transportation decision-making process; and

• To prevent the denial of, reduction in, or significant delay in the receipt of benefits by minority populations and low-income populations.

Bloomington is committed to these three environmental justice principles in all the work that it performs.

The City has taken steps to improve services in traditionally underserved communities. Using population data, in 2020-2021, the City targeted underserved communities in the Near West
Side neighborhood, due to the percentage of the population that did not have a vehicle and thus used sidewalks for transportation. The City installed or improved twelve ADA ramps and 2,700 linear feet of new sidewalks in this neighborhood, eliminating more than 200 trip hazards.

The City also did the following in 2020-2021:

- Improved curb ramps downtown;
- Improved pedestrian safety and accessibility at signalized intersections;
- Improved bus stops;
- Ensured that all new sidewalks and curb ramps comply with the ADA.
- Improved public transit by maintaining, improving and expanding an accessible, safe and efficient public transportation system.
- Designed, maintained and constructed pedestrian facilities in compliance with the Public Rights of Way Access Guidelines (PROWAG) and the Americans with Disabilities Act (ADA).
- Installed pedestrian push buttons at City maintained traffic signals and pedestrian hybrid beacons (15 intersections)
- Used a data approach to directly target areas of sidewalk repair to best service underserved communities.

And the City took steps to improve its parks programs in traditionally underserved communities, including the following:

- Replacing Crestmont Park playground equipment, $300,000, 2020.
- Improving the RCA trail and making it accessible, $260,000, 2020.
- Resurfacing and recoating basketball courts at Crestmont Park, $45,000, 2019.
- Improving Cascades trail, including installing a trail and accessible boardwalk to waterfall. Overall project cost, $1,830,000; waterfall boardwalk portion $162,000; in progress.
- Rehabbing mechanical, electrical and plumbing at Mills Pool, $175,000, 2019.
- Awarded scholarships to 48 families, 82 children, $12,300, 2019.
- Provided pool fee waivers to 183 families (343 children and 164 adults), $25,000, 2019.
- Provided nutritious breakfast and lunch meals to 30 participants a day at Banneker Camp Summer, $62,000, 2021 (Reduced from 80 participants a day due to COVID-19).
• Provided Banneker at the ‘View after-school program at Fairview Elementary, to 25-40
grade-school students, $43,000, 2021.

And the City continued its effort to support Bloomington-based nonprofit organizations’
efforts to bridge the digital divide and increase digital resources for residents. In 2020, the
City’s Digital Equity Grants program funded six area nonprofits with a total of $35,000. In
2021, the City funded nine area nonprofits a total of $50,000, including the following:
• Courage to Change Sober Living, $6,800 for technology access and instruction.
• Area 10 Agency on Aging, $4,700 for digital literacy opportunities and tackling social
isolation in the world of COVID.
• Hotels for Homeless, $7,600 to provide long-term access to technology and
instruction.
• Monroe County Public Library, $1,000 for cameras for hybrid meeting rooms.

LIMITED ENGLISH PROFICIENCY (LEP) POLICY

On August 11, 2000, President Bill Clinton signed an executive order, Executive Order 13166:
Improving Access to Service for Persons with Limited English Proficiency (LEP), to clarify Title VI
of the Civil Rights Act of 1964. Its purpose is to ensure meaningful access to programs and
services to otherwise eligible persons who are not proficient in the English language. In
addition, The US Department of Transportation published Policy Guidance Concerning
Recipients’ Responsibilities to Limited English Proficient Person in the December 14, 2005
Federal Register. This guidance outlines the following four factors that the City uses to access
the LEP populations in City of Bloomington.

1. The number and proportion of LEP persons eligible to be served or likely to be
encountered by the City.
2. The frequency with which LEP individuals come into contact with the program, activity
or service.
3. The nature and importance of the program, activity, or service provided by the program.
4. The resources available to the City and costs.

In addition, Bloomington plans to implement the safe harbor provision whereby it identifies and
translate documents, as required into any language where the 5% threshold is met whereby 5%
or more of the population in the county both:
• Do not speak English very well AND
• Primarily speak another specific language as identified in current census data or other publically available records.

SUMMARY OF THE FOUR FACTOR ANALYSIS

Factor 1: Census data and demonstrated need:
The number and proportion of LEP persons eligible to be served or likely to be encountered by the City can only be estimated until the actual number of persons who can speak English less than “very well” is documented as needing assistance by City Staff. With this Title VI Plan considered to be a document that may need regular updates, US Census Bureau information is being used at this time. The total population is provided below to shown general distribution of race and ethnicity in the community. The estimated number of persons that may not speak English “very well” is following in the US Census Bureau 2006-2010 American Community Survey.

The U.S. Census Bureau provides statistics from 2019 for the City of Bloomington as follows:
Total population = 86,755
Hispanic or Latino = 4.4%
White alone, not Hispanic or Latino = 78.3%
White = 81.9%, African American = 3.9%, Asian = 10.2%, American Indian or Alaska Native = 0.3%, Native Hawaiian and Pacific Islander = 0.0%, Identified by two or more = 3.3%.

The Civil Rights Division web site providing data on people with limited English proficiency estimates that the number of people in Monroe County who speak English less than “very well” is about 5,122, or about 3.7%. About half of this group are Spanish speakers. Based on actual contact between city staff and the LEP community there have been very few requests from anyone in the service area asking the City to provide language translation services. Therefore, the LEP population may be less than the estimate shown above.

The Bloomington Police Department is the city department that most frequently encounters residents with limited English proficiency. Typically, the resident speaks Spanish, and BPD usually has staff on duty who can communicate with the resident. If no one on duty is available to speak to the resident, BPD uses people from Indiana University who can interpret, or uses the Language Line.

BPD’s records show that it has used Language Line to communicate primarily with Spanish speakers, with a few French or Mandarin speakers. It does not use this resource frequently but relies on it when necessary.
Factor 2: The frequency with which LEP individuals come into contact with the program, activity or service:

Due to the infrequent requests for translation services, there appears to be a minimal need for translation services from the City. This may be attributed to the high percentage of younger people (87.6% for ages up to 17) who are available as family members for translation services, when appropriate.

Factor 3: The nature and importance of the program, activity, or service provided by the program:

If at any time a LEP individual requests translation services that are considered important such that denial or delay of access or services or information could have serious or even life-threatening implications, the City will provide, upon request, services to assist the LEP population including translation of vital City documents and interpretation services.

Factor 4: The resources available to the City and costs:

Since Spanish is the most common language spoken in Bloomington after English, the City employs a Latino Outreach Program Coordinator, Josefa Madrigal. From February to August of 2021, Ms. Madrigal received approximately 145 contacts from members of our Spanish-speaking community. During that time period, she helped 17 people make appointments for COVID-19 tests or vaccines, helped 19 people translate a document, and coordinated with agencies to help 16 people file taxes, among many other services.

| Latino Outreach Coordinator: Approximately $45,000 /year |
| Language Line Interpreters: Depends on demand |
| I Speak Cards: Free |

**SUMMARY OF LEP ACCOMMODATION PLAN**

- The City of Bloomington strives to serve its population to the best of its ability and will provide upon request, services to assist the LEP population including translation of vital documents and interpretation services deemed necessary to provide meaningful access to City services.

- A U.S. Census Bureau I Speak card is available as part of this document. This card allows LEP individuals to communicate their preferred language to City Staff whereas City Staff may then access a translation service as determined by the City.

- Bloomington utilizes a voluntary public involvement survey to collect information regarding persons affected by proposed projects. The survey permits respondents to remain anonymous, while voluntarily answering questions regarding their gender,
ethnicity, race, age, sex, disability status, and household income. Once the survey data has been collected, it will be reviewed and then the survey will be placed in a file for future reference. In the case enough surveys are collected over time to show a significant increase in LEP populations, the City may consider changes to its LEP policy. Completed surveys shall be retained for a period of three years from the date of the meeting and/or completion of the related project, if applicable.

- The City reviews written Title VI complaints and ensures every effort is made to resolve complaints informally at the local or regional level and review and update the City’s Title VI plan and procedures as required.

- Staff for the City will be provided training on the requirements for providing meaningful access to services for LEP persons and new employees will receive the same training.

**TITLE VI TRAINING**

**EMPLOYER/EMPLOYEE DISSEMINATION & TRAINING**

**At the time of hire (and regularly to all employees as necessary):** Title VI policy education and literature will be provided to all Bloomington employees as part of their orientation. Bloomington employees will be required to sign an acknowledgement of receipt indicating they have received and reviewed Title VI policy guidelines. New employees will be provided with education and literature at new employee orientation. Employees will be provided with updated education and literature as Bloomington’s policies, which include nondiscrimination, deems necessary.

**Ongoing Training provided to current employees:** Current employees will receive training as necessary. Training will consist of email reminders and presentations to staff and will be provided in person, virtually or in writing.

Employees will be expected to follow the Title VI policy and the guidelines set forth. In addition, Bloomington employees should make every effort to alleviate any barriers to service or public use that would restrict public access or usage, take prompt and reasonable action to avoid or minimize discrimination incidences and immediately notify the Title VI Coordinator, in writing, of any questions, complaints or allegations of discrimination.
Pursuant to 23 CFR 200.9(b) (4), Bloomington shall collect and analyze statistical information regarding demographics to assist in monitoring and ensuring nondiscrimination in all of its programs and activities.

Bloomington shall utilize a voluntary Title VI public involvement survey that will be available at all in-person project public hearings and meetings. The survey will allow respondents to remain anonymous. The survey will ask questions regarding the respondent’s gender, ethnicity, race, age, income and if they have a disability. The facilitator of the public hearings and meetings will make an announcement at the beginning of the meeting informing attendees of the survey and its purpose and a request will be made for the attendees to complete the voluntary survey. Completed surveys will be retained by the Title VI Coordinator for three (3) years.

The Title VI Coordinator will also collect and report statistical data for the past three (3) years as it relates to the number of federally funded projects, complaints filed and the results of those complaints, any requests for language services, demographic statistics and department compliance reviews.

Bloomington is committed to ensuring that community involvement and outreach is done in a respectful and appropriate manner that will allow for diverse involvement. Public meetings, programs and activities will provide equitable opportunities for participation.

Bloomington hosts meetings regularly and those meetings are open to the public. Any meetings that are open to the public are published on Bloomington website’s main page. All Bloomington public meetings are held in locations accessible to individuals with disabilities. Upon request, and with adequate notice, translators may be provided free of charge to those individuals with limited English proficiency. Auxiliary aids are also available upon request. Requests must be made at least forty-eight (48) hours in advance.

Also published on Bloomington’s website are various meeting agendas, meeting minutes, notices, events and news. Some departments within Bloomington utilize signage, media and social media websites as another avenue to communicate with the community.
This section outlines annual goals set forth by Bloomington to comply with Title VI requirements and statutes. This list will be monitored for updates and additions.

### ANNUAL WORK PLAN

**Program areas and policies**

<table>
<thead>
<tr>
<th>Accomplishments</th>
<th>Completion Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Update Title VI Implementation Plan</td>
<td>Spring, 2022</td>
</tr>
<tr>
<td>Train department heads on Title 6</td>
<td>Fall, 2021</td>
</tr>
<tr>
<td>Distribute I Speak Cards to departments</td>
<td>Spring, 2022</td>
</tr>
<tr>
<td>Post Title VI notices</td>
<td>Fall, 2021</td>
</tr>
<tr>
<td>Goals</td>
<td>Target Completion Date</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>Publicize updated plan and put on website</td>
<td>2022</td>
</tr>
<tr>
<td>Continue to help local nonprofits increase their clients’ access to the internet through grants</td>
<td>2022</td>
</tr>
</tbody>
</table>
APPENDIX

A. Assurances

B. Complaint Policy

C. Complaint Log

D. External Complaint Procedure/Form

E. Public Involvement Survey

F. I Speak Cards

G. Training Materials & Records of Training Attendance

H. Reports and Outcomes of Data Collected *

I. Materials Related to Annual Goals & Accomplishments*

*If applicable / as applicable.
APPENDIX A: ASSURANCES

Title VI Assurances

The City of Bloomington (hereinafter referred to as the "Recipient") HEREBY AGREES THAT as a condition to receiving any Federal financial assistance from the Department of Transportation and the Federal Highway Administration, it will comply with Title VI of the Civil Rights Act of 1964, 78 Stat. 252, 42 U.S.C. 2000d-42 U.S.C. 2000d-4 (hereinafter referred to as the Act), and all requirements imposed by or pursuant to Title 49, Code of Federal Regulations (CFR), Department of Transportation, Subtitle A, Office of the Secretary, Part 21, Nondiscrimination in Federally-Assisted Programs of the Department of Transportation-Effectuation of Title VI of the Civil Rights Act of 1964, Title 23 Code of Federal Regulations, Part 200, Title VI Program and Related Statutes — Implementation and Review Procedures (hereinafter referred to as the Regulations) and other pertinent nondiscrimination authorities and directives, to the end that in accordance with the Act, Regulations, and other pertinent nondiscrimination authorities and directives, no person in the United States shall, on the grounds of religion, race color, or national origin, sex (23 USC 324), sexual orientation, gender identity (Executive Order 13672), age (42 USC 6101), disability/handicap (29 USC 790) and low income (Executive Order 12898) be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which the Recipient receives Federal financial assistance from the Department of Transportation, including the Federal Highway Administration, and HEREBY GIVES ASSURANCE THAT it will promptly take any measures necessary to effectuate this agreement. This assurance is required by Title 49 Code of Federal Regulations, subsection 21.7(a)(1) and Title 23 Code of Federal Regulations, section 200.9(a) (1) of the Regulations, copies of which are attached.

More specifically and without limiting the above general assurance, the Recipient hereby gives the following specific assurances with respect to its Federal Aid Highway Program.

1. That the Recipient agrees that each "program" and each "facility as defined in 49 CFR subsections 21.23(e) and (b) and 23 CFR 200.5(k) and (g) of the Regulations, will be (with regard to a "program") conducted, or will be (with regard to a "facility") operated in compliance with all requirements imposed by, or pursuant to, the Regulations.

2. That the Recipient shall insert the following notification in all solicitations for bids for work or material subject to the Regulations and made in connection with all Federal Aid Highway Programs and, in adapted form in all proposals for negotiated agreements:

The Indiana Department of Transportation (INDOT), in accordance with Title VI of the Civil Rights Act of 1964, 78 Stat. 252, 42 U.S.C 2000d to 2000d-4 and Title 49, Code of Federal Regulations, Department of Transportation, Subtitle A, Office the Secretary, Part 21, Nondiscrimination in Federally assisted programs of the Department of Transportation and Title 23 Code of Federal Regulations, Part 200, Title VI Program and Related Statutes, issued pursuant to such Acts, hereby notifies all bidders that it will affirmatively insure that in any contact entered into pursuant to this advertisement, disadvantaged business enterprises will be afforded full opportunity to submit bids in response to this invitation and will not be discriminated against on the grounds of religion, race, color, national origin, sex, sexual orientation, gender identity, age, disability/handicap and low income in consideration for an award.
3. That the Recipient shall insert the clauses of Appendix A of this assurance in every contract subject to the Acts and the Regulations.

4. That the Recipient shall insert the clauses of Appendix B of this assurance, as a covenant running with the land, in any deed from the United States effecting a transfer of real property, structures, or improvements thereon, or interest therein.

5. That the Recipient receives Federal financial assistance to construct a facility, or part of a facility, the assurance shall extend to the entire facility and facilities operated in connection therewith.

6. That where the Recipient receives Federal financial assistance in the form, or for the acquisition of real property or an interest in real property, the assurance shall extend to rights to space on, over or under such property.

7. That the Recipient shall include the appropriate clauses set forth in Appendix C of this assurance, as a covenant running with the land, in any future deeds, leases, permits, licenses, and similar agreements entered into by the Recipient with other parties: (a) for the subsequent transfer of real property acquired or improved under the Federal-Aid Highway Program; and (b) for the construction or use of or access to space on, over or under real property acquired, or improved under the Federal-Aid Highway Program.

8. That this assurance obligates the Recipient for the period during which Federal financial assistance is extended to the program, except where the Federal financial assistance is to provide, or is in the form of, personal property, or real property or interest therein or structures or improvements thereon, in which case the assurance obligates the Recipient or any transferee for the longer of the following periods: (a) the period during which the property is used for a purpose for which the Federal financial assistance is extended, or for another purpose involving the provision of similar services or benefits; or (b) the period during which the Recipient retains ownership or possession of the property.

9. The Recipient shall provide for such methods of administration for the program as are found by the Secretary of Transportation or the official to whom he delegates specific authority to give reasonable guarantee that it, other recipients, subgrantees, contractors, subcontractors, transferees, successors in interest, and other participants of Federal financial assistance under such program will comply with all requirements imposed or pursuant to the Act, the Regulations and this assurance.

10. The Recipient agrees that the United States has a right to seek judicial enforcement with regard to any matter arising under the Act, the Regulations, and this assurance.

THIS ASSURANCE is given in consideration of and for the purpose of obtaining any and all Federal grants, loans, contracts, property, discounts or other Federal financial assistance extended after the date hereof to the Recipient Department of Transportation under the Federal-Aid Highway Program and is binding on it, other recipients, subgrantees, contractors, subcontractors, transferees, successors in interest and other participants in the Federal-Aid Highway Program. The person or persons whose signatures appear below are authorized to sign this assurance on behalf of the Recipient.

____________________________  ____________________
Signature                  Date
APPENDIX A

During the performance of this contract, the contractor, for itself, its assignees and successors in interest (hereinafter referred to as the "contractor") agrees as follows:

(1) **Compliance with Regulations:** The contractor shall comply with the Regulation relative to nondiscrimination in Federally-assisted programs of the Department of Transportation (hereinafter, "DOT") Title 49, Code of Federal Regulations, Part 21, and the Federal Highway Administration (hereinafter “FHWA”) Title 23, Code of Federal Regulations, Part 200 as they may be amended from time to time, (hereinafter referred to as the Regulations), which are herein incorporated by reference and made a part of this contract.

(2) **Nondiscrimination:** The Contractor, with regard to the work performed by it during the contract, shall not discriminate on the grounds of religion, race, color, national origin, sex, sexual orientation, gender identity, age, disability/handicap and low income in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The contractor shall not participate either directly or indirectly in the discrimination prohibited by 49 CFR, section 21.5 of the Regulations, including employment practices when the contract covers a program set forth in Appendix B of the Regulations.

(3) **Solicitations for Subcontractors, Including Procurements of Materials and Equipment:** In all solicitations either by competitive bidding or negotiation made by the contractor for work to be performed under a subcontract, including procurements of materials or leases of equipment, each potential subcontractor or supplier shall be notified by the contractor of the contractor's obligations under this contract and the Regulations relative to nondiscrimination on the grounds of religion, race, color, national origin, sex, sexual orientation, gender identity, age, disability/handicap and low income.

(4) **Information and Reports:** The contractor shall provide all information and reports required by the Regulations or directives issued pursuant thereto, and shall permit access to its books, records, accounts, other sources of information, and its facilities as may be determined by the Indiana Department of Transportation (INDOT) or the FHWA to be pertinent to ascertain compliance with such Regulations, orders and instructions. Where any information required of a contractor is in the exclusive possession of another who fails or refuses to furnish this information the contractor shall so certify to INDOT or the FHWA as appropriate, and shall set forth what efforts it has made to obtain the information.

(5) **Sanctions for Noncompliance:** In the event of the contractor's noncompliance with the nondiscrimination provisions of this contract, INDOT shall impose such contract sanctions as it or the FHWA may determine to be appropriate, including, but not limited to:

(a.) withholding of payments to the contractor under the contract until the contractor complies, and/or
(b.) cancellation, termination or suspension of the contract, in whole or in part.

(6) **Incorporation of Provisions:** The contractor shall include the provisions of paragraphs (1) through (6) in every subcontract, including procurements of materials and leases of equipment, unless exempt by the Regulations, or directives issued pursuant thereto.

The contractor shall take such action with respect to any subcontract or procurement as INDOT or the FHWA may direct as a means of enforcing such provisions including sanctions for non-compliance: Provided, however, that, in the event a contractor becomes involved in, or is threatened with, litigation with a subcontractor or supplier as a
result of such direction, the contractor may request the Indiana Department of Transportation to enter into such litigation to protect the interests of the Indiana Department of Transportation and, in addition, the contractor may request the United States to enter into such litigation to protect the interests of the United States.

APPENDIX B

A. The following clauses shall be included in any and all deeds effecting or recording the transfer of real property, structures or improvements thereon, or interest therein from the United States.

(Granting Clause)

NOW, THEREFORE, the Department of Transportation, as authorized by law, and upon the condition that the Indiana Department of Transportation will accept title to the lands and maintain the project constructed thereon, in accordance with Title 23, United States Code of Federal Regulations, the Regulations for the Administration of Federal-Aid Highway Programs and the policies and procedures prescribed by FHWA, also in accordance with and in compliance with all requirements imposed by or pursuant to Title 49, Code of Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, Nondiscrimination in Federally-assisted programs of the Department of Transportation and Title 23 Code of Federal Regulations, Part 200, Title VI Program and Related Statutes (hereinafter referred to as the Regulations) pertaining to and effectuating the provisions of Title VI of the Civil Rights Act of 1964 (78 Stat. 252; 42 U.S.C. .2000d to 2000d-4), does hereby remise, release, quitclaim and convey unto the Indiana Department of Transportation all the right, title and interest of the Department of Transportation in and to said lands described in Exhibit "A" attached hereto and made a part hereof.

(Habendum Clause)

TO HAVE AND TO HOLD said lands and interests therein unto the Indiana Department of Transportation and its successors forever, subject, however, to the covenants, conditions, restrictions and reservations herein contained as follows, which will remain in effect for the period during which the real property or structures are used for a purpose for which Federal financial assistance is extended or for another purpose involving the provision of similar services or benefits and shall be binding on the Indiana Department of Transportation its successors and assigns.

The Indiana Department of Transportation, in consideration of the conveyance of said lands and interests in lands, does hereby covenant and agree as a covenant running with the land for itself, its successors and assigns, that (1) no person shall on the grounds of religion, race, color, national origin, sex, sexual orientation, gender identity, age, disability/handicap and low income be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination with regard to any facility located wholly or in part on or under such lands hereby conveyed [,] [(and)]* (2) that the Indiana Department of Transportation shall use the lands and interests in lands and interests in lands so conveyed, in compliance with all requirements imposed by or pursuant to Title 49, Code of

* Reverter clause and related language to be used only when it is determined that such a clause is necessary in order to effectuate the purposes of Title VI of the Civil Rights Act of 1964.
Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, Nondiscrimination in Federally-assisted programs of the Department of Transportation-Effectuation of Title VI of the Civil Rights Act of 1964, Title 23 Code of Federal Regulations, Part 200, Title VI Program and Related Statutes – Implementation and Review Procedures, and as said Regulations may be amended, and (3) that in the event of breach of any of the above-mentioned nondiscrimination conditions, the Department shall have a right to re-enter said lands and facilities on said land, and the above described land and facilities shall thereon revert to and vest in and become the absolute property of the Department of Transportation and its assigns as such interest existed prior to this instruction.*

APPENDIX C

The following clauses shall be included in all deeds, licenses, leases, permits, or similar instruments entered into by the Indiana Department of Transportation (INDOT) pursuant to the provisions of Assurance 7(a).

The (grantee, licensee, lessee, permiitee, etc., as appropriate) for himself, his heirs, personal representatives, successors in interest, and assigns, as a part of the consideration hereof, does hereby covenant and agree [in the case of deeds and leases add "as a covenant running with the land"] that in the event facilities are constructed, maintained, or otherwise operated on the said property described in this (deed, license, lease, permit, etc.) for a purpose for which a Department of Transportation program or activity is extended or for another purpose involving the provision of similar services or benefits, the (grantee, licensee, lessee, permiitee, etc.) shall maintain and operate such facilities and services in compliance with all other requirements imposed pursuant to Title 49, Code of Federal Regulations, Department of Transportation, Subtitle A, office of the Secretary, Part 21, Nondiscrimination in Federally-assisted programs of the Department of Transportation-Effectuation of Title VI of the Civil Rights Act of 1964, Title 23 Code of Federal Regulations, Part 200, Title VI Program and Related Statutes – Implementation and Review Procedures, and as said Regulations may be amended.

*Include in licenses, leases, permits, etc.*

That in the event of breach of any of the above nondiscrimination covenants, INDOT shall have the right to terminate the [license, lease, permit, etc.] and to re-enter and repossess said land and the facilities thereon, and hold the same as if said [licenses, lease, permit, etc.] had never been made or issued.

*Include in deed.*

That in the event of breach of any of the above nondiscrimination covenants, Indiana Department of Transportation shall have the right to re-enter said lands and facilities thereon, and the above described lands and facilities shall thereupon revert to and vest in and become the absolute property of INDOT and its assigns.

* Reverter clause and related language to be used only when it is determined that such a clause is necessary in order to effectuate the purposes of Title VI of the Civil Rights Act of 1964.
The following shall be included in all deeds, licenses, leases, permits, or similar agreements entered into by INDOT pursuant to the provisions of Assurance 7(b).

The (grantee, licensee, lessee, permiitee, etc., as appropriate) for himself, his personal representatives, successors in interest, and assigns, as a part of the consideration hereof, does hereby covenant and agree (in the case of deeds, and leases add "as a covenant running with the land") that (1) no person on the ground of religion, race, color, national origin, sex, sexual orientation, gender identity, age, disability/handicap and low income shall be excluded from participation in, denied the benefits of, or he otherwise subjected to discrimination in the use of said facilities, (2) that in the construction of any improvements on, over or under such land and the furnishing of services thereon, no person on the ground of religion, race, color, national origin, sex, sexual orientation, gender identity, age, disability/handicap and low income, shall be excluded from participation in, denied the benefits of, or otherwise be subjected to discrimination, (3) that the (grantee, licensee, lessee, permiitee, etc.) shall use the premises in compliance with all other requirements imposed by or pursuant to Title 49, Code of Federal Regulations. Department of Transportation, Subtitle A, Office of the Secretary. Part 21, Nondiscrimination in Federally-assisted programs of the Department of Transportation-Effectuation of Title VI of the Civil Rights Act of 1964), Title 23 Code of Federal Regulations, Part 200, Title VI Program and Related Statutes – Implementation and Review Procedures, and as said Regulations may be amended.

[Include in licenses, leases, permits, etc.]*

That in the event of breach of any of the above nondiscrimination covenants, INDOT shall have the right to terminate the [license, lease, permit, etc.] and to re-enter and repossess said land and the facilities thereon, and hold the same as if said [license, lease, permit, etc.] had never been made or issued.

[Include in deeds]*

That in the event of breach of any of the above nondiscrimination covenants, INDOT shall have the right to re-enter said land and facilities thereon, and the above described lands and facilities shall thereupon revert to and vest in and become the absolute property of INDOT and its assigns.

* Reverter clause and related language to be used only when it is determined that such a clause is necessary in order to effectuate the purposes of Title VI of the Civil Rights Act of 1964.
APPENDIX B

COMPLAINT POLICY

Any person who believes that he or she as a member of a protected class, has been discriminated against based on race, color, national origin, gender, age, disability, religion, low income status, or Limited English Proficiency in violation of Title VI of the Civil Rights Act of 1964, as amended and its related statutes, regulations and directives, Section 504 of the Vocational Rehabilitation Act of 1973, Americans with Disabilities Act of 1990, as amended, the Civil Rights Restoration Act of 1987, as amended, and any other Federal nondiscrimination statute may submit a complaint. A complaint may also be submitted by a representative on behalf of such a person.

It is the policy of the City of Bloomington to conduct a prompt and impartial investigation of all allegations of discrimination and to take prompt effective corrective action when a claim of discrimination is substantiated.

No one may intimidate, threaten, coerce or engage in other discriminatory conduct against anyone because they have taken action or participated in an action to secure rights protected by the civil rights laws. Any individual alleging such harassment or intimidation may submit a complaint by following the procedure printed below.

Any individual who feels that he or she has been discriminated against may submit a written or verbal complaint. The complaint may be communicated to any company supervisor or to the company EEO Officer. The complaint should be submitted within 180 days of the alleged discrimination. Complaint forms may be found on the City’s website, www.bloomington.in.gov, or by contacting the Title VI coordinator. Her contact information is below. Individuals are not required to use the company’s complaint form. If necessary, the company will help an individual reduce his or her complaint to writing for his or her signature.

Generally a complaint should include the name, address and telephone number of the individual complaining (Complainant) and a brief description of the alleged discriminatory conduct including the date of harm. An individual submitting a complaint alleging discrimination may include any relevant evidence, including the names of witnesses and supporting documentation.

Complaints should be directed to
BARBARA E. MCKINNEY, TITLE VI COORDINATOR
P.O. BOX 100
BLOOMINGTON, IN 47402
PHONE: 812-349-3429
FACSIMILE: 812-349-3441
HUMAN.RIGHTS@BLOOMINGTON.IN.GOV

Within 60 days of the receipt of the complaint the company will conduct an investigation of the allegation based on the information provided and issue a written report of its findings to the Complainant. The company will try to obtain an informal voluntary resolution to all complaints at the lowest level possible.
A Complainant’s identity shall be kept confidential except to the extent necessary to conduct an investigation. All complaints shall be kept confidential to the extent allowed by law.

These procedures do not deny the right of any individual to file a formal complaint with any government agency or affect an individual’s right to seek private counsel for any complaint alleging discrimination.

Complaints may also be filed with the following government agencies:

**Indiana Department of Transportation**
Economic Opportunity Division
100 N. Senate, Room N750
Indianapolis, IN 46204
Phone: (317) 233-6511
Fax: (317) 233-0891

**Indianapolis District EEOC Office**
101 West Ohio Street, Ste 1900
Indianapolis, IN 46204
Phone: (800) 669-4000
Fax: (317) 226-7953
TTY: 1 (800) 669-6820

**Indiana Civil Rights Commission**
100 N. Senate Ave., Room N103
Indianapolis, IN 46204
Toll Free: 1 (800) 628-2909
Phone: (317) 232-2600
Fax: (317) 232-6560
Hearing Impaired: 1 (800) 743-3336
### APPENDIX C: COMPLAINT LOG
#### TITLE VI COMPLAINT LOG

<table>
<thead>
<tr>
<th>Case No.</th>
<th>Investigator</th>
<th>Complainant</th>
<th>Sub-recipient</th>
<th>Protected Category</th>
<th>Date Filed</th>
<th>Date of Final Report</th>
<th>Deposition</th>
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</table>

27
APPENDIX D: EXTERNAL COMPLAINT PROCEDURE

EXTERNAL COMPLAINT OF DISCRIMINATION

INSTRUCTIONS:

The purpose of this form is to help any person interested in filing a discrimination complaint with the City of Bloomington. You are not required to use this form. You may write a letter with the same information, sign it, and return it to the address below. All bold items must be completed for your complaint to be investigated. Failure to provide complete information may impair the investigation of your complaint.

Title VI of the Civil Rights Act of 1964, as amended and its related statutes and regulations (Title VI) prohibit discrimination on the basis of race, color, national origin, sex, age, disability/handicap, or income status in connection with programs or activities receiving federal financial assistance for the United States Department of Transportation, Federal Highway Administration, and/or Federal Transit Administration. These prohibitions extend to the City of Bloomington as a sub-recipient of federal financial assistance.

Upon request, assistance will be provided if you are an individual with a disability or have limited English proficiency. Complaints may also be filed using alternative formats such as computer disk, audiotape, or Braille.

You also have the right to file a complaint with other state or federal agencies that provide federal financial assistance to the City of Bloomington. Additionally, you have the right to seek private counsel.

The City of Bloomington is prohibited from retaliating against any individual because he or she opposed an unlawful policy or practice, filed charges, testified, or participated in any complaint action under Title VI or other nondiscrimination authorities.

Please make a copy of your complaint form for your personal records. Do not send your original documents as they will not be returned. Mail the original complaint form along with any copies of documents or records relevant to your complaint to the address below.

Complaints of discrimination must be filed within 180 days of the date of the alleged discriminatory act. If the alleged act of discrimination occurred more than 180 days ago, please explain your delay in filing this complaint.

**Your complaint cannot be processed without your signature.**
## External Complaint Form

### COMPLAINANT INFORMATION

<table>
<thead>
<tr>
<th>Name (first, middle, and last)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Address (number and street, city, state and ZIP code)</td>
<td></td>
</tr>
<tr>
<td>Home telephone number</td>
<td>Work telephone number</td>
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</tr>
<tr>
<td>Name of complainant</td>
<td>Date (month, day, year)</td>
</tr>
</tbody>
</table>

### PERSON / AGENCY YOU BELIEVE DISCRIMINATED AGAINST YOU

<table>
<thead>
<tr>
<th>Name (first, middle, and last)</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of company</td>
<td></td>
</tr>
<tr>
<td>Address (number and street, city, state and ZIP code)</td>
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<tr>
<td>Home telephone number</td>
<td>Work telephone number</td>
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</tbody>
</table>

**When was the last alleged discriminatory act? (month, day, year)**

Complaints of discrimination must be filed within 180 days of the date of the alleged discriminatory act. If the alleged act of discrimination occurred more than 180 days ago, please explain your delay in filing this complaint.

---

**The alleged discrimination was based on:**

- Race
- Color
- Gender
- National Origin
- Disability
- Age
- Retaliation

**Describe the alleged act(s) of discrimination. (Use additional pages, if necessary.)**

---

29
<table>
<thead>
<tr>
<th>Name of complainant</th>
<th>Date (month, day, year)</th>
</tr>
</thead>
</table>

**Provide the names of any individuals with additional information regarding your complaint:**

<table>
<thead>
<tr>
<th>Name of witness 1 (first, middle, and last)</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of company</td>
<td></td>
</tr>
<tr>
<td>Address (number and street, city, state and ZIP code)</td>
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<tr>
<td>Home telephone number</td>
<td>Work telephone number</td>
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</tbody>
</table>

Include a brief description of the relevant information the witness may provide to support your complaint of discrimination.

<table>
<thead>
<tr>
<th>Name of witness 2 (first, middle, and last)</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of company</td>
<td></td>
</tr>
<tr>
<td>Address (number and street, city, state and ZIP code)</td>
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<tr>
<td>Home telephone number</td>
<td>Work telephone number</td>
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</tbody>
</table>

Include a brief description of the relevant information the witness may provide to support your complaint of discrimination.

<table>
<thead>
<tr>
<th>Name of witness 3 (first, middle, and last)</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of company</td>
<td></td>
</tr>
<tr>
<td>Address (number and street, city, state and ZIP code)</td>
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</tr>
<tr>
<td>Home telephone number</td>
<td>Work telephone number</td>
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</tbody>
</table>

Include a brief description of the relevant information the witness may provide to support your complaint of discrimination.

How would you like your complaint to be resolved?
<table>
<thead>
<tr>
<th>Name of complainant</th>
<th>Date (month, day, year)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Have you filed a complaint alleging the same discrimination with another state or federal agency?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
</table>

If yes, please provide the following information for each agency:

<table>
<thead>
<tr>
<th>Name of the agency</th>
<th>Date complaint filed (month, day, year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Case number assigned to your complaint</td>
<td>Current status of your complaint</td>
</tr>
</tbody>
</table>

How did you learn about your right to file a discrimination complaint with INDOT?

Signature | Date signed (month, day, year)
APPENDIX E: VOLUNTARY PUBLIC INVOLVEMENT SURVEY
VOLUNTARY TITLE VI PUBLIC INVOLVEMENT SURVEY

As a recipient of federal funds, the Indiana Department of Transportation (INDOT) is requiring local agencies to develop a procedure for gathering statistical data regarding participants and beneficiaries of its federal-aid highway programs and activities (23 CRF §200.9(b)(4)). The City of Bloomington is distributing this voluntary survey to fulfill that requirement to gather information about the populations affected by proposed projects.

You are not required to complete this survey. Submittal of this information is voluntary. This form is a public document that the City of Bloomington will use to monitor its programs and activities for compliance with Title VI and the Civil Rights Act of 1964, as amended and its related statutes and regulations.

If you have any questions regarding the City of Bloomington’s responsibilities under Title VI or the Americans with Disabilities Act, please contact Barbara E. McKinney Title VI Coordinator, P.O. Box 100, Bloomington, IN 47402, mckinneb@bloomington.in.gov.

You may return the survey by folding it and placing it on the registration table or by mailing or e-mailing it to the address below.

<table>
<thead>
<tr>
<th>Date:</th>
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<tbody>
<tr>
<td>Project Name:</td>
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<tr>
<td>Proposed Project Location:</td>
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<tr>
<td>Gender: ☐ Female ☐ Male Ethnicity: ☐ Hispanic or Latino ☐ Not Hispanic or Latino</td>
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<tr>
<td>Race: (Check one or more)</td>
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<tr>
<td>American Indiana or Alaska Native ☐ Asian ☐</td>
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<tr>
<td>Native Hawaiian or Other Pacific Islander ☐ White ☐</td>
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<tr>
<td>Black or African-American ☐ Multiracial ☐</td>
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<tr>
<td>Age: ☐ 1-21 ☐ 22-40 ☐ 65+ ☐ Yes ☐ No</td>
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<tr>
<td>Household Income:</td>
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<tr>
<td>☐ $0-$12,000 ☐ $12,001-$24,000 ☐ $24,001-$36,000</td>
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<tr>
<td>☐ $36,001-$48,000 ☐ $48,001-$60,000 ☐ $60,001+</td>
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</tbody>
</table>

Barbara E. McKinney, Title VI Coordinator
P.O. Box 100, Bloomington, IN 47402
Phone: 812-349-3429
Fax: 812-349-3411
human.rights@bloomington.in.gov
APPENDIX F: ISpeak Card
<table>
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<tr>
<th>Number</th>
<th>Language</th>
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<td>Armenian</td>
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<td>Bengali</td>
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<td>Cambodian</td>
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<td>5</td>
<td>Chamorro</td>
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<td>6</td>
<td>Simplified Chinese</td>
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<td>Traditional Chinese</td>
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<td>Croatian</td>
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If you can read or speak Chinese, please circle this. If you can read or speak Chinese, please circle this.
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<td>Polish</td>
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