

WELCOME

Here are some resources to help establish and navigate your account with the City of Bloomington Utilities. Scan the QR codes or follow the links below



CONNECTING SERVICE

To sign up for water and/or sewer service. (Check with your leasing office before signing up, water may be provided by the property)
<https://bton.in/Connect>



HAVING TROUBLE PAYING YOUR BILL?

Financial hardship happens. Visit this resource page to see all the ways we can help.
<https://bton.in/WkpQE>



PAYING YOUR BILL

You can pay by mail, over the phone, online with a credit or debit card, or sign up for Aquapay to have your monthly bill automatically deducted from a checking or savings account.
<https://bton.in/H6s3g>



DISCONNECTING SERVICE
Existing customers need to cancel service when moving out of a property.
<https://bton.in/MEYUu>

WATER USAGE AND LEAK ALERTS

Track water usage online and receive notification of potential leaks, which can save you from costly water bills in the event of an issue.
<https://bton.in/MxzoN>



EMERGENCY ALERTS

Click "Resident Alert Sign Up" for critical information from CBU and other government offices including tornado warnings, road closures, and

evacuations that are specific to the addresses you register as a whole. Receive time sensitive messages, via text, email, or home phone, and select what types of alerts you would like to receive.

<https://bton.in/H77tP>

