



## Resources for challenges with our unhoused neighbors: Who should I call and when?

For emergencies that require an immediate police response, e.g., fight, disturbances, weapons, trespass, medical emergencies, call **911**. These are calls that are in progress.

- For non-emergency situations requiring a patrol response, usually non-violent calls or calls not in progress, call **812-339-4477** and ask for a patrol officer response.
- For non-emergency calls requesting a Downtown Resource Officer (DRO), specifically to report an unhoused person's complaint or request, please call **812-339-4477** and ask for a DRO response to the scene. If one is not available, they will send a patrol; however, you can request a DRO or no response. We also have an email address that is sent to all DROs ([police-dro@bloomington.in.gov](mailto:police-dro@bloomington.in.gov)).

If you would like to leave a message for the DRO Supervisor, please call **812-349-3952**; however, a response may be delayed. Email is preferred: [fabrism@bloomington.in.gov](mailto:fabrism@bloomington.in.gov).

### Needle Pick-up & Disposal:

If you have found an improperly disposed of syringe in a public space in Monroe County, please call **(812) 349-2543** to leave a message with your name, phone number, and the specific location of the syringe. Staff will respond during regular business hours.

### [No Trespass Resource Guide for Property Owners](#)

What can I do if a person is occupying my property without my permission? What does the process look like when someone is asked to leave? What about property clean-up? This guide has the answers. <https://bton.in/gbEOe>

### [uReport](#)

Use uReport to notify the City of community issues, such as potholes, graffiti, malfunctioning street lights, etc. When you submit your reports or comments to the City, they will be sent to the appropriate department.

<https://bton.in/JFRDP>

### [Business Contact Form](#)

This form is to obtain contact information from Bloomington businesses to distribute information from the City of Bloomington, including emergency communications and public engagement. <https://bton.in/AWDNQ>

### HAND Newsletter Sign-Up

The HAND Update is Bloomington's neighborhood newsletter. It includes information about City programs, services, and events, as well as community news and events. It is published monthly by the Department of Housing and Neighborhood Development. <https://bton.in/411MG>