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# Bloomington Public Transportation Corporation Resident Academy

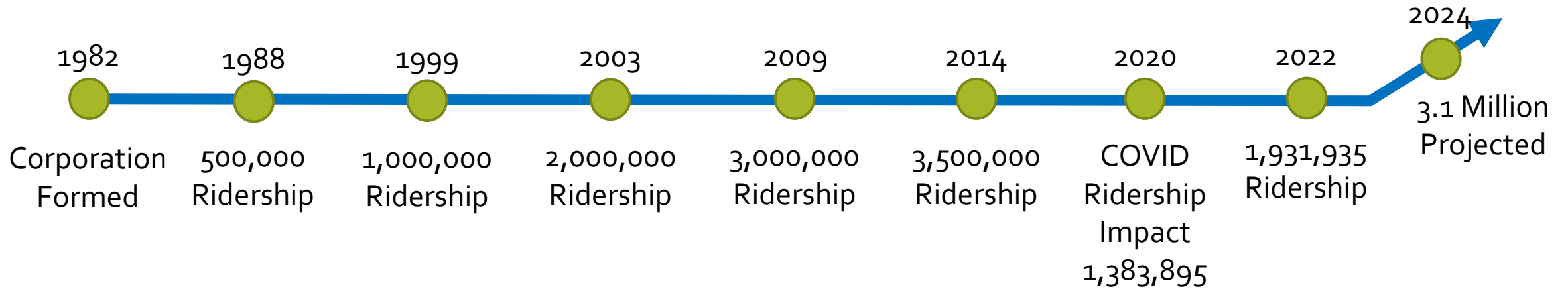
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September 26, 2024

# History and City Connections

- Started as City of Bloomington department in 1973
- Became Public Transportation Corporation in 1982
- Five member governing board appointed by Mayor and City Council
  - James McLary, Chair
  - Kent McDaniel, Vice Chair
  - Doug Horn, Treasurer
  - Nancy Obermeyer, Secretary
  - Don Griffin
- City Council approves budget prepared by Bloomington Transit staff
- Contract with City for legal, insurance and ITS support
- Shared downtown facility at Transit Center with Bloomington Police

# Ridership Growth Milestones







## 2023 Statistics

Ridership: 2,523,068

Miles: 956,562

Cost per trip: \$4.07

Cost per mile: \$9.32

# Transit Service

14 Bus Routes Covering 21 square miles

Operating Seven Days a Week

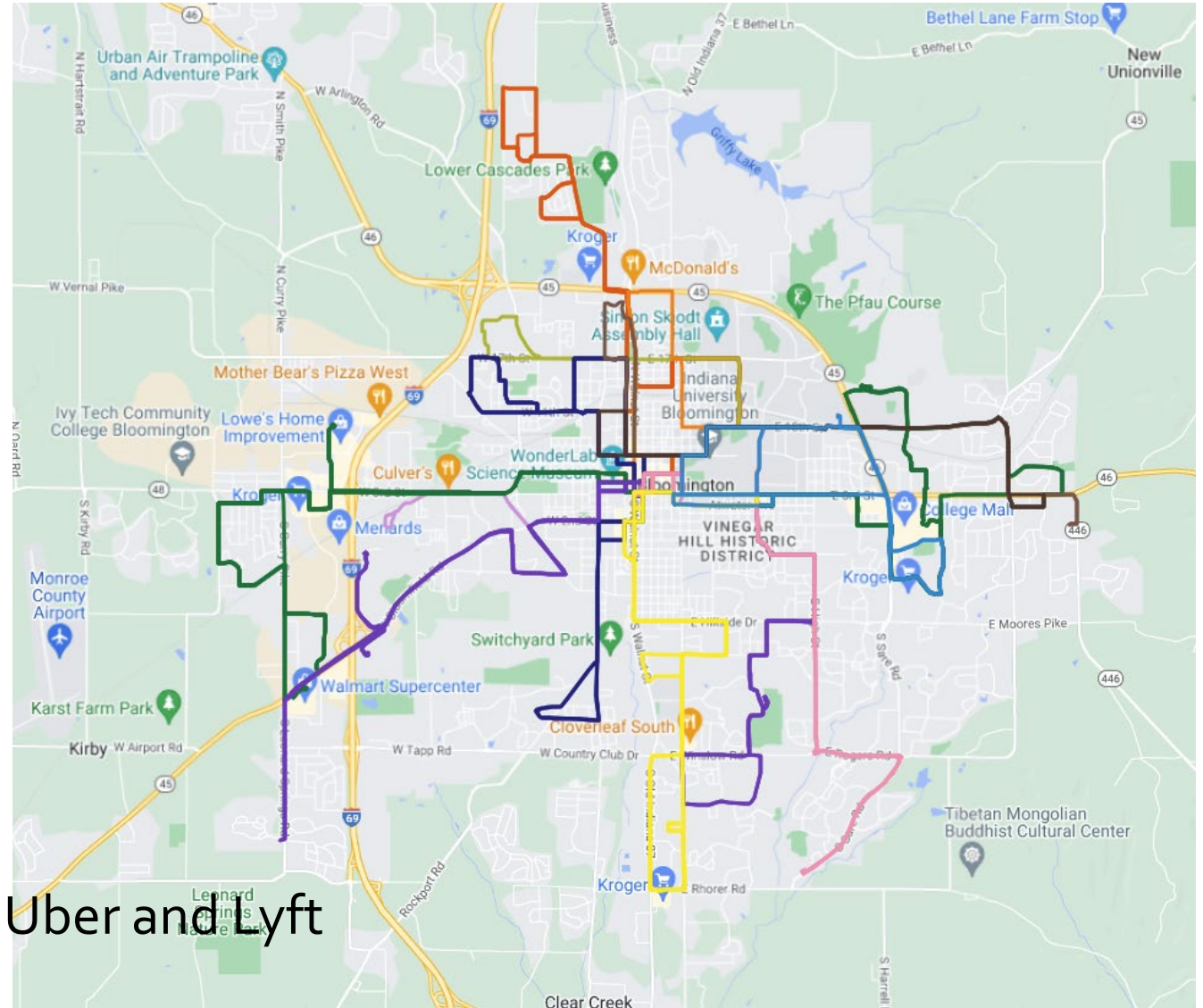
2023 IU Ridership: 1,770,930

Complex Contracts:

- The Atlas
- The Verve

Village at Muller Park

BT-Late Nite Service – Agreement with Uber and Lyft





# BT Access

- For persons with disabilities who are unable to use Fixed Route service
- Must meet eligibility to use system
- Reservations made up to two weeks in advance
- **July 2023:** Began same day reservations on limited basis
- **August 2023:** Expansion of service outside city limits allowing trips to destinations currently not served by BT Access (South Library, Kroger, medical facilities)
- **July 2024:** **Blink** – On-demand service in three zones.



**Scheduling Office and Application Information: 812-336-7433 Option 3**

# Downtown Transit Center

- Built in 2014
- LEED Silver Design
- Houses customer service and City dispatch services
- Intercity bus service connections including Flixbus and Miller Transportation
- Main transit hub for buses





## Transit Fleet

40 buses in service, with model years from 2003 to 2021.  
Currently have two Battery Electric Buses in service.

Additional 16 Electric Buses arriving in 2024/2025.

Charging infrastructure upgrades underway for the new  
Battery Electric fleet.

**Plan to transition bus fleet to  
60% Battery Electric by 2030.**

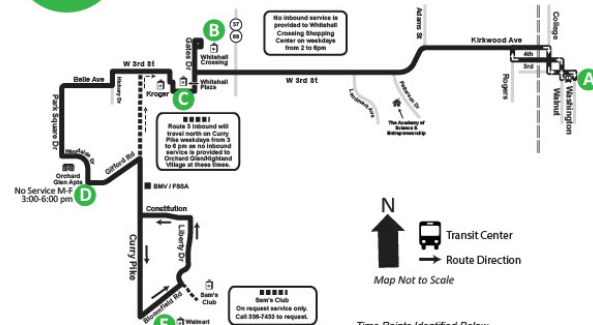


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## West Highland Village/ Curry Pike

Effective August 21, 2023

*Schedule times subject to change without notice. BT is not responsible for delays caused by occurrences beyond our control like accidents, traffic, detours or weather condition. Please plan your travel accordingly.*



Time Points Identified Below.  
Please Arrive Before Scheduled Time Identified.

	Leave 3rd & Walnut	Whitehall Crossing	Whitehall Plaza	Woodside Orchard Glen	Walmart	Woodside Orchard Glen	Whitehall Plaza	Whitehall Crossing	Arrive 3rd & Walnut
	A	B	C	D	E	D	C	B	A
Mon-Fri 6:02 AM - 9:32 PM ■ Saturday 7:32 AM - 7:01 PM ■ *Sunday 8:32 AM - 5:01 PM									
Grey Shade = No Saturday Service									
					6:02 AM	6:10 AM	6:15 AM	6:37 AM	6:31 AM
					6:32 AM	6:40 AM	6:45 AM	6:47 AM	7:01 AM
Sat	6:40 AM	6:52 AM	6:54 AM	7:00 AM	7:02 AM	7:10 AM	7:15 AM	7:17 AM	7:31 AM
	7:30 AM	7:22 AM	7:24 AM	7:30 AM	7:32 AM	7:40 AM	7:45 AM	7:47 AM	8:01 AM
Sat	7:40 AM	7:52 AM	7:54 AM	8:00 AM	8:02 AM	8:10 AM	8:15 AM	8:17 AM	8:31 AM
	8:30 AM	8:22 AM	8:24 AM	8:30 AM	*8:32 AM	8:40 AM	8:45 AM	8:47 AM	9:01 AM
Sat/Sun	8:40 AM	8:52 AM	8:54 AM	9:00 AM	9:02 AM	9:10 AM	9:15 AM	9:17 AM	9:31 AM
Sat/Sun	9:30 AM	9:22 AM	9:24 AM	9:30 AM	9:32 AM	9:40 AM	9:45 AM	9:47 AM	10:01 AM
Sat/Sun	9:40 AM	9:52 AM	9:54 AM	10:00 AM	10:02 AM	10:10 AM	10:15 AM	10:17 AM	10:31 AM
Sat/Sun	10:30 AM	10:22 AM	10:24 AM	10:30 AM	10:32 AM	10:40 AM	10:45 AM	10:47 AM	11:01 AM
Sat/Sun	10:40 AM	10:52 AM	10:54 AM	11:00 AM	11:02 AM	11:10 AM	11:15 AM	11:17 AM	11:31 AM
Sat/Sun	11:30 AM	11:22 AM	11:24 AM	11:30 AM	11:32 AM	11:40 AM	11:45 AM	11:47 AM	12:01 PM
Sat/Sun	11:40 AM	11:52 AM	11:54 AM	12:00 PM	12:02 PM	12:10 PM	12:15 PM	12:17 PM	12:31 PM
Sat/Sun	12:30 PM	12:22 PM	12:24 PM	12:30 PM	12:32 PM	12:40 PM	12:45 PM	12:47 PM	1:01 PM
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Sat	8:10 PM	8:22 PM	8:24 PM	8:30 PM	8:32 PM	8:40 PM	8:45 PM	8:47 PM	9:01 PM
Sat	9:10 PM	9:22 PM	9:24 PM	9:30 PM	9:32 PM	+ No Service Monday-Friday			

**Bloomington Transit**  
(812) 336-7433

customer@BloomingtonTransit.com  
BloomingtonTransit.com  
Language Assistance Available

# Outreach to the Community

**Website** – Bus Schedules and Route Information;  
Application Forms; Fare Information

## Bus Tracking App – ETA SPOT

Improved service alerts and  
bus tracking for the public



# Outreach to the Community

**Meeting the Public** – Outreach events to the community and IU students

**Travel Training** – Teaching individuals and groups how to ride Bloomington Transit fixed route bus and paratransit service



# 2024 Highlights

- Pursuing land for a new facility location to accommodate expanded fleet size as system grows and fleet size changes to battery electric
- Green Line study to look at Bus Rapid Transit (BRT) service in Bloomington. The study includes a review of where the BRT service would be and look like when built. Includes review of downtown routing and circulation to increase ridership. ***TransformBT.com***





# 2024 Highlights

- New CAD/AVL system allowing new technology to track buses, provide data on service levels, and communicate to the public through new bus tracking app ETA SPOT
- Upgrade of software for transit planning and scheduling through Remix. Allows for planning for future improvements and scheduling drivers for bus routes
- Upgrade technology to streamline boarding of bus with electronic payments using a phone-based app and new bus pass media

# 2025 Budget Expenses

	2024 Budget	2025 Budget	Change (\$)	Change (%)
Class I - Personnel	7,897,266	8,732,900	835,634	10.58%
Class II - Materials & Supplies	1,777,744	1,790,000	12,256	0.69%
Class III – Professional Services	3,413,967	2,811,575	(602,392)	-17.64%
Class IV - Capital	13,518,417	19,298,159	5,779,742	42.75%
<b>Total</b>	<b>26,607,394</b>	<b>32,632,634</b>	<b>6,025,240</b>	<b>22.64%</b>

# 2025 Budget Revenues

Revenue Sources					Budgeted	
Taxes-BPTC .0329	7.37%				2,405,312.00	7.37%
Fares-all	7.19%				2,345,004.00	7.19%
City ED-LIT	11.66%				3,806,100.00	11.66%
State -PMTF	7.99%				2,607,880.00	7.99%
Federal	53.69%				17,519,243.00	53.69%
Miscellaneous	2.37%				775,000.00	2.37%
Cash Reserves	9.73%				3,174,095.00	9.73%
TOTAL					32,632,634.00	



# Moving Bloomington Transit Into the Future

- Expansion of On-Demand BLink Microtransit
- Improved Service Frequency and Hours of Service
- Implementing Route Improvements to Streamline and Provide Critical Transportation to Areas Inside and Outside the City of Bloomington
- Mobile Ticketing and Upgraded Fare Validators to Speed Up Boarding and more convenient



# Moving Bloomington Transit Into the Future

- Improved Bus Stops with Upgraded Shelters and Stop Landing Pads to Improve Accessibility and Meet ADA Requirements
- Rebranding of System Including Logos, Bus Wraps, and Bus Stops to Update Images and Information
- Explore Countywide Public Transportation for Residents and Businesses in Monroe County
- Hiring and Training Drivers to Provide Exceptional Customer Service and Transit Service



# For More Information

Customer Service: 812-336-7433

Email:

[Customer@BloomingtonTransit.com](mailto:Customer@BloomingtonTransit.com)

Website: [BloomingtonTransit.com](http://BloomingtonTransit.com)

Customer Service for Passes and  
Applications

310 South Walnut Street

130 West Grimes Lane



John Connell, General Manager

Mike Clark, Operations Manager

Josh Prince, Fleet Maintenance Manager

Brenda Underwood

Human Resource Administrator/Marketing Director

Christa Browning, Controller

Zac Huneck, Grants & Procurement Specialist

Shelley Strimaitis

Planning and Special Projects Manager